

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145850	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/12/2024
NAME OF PROVIDER OR SUPPLIER City View Multicare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5825 West Cermak Road Cicero, IL 60804	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 34117</p> <p>Based on observation, interview and record review the facility failed to reassess a resident's right and privileges to go out on pass. This applies to 1 of 9 residents (R3) reviewed for resident rights in the sample of 9.</p> <p>The findings include:</p> <p>R3's face sheet shows he is a [AGE] year-old male admitted on [DATE] and readmitted on [DATE]. R3's diagnoses include bipolar disorder current episode depressed without psychotic features, mood disorder due to physiological disorder with mixed features, and psychoactive substance abuse.</p> <p>On 7/12/24 at 9:45 AM, R3 was observed in his room. He said he used to have a green pass and was able to leave the facility. There was an incident when he violated the of the rules and was placed on restrictions for months. There are other residents who get in trouble, and they are able to resume their privileges a week later. R3 said he has spoken to V12 (Psychiatric Rehabilitation Service Coordinator) about his pass privileges, and she said we are working on it. They keep putting me off. R3 said he looked up the state regulation about confinement and the facility is violating his rights.</p> <p>On 7/12/24 at 9:43 AM, V9 (Psychosocial Security Director) said each resident is assigned a community pass privilege. A green pass means they can the facility independently. Yellow they can leave with staff or family and red means restricted they cannot leave the facility. R3 had placed on a red place for some time. Nursing, social services and the physician determine the type of pass the resident is placed on. He denies any behavior from R3.</p> <p>On 7/12/24 at 10:04 AM, V11 (Licensed Practical Nurse) said passes are determined by social services, nursing and physicians. Social Services does an assessment to determine if they are safe to be out in the community. R3 is alert and oriented x3, he is compliant with his medications and denies any violent behaviors. V11 said she thinks R3 would be okay out to go out the facility, he had a history of drinking hand sanitizer but could not recall any recent behavior of this.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 7/12/24 at 12:26 PM, V12 (PRSC) said each resident is assigned a pass. Assessments are done on admission, quarterly and annually. If a resident violates the pass privileges, we educate them, and they are placed on a red pass for two weeks for the first offence. The 2nd offence they are placed on red for one month. If a resident is placed on a red pass, it could be due to their behaviors and non-compliance. Once they are placed on a red pass, we do not change their outside privileges automatically they have to request it, and she does another assessment and discusses with the IDT (Interdisciplinary) team. R3 was a transfer from a different floor, and he's been on her caseload for about two months. Based on the information that was reported to her, R2 had a green pass and came back intoxicated but does not know when this happened. R3 is quiet and denies any recent behaviors of non-compliance. We review the out on pass contract with the resident and they should sign the contract.</p> <p>On 7/12/24 at 1:28 PM, V17 (Security Guard) said R2 has not had incidents with him, he was a transferred to the 4th floor a couple of months ago. The residents are cool with him and denies any behaviors from R3. He used to have a pass to leave the facility.</p> <p>On 7/12/24 at 2:43 PM, V2 (Nurse Consultant) said R3's outside privileges were revoked because he was drinking hand sanitizer. It's documented in the medical record.</p> <p>R2's Physician Order Sheets (P.O.S.) history report provided on 7/12/24 shows he had a green pass from March 2023 to July 2023.</p> <p>The P.O.S. shows orders for a red pass from July 24, 2023, to August 21, 2023, and January 2024 to May 2, 2024 (approximately four months).</p> <p>The P.O.S. did not show orders for a pass from September 2023 to December 2023.</p> <p>R3's current care plan dated through July 2024 documents R3 expresses the desire to receive outside, independent pass .he acknowledges in order to earn and maintain an independent outside privileges he will adhere to facility programming and conduct .with interventions to conduct survival skills assessment or similar community safety evaluation to reasonable determine the person's ability to safely and respectfully negotiate within the outside community (2/14/24), obtain a physician's order for outside pass privilege. Inform the resident of any restrictions placed my medical doctor (times limits or supervised pass) (2/13/24). Explain that any violation of that facility's governing substance use will result in immediate revocation of the pass (2/13/24).</p> <p>R3's Community Survival Skills assessment dated [DATE], 12/19/23, and 2/13/24 all showed the assessment component questions from 1-10 were answered the same. The recommendations and outcomes results showed on 9/19/23 he was capable of outside pass privileges and 12/19/23, 2/13/24 he was not capable of outside pass privileges.</p> <p>On 7/12/24 at 2:57 PM, V3 (ADON) said she started in June 2024. They could not find any behaviors documented from January 2024 to April 2024 for R3. Any behaviors should be documented, and they did not have R3's out on pass contract prior to today.</p> <p>(continued on next page)</p>		

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R3's Outside Community Pass Privileges Policy states, .Pass revocation- if a resident violates the facility policy due to reasons stated above, while on GREEN or YELLOW PASS, he/she will automatically receive the next corresponding offense: 1st offense- outside privileges will be suspended for a 2-week period with a behavior monitoring tool .the POA/Guardian will be notified that the resident is on a restriction and made aware that they will be on a temporary RED PASS .If the resident is able to follow the facility procedures during their restriction period, they will be able to obtain GREEN PASS status after their 2 week restriction period is completed. Appropriate intervention will be implemented. 2nd offense-outside privileges will be suspended for a 30 day period with a behavioral monitoring tool .A behavioral contract will be formulated for the resident and will be presented to the resident and responsible party outlining the specific areas where the resident needs to comply with facility policy .If the resident is able to follow the facility procedures during their restriction period, they will be able to obtain GREEN PASS status after their 30 day restriction period is completed .3rd offense outside privileges will be suspended for 60- day period R3 signed contract dated 7/12/24</p>		

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<p>F 0582</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40798</p> <p>Based on interview and record review the facility failed to ensure resident funds were refunded after discharge to 1 of 3 residents (R1) reviewed for personal funds in the sample of 9.</p> <p>The findings include:</p> <p>R1's Admission Record dated 7/12/24 shows R1 was admitted to the facility on [DATE] and discharged on [DATE] under Medicaid/social security. R1 has an emergency contact listed as his sister. R1's diagnoses include, but are not limited to, Chronic Obstructive Pulmonary Disease (COPD), schizoaffective disorder, joint pain, depression, insomnia and anxiety.</p> <p>On 7/12/24 at 10:58 AM, V15, Business Office Manager, said R1 has a balance in his account of \$518.39 of which he is owed. V15 said R1's family sent him a \$20 check which is part of the balance he is owed. V15 said R1 does not owe the facility any money. V15 said R1's money is still sitting in his account because she does not know where to send his money. V15 said no one has called to inquire about R1's money.</p> <p>R1's Resident Account Trust History covering the time period from 1/1/24 to 7/12/24 (dated 7/12/24) shows R1 has a balance of \$518.39.</p> <p>Written communication from the Social Security (SS) Administration dated 3/22/24 shows the facility has been designated R1's representative payee.</p>		