

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145828	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/28/2025
NAME OF PROVIDER OR SUPPLIER Kenwood Vlge Nrsg and Rhb Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE 4505 South Drexel Chicago, IL 60653	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 39779</p> <p>Based on observations, interview, and record review it was determined that the facility failed to provide an effective pest control program. This failure has the potential to affect 201 residents residing in the facility.</p> <p>Findings Include:</p> <p>On 03/26/25 at 09:35 V6 (R3's Family Member) stated The facility has mice and R3 has seen the mice in her room. The mice sometimes get caught in the bathroom and in the roommate's clothing. A mouse was in R3's bed. R3 saw a mouse the day before yesterday.</p> <p>On 03/26/25 at 10:42 AM Per telephone interview V5 (Anonymous) stated R2 has been in the facility since December. R2 was sent to the hospital and when R2 returned he (R2) was in a room on the third floor. The bed that R2 was in had mouse dropping on the bed frame. R2 was in the room, it was dark and when I turned on the light a mouse ran across the floor.</p> <p>On 03/26/25 at 10:10 AM V1 (Administrator) stated the pest control company were coming out weekly and I upped it to twice a week. There is work being done on the building to make a better sealing of the building. We do have an issue with mice, I have not seen any, but staff have seen them.</p> <p>On 03/26/25 at 11:46 AM R5 was observed sitting on the bed eating lunch. A white cardboard sticky mouse trap and a black corner mouse trap were observed near the corner of the room under the corner of the radiator. R5 stated I saw a mouse this morning. It was a medium size mouse in the corner by the mouse trap. I have been here a week and saw a mouse twice the day before yesterday. I told my roommate but didn't tell anyone else.</p> <p>On 03/26/25 at 11:50 AM V7 (Certified Nurse Assistant) stated I saw a mouse this morning when I was getting the resident in room [ROOM NUMBER] ready for his appointment. I think it shot out of the bathroom. I see them (mice) often.</p> <p>On 03/26/25 at 11:53 AM R4 was observed sitting in a chair in the dining room eating ice cream. Surveyor asked R4 had he seen any mice. R4 began laughing and said are you serious, today on the right side of my bed. He (the mouse) has come to see me plenty of times like we are family. I had my bookbag on the floor and it went in my bag. I talked to the certified nurse assistant and licensed practical nurse. I have seen the mice every day. It was one in the dining room today and I have seen dropping in my bed this morning, on the radiator and floor.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 03/26/25 at 11:59 AM V8 (Licensed Practical Nurse) stated I have worked here since March 12th. I saw mice two Fridays ago in orientation. I was charting and one came out at the nurse station.</p> <p>On 03/26/25 at 12:09 PM R3 was observed lying in bed with an electric wheelchair at the bedside. R3 stated I just saw a mouse; it came out of the bathroom and went under my bag with my dirty clothes. I see the mice all the time, but it supposed to be worst on the third floor. About 2-3 weeks ago a mouse was in my bed when I was eating a Vienna sausage. There are mouse droppings on the radiator. I see mice every day. The peppermint that they are using is not doing any good.</p> <p>On 03/26/25 at 12:21 PM V9 (Licensed Practical Nurse) stated some of the residents have complained about seeing mice but I have not seen them. R6 has complained and said she has seen mice.</p> <p>On 03/26/25 at 12:28 PM V10 (Certified Nurse Assistant) stated I have not seen any mice but R3 has complained of seeing mice.</p> <p>On 03/26/25 at 12:30 PM R6 was observed sitting at the bedside eating lunch. R6 stated I have seen a mouse run across here (the room) today. It is about 2 or 3 of them (mice) that be up in here. The mice run down the radiator under the bedside stand and into the hallway.</p> <p>On 03/27/24 at 08:57 AM V12 (Social Service Director) stated Residents have complained to me about mice. R4 complained about mouse droppings in his room.</p> <p>On 03/27/25 at 09:29 AM During the facility tour with V13 (Operations Director) surveyor and V13 entered R4's room. R4 stated yesterday I saw the mouse a couple of times. The mouse came over this morning before breakfast near the black trap. The mice are kind of aggressive and I don't want them to bite me. Yesterday pest control moved the white trap over here and took the poison out of the black corner mouse trap and threw it in the garbage. Surveyor asked R5 had he seen the mouse this morning and R5 responded, yes. Using a flashlight surveyor showed V13 the mouse droppings on the radiator and near R4's bed once R4 moved the bedside table. Surveyor asked V13 if he could see the mouse droppings and V13 responded, I see the mouse droppings.</p> <p>On 03/27/25 at 09:37 AM the surveyor and V13 (Operations Director) entered R3's room. R3 stated I saw the mice yesterday. R7 stated, I saw a mouse this morning on the side of the bed. Using a flashlight the surveyor walked towards the window in R3/R7 room and observed mouse droppings in the corner near the radiator. The surveyor asked V13 if he (V13) saw the mouse droppings and V13 responded, yes.</p> <p>On 03/27/25 at 09:52 AM V16 (Environmental Services Director) stated when I went in R3's room it was cluttered and looked like someone spilled something on the floor. When asked by the surveyor if he (V16) saw any mouse droppings. V16 responded I saw mouse droppings on the floor on the side by the window.</p> <p>On 03/27/25 at 10:14 AM V13 (Operations Director) stated based on the Pest Control Service Report: on 01/20/25 two mice were on the glue board. On 02/06/25 twenty roaches and six mice. On 02/21/25 four mice were found. On 02/26/25 two mice. Based on the tour it is apparent that we have mice. It can be quite overwhelming to the residents.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 03/27/25 at 11:47 AM Per telephone interview V15 (P.M. Nurse Supervisor/Licensed Practical Nurse) stated I do see mice in the medication room and patient rooms. Family and residents have complained, and I let the administrator know.</p> <p>On 03/27/25 at 12:00 PM V2 (Director of Nursing) stated I have had a complaint of mice from R2's family member and I notified the administrator.</p> <p>On 03/27/25 at 02:04 PM V1 (Administrator) stated We have mice, and it could be the same one running from one place to another. The pest control company is killing them, but more are coming in. We are trying to seal the building. After the first real cold, the mice came running in. I am working on it until I get it fixed. I am trying to maintain it, that is why we went to pest control coming out twice a week and getting the building sealed. It is not for a lack of trying; we are setting traps. I brought some peppermint stuff; we are doing everything that we can and are still combating it. We can't stop it; we can only try to control it. It is not like we are ignoring it. I am not denying there is an issue. I didn't have the most effective pest control, so we are still adding to it.</p> <p>Pest Control Service Report dated 03/19/25 document in part: Observation: Bait Eaten-Rodents. Pest Type: Mice. Zone Name: Facility (Interior). Location: Laundry Room, Basement Level.</p> <p>Service Agreement dated 03/10/25, signed 03/18/25 document in part: Description of Services: Pests for which evidence was found during inspection: Mice.</p> <p>Third Floor Maintenance Request has entries dated 01/05/25 document all over mice running room to room. Dated 01/19/25 saw mice in rooms 307, 309 and 315.</p> <p>R2's Resident Grievance/Complaint Form dated 03/17/25 document in part: Family member said when visiting Saturday 03/15/25 observed R2 in bed. Mouse droppings found in room on floor.</p> <p>R4's Resident Grievance/Complaint Form dated 03/24/25 document in part: R4 doesn't like mouse droppings in his room.</p> <p>First Floor Pest Sighting Log document in part: 01/02/25 Pest: Mice, Area: Office/Reception. 02/18/25 Pest: Mice, Area: Office/Reception. 03/13/25 Pest: Rodent, Area: Kitchen Cafe.</p> <p>Policy:</p> <p>Titled Pest Control dated 12/19 document in part: Objective: 1. Our facility shall maintain an effective pest control program. Procedure: 1. This facility maintains an on-going pest control program to ensure that the building is kept free of insects and rodents.</p> <p>Titled Resident Rights Guideline revised 10/23 document in part: Safe Environment: The right to a safe, clean, comfortable, and home-like environment.</p>		