

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145694	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/22/2026
NAME OF PROVIDER OR SUPPLIER Renwick Nursing and Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 3401 Hennepin Drive Joliet, IL 60435	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview, and record review, the facility failed to maintain safe and comfortable temperatures for residents. This applies to all 102 residents residing in the facility. The findings include: The Facility Data Sheet dated January 20, 2026, showed the facility census was 102. On January 20, 2026, at 2:51 PM, V3 (Maintenance Director) said the facility experienced a power outage on Saturday, January 17, 2026. V3 said the power was only out at the facility for approximately 45 minutes so by the time V3 arrived at the facility, the power had been restored. V3 said there were no heating issues when he arrived at the facility on Saturday. V3 said on Sunday, January 18, 2026, V3 received a phone call from V1 (Administrator) that the heat wasn't working in the facility. V3 said he went to the facility and realized he needed to manually reset the facility's boiler system. V3 said the boiler system needed to be reset after the power outage but V3 was unaware. V3 said he reset the boilers, the heat started working and V3 took temperatures throughout the facility and the facility was warming up. V3 said he left the facility once he finished taking temperatures. V3 said he came to work Monday morning, January 19, 2026, and everyone was telling V3 they were cold. V3 said he notified his regional maintenance team, and they determined the water pump was going bad. V3 said a technician was called to the facility and he brought a water pump with him. V3 said the pump was bad and the technician had to get another pump. V3 said the technician repaired the water pump on Monday evening. The facility's temperature logs for January 19, 2026, showed at 8:00 AM temperatures in the facility ranged from 63.2 degrees Fahrenheit to 69.6 degrees Fahrenheit, at 10:00 AM temperatures in the facility ranged from 64.7 degrees Fahrenheit to 69.1 degrees Fahrenheit, at 12:00 PM temperatures in the facility ranged from 64.3 degrees Fahrenheit to 71.1 degrees Fahrenheit, at 2:00 PM temperatures in the facility ranged from 57.8 degrees Fahrenheit to 70.7 degrees Fahrenheit, at 4:00 PM temperatures in the facility ranged from 58.5 degrees Fahrenheit to 71.4 degrees Fahrenheit, and at 6:00 PM temperatures in the facility ranged from 58.2 degrees Fahrenheit to 66.5 degrees Fahrenheit. On January 20, 2026, at 2:22 PM, R1 said it had been cold in the facility since Saturday and R1 was moved to the current room on Sunday because his room was cold. R1 said then the heat stopped working in the facility on Sunday and it was cold everywhere. R1 said the heating issues started Saturday around 6:00 PM when the power had gone out. R1 said the thermostat in his room read 55 to 60 degrees Fahrenheit for 18 hours. R1 said he was finally moved to his new room on Sunday around 2:00 PM. R1 said it was freezing in the facility and uncivilized for the residents to have to be subjected to that cold of temperatures. R1 said even landlords have to ensure the heat is maintained so the facility should have to maintain the heat as well. On January 20, 2026, at 2:26 PM, R2 said it was very cold in the facility over the weekend. R2 said his nose was freezing to the touch. R2 said staff gave R2 some extra blankets because it was so cold. On January 20, 2026, at 12:59 PM, R3's room temperature was checked by V4 (Assistant Maintenance). V4 said his thermometer showed the temperature in R3's room was 62.4 degrees</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 145694	Facility ID: 145694 If continuation sheet Page 1 of 5

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Fahrenheit. R3 walked into his room wearing a winter jacket. On January 20, 2026, at 2:12 PM, R3 was sitting in his room with V12 (R1's son). R3 said his room has been cold for two to three days. R3 said his roommate had already moved out of the room but R3 was waiting for a new room. V12 said R3 called and asked V12 to bring a pair of winter gloves for R3 because he was cold. On January 20, 2026, at 3:35 PM, V1 said staff recognized R3's room as cold this morning. V1 said R3 was offered a new room but initially refused. V1 said the facility does not have documentation of monitoring R3 for hypothermia symptoms after R3 refused to move rooms. On January 20, 2026, at 2:15 PM, R4 said he moved rooms today sometime before breakfast. R4 said last night his room was freezing and R4 had 10 blankets on to stay warm. R4 said multiple people came to his room to try to fix the heater but they were not able to. R4 said it was so cold in his room he thought it might be warmer to just be outside. On January 20, 2026, at 11:11 AM, R5 said the heat was not working yesterday and R5 had four blankets on to stay warm. R5 said he would rather not have to wear four blankets to stay warm. R5 said he was wearing two pairs of pants to keep his legs warm. R5 said he stayed in his room when the heat was not working. On January 21, 2026, at 11:29 AM, V6 (CNA/Certified Nursing Assistant) said she worked on January 19, 2026, from 6:00 AM to 2:00 PM. V6 said the facility was cold when she arrived at work and wore her winter jacket to assist residents in the dining room during breakfast because it was cold. V6 said residents were complaining it was cold. V6 said staff were moving residents to warmer areas of the building. V6 said she did not obtain temperatures on any residents. V6 said the facility was still cold when she left around 2:00 PM. On January 21, 2026, at 11:36 AM, V7 (LPN/Licensed Practical Nurse) said she worked on January 19, 2026, from 6:00 AM to 6:00 PM. V7 said when she came to work the facility was cold. V7 said towards the end of her shift, she started doing more frequent body temperatures on some residents. V7 said she only obtained temperatures on the residents who could not tell her if they were cold. V7 said it was still cold in the facility when she left work around 6:30 PM. On January 21, 2026, at 12:34 PM, V8 (RN/Registered Nurse) said she worked at the facility on Sunday, January 18, 2026, starting at 6:00 PM, and her shift ended at 6:30 AM on Monday, January 19, 2026. V8 said when she arrived for her shift on Sunday the facility felt cold. V8 said as a nurse she doesn't know how to work a heater. V8 said she instructed the CNA to put extra clothing on the residents, and the staff used all the available blankets. V8 said she moved a resident whose bed was close to the window to the other bed closer to the door. V8 said the previous shift had told her it was getting colder in the facility throughout the day. V8 said she did not call anyone about the facility being cold. V8 said she took temperatures on the residents who could not tell her if they were cold. On January 21, 2026, at 12:42 PM, V9 (LPN) said she worked night shifts from 6:00 PM to 6:00 AM, on Saturday, Sunday, and Monday. V9 said they started having heating issues Saturday night. V9 said the staff notified maintenance but were told he did everything he could. V9 said the staff made sure the residents had blankets. V9 said it was cold when she came to work Sunday night and Monday night when she came to work. V9 said on Sunday night, she did not notify anyone of it being cold in the facility. On January 21, 2026, at 12:52 PM, V3 said he was not notified by any staff members or administration Sunday night into Monday morning regarding the heat not working. V3 said he did not know the heat was not working properly until he came into work on Monday morning. V3 said when he was at the facility on Sunday to manually reset the boilers, V3 took temperatures around 10:30 AM and then left. V3 said he did not hear anything else from the facility after he left the facility on Sunday morning. V3 said on Monday the heating company technician was available to come to the facility at 3:00 PM but the motor he brought did not work and he had to go back to the vendor to get a new motor. V3 said the heat was fixed around 10:00 PM Monday night. On January 21, 2026, at 2:21 PM, V11</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>(ADON/Assistant Director of Nursing) said she was the on-call nursing manager on Sunday night January 18, 2026. V11 said she did not receive any calls from staff about the heat not working. On January 21, 2026, at 2:24 PM, V1 said he did not receive any calls from the facility Sunday night regarding the heat not working and it being cold in the facility. V1 said staff should have notified V1 or V3 regarding the lack of heat in the facility. On January 21, 2026, at 2:39 PM, V2 (DON/Director of Nursing) said on Monday January 19, 2026, starting at 5:00 PM, facility staff started taking temperatures of the residents. V2 said not all residents' temperatures were checked. V2 said all resident temperatures should have been monitored. V2 said if staff felt the facility was cold Sunday night, temperatures on all residents should have been documented. The facility does not have documentation to show all residents were monitored for signs and symptoms of hypothermia, including monitoring temperatures while the facility had a lack of heat January 18, 2026, at night and January 19, 2026, during the day. The facility's policy dated January 2020, titled Loss of Heat During Cold Weather Policy showed, Policy: To establish guidelines to maintain a safe and comfortable environment in the event of the loss of heat. Policy Specifications: Staff will be oriented and educated to the procedures to address individual room heat malfunction as well as loss of heat to the entire facility. Procedure for individual room heat malfunction: 1. Notify Maintenance Department of malfunction via telephone and maintenance work order. 6. The room temperature should be checked as needed (sampling at least every two hours) if the residents are in the room to ensure that they are warm and comfortable. 7. If the room becomes uncomfortably cool for the residents in the affected room (i.e. falls below 55 degrees Fahrenheit for 12 hours or more) it is recommended they be moved to another room if available. Procedure for loss of heat to the facility: 1. Notify Administrator and Maintenance Department of the malfunction via telephone. 7. Residents should be observed for signs of adverse effects of the cooler temperature.</p>

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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Keep all essential equipment working safely.</p> <p>Based on interview and record review, the facility failed to maintain essential heating equipment to maintain safe and comfortable temperatures in the facility. This applies to all 102 residents residing in the facility. The findings include: The Facility Data Sheet dated January 20, 2026, showed the facility census was 102. On January 20, 2026, at 2:51 PM, V3 (Maintenance Director) said the facility experienced a power outage on Saturday, January 17, 2026. V3 said the power was only out at the facility for approximately 45 minutes so by the time V3 arrived at the facility, the power had been restored. V3 said there were no heating issues when he arrived at the facility on Saturday, so he was only at the facility briefly. V3 said on Sunday, January 18, 2026, V3 received a phone call from V1 (Administrator) that the heat wasn't working in the facility. V3 said he went to the facility and realized he needed to manually reset the facility's boiler system. V3 said the boiler system needed to be reset after the power outage but V3 was unaware. V3 said he came to work Monday morning, January 19, 2026, and everyone was telling V3 they were cold. V3 said he notified his regional maintenance team, and they determined the water pump was going bad. V3 said a technician was called to the facility and he brought a water pump with him. V3 said the technician was not available to come to the facility until 3:00 PM. V3 said the pump was bad and the technician had to get another pump. V3 said the technician repaired the water pump on Monday evening around 10:00 PM. The heating company's Service Order dated January 19, 2026, by V14 (Heating Company Technician) showed V14 was at the facility on January 19, 2026, from 3:00 PM until 10:00 PM. The Description of Work Performed showed Pump motor determined to be bad by previous site visit. Picked up new motor from vendor and arrived at site. Found new motor purchased was bad out of the box after installation. Due to time of day the vendor was closed, and I had to wait for someone to return to open the store. Picked up and returned back to site. Installed new motor and spring coupler, started up and checked amp (amperage) reading. Motor pulling 2 amps. Building staff rest heat pumps and I stayed until they were comfortable with temps rising in guest rooms. New pump installed and operational. On January 22, 2026, at 2:52 PM, V15 (Heating Company Sales Engineer Account Manager) said the heating company had a technician at the facility on Sunday January 18, 2026, due to a lack of heat in the facility. V15 said the facility was told the heat pump needed to be replaced and was a key component to the heat working, but the facility chose not to have it replaced until regular business hours the next day. V15 said V14 brought a heat pump with him on Monday January 19, 2026, because the company knew the pump needed to be replaced. The heating company's Service Order dated January 18, 2026, by V16 (Heating Company Technician) showed .Needs a new motor for pump along with a new spring coupler. Customer states that they want to wait for tomorrow to replace the pump during normal hours of operation. Advised customer that the pump is a pivotal component for the heat pumps to work and that it needs to be replaced immediately. Customer states that building temperature has risen and they'd like to wait until tomorrow during normal hours. On January 20, 2026, at 12:37 PM, V4 (Assistant Maintenance) said the power in the facility went out on Saturday January 17, 2026. V4 said he went to the facility on Sunday January 18, 2026, to help fix a leaking sink. V4 said V3 came in due to the lack of heat in the building. V4 said V3 did not know he needed to manually reset the boilers after a power outage. V4 said today he made sure all the boilers had been reset. V4 said he had to manually reset one of the boilers which V3 did not reset. V4 said the boiler supplied heat to the administrator's office. On January 21, 2026, at 2:24 PM, V1 said V3 started working at the facility in December 2025. V1 said there is no way V3 could be trained on all aspects about the building. V1 said V3 has a regional maintenance team he can reach out to if there is something he does not know. V1 said V3 should have called the regional team on Saturday when the power went out to ensure there were</p> <p>(continued on next page)</p>		

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F 0908 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	no additional tasks V3 needed to perform to ensure things were operating as they should be in the facility.