

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145662	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/03/2024
NAME OF PROVIDER OR SUPPLIER Elevate Care Niles		STREET ADDRESS, CITY, STATE, ZIP CODE 8333 West Golf Road Niles, IL 60714	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>34490</p> <p>Based on interview and record review the facility failed to ensure residents were free from misappropriation of property for 2 of 3 residents (R9 and R10) reviewed for misappropriation of property in the sample of 12.</p> <p>The findings include:</p> <p>1. R9's Incident Investigation Report dated 2/16/24 shows that on 2/16/24 R9 was missing her tablet. The facility's summary of the incident shows that R9 reported her Ipad (tablet) was missing. Surveillance cameras were reviewed and noted a suspicious staff member entering R9's room at 2:46 AM on 2/16/24.</p> <p>On 5/3/24 at 10:30 AM, R9 was laying in bed. R9 was non-verbal, had a tracheotomy and was on a ventilator. R9 was asked if her Ipad had been stolen and she shook her head yes.</p> <p>On 5/3/24 at 2:19 PM, V1 (Administrator) said that she had received a report on 2/16/24 that R9's Ipad was missing and she felt that someone stole it. V1 said that she immediately went and checked the cameras. V1 said that she witnessed V14 (Previous Certified Nursing Assistant) go into her room even though she was not on his assignment for the night. V1 said that she witnessed V14 exit the room with what appeared to be her (R9) Ipad under his scrub top. V1 said that the outline of the Ipad could be seen on his (V14) scrub top. V1 said that V14 immediately went to the dining room and placed something into his personal bag. V1 said that she could not tell exactly what it was because the lights were out in the dining room. V1 said that the police were informed and they tried to call V14 multiple times with no answer. V1 said that the police contacted her later that day and sent her an article from the Internet about a person arrested for theft at a nursing home in another state and it was V14 in the article.</p> <p>On 5/3/24 at 2:14 PM, V1 showed this surveyor video clips from her phone. The video shows V14 going into R9's room and exit the room around 2:47 AM with an outline of something rectangular under his scrub top.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. R10's Incident Investigation Report dated 2/16/24 shows that R10 reported a missing credit card on 2/16/24. The summary of the investigation shows, Administration was notified by staff that the resident (R10) was missing his pre-paid cash card. Administrator immediately reviewed surveillance camera and noted a suspicious staff member (V14) entering the residents room multiple times in the early morning of 2/16/24. Around 12:19 AM, suspected staff (V14) was noted to be using a black card on all the vending machines and returned to the 5th floor to empty his pockets full of snacks and drinks from the vending machine at 12:25 AM .Administrator immediately interviewed the resident and asked if he (R10) could show the transactions on his cellphone of the prepaid cash card to verify if any transactions were made on the card. Administrator confirmed the transactions .</p> <p>On 5/3/24, V1 (Administrator) said that staff alerted her to a missing credit card that belonged to R10. V1 said that she immediately reviewed the cameras and found V14 going in and out of R10's room multiple times throughout the night. V1 said that she then saw V14 at the vending machine using a black credit card to purchase snacks and then saw him in the dining room emptying his pockets into his personal bag. V1 said that she went to R10 and asked him to explain what his card looked like and he said that it was black. V1 then asked to see the transactions on the card and R10 showed her multiple transactions for around the same time that R10 was on the camera at the vending machine. V1 said that it was about \$6.50 in transactions.</p> <p>On 5/3/24 at 2:53 PM, V13 (Director of Human Resources) said that V14's background was checked before hire and it said that he was eligible for employment. V13 said that he did have a waiver in place but she did not know what it was for but according to his application, it was for writing bad checks. V13 said that V14 was hired on 1/8/24 and terminated on 2/22/24 for theft.</p> <p>The facility's Abuse Prevention and Reporting Policy revised on 10/24/22 shows, This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff or mistreatment.</p>		