

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145752	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/10/2026
NAME OF PROVIDER OR SUPPLIER Landmark of Itasca Rehabilitation and Nursing Cent		STREET ADDRESS, CITY, STATE, ZIP CODE 535 South Elm Itasca, IL 60143	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to obtain consent from a resident or POA (Power of Attorney) prior to taking pictures of the resident. This applies to 1 of 3 residents (R1) reviewed for resident rights in a sample of 8. The findings include: On 04/01/26 at 3:20 PM, V27 (Family Member) said she was in a meeting with staff from the facility when she noticed a picture of R1 was in the documents held by the staff. V27 said R1's picture was taken of her while she was asleep. V27 said that R1 would never have been ok with the picture taken as R1 always had her hair combed and makeup done and R1 would have been very upset if she had seen the picture. V27 said she had not consented to the facility to take pictures of R1. V27 said she wanted the picture removed and the facility took another picture of R1. On 04/03/26 at 12:53 PM, V22 (Human Resources Director/Business Office Manager) said she had a meeting with V27 and was reviewing the documents with her when V27 saw R1's picture on her face sheet. V22 said V27 became upset with the picture taken as R1 was sleeping in the picture. V22 said it was a bad picture. V22 said per the admission director, there was a photograph consent form in the admission packet which should have been filled out prior to taking pictures. V22 said R1 was not able to consent if she had a POA in place. V22 said a picture of a sleeping resident would not be considered consent. On 04/03/26 at 12 PM, V3 (Dementia Coordinator) said there was a photo release form which needed to be signed prior to taking a picture for the EMR. V3 said this form was usually signed during the admission process. V3 said if a resident was sleeping in the picture, consent was probably not given. V3 said the family brought R1's picture to her attention and the photograph was immediately taken down and V3 retook everyone's picture to ensure they were appropriate. On 04/03/26 at 1:10 PM, V23 (Social Services Director) said pictures taken for the EMR would need consent. V23 said the residents or families also had the right to refuse the picture being taken. V23 said there was usually a consent form for photography in the admission packet provided to the residents or families. V23 said if a resident was sleeping in the picture, it would not show consent was given. On 04/03/26 at 1:40 PM, V1 (Administrator) said the admission packet contained the photographic authorization release form which would address the picture for the medical record. V1 said the release form would need to be signed prior to taking the picture for the medical record. V1 said staff should not take pictures of residents while they are sleeping. V1 said even a picture of a resident where they did not look their best would prompt a retake. V1 said the activity department usually took pictures of the residents. At 2:33 PM, V1 provided R1's admission packet with the photographic authorization release form and said they missed the part that said no to taking pictures. R1's face sheet showed she was admitted to the facility on [DATE] with diagnoses including dementia, type 2 diabetes mellitus, unspecified psychosis, weakness, and need for assistance with personal care. R1's MDS (Minimum Data Set) dated 01/16/26 showed R1 had moderate cognitive impairment. The facility's Concern Form dated 03/23/26 showed [R1]'s picture was taken twice without authorization. 1 picture was taken in her sleep. The facility's Photographic Authorization Release Form dated 01/21/26 showed I, [blank space] authorize Facility its agents and their representatives, to take photographs, slides and videotapes of me for medical and (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	advertising purposes. In addition, I authorize the use of these images, without compensation to me, for the following specific purposes: In the office photo album for prospective patients, in office seminars for prospective patients, On our web site and social media pages, In print advertisements, On television. to which the POA had selected No to all of the above.		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide activities to meet all resident's needs.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to provide meaningful activities to residents. This applies to 4 of 4 residents (R2, R3, R7, R10) who were reviewed for activities in a sample of 10. The findings include: 1. On 04/07/26 at 10:49 AM, R2 said the facility has had less activities because the activity manager was on leave of absence. R2 said the facility did not have game nights or movie nights anymore. R2's face sheet showed she had diagnoses including multiple sclerosis, acquired hemolytic anemia, cardiac arrhythmia, atrial fibrillation, ataxia, peripheral vascular diseases, hyperlipidemia, vitamin D deficiency, foot drop on right & left foot, stage 2 chronic kidney disease, nutritional deficiency, weakness, acute bronchitis due to rhinovirus, osteoporosis, hypothyroidism, constipation, skin changes, major depressive disorder, and hypotension. R2's MDS (Minimum Data Set) dated 01/02/26 showed R2 was cognitively intact. On 04/01/26 at 8:29 AM, V28 (Family Member) said there were no activities being held in the evenings since the director was sick and they only had three part-timers. V28 said there were no activity staff on the 2nd floor so there were no activities happening on the 2nd floor. V28 said there was always an activity aid at the facility, but they had multiple jobs to get done like smoking time and also needed to get the residents for the activities. 2. On 04/01/26 at 12:45 PM, R3 said the frequency of activities had decreased because the director of activities went on maternity leave. R3 said it was three to four weeks where they did not have as many activities. R3 said some other staff can substitute, but not all of them knew how to turn the television on to get the games. R3 said there were no evening activities such as game nights or movie nights since the activity director was so sick. R3's face sheet showed she was admitted to the facility with diagnoses including need for assistance with personal care, gastro-esophageal reflux disease, unspecified psychosis, dementia, anxiety disorder, and weakness. R3's MDS dated [DATE] showed R3 was cognitively intact. 3. On 04/02/26 at 3:09 PM, R7 said the activities department did not always have staff in the facility and they had not done movie nights or game nights because there were no staff available to do so. R7 said the activity director was off for a while. R7's face sheet showed she was admitted to the facility with diagnoses including primary osteoarthritis, weakness, acute and chronic kidney failure, anxiety disorder, and adult failure to thrive. R7's MDS dated [DATE] showed R7 was cognitively intact. 4. On 04/02/26 at 2:47 PM, R10 said they had not had movie night in a while. R10's face sheet showed she was admitted to the facility with diagnoses including bipolar disorder, chronic obstructive pulmonary disease, type 2 diabetes mellitus, weakness, major depressive disorder, dysphagia, bell's palsy, schizophrenia, and generalized anxiety disorder. R10's MDS dated [DATE] showed R10 was cognitively intact. On 04/02/26 at 2:37 PM, V14 (Activity Aide) said she worked on Thursdays and Saturdays from 9 AM to 5 PM. V14 said she was not sure if anyone was staying in the evenings for game nights or movie nights. On 04/03/26 at 10:32 AM, V20 (Activity Aide) said she worked Mondays, Wednesdays, Fridays, Saturdays, and Sundays from 9 AM to 5 PM. V20 said the activity director was on maternity leave. V20 said they have not started the movie nights or game nights because they are trying to figure out what schedule works for everyone. On 04/07/26 at 2:05 PM, V35 (Activity Aide) said she worked Tuesdays, Saturdays, and Sundays from 9 AM to 4 PM. V35 said she was not aware there were any evening activities happening as all the activity aids left the facility by 5 PM during the week. V35 said if the facility was not holding game nights or movie nights, they should not be posting the events on the activity calendar. V35 said it had been between 1.5 to 2 months since they had game nights or movie nights. On 04/07/26 at 2:53 PM, V34 (Social Services Assistant) said she had been helping the activity department since the director went on maternity leave. V34 said she worked Monday through Friday from 10 AM and ended her shift between 6-8 PM, depending on the need. V34 said she did not do any of the nighttime activities with the residents. V34 said 04/06/26 was the first time they had done a movie night in a long time. V34 said there was an ad in the paper to hire another (continued on next page)</p>		

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