

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145834	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/18/2025
NAME OF PROVIDER OR SUPPLIER Austin Oasis, The		STREET ADDRESS, CITY, STATE, ZIP CODE 901 South Austin Blvd Chicago, IL 60644	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0600 Level of Harm - Actual harm Residents Affected - Few	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interviews and record review, the facility failed to prevent one resident (R4) from being physically attacked in an elevator. This failure has resulted in R4 sustaining a closed head injury, becoming emotional and stating that she is no longer comfortable in the facility. This failure has affected one (R4) of four residents reviewed for abuse. Findings include:R4 is a [AGE] year-old with diagnosis including but not limited to: epilepsy, cerebral infarction, transient cerebral ischemic attack, headache and benign neoplasm of cerebral meninges. R4 has a BIMS (Brief Interview of Mental Status) score of a 12, which indicates moderately impaired.R7 is [AGE] year-old with diagnosis including but not limited to: Unspecified behavioral and emotional disorders, unspecified intellectual disabilities, bipolar disorder, oppositional defiant disorder and morbid/ severe obesity. R7 has a BIMS score of 0 indicates severe cognitive impairment.On 12/08/25 at 12:10 pm, R4 stated the following as she started to cry, It's horrible here, I'm miserable! Just a couple of weeks ago, I was attacked on the elevator by a male resident who is about six feet tall and weighs over 300 pounds. He (R7) punched me all in my head and my face. I couldn't do nothing but scream out for help and no one could help me because the elevator was so crowded. That's why I have anxiety riding the elevator now. My friend (R5) rides the elevator with me now because I asked to have my meals on the unit and was told that I can't eat on the unit even though a few other residents are allowed to receive their meal trays on the unit. After R7 attacked me, they (facility) sent him (R7) out for a psychiatric evaluation but he returned right back after a week. The only reason that he (R7) is not here now is because he left AMA (Against Medical Advice) on his own. I'm afraid and traumatized since the attack and I feel targeted. I have been threatened by a couple other male residents since the attack because everyone knows what happened. This place is filled with mental patients and I don't feel safe here.On 12/10/25 at 2:15 pm, V8 (Nurse Practitioner) stated the following, It is never ok for a resident to be attacked by another resident. If a person is hit in the head, we send them out for further evaluation and a CT scan because you never know what is going on underneath. Many things such as headaches, seizures, visual problems may occur when a person is hit in the head and it could lead to more serious outcomes.R4's Care Plan documents, the resident's (R4's) comprehensive assessment reveals a history of suspected abuse and/or neglect or factors that may increase her susceptibility of abuse. Neglect. Preliminary Incident Investigation Report dated 11/15/25 documents the following, Residents involved: R4 and R7. It was reported that R4 and R7 were involved in an altercation on the elevator. R4 was noted to have a scratch on the right side of her head in relation to the incident.Incident Investigation Form dated 11/15/25 and documents the following: V15 (PRSC/ Psychiatric Rehabilitation Services Coordinator) stated, R4 and R7 were coming upstairs after eating lunch in the elevator R7 and R4 got into it with one another, then R7 started hitting her (R4) from behind.Statement of Witness dated 11/15/25 documents the following by V14 (Housekeeper), when I came off of lunch break, I was standing at the elevator. R7 was making verbal threats to R4 after R4 told R7 to move from in front of the elevator because she (R4) could not get on. R7 told R4 that he would get another resident to fight R4. Once inside the elevator, R4 and R7 keep making verbal threats and then R7 hit R4 in her head (right side) twice with his cane.Police Report dated 12/11/25 documents R4 as the victim in a simple battery incident.R4's Progress Note dated 11/15/25 documents R4 was sent out to hospital due to having headache and sensitivity to light. R4's family, Medical Doctor and Director of Nursing made aware; R4 returned to the facility with Minor Closed Head Injury.Hospital Record indicates R4 was transmitted to the hospital Emergency Department via ambulance on 11/15/25 at 1935 (7:35 PM); R4 seen in the hospital for headache and a diagnosis of minor closed head injury.Petition for Involuntary admission dated 12/15/25 at 12:30 pm documents, R7 in need of immediate hospitalization for the prevention of harm; R7 presenting with verbal and physical aggression, continuing to escalate despite attempts to de-escalate; R7 having bizarre delusions about other residents; R7 is presenting with labile mood. AMA (Against Medical Advice) Form dated 11/15/25 documents, R7 signing himself out AMA.R7's Nursing Progress Note dated 11/21/25 documents, R7 returned from the hospital; R7 left AMA.Abuse Prevention Program Policy documents, this facility is committed to protecting our residents from abuse by anyone including but not limited to, facility staff, other residents, consultants, volunteers, staff from other agencies providing services to the individual, family members or legal guardians, friends, or any other individuals.</p>		

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<p>F 0675</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Honor each resident's preferences, choices, values and beliefs.</p> <p>(continued on next page)</p>		

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<p>F 0675</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interviews and record review, the facility failed to ensure adequate running water and failed to provide adequate hot water. This failure has affected four residents (R1, R3, R9 and R10) and has the potential to affect all 181 residents that reside in the facility. Findings include:R1 is [AGE] year-old with diagnosis including but not limited to: Type 2 diabetes mellitus, unspecified asthma, essential hypertension, insomnia and gastro-esophageal reflux disease without esophagitis.R1 has a BIMS (Brief Interview of Mental Status) score of 15, which indicates cognitively intact. R3 is [AGE] year-old with diagnosis including but not limited to: Chronic obstructive pulmonary disease with acute exacerbation, type 2 diabetes mellitus without complications, epilepsy, acute kidney failure and essential hypertension.R3 has a BIMS (Brief Interview of Mental Status) score of 15, which indicates cognitively intact.R9 is [AGE] year-old with diagnosis including but not limited to: Other specified disorders of kidney and ureter, essential hypertension, chronic kidney disease, hypokalemia and anemia.R3 has a BIMS (Brief Interview of Mental Status) score of 15, which indicates cognitively intact.R10 is [AGE] year-old with diagnosis including but not limited to: Unspecified asthma, otalgia, type 2 diabetes Mellitus and gastro-esophageal reflux disease.R10 has a BIMS (Brief Interview of Mental Status) score of 15, which indicates cognitively intact.On 12/08/25 at 11:15 am, V1 (Administrator) stated the following, We have an issue with water pressure, valves, and ball joints. The water is running, but at a very low pressure. 4th and 5th floors have more of an issue with pressure.On 12/08/25 at 11:50 am, V5 (Project Manager) stated the following, We have been having issues with the water pressure. The City wants us to change our water meters, but we've had to change two water valves beforehand. We were able to change one valve but had issues with the other valve. The Plumbers could not cut the water supply off from the City in order to change the other valve. The City came out and closed the valve but when they tried to reopen, it did not open all the way. This is why the water pressure has been low. I've been in contact with the City and the plumber in order to finally take care of the water issues. They are both scheduled to come out this Saturday to make the repairs.On 12/08/25 at 1:56 pm, R1 turned on his hot water and Surveyor noted cold water running from the faucet.At that time R1 stated the following, I understand that the building is old, but we should have hot water. The water in the shower is ice cold. I need a shower bad. I have to clean myself the best way that I can. When I get up at around 2 am, I check my water, and it is a little warm then. The last time I was able to take a shower here was last month sometime. My toilet doesn't even flush at times, and we (residents) were told that it was due to the low water pressure here on the fifth floor. On 12/08/25 at 1:57 pm, R1 attempted to flush his toilet but it would not flush.On 12/08/25 at 2:18 pm, R3 stated the following, About two months ago is when the water issue first started. The water had gone out completely in my room and since then, it's hit or miss. Sometimes it runs ok, sometimes is runs very slow and sometimes it don't run at all. That's why I keep a jug of water in my bathroom to at least wash my face or take a sponge bath in my bathroom. My last shower was about four days ago. I don't know why we have the worst water issues here on the 5th floor. If my toilet doesn't flush, I have to pour water into the toilet so that the urine or feces will go down. I know that this is an old building an I heard that they have been working to fix the issue, but I feel like two months is enough time to fix it. At that time, R3 turned on her hot water valve. Surveyor noted a small stream of cold water flowing from R3's faucet and R3's toilet did not flush.A gallon of water was also noted in R3's bathroom.On 12/10/25 at 10:36 am R10 stated the following, the water works off and on. Sometimes the toilet won't flush because of the low pressure. Right now, the water doesn't get hot. I have to wake up at 4am in order to get lukewarm water from my faucet to clean myself.At that time, R10 turned the hot water valve on.On 12/10/25 at 10:36 am Surveyor touched the water running from R10's bathroom sink and it was cold.On 12/10/25 at 11:15 am, V10 (Maintenance worker) went with Surveyor to test the water temperature in the 2nd floor shower room. At that time, the water measured 60 degrees F (Fahrenheit) and was cool to touch.On 12/10/25 at 11:23 am, V10 went with Surveyor to test the water temperature in the 3rd floor shower room. At that time, the water measured 62 degrees F (Fahrenheit) and was cool to touch.On 12/15/25 at 12:53 pm, V11 CNA (Certified Nurse Assistant) went with Surveyor to test the water temperature in the 4th floor shower room. At that time, the water measured 58 degrees F (Fahrenheit) and was cool to touch.On 12/15/25 at 1:30 pm, V10 (Maintenance) went with Surveyor to test the temperature of the water in the 5th floor shower room. At that time, the water measured 61 degrees F (Fahrenheit) and was cool to touch On 12/17/25 at 11:12 am R9 stated the following, I can only wash up in</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>Based on observations, record review and interviews, the facility failed to ensure that the kitchen was free from pests. The facility also failed to ensure that the kitchen oven was clean and free from debris. This failure has the potential to affect 181 residents that reside in the facility. Findings include: On 12/15/25 at 11:40 am Surveyor noted a brown bug crawling on the sink across from the oven. The oven was also noted to have brown dried substance on the doors and inside of the oven with black particles in the oven as well. At that time, V9 (Dietary Manager) stated the following, It looks like a roach crawling. I think the oven was last cleaned on our deep cleaning day, last Wednesday. We usually clean and sanitize everything after each use to contribute to pest control. On 12/17/25 at 3:21 pm, V3 (Director of Nursing) stated the following, I would hope to not see pest in the kitchen because that where the food is prepared. They can harbor germs and bacteria. Facility Census Report dated 12/07/25 documents 181 active residents. Dietary Services Policy documents, to store prepare and distribute food under sanitary conditions and prevent foodborne illnesses. Pest Control Policy documents, to prevent or control insects and rodents from spreading disease.</p>		