

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145639	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/24/2024
NAME OF PROVIDER OR SUPPLIER Chicago Ridge Snf		STREET ADDRESS, CITY, STATE, ZIP CODE 10602 Southwest Highway Chicago Ridge, IL 60415	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40920</p> <p>Based on observation, interview and record review, the facility failed to provide an environment that was clean and free of pervasive odor of urine in residents' rooms, failed to ensure that residents rooms are cleaned, and that garbage is properly disposed, failed to properly dispose of wet, soiled, stained linens from resident's room, and failed to properly clean or replace soiled mattresses. This failure affected seven of seven residents (R1, R4, R5 R6, R7, R8, R10) reviewed for environment and has the potential to affect all 67 residents residing on the third floor of the facility.</p> <p>Findings include:</p> <p>1. 10/21/2024 at 10:00am while conducting rounds on the third floor, surveyor noted several rooms to be dirty with garbage all over the floor. Some of the rooms have brownish stains on the floor that looks dark and sticky. There is also a strong urine like smell coming from some of the rooms on the A side of the third floor that can be perceived in the hallway. At 4:30PM, the hallway on the A side of the third floor was still noted with strong urine like smell.</p> <p>10/21/2024 at 11:50AM, Surveyor noted R1's room and bathroom to be dirty, there were lots of garbage and some brownish material in the bathroom floor, room was noted to have brownish stains on the floor. R1 said that the housekeeper came and took the garbage out because it was overflowing but left lots of garbage on the floor. R1 said that he never stopped anyone from coming in and cleaning his room, his room has not been cleaned for the past 4 days.</p> <p>10/21/2024 12:20PM, R4 was observed in his room lying in bed, awake and alert and stated that he has been at the facility for over one year, everything is going okay, he does not need staff assistance with any ADL (Activities of Dailey Living) care, takes care of himself. R4 was asked if anyone cleaned his room today and he said no, it has been a couple of days since it was cleaned last. Resident's room was noted to be very dirty with brownish stains on the floor, beds were not made, room looked disorganized with some garbage pieces on the floor.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>10/21/2024 at 12:45PM V6 (Housekeeper) said that he is the only one scheduled on the third floor today and he did not clean resident room. V6 said that when they have only one housekeeper, they can only clean the hallways and other pertinent places like the staff bathroom and the nursing station. V6 said that he cannot get into every resident room when he is by himself, he can remove the garbage and give them supplies like toilet paper but cannot clean every single room. V6 was asked if he removed the garbage from R1's room and he said yes. Surveyor took him back to R1's room and presented him with garbage all over the floor. V6 said that he can sweep up the garbage, but it was not like this when he took the garbage, he did not work over the weekend and does not know what happened.</p> <p>10/22/2024 at 9:55AM, R5 was observed in his room sitting in a wheelchair, resident's bed was noted with no linen and there was a whitish stain in the middle of the mattress. Bed linen was noted folded and in the corner of the room, there was a strong urine smell coming from the corner with the bed linen. R5 was asked what happened to his bed linen and he said that it was wet, and he removed them, he is waiting for someone to make his bed or give him clean linen so that he can make the bed himself. The floor was noted to be dirty with garbage and a used mask in the middle of the floor. R5 was asked if anyone has cleaned his room today and he said no, R5 was asked the last time his room was cleaned and he said he cannot recall, it has been a while.</p> <p>10/22/2024 at 10:43AM, V7 (CNA) said that she was assigned to R5 and was just going to get clean linen and make his bed, V7 acknowledged that the room smell like urine and the smell was coming from the linen on the floor. V7 stated that staff are supposed to make the bed for residents and remove the dirty linen from the room, V7 added that she will get housekeeping to clean the room.</p> <p>10/22/2024 at 10:48AM, R6 was observed in her room sleeping but awakes to greeting, stated that she is doing okay, the last time her room was cleaned was last Friday, no one have cleaned her room today. Surveyor noted the floor to be dirty with garbage and a used washcloth on the floor.</p> <p>10/23/2024 at 12:51PM, V23 (Housekeeping Director), said that V24 is responsible for all the supplies they need in the housekeeping department, she puts in the order but does not get everything she orders. She has explained to V24 that they need bleach to properly clean the rooms and get the stains off the linens, but he sent then baking soda and vinegar to wash with. V23 said that she requested 17 dozen of linen but received only one dozen, requested 5 cases of bleach but received one, last week, she did not receive any and was hoping that it will come this week, but none have been delivered. V23 said that they are short of staff, she used to come in and work overtime when they are short but was told that she will not be paid overtime. V23 said that she is short on weekends and only have 3 housekeepers every weekend, one on each floor. V23 said that when there is one housekeeper on the floor, they were only supposed to remove the garbage in the rooms and touch up the bathroom, probably replace their supplies, and sweep off any debris on the floor. They are not supposed to mop the floors when there is only one housekeeper on the floor, but if a room is visibly dirty, it should be cleaned.</p> <p>10/23/2024 at 1:18PM, V24 (Owner) said that he is only a part owner to the facility, he is not aware that the facility needs supplies, they have a guaranteed delivery of supplies and places an order for linens once a month. V24 said that he is not aware that the housekeeping department is short of staff, if there is a problem with delivering supplies to the facility, it will be reported to him, and he has not received such complaint. V24 said that he will investigate to find out what is going on.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A document presented by V1 (Administrator) (undated) titled housekeeping guidelines stated its purpose as to provide guidelines to maintain a safe and sanitary environment for residents, facility staff and visitors. Under standards, the document states in part: #6. Housekeeping personnel shall adhere to daily cleaning assignments developed to maintain the facility in a clean and orderly manner. #11 Cleaning: A. All horizontal surfaces will be cleaned daily and as needed with approved disinfectant. C. All carpets are vacuumed daily. 13. Trash will be removed from all areas of the facility daily and as needed to prevent spillage and odors. 14. All trash collection containers are lined with plastic bags to prevent leakage into primary container.</p> <p>40718</p> <p>2. R5 is a [AGE] year-old male with a diagnoses history of COPD, Acquired Absence of Left an Right Legs Below Knees, and Atherosclerotic Heart Disease who was admitted to the facility 01/07/2021.</p> <p>R7 is a [AGE] year-old male with a diagnoses history of Sarcoidosis, Cerebrovascular Disease, Schizophrenia, Schizoaffective Disorder, Anxiety Disorder, Recurrent Major Depressive Disorder, and Spinal Radiculopathy who was admitted to the facility 11/22/2019.</p> <p>R8 is a [AGE] year-old male with a diagnoses history of Alzheimer's Disease, Paranoid Schizophrenia, Generalized Anxiety Disorder, Recurrent Major Depressive Disorder, Conversion Disorder with Seizures, Presence of Cardiac Pacemaker, and Generalized Muscle Weakness who was admitted to the facility 02/26/2021.</p> <p>R10 is a [AGE] year-old male with a diagnoses history of Schizophrenia, Hypertensive Heart Disease, and Encounter for Aftercare Following Digestive System Surgery who was admitted to the facility 07/20/2005.</p> <p>On 10/22/2024 at 9:52 AM Surveyor along with V6 (Housekeeper) observed R7's bed linens to smell of urine, observed R8's bed sheets with a large stain and smelling of urine, observed R8's mattress to appear stained. V6 stated R7's bed sheets were wet. V6 stated there are certain staff who make beds, and he hasn't seen the person assigned to make beds on the floor where R7 and R8's room are in a while. V6 stated the bed linens don't get changed which is why there is a strong smell of urine.</p> <p>On 10/22/2024 at 12:18 PM Observed R5, R7, R8, and R10's rooms with a strong urine odor.</p> <p>On 10/22/2024 at 12:43 PM Observed multiple stained sheets and towels in clean linen closet. V18 (Regional Nurse Consultant) stated she will in service staff to replace stained linens and towels and ensure they are replaced.</p> <p>On 10/22/2024 at 2:29PM Observed R7 sleeping on his mattress and his bed area smelling of urine.</p> <p>On 10/22/2024 at 1:34 PM V7 (Certified Nursing Assistant) stated R5 and R10's room have a strong urine smell. V7 stated she did wipe down R5 and R10's mattresses, changed their linens, and housekeeping came in and mopped however she believes the smell is in their mattress and their mattresses need to be changed. V7 stated a lot of mattresses need to be replaced. V7 stated many times she has to wait for linens to arrive from laundry before she can change them.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 10/23/2024 at 11:20 AM V3 (Director of Nursing) stated bed linens should be changed immediately if soiled and are changed by the CNA (Certified Nursing Aides). V3 stated if linens are stained, they should be changed. V3 confirmed a mattress should be replaced if it is observed to be soiled and stained and stated usually the resident or CNA will inform management that a mattress needs to be replaced because its soiled and maintenance will be notified.</p> <p>On 10/23/2024 at 12:51 PM, V23 (Housekeeping Director) stated that V24 (Facility Owner) is responsible for all the supplies needed in the housekeeping department, and she places a request for what she needs but does not receive everything she orders. V23 stated she has explained to V24 that they need bleach to remove the stains from the linens, but he sent baking soda and vinegar. V23 stated she requested 17 dozen linens but only received one dozen. V23 stated she requested 5 cases of bleach but received only one and last week, she did not receive any and was hoping that it will come this week but has not received it.</p> <p>The facility's Mattresses - Cleaning/Sanitizing Policy received 10/24/2024 states:</p> <p>The Purpose of the Policy is: To assure that bed mattresses and non-porous protective mattresses are cleaned and sanitized on a regular or as needed basis.</p> <p>It is the policy of this facility to weekly or as necessary wash and sanitize mattresses.</p> <p>A schedule shall be developed by Housekeeping and Nursing to assure beds are stripped and mattresses are cleaned and sanitized.</p> <p>Nursing Assistants shall be responsible for informing housekeepers (if available) when the bed has been stripped of linens after each episode of incontinency which soils the mattress.</p> <p>Nursing Assistants shall be responsible for cleaning mattresses which become soiled when no housekeepers are present.</p> <p>Mattresses shall be inspected for stains and deterioration, and replaced as necessary.</p>		

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<p>F 0676</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40718</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure documented alternate communication methods were used to maintain communication for a resident with a communication barrier. This failure applied to one (R2) of eleven residents reviewed for quality of life and care.</p> <p>Findings include:</p> <p>R2 is a [AGE] year-old male with a diagnoses history of Cerebral Palsy, Epilepsy, Other Specified Disorders of the Brain, and Urinary Incontinence who was admitted to the facility 10/10/2024.</p> <p>On 10/21/2024 at 11:59 AM Observed R2 difficult to understand and with extremely limited speech. Observed there was no communication board available to communicate with R2.</p> <p>On 10/21/2024 at 12:09 PM observed V16 (Licensed Practical Nurse) respond to R2's call light. V16 stated there is no communication board used for R2, and he understands R2 a little. Observed R2 with a muffled and difficult to understand response when asked by V16 what his needs were. Observed there was no communication board used by V16 when attempting to communicate with R2.</p> <p>On 10/21/2024 at 1:48 PM V17 (Certified Nursing Assistant) stated there isn't a communication board for use when communicating with R2 and she can understand him a little.</p> <p>R2's Social Service progress note dated 10/11/2024 documents resident has communication barrier and communication board will be provided for resident.</p> <p>R2's Social Service progress notes dated 10/15/2024 and 10/16/2024 document he has difficulty making needs known.</p> <p>R2's Social Service progress note dated 10/17/2024 documents the resident presented an appropriate affect when talking to the writer, but his speaking was a bit muffled making the resident a little difficult to understand. Resident has communication barrier and communication board will be provided for resident.</p> <p>On 10/23/2024 at 11:20 AM V3 (Director of Nursing) stated usually social services provide residents with communication boards. V3 stated nursing should be asking social services for the communication boards to be able to communicate with the resident when needed.</p> <p>On 10/23/2024 at 3:00 PM V26 (Social Services Worker) stated she uses a communication board when speaking to R2 because it's difficult for her to understand him because she is hard of hearing. V26 stated however she did not leave R2 with a communication board. V26 stated she hasn't heard anything from any other staff about not being able to understand R2.</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>40718</p> <p>Based on observations, interviews, and record reviews, the facility failed to follow their policy and procedures for serving food under sanitary conditions and ensuring residents meals are served in a manner to maintain appropriate serving temperatures by not covering meal trays with lids during dining service. This failure applied to all (66) residents receiving meals on the 2nd floor of the facility.</p> <p>Findings include:</p> <p>On 10/22/2024 at 1:15 PM Observed several food trays on the 2nd floor sitting on skeleton carts with no lids with gnats flying on and around food.</p> <p>On 10/22/2024 at 1:18 PM Observed the dietary aides food service cart with several unused clean lids.</p> <p>On 10/22/2024 at 1:22 PM V15 (Certified Nursing Assistant) stated meal trays lids are normally not available V15 stated she didn't see lids on the food service cart which is why she didn't use them.</p> <p>On 10/22/2024 at 1:26 PM V14 (Certified Nursing Assistant) stated she didn't pay attention that the lids weren't on the meal trays when she was delivering them on the cart from the dining area. V14 stated she normally covers the trays with lids and if the trays are not covered there is a possibility of contamination with germs and of pests.</p> <p>On 10/23/2024 at 11:20 AM V3 (Director of Nursing) stated food trays should be covered with a lid for infection control purposes, prevent contamination and maintain appropriate temperature.</p> <p>The facility's Food Handling Policy received 10/24/2024 states:</p> <p>The Purpose of the Policy is: To establish principles for dietary personnel to minimize or prevent infections related to food handling in addition to those addressed in other specific infection control procedures.</p> <p>Food and beverages are to be covered when transporting from the Dietary Department to the resident.</p>		