

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145765	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/04/2026
NAME OF PROVIDER OR SUPPLIER Park View Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5888 North Ridge Chicago, IL 60660	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. Based on interview and record review, the facility failed to affirm the right of one (R5) resident to be free from physical abuse. The deficient practice resulted in actual harm when R5 sustained nondisplaced fracture of the distal tip of the nasal bones. The findings include: R5's admission record / face sheet shows admit date on 3/28/22, with diagnoses not limited to Bipolar disorder, Hyperlipidemia, Other asthma, Paranoid schizophrenia, Depression, Fracture of nasal bones, Vitamin D deficiency, Type 2 diabetes mellitus. MDS (Minimum Data Set), dated 1/15/26, shows R5's cognition is moderately impaired. On 5/3/26 At 10:32AM, R5 was sitting up on wheelchair, alert, and verbally responsive. R5 stated R6 struck / hit him with closed fist on the face and nose inside the bathroom. He said there was a little bleeding on his nose and there were scratches on his face. R5 stated his nose was hurt. He stated he was scared and fearful because his arm was pulled and R6 tried to choke him inside the bathroom. R5 stated he was yelling / screaming for help and staff came to help him right away. R5 stated they took picture or X-ray of his face and nose then he went for doctor's appointment. On 5/3/26 At 11:09AM, V12 (CNA / Certified Nursing Assistant) stated he was working on 2/2/26, around morning time, R5 was using a bathroom by the nurse's station when R6 entered the bathroom. He said he did not know what happened inside the bathroom, but he heard R5 was screaming, and he attended immediately and saw R5 and R6 inside the bathroom. He said both R5 and R6 were separated right away. He said he called the nurse (V19) right away. V12 stated, R5 claimed R6 hit / struck him on the face. On 5/3/26 at 12:40PM, V17 (PRSD / Psychiatric Rehabilitation Services Director) stated he was informed about the incident between R5 and R6 last February 2026. He stated R5 was in the bathroom and R6 came inside the bathroom. V17 stated R5 claiming that he was struck on the face then pulled his arm and R6 was the perpetrator. He stated R6 was sent out to the hospital. V17 stated x-ray was done in the facility as ordered for R5. V17 stated striking and pulling is an example of physical abuse allegation and it was reported to the Administrator right away. On 5/4/26 at 9:12AM, V19 (LPN / Licensed Practical Nurse) stated she received an abuse allegation in February 2026 between R5 and R6. V19 staff reported to her that R5 was in the bathroom right next to the nurse's station when R6 punched or hit R5 on the face and his nose and pulled R5's arm. V19 stated she assessed R5 right away and observed scratches on his face and nose. She said there was slight bleeding on R5's nose, R5 was scared and fearful. Both residents were separated and informed V1 about the physical abuse allegation. V19 stated X-ray was done in the facility and result revealed fracture of the nose. She stated R6 was transferred to the hospital. V19 stated the following day after the incident, there was some redness and bruising on R5's nasal area. On 5/4/26 At 9:49AM V22 (PA / Physician Assistant) stated he was informed about the physical altercation between R5 and another resident in the facility. He stated he was not aware of the details of physical altercation incident. He stated x-ray was ordered for R5 and result revealed nondisplaced nasal fracture. V22 stated no treatment for nondisplaced nasal fracture, it will heal by itself and treated with pain medication. V22 stated nondisplaced fracture could happen if there is trauma like punching or hitting on the face or nose. He stated hitting or punching is an example of physical assault or abuse between resident to resident. On 5/4/26 at 10:01AM, V13 (ADON / Assistant Director of Nursing) stated she (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Actual harm Residents Affected - Few	was informed by staff that R6 hit R5 on the face / nasal area in the bathroom. She stated she saw R5 after the incident and his face was a little red. She stated X-ray was done as ordered for R5 in the facility and result revealed fracture on the tip of the nose. V13 stated the incident between R5 and R6 was an example of physical abuse allegation. On 5/4/26 At 11:22AM, V1 (Administrator) stated she received an abuse allegation between R5 and R6. She stated the nurse reported to her that R5 and R6 engaged in physical altercation in the bathroom by the nurse's station. V1 stated R5 claimed R6 punched him on the nose. Both residents were immediately separated. V1 stated R5 had superficial scratches on the nose. When asked what happened, R5 said while in the toilet R6 walked in the bathroom and struck him on the nose. V1 stated staff reported the incident to her because it was identified as an abuse allegation. She stated X-ray ordered and was completed for R5 and result revealed distal fracture on the nose. She stated the incident between R5 and R6 was investigated thoroughly and was reported to state agency. V1 stated abuse allegation was substantiated. V1 stated it is the facility's goal and Resident rights that they should be free from abuse. R5's Nursing Progress Note, dated 2/2/2026, shows: (R5) stated that a co-resident struck him in the face with a closed fist unprovoked in a common bathroom. Both residents were separated. Noted 2 scratches to the right facial area. MD (Medical Doctor) made aware with orders for X-Ray of Nasal and Facial area. Called (city) Police informed of the incident (city) Police here, Report (#).R5's police report, dated 2/2/26, shows: Battery simple between R5 and R6. R5's x-ray exam of nasal bones, dated 2/2/26, findings shows: Examination reveals nondisplaced fracture of the distal tip of the nasal bones. R5's PRN (as needed) Medication, dated 2/3/2026, shows: Acetaminophen Tablet 325 MG Give 2 tablet by mouth every 6 hours as needed for mild to moderate pain 1-5 (650 mg). Complaint of Nasal Pain.R5's final incident investigation report, dated 2/7/26, shows: On 2/2/26, V19 reported to the administrator that R5 alleged he was struck in the face by R6. The facility determined R5 was utilizing the communal restroom on the 1st floor near the nurse's station. R6 entered the restroom and an altercation ensued. Staff in the unit heard a commotion, went to investigate the situation and observed both R5 and R6 in the common restroom. R5 reported R6 struck him in the face with a closed fist unprovoked. R5 was assessed and observed with superficial scratches on his nose, there was no swelling, bruising or discoloration noted. Xray was ordered by physician, and results reveal a nondisplaced fracture of the distal tip of the nasal bone. The police were contacted. Based on the known facts from medical record review and interviews, the conclusions have been determined about the allegation: Abuse and is Substantiated. V22's Physician Progress Note, dated 2/12/2026 14:46, shows: NASAL FRACTURE: x-ray of facial bones on 2/2/26 showed a nondisplaced fracture of distal tip on nasal bone. Tylenol prn for pain. ENT eval as outpatient ordered.Facility's Abuse Prevention and Reporting policy, dated 2/2/26, shows: This facility affirms the right of our residents to be free from abuse. Physical Abuse is the infliction of injury on a resident that occurs other than by accidental means and that requires medical attention. Physical abuse includes hitting, slapping, pinching, kicking, and controlling behavior through corporal punishment.Facility's Residents' Rights for people in long term care facilities policy, dated 11/18, shows: Your rights to safety. You must not be abused - physically.		