

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145651	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/07/2025
NAME OF PROVIDER OR SUPPLIER LA Bella of Alton		STREET ADDRESS, CITY, STATE, ZIP CODE 3490 Humbert Road Alton, IL 62002	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45947</p> <p>Based on interview and record review, the facility failed to ensure residents were free from verbal abuse for 2 of 2 residents (R2, R3) reviewed for abuse in the sample of 6.</p> <p>Findings include:</p> <p>R2's Face Sheet documents R2 was admitted to the facility on [DATE] with diagnoses including type 2 diabetes, end stage renal disease, dependence on renal dialysis, schizoaffective disorder, and bipolar disorder.</p> <p>R2's Minimum Data Set (MDS) dated [DATE] documents R2 as cognitively intact, had no behaviors, and was able to transfer self with supervision.</p> <p>R2's Undated Care Plan documents R2 has a behavioral problem. The goal is for R2 to have fewer episodes of vulgar language toward others.</p> <p>R3's Face Sheet documents R3 was admitted to the facility on [DATE] with diagnoses including history of mental and behavioral disorders and substance abuse.</p> <p>R3's MDS dated [DATE] documents R3 as moderately cognitively impaired, had behavioral symptoms not directed toward others, ambulated via wheelchair, and was able to transfer with supervision.</p> <p>R3's Undated Care Plan documents R3 has a behavioral problem with goal of having fewer episodes of being verbally abusive.</p> <p>On 2/7/25 at 2:15 PM, R2 stated R3 calls him bad names and has been doing so for the past two or three weeks. He said sometimes R3 curses at him, and staff are aware, but it has continued.</p> <p>On 2/7/25 at 9:02 AM, R3 stated R2 used to be his roommate. R3 stated, (R2) would bend over in the bathroom and let those ladies clean his butt. I would say, (R2) why don't you clean your own self? It's not that hard.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 2/7/25 at 8:58 AM, V6, Licensed Practical Nurse (LPN), stated R3 antagonizes R2 and calls him S***ty (R2). V6 stated he has spoken to R3 about it multiple times, but R3 likes to get in front of people in common areas like the dining room and call him that name. V6 stated it has really bothered R2.</p> <p>On 2/7/25 at 9:25 AM, V8, Dietary Aid, stated R3 and R2 are always picking on each other. R3 calls R2 S***man, S***tyman, or P***yman. They will shout out to each other from opposite sides of the dining room.</p> <p>On 2/7/25 at 9:30 AM, V4, LPN, stated R2 and R3 are always picking on each other. R2 calls R3 Stupid and Bonehead. R3 makes jokes about R2's incontinence.</p> <p>On 2/7/25 at 9:35 AM, R5 stated R2 and R3 have it out at each other and are like little kids. R3 picks on R2, but R2 also picks on R3. R3 came into the dining room about two weeks ago and started picking on R2. I think R3 needs to be placed somewhere else.</p> <p>On 2/7/25 at 9:40 AM, V9, Social Services Director, stated R3 is just an obnoxious little guy.</p> <p>On 2/7/25 at 10:42 AM, V11, Certified Nursing Assistant (CNA), stated R2 and R3 used to yell at each other when they were roommates.</p> <p>On 2/7/25 at 11:13 AM, R6 stated R3 is really loud and likes to call people names.</p> <p>R2's 2/4/25 Progress Note by V13, Social Services Director, documents V13 spoke with R3 regarding issues he is having with R2. V2 stated R3 has been calling him vulgar names, and R3 continuously tries to get a reaction out of R2.</p> <p>On 2/7/25 at 1:18 PM, V13 stated she used to work at the front desk and remembers overhearing R2 say R3 called him names. She recently spoke with both R2 and R3 because R3 called R2 S***typants.</p> <p>On 2/7/25 at 3:20 PM, V1 stated she expects the facility to follow its abuse policy.</p> <p>The Facility's Abuse, Neglect, Exploitation and Misappropriation Prevention Program reviewed 11/24 documents, Residents have the right to be free from abuse, neglect, misappropriation of resident property and exploitation. This includes but is not limited to freedom from corporal punishment, involuntary seclusion, verbal, mental, sexual or physical abuse, and physical or chemical restraint not required to treat the resident's symptoms.</p>		