

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145730	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/11/2025
NAME OF PROVIDER OR SUPPLIER Continental Nursing & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5336 North Western Avenue Chicago, IL 60625	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41356</p> <p>Based on observations, interviews, and review of records, the facility failed to accommodate resident rights per facility policy pertaining to basic needs for clothing for one out of one resident (R12) for a total sample of 3 residents reviewed for resident rights.</p> <p>Findings include:</p> <p>R12 is [AGE] years old, initially admitted on [DATE]. R12 cognition is intact during conversation. R12 has a BIMS (Brief Interview of Mental Status) scored 13 dated 02/13/2025.</p> <p>On 03/5/2025, at 12:43 PM, R12 stated that she was not allowed to go to the store. R12 that is a big problem to her. R12 said, I don't have any clothes with me. V12 said that her clothes were lost in the facility. She asked to go to the store and was told by V10 (Activity Director) that she could go. But until now she was not able to go. V12 said, I do not tell them anymore because nothing happens. R12 was wearing brown jacket, light blue shirt, and gray sweatpants. Two housekeeping staff went inside the room to deliver clothes for R12. One of the housekeeping staff stated there were no clothes for R12 included in delivery. At 1:13 PM, V23 (Licensed Practical Nurse) was informed and went to R12's room. V23 went to the closet in the room. There were only two partitions. V23 stated that those two areas belong to R12's roommates, R15 and R16. V23 was asked where will R12's put her clothes. V23 repeated that the closet space is for R15 and R16. V23 searched R12's area for clothing but cannot find any clothes. V23 stated that she did not know that R12 wears the same clothes from last night and does not have any clothes to wear. V23 stated that there are donations clothes on the first floor.</p> <p>On 03/05/2025, at 1:30 PM, V10 (Activity Director) stated that facility has weekly outings to different places. Sometimes they go to the place R12 stated, the grocery store across street or gas station. V10 stated that R12 asked him to go to department store. But transportation is needed to organize it. V10 stated that activity staff can take one or more residents. But R12 was not able to go to the department store. V10 stated that R12 told her last week and he told R12 that he will talk to transportation. V10 stated that usually transportation goes to medical appointments as a priority.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 03/05/2025, at 2:23 PM, V12 (Director of Social Service) stated that R12 has a yellow pass, this means somebody needs to accompany R12 when she goes out of the facility. V12 stated that R12 was homeless and hops from place to place. V12 stated that R12 told her she does not have any clothing. V12 said, She (R12) told me I do not have any clothing and she needs more underwear. V12 stated that R12 is under the [NAME] Program. [NAME] staff took her to the store. If she wants to go to the store, she can tell the activity director (V10) to inform the CNA (Certified Nursing Assistant). V12 was informed that R12 does not have any clothes in her room. R12's room has a closet or cabinet for R15 and R16 but not R12. R12 does not have a place to put her clothes. At 2:49 PM, V12 went to R12's room and saw the closet with only 2 areas for clothes. V12 stated that she will inform maintenance to place another closet for R12. V12 then went to ground / first floor laundry area. In the laundry area V24 (Housekeeping Staff) who first refused to help, eventually helped and checked all bags with soiled clothes in a big hamper. After checking, V24 stated that there was no bag for R12. On 03/07/2025, at 12:20 PM, V12 stated that after searching no clothes were found for R12. Housekeeping did a deep dive or deep search but no clothes for R12 were found.</p> <p>On 03/06/2025, at 10:42 AM, V1 (Administrator) stated that cabinets for clothing for each resident is not something the facility is required to give but just provide.</p> <p>Admission Packet reads:</p> <p>Personal property. The resident has the right to retain and use personal possessions, including some furnishings, and appropriate clothing, as space permits, unless to do so would infringe upon the rights or health and safety of other residents.</p> <p>Resident Rights policy not dated reads:</p> <p>Accommodation of needs, resident have the rights to receive services with reasonable accommodation to individual needs and interest.</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41356</p> <p>Based on interviews and review of records the facility failed to provide resident with a person-centered plan of care related to trachea infection and behavioral concern on suctioning of tracheostomy and care plan meeting for 1 out of 3 residents (R11) reviewed for interdisciplinary team care plan.</p> <p>Findings include:</p> <p>R11 is [AGE] years old, initially admitted in the facility on 10/31/2023. R11 medical diagnosis includes quadriplegia, seizure, respiratory failure with hypoxia, uses tracheostomy. R1 cognition is intact with brief interview of mental status of 15 dated 02/11/2025.</p> <p>On 03/05/2025, at 10:49 AM, R11 stated she got infected with MRSA in the tracheostomy at the end of January or the first week of February. R11 said, I got an antibiotic for MRSA. I was on a IV (intravenous) antibiotic.</p> <p>On 03/06/2025, at 10:02 AM, V2 (Director of Nursing) stated that possible cause of the trachea infection was due to R11 asking to be suctioned all the time. Even without secretions, R11 will ask to be suctioned. R11 will call 911 if the request will not be granted. There was clinical note that R11's mother called 911 because of suctioning. On 03/07/2025, at 10:23 AM, V2 (Director of Nursing) reviewed R11's full care plan. V2 was asked if trachea infections and over suctioning were addressed in R11's plan of care. V2 said, I cannot find it here on the care plan.</p> <p>On 03/07/2025, at 11:09 AM, V25 (Respiratory Therapist) stated that she saw R11 two weeks ago. V25 stated that R11 always refused suctioning of the tracheostomy. There was not a lot of secretions. When a tracheostomy has too much suctioning too aggressively it may lead to infection, trauma, or bleeding to any patient. V25 stated that staff always told her that R11 would always ask them to be suctioned every few minutes. V25 said, Too much suctioning when not indicated will result in what I just stated (infection, trauma, or bleeding). I always tell the staff when teaching assessment use your clinical judgment is necessary.</p> <p>Hospital records documents that on 12/17/2024 and 01/25/2025, R11's trachea was infected (tracheitis). R11's care plan does not address tracheal infection or R11's behavior on suctioning. There are no notes documented of a care plan meeting between facility, R11 and family or representative addressing identified concerns related to tracheostomy care.</p> <p>IDT (Interdisciplinary Team) Care Planning Policy and Procedure (Person-Centered Plan of Care) policy and procedure dated 06/2020 reads:</p> <p>Each resident will have a comprehensive assessment completed that will assist in the development of an individualized (Person-Centered) plan of care that will include goals and interventions aimed to improve or maintain residents' highest level of functioning, prevent decline, decrease risk of complications of medical conditions, medications, and diagnostic, decrease risk of injury.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The facility must have evidence that the resident was afforded the opportunity to participate in care planning. It is the policy of the facility to assist residents to participate (Example: helping residents, families, surrogates, or representatives understand the assessment and care planning process; when feasible, holding care plan meetings at the time of day when resident is functioning best, planning enough time for information exchanges and decision making and encouraging residents to attend).</p>		

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<p>F 0917</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) adequate bedding; 4) furniture that meets the resident's needs; or 5) adequate closet space.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41356</p> <p>Based on observations, interviews and review of record, the facility failed provide an individual closet space for 1 out of 1 resident (R12) for a total sample of 3 residents reviewed for functional furniture to address residents' needs.</p> <p>Findings include:</p> <p>R12 is [AGE] years old, initially admitted on [DATE]. R12's cognition is intact during conversation. R12 has a BIMS (Brief Interview of Mental Status) scored 13 dated 02/13/2025. R12 is alert.</p> <p>On 03/5/2025, at 12:43 PM, R12 stated that she was not allowed to go to the store and that is a big problem to her. R12 said, I don't have no clothes with me. V12 said that her clothes were lost in the facility and she asked to go to the store. R12 was told by V10 (Activity Director) she could go. But until now she was not able to go. V12 said, I do not tell them anymore because nothing happens. R12 was wearing brown jacket, light blue shirt, and gray sweatpants. Two housekeeping staff went inside the room to deliver clothes for R16. One of the housekeeping staff stated there were no clothes for R12 included in the delivery. At 1:13 PM, V23 (Licensed Practical Nurse) went to R12's room. V23 went to the closet in the room. There were only two partitions. V23 stated that those two areas belong to R12's roommates, R15 and R16. V23 was asked where will R12's put her clothes. V23 repeated that the closet space is for R15 and R16. V23 searched R12's area for clothing but could not find any clothes. V23 stated that she did not know that R12 wore the same clothes from last night and does not have any clothes to wear. V23 stated that there are donation clothes on the first floor.</p> <p>On 03/05/2025, at 2:23 PM, V12 (Director of Social Service) was informed that R12 does not have any clothes in her room and the room has a closet or cabinet for R15 and R16 but not R12. R12 does not have a place to put her clothes.</p> <p>On 03/06/2025, at 10:42 AM, V1 (Administrator) stated that cabinet for clothing for each resident is not something facility require to give but just provide.</p> <p>Admission Packet reads:</p> <p>Personal property. The resident has the right to retain and use personal possessions, including some furnishings, and appropriate clothing, as space permits, unless to do so would infringe upon the rights or health and safety of other residents.</p>		