

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145703	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/03/2025
NAME OF PROVIDER OR SUPPLIER  Silvis Center for Nursing Rehab & Care		STREET ADDRESS, CITY, STATE, ZIP CODE  1455 Hospital Road Silvis, IL 61282	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>31283</p> <p>Based on interview, observation and record review, the facility failed to ensure call lights were responded to in a timely manner for 8 of 8 residents (R1, R2, R3, R8, R9, R10, R12 and R13) reviewed for improper nursing care in the sample of 13.</p> <p>Findings include:</p> <p>The facility's Call light Policy (revised 03/27/19) documents the following: All staff responds promptly when the call system is activated.</p> <p>On 01/16/25 at 02:30 PM, R1 stated, Sometimes you just have to wait a few moments because they may be helping someone else. They come as soon as they can, but it can be 30 minutes on some days.</p> <p>On 01/16/25 at 02:50 PM, R2 was lying in bed watching television. R2 stated there is ample staff in the building most of the time and added that staff can appear overworked and stressed on days when they seem to have less scheduled, I think it's harder on them if someone can't come to work because they are sick, and it can take longer for staff to respond to call lights on those days. Sometimes if they are busy with someone else, you have to wait your turn. I've waited as long as 30 minutes, or someone has come within 5 minutes.</p> <p>On 01/16/25 at 03:10 PM, R3 was sitting upright in bed watching television with the head of her bed elevated approximately 60 degrees. R3 stated, There has been a big change here. This place was sold a little over a month ago. All of the staff are very nice to me. I have never met such a kind group of people. Sometimes you have to be patient when they are busy. They all work very hard and have a lot of people that rely on them for help. It seems like there used to be another person working. It has taken them quite a bit longer to respond to call lights lately.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 01/30/25 from 01:00 PM - 01:38 PM, R8 was sitting in her wheelchair with a bedside table positioned in front of her. R8 stated, I don't want to be here. I have Lyme's Disease and have to re-learn how to walk. I got it back in 2020 when I was mowing my mom's grass. I had to scrape over 30 ticks off of my ankles and ended up with a huge bullseye rash on my thigh. Recently, I've just had a bad bout and have went downhill fast. R8 then stated that staff, Take too long to answer my light and I think it's disgusting. I was on an antibiotic several weeks ago, and it gave me terrible diarrhea. I had an accident and waited 1 hour and fifty-five minutes for someone to respond. Believe me- I timed how long it took someone to respond. Imagine sitting in diarrhea for that long. That is inexcusable. The call light to R8's room was on at 01:00 PM when this surveyor entered the room, which had been activated by R13 (R8's roommate). An unidentified staff member responded to R13's call light need at 01:17 PM while R8 was being interviewed.</p> <p>On 01/30/25 at 01:34 PM, R13 (R8's roommate) stated, They never come when you turn your light on. You have to wait forever.</p> <p>On 01/30/25 at 02:25 PM, R9 was sitting up in bed wearing non-slip socks. R9 stated she was very hard of hearing. R12 (R9's roommate) spoke up with details to add while an interview was conducted with R9. R9 stated she has been at the facility for 8 years, and verified she recently fell at the facility, I was standing in my room and just went down backwards. (R12) saw me fall and called for help, but no one came. She had to get out of bed, and yell down the hall for someone. R12 then pointed to her nearby call light and added, I hit my light after (R9) fell . I had to get out of bed and yell for help because it takes them so long to come answer your light. It is usually at least 20 minutes before someone comes.</p> <p>On 01/30/25 at 02:40 PM, R10 stated, The service here is terrible. You have to wait forever for someone to come if you need help. If you push your call light you might as well forget it because they do not come. I have waited well over an hour for someone to come.</p> <p>On 01/15/25 at 02:05 PM, V9 (Licensed Practical Nurse) stated the facility has recently cut the staffing numbers following a change in ownership. V9 stated, Staff members are stressed out and overwhelmed at times and have been having a difficult time getting things done.</p> <p>On 01/16/25 at 09:30 AM, V14 (Certified Nursing Assistant) stated the facility recently made staffing changes after the facility changed ownership. V14 stated, They cut the staff hours. It is hard not to fall behind because I feel like we need more staff. It seems like the residents have had to wait longer, and they are not getting the care they were used to.</p> <p>Monthly Resident Council Minutes (dated 11/07/24) document the following: Nursing: Residents at council said their call lights are not being answered in a timely order.</p> <p>On 02/03/25 at 09:40 AM, V2 (Director of Nursing) stated all staff are responsible for responding to a resident's call light and call lights should be answered in a timely manner.</p>		