

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145655	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/13/2026
NAME OF PROVIDER OR SUPPLIER Bria of Woodriver		STREET ADDRESS, CITY, STATE, ZIP CODE 393 Edwardsville Road Wood River, IL 62095	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0676</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review the Facility failed to ensure call lights were being answered in a timely manner for 6 of 14 residents (R16, R17, R43, R67, R69 and R81) reviewed for call lights in the sample of 41. Findings include: 1-R67's MDS dated [DATE] document R67 is cognitively intact for decision making of activities of daily living. R67 uses a wheelchair and needs substantial/maximal assistance- Helper does more than half the effort. Helper lifts, holds, or supports trunk or limbs, but provides less than half the effort. During the Group Meeting on 2/5/2026 at 1:30 PM, R67 stated there were issues and have been complaints about the call lights not being answered in a timely manner. This is being brought up constantly at the Resident Council Meeting and does not seem to be getting any better. We typically wait for call lights at least 30 minutes if not more. 2-R16's MDS dated 11/2025 document R16 is cognitively intact for decision making of activities of daily living. During the Group Meeting on 2/5/2026 at 1:35 PM, R16 stated she was able to do most things by herself, but she attends the Resident Council Meetings regularly and this is something residents are constantly bringing up. We have issues with staff who really do not want to work and they are on their phones a lot and do not answer the call lights. It's a problem. 3-R43's MDS dated [DATE] document he was moderately impaired for cognition. During the group Meeting on 2/5/2026 at 1:39 PM, R16 stated there are times when he needs help with going to the bathroom and he feels embarrassed when he wets the bed and waits so long, he has an accident. Staff are not answering the call light fast enough when he needs to go to the bathroom. 4-R17's MDS dated [DATE] documents she is cognitively intact for decision making of activities of daily living. R67 uses a wheelchair and has impairment on her lower extremities and needs partial to moderate assistance with hygiene, dressing, showers and toileting. During the Group Meeting on 2/5/2026 at 1:42 PM, R17 stated that there are issues with staff not wanting to work and not answering the call lights. It's not uncommon for her to have to wait forty minutes for someone to answer her call light especially at night. 5-R69's MDS dated [DATE] document R69 was moderately impaired for cognition. On 2/5/2026 at 3:00 PM, R69 stated there are always issues with staff not wanting to work and not answering the call lights. It's a big problem here. 6-R81's MDS dated [DATE] document R81 was cognitively intact for decision making of activities of daily living. On 2/13/2026 at 3:00 PM, R81 stated that when she needs help, she does not always get help, and the staff are really bad about not answering call lights. She easily waits over an hour for staff to respond and sometimes that is way too long. This has caused her stress and when you need help you need help. On 2/13/2026 at 1:30 PM, V17, Ombudsman stated she had been getting a lot of complaints and has been out to the facility several times regarding call lights not being answered in a timely manner and it still seems to be a problem. The Resident Council Meeting Minutes dated 3/20/2025 documents, Call lights on for over an hour at time before being answered. The Resident Council Meeting Minutes dated 4/24/2025 documents, Call lights on for over an hour at times before being severed. The Resident</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 145655	Facility ID: 145655 If continuation sheet Page 1 of 2

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<p>F 0676</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Council Meeting Minutes dated 11/20/2025 documents, Call lights are not being answered in a timely manner. Call lights are on for over an hour at times-All shifts. Grievance dated 8/5/2025 We see nurses and CNA's (certified nursing assistants) sitting at desk while call lights phone is ringing and doorbell is going off up front and they continue to sit there and talk. Grievance dated 3/20/2025 Call lights on for over an hour at times before being answered. Grievance dated 9/25/2025, Council believes nurses should help answer call lights when there are a lot of lights going off/doorbells ringing. Not just aides. Grievance dated 10/30/2025, Call lights are not being answered in a timely manner, Call lights are on for over an hour at times-All shifts. On 2/13/2026 at 2:41 PM, V2, Director of Nursing stated she expect all staff to answer call lights in a timely manner. She was aware of some complaints, but when we looked into it and we did find some call lights were not working properly. I expect call lights to be answered as quickly as possible less than 10-15 minutes. The Call Light Response Policy dated 9/2025 documents, To provide the staff with guidance on responding to resident's request and needs. Answer the patient or resident's call as soon as possible.</p>		