

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145708	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2024
NAME OF PROVIDER OR SUPPLIER Country Health		STREET ADDRESS, CITY, STATE, ZIP CODE 2304 C R 3000 N Gifford, IL 61847	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41002</p> <p>Based on interview and record review the facility failed to supervise a resident after providing the resident with a hot beverage. This failure affects one (R504) is one of three residents reviewed for supervision in the sample of 3. This failure resulted in R504 spilling hot liquid on R504's lap sustaining redness and 6 blistered areas to R504's bilateral upper extremities requiring subsequent treatment for 3days.</p> <p>Findings Include:</p> <p>R504's Facility Census documents R504 was admitted to the facility on [DATE] and has the following medical diagnoses: Congestive Heart Failure, Reflux Disease, Alzheimer 's Disease, Dementia, Difficulty in Walking, Age-Related Physical Debility, Muscle Wasting and Atrophy, Fall, Muscle Weakness, Hypertension, , Cognitive Communication Deficit, Repeated Falls, Personal History of Mental Behavioral Disorders, [NAME] 's Syndrome, Cerebral Infarction, Pulmonary Embolism without Acute Cor Pulmonal and Personal History of Transient Ischemic Attack (TIA) and Cerebral Infarction.</p> <p>R504's Minimum Data Set (MDS) dated [DATE] documents R504's Brief Interview for Mental Status (BIMS) score 5, severe cognitive impairment and eating supervision or touching assistance.</p> <p>R504's Care Plan dated 10/10/24 documents R504 is at risk for altered nutrition due to diagnosis of Dementia, Hypertension, Dehydration, Congestive Heart Failure, Reflux disease. R504 am a regular diet, R504 self-feed's unassisted in assisted dining room with supervision, R504 weight is at high end of desired body mass index (BMI) range 60 cubic centime (cc) med pass supplement three times a day (TID). Intervention: R504 self-feed 's with queuing in the assisted dining room.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>R504's Health Status Note dated 11/30/24 at 3:41pm documents R504 was in dining room when V8 Registered Nurse was notified at 11:15am that the R504 was attempting to remove R504's lid off R504's hot tea and spilled hot tea on R504 self. Upon arriving to dining room R504 upper thighs pant legs were wet. Removed R504 immediately to R504's room and placed R504 on the toilet as V8 removed R504's clothing immediately. V10 Certified Nursing Assistant (CNA) arrived, and this nurse requested V10 remain with R504 while V8 retrieved wound supplies. R504 had no blisters present at this time. Applied Zinc oxide skin protectant to reddened region and notified on call V21 Nurse Practitioner at 11:35am and awaiting return call, at 11:39am family notified of incident with tea, 11:55am V1 Administrator notified of incident. Ice pack wrapped applied on for 10 minutes off 20 minutes. Fluid filled blisters appeared (x6) (Left lateral W 4.5 centimeters x L 1.0 centimeters,) (Left medial thigh W L 4.0 centimeters x W 6.0 centimeters), (Left inner medial L 1.0 centimeters x W 2.5 centimeters), (left inner thigh lateral aspect L 1.0 centimeters x3.8 centimeters), (Left inner thigh lateral posterior aspect W 1.2 centimeters x L 1.0 centimeters), (Right leg blister inner lateral L W 3 centimeters x 1 centimeters). At 1:08 pm V21 Nurse Practitioner returned call and notified of appearance of blisters. V21 stated to monitor every shift then upon rapture of blisters apply zinc ointment x 3 days and refer to inhouse wound nurse. Added Tylenol 1000 mg 3 times a day x 3 days, then 3 times a day as needed to help manage pain and discomfort.</p> <p>V8 Registered Nurse witness statement dated 11/30/24 documents V22 Dietary Aide reports to V8, R504 was taking the lid off R504's teacup and spilled hot tea on R504's self. Upon arrival to the dining room, R504 was sitting at the table in front of R504's pants were wet. Removed R504 to R504's room and removed clothing while placing R504 on toilet in R504's room. Noted redness to front, lateral and medial left thigh and medial right thigh. V19 Certified Nursing Assistant remained with R504 while V8 obtained zinc paste cream to apply to reddened region. Applied ice pack for 10 minutes then off. Made notifications to Family, Nurse Practitioner, V1 Administrator.</p> <p>V10 Certified Nursing Assistant witness statement dated 11/30/24 documents arrived in residents room, V8 Registered Nurse was present with R504 on toilet, soiled clothing was off resident. redness present on legs. V8 requested V10 stay with resident while V8 grabbed treatment. Treatment applied, R504 dressed and back in dining room for lunch. R504 last toileted at 10:30am.</p> <p>V20 [NAME] witness statement dated 11/30/24 documents V20 passed hot tea to R504, with a lid on top of the coffee cup. A few minutes later, V20 heard R504 scream that R504 spilt R504's tea all over R504's legs and pants. V20 than ran to get V22 Dietary Aide to inform V8 Registered Nurse that R504 had spilt R504 's hot tea all over R504's legs and pants.</p> <p>V22 Dietary Aide witness statement dated 11/30/24 documents V22 was informed by V20 [NAME] that R504 had burned R504's self with R504's hot tea. V22 went down to the nurses station and informed North hall nurse V8 Registered Nurse.</p> <p>On 12/11/24 at 1:10pm V2 Director of Nursing stated that R504 is able to feed R504's self but should have supervision. V2 said, R504 eats in the assisted dining room, the assisted dining room is for residents who need supervision or the resident needing to be assisted in being fed by staff. V2 stated that supervision is a least 1 nursing staff being present in the dining room when residents are present with food or beverages. V2 stated that on the day of the incident there were no nursing staff present in the assisted dining room at the time of R504's incident.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 12/11/24 at 1:25pm V10 Certified Nursing Assistant said, on 11/30/24 V10 went to assist V8 Registered Nurse in R504's room. V10 said, V8 already had R504 transferred onto the toilet and had R504's wet pants off. V10 said, V10 observed redness to the top of R504's legs, and V8 asked V10 to stay with R504 while V8 went and got a treatment. V10 said, R504 was not able to remember what happened, just that R504 spilled tea. V10 said, V10 last toileted and changed R504 at 10:30am before lunch started. V10 said, V10 does not know if there was any nursing staff in the dining room at the time of the incident, V10 was assisting other residents.</p> <p>On 12/11/24 at 1:40pm V22 Dietary Aide said, on 11/30/24 at around 11:15am V22 was cutting oranges in the kitchen when V20 [NAME] came into the kitchen and stated R504 just burned R504's legs with hot tea, what should V20 do. V22 stated that V22 told V20 to stay with R504, and V22 would go get a nurse. V22 stated, V22 went to the North Hall where R504 resides and informed V8 Registered Nurse what happened. V22 stated, at the time of the incident there were no Certified Nursing Assistants or Nurses in the dining room, it was only V20.</p> <p>On 12/11/24 at 2:10pm V23 Wound Care Registered Nurse stated that on 12/2/24 when V23 reported to work V23 was informed that on 11/30/25 R504 sustained 6 burn/blisters wounds to R504's bilateral upper extremities. V23 stated on 12/2/24 V23 assessed R504's 6 burn wounds to R504's upper legs. V23 stated that the facility had already received treatment orders from V21 Nurse Practitioner on 11/30/24 and will continue with those orders and monitor R504's burn wounds daily.</p>		