

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145764	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/14/2025
NAME OF PROVIDER OR SUPPLIER  Morgan Park Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 10935 South Halsted Street Chicago, IL 60628	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45001</b></p> <p>Based on observation, interview, and record review, the facility failed to provide all 205 residents residing in the facility with needed supplies for activities of daily living such as towels and linen.</p> <p>Findings include:</p> <p>Observations made 3/11/25 and 3/12/25 of the utility closets and rolling linen carts where clean supplies are stored revealed very few linens and towels in them. Some had no gowns, pads, or linen.</p> <p>On 3/11/25, at 8:52 AM, V6 (Licensed Practical Nurse) stated sometimes there is not enough linen and towels. The CNAs (Certified Nursing Assistants) will complain there is no linen and towels so they cannot do their work.</p> <p>On 3/11/25, at 9:00 AM, V9 (Certified Nursing Assistant) stated V9 has worked at the facility [AGE] years. V9 stated we have not gotten any linen today. We should have linen and towels by now at 9:00 AM. We use wet wipes if there are no towels. We change linen daily and as needed. At 9:00 AM it's time to get residents cleaned, showered, dressed, out of bed, and change linen. Each shift gets towels and linen at the beginning of the shift. If there are no towels and or wet wipes, then we have to wait to clean the residents.</p> <p>On 3/11/25, at 12:43 PM, V11 stated I provide quality patient care. There are not enough linen and towels available when needed. I will cut sheets to make towels. I have to do something to get the residents clean. The facility does not have wet wipes. I have purchased wet wipes myself before. I have had to wait to clean a resident due to not having towels. Even when laundry is delivered it is only a few items. Bath towels, face towels, flat and fitted sheets, pads, gowns are split between four CNA's.</p> <p>On 3/11/25, at 1:23 PM, V12 (Licensed Practical Nurse) stated the CNA's (Certified Nursing Assistants) complain there are not enough linen and towels. I have observed that there are not enough towels for the residents. Then I go search for towels.</p> <p>On 3/12/25, at 9:54 AM, V11 (Certified Nursing Assistant) stated no linen and towels had been delivered for the morning shift.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 3/12/25, at 10:00 AM, V13 (Licensed Practical Nurse) stated not having enough linen and towels has been an ongoing issue for the CNAs to perform patient care. There is a shortage of towels and linen.</p> <p>On 3/12/25, at 10:21 AM, R6 said it happens a lot that I've been told I can't get cleaned because of no towels and linen. I have to wait if I'm soiled and for a bed bath. It makes me mad. It may take until 11:00 AM to get cleaned.</p> <p>On 3/12/25, at 10:27 AM, R7 said the majority of the time they don't have towels. I have to wait to get cleaned if they don't have towels. It makes me feel nasty.</p> <p>On 3/12/25, at 10:33 AM, R8 said it has been happening a lot lately that the facility does not have towels and linen. I have to wait to get cleaned, maybe an hour, because of no towels. If I have a bowel movement I have to wait. It does not make me feel good at all.</p> <p>On 3/12/25, at 10:43 AM, V14 (Certified Nursing Assistant) stated we are cutting up sheets to use as towels. I have had to wait to clean residents because of no towels available. I have purchased towels with my money to use for the residents.</p> <p>On 3/12/25, at 11:17 AM, observed the laundry room. Writer did not observe an abundance of supplies, linen, and towels. The storage room for excess supplies had approximately eight dozen bath towels, 360 face towels and a small garbage bag of approximately 30 pillowcases.</p> <p>On 3/12/25, at 11:17 AM, V15 (Director of Housekeeping) stated we are out of gowns, pads, fitted sheets, flat sheets. We need to order more linen and towels. I place the order however the owner has to approve the order. My budget is \$600 per month. A 12 pack of bath towels is \$13.99. A 60 pack of face cloths is \$2.99. A 6 pack of fitted sheets is \$54.95. A 12 pack of flat sheets is \$54.99. A 12 pack of pads is \$54.95. A 6 pack of gowns is \$28.95. A 12 pack of pillowcases is \$13.95. Laundry is two shifts, 5:00 AM to 1:00 PM and 2:00 PM to 10:00 PM.</p> <p>On 3/12/25, at 11:18 AM, V16 (Laundry) stated I work 5:00 AM to 1:00 PM. I pull the heaviest units first. The same amount of dirty linen and towels and supplies I take from the unit is the same amount given back to the unit after it is cleaned. Linen is distributed according to what is picked up in dirty. We sweep the resident rooms for towels and linen. I deliver my first load of laundry approximately at 8:30 AM. We need more linen ordered.</p> <p>On 3/12/25, at 1:00 PM, V17 (Central Supply) stated I started two months ago. We do not have body wipes to clean the residents with. Body wipes are not routinely ordered. I have not ordered any since I started. There are no replacements for towels in central supply.</p> <p>On 3/13/25, at 3:39 PM, V2 (Assistant Director of Nursing) stated I started here 10/1/2024, as ADON (Assistant Director of Nursing). My expectation is for the residents to be cleaned in a timely manner. CNAs have said they are waiting for linen to arrive to the floor.</p> <p>On 3/13/25, at 3:56 PM, V1 (Administrator) stated if residents are dirty/soiled, they should be cleaned timely. I have not been told that residents are not able to be cleaned due to not having linen and towels. I have been told there is not enough linen and towels, that we need more linen and towels.</p> <p>(continued on next page)</p>		

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