

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145911	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/12/2026
NAME OF PROVIDER OR SUPPLIER Goldwater Care Gibson City		STREET ADDRESS, CITY, STATE, ZIP CODE 620 East First Street Gibson City, IL 60936	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. Based on interview and record review the facility failed to protect residents' right to be free from verbal and mental abuse by staff for two of four residents (R20, R25) reviewed for abuse in the sample list of 36. Findings include: The facility's Abuse Prohibition policy dated 3/15/18 documents residents have the right to be free from verbal and mental abuse. This policy lists humiliation, harassment and threats of punishment or deprivation as examples of mental abuse, and language that includes disparaging and derogatory terms to a resident as verbal abuse. On 5/10/26 at 8:24 AM R20 stated at about 3:00 AM an agency Certified Nursing Assistant (identified as V12 CNA) told R20 he was rude, crude, and disgusting when V12 changed his incontinence brief. R20 stated R20's roommate, R25, was the only other person present at the time. R20 stated V12 also told R25 that what was on R25's overbed table was all the drinks that R25 was getting. R20 stated R20 felt V12 was verbally abusive and reported this to unidentified CNAs this morning as well as V1 Administrator at approximately 4:00 AM. On 5/10/26 at 8:24 AM R25 stated around midnight R25 asked the CNA (identified as V12) for a drink of water, the CNA said the water pitcher is right there, I (V12) just filled it up, now you're (R25) not going to get any, and took his water pitcher out of his room. R25 stated R25 reported this to unidentified staff this morning. R20's care plan dated 2/5/26 documents R20 is at risk for abuse, R20 is blind, lives in a community facility and is dependent on staff. This care plan includes interventions to remind R20 to report incidents or concerns to staff and the administrator. The Initial Abuse Investigation Report dated 5/10/26 documents R20 alleged verbal abuse from the night CNA identified as V12. The facility's Daily Assignment Sheet dated 5/9/26 documents V12 was the CNA assigned to the [NAME] Hall, where R20 and R25 reside. On 5/10/26 at 8:54 AM V1 Administrator stated V1 worked night shift last night and an agency CNA, V12, worked on R20's/R25's hallway. On 5/10/26 at 10:38 AM V11 CNA stated at approximately 6:00 AM R20 voiced concerns that the night CNA was rude to him and R25 said R25 asked for water and the CNA took his water away from him. At 10:51 AM V10 CNA stated R20 said the night agency CNA was rude, inconsiderate and used degrading words. V10 stated R25 also reported concerns that he wanted a drink of water and the CNA refused to give him a drink. V10 stated this was reported to V10 and V11 at approximately 5:45 AM-6:00 AM. V10 stated R25 is alert and oriented and R20 is pretty accurate. V10 stated I (V10) believe what they (R20, R25) said. V10 stated R20 and R25 feel comfortable with V10 and V11 and report things to them. On 5/12/2026 at 10:32 AM V12 stated V12 worked the [NAME] Hall on night shift on 5/9/26.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. Based on interview and record review the facility failed to protect a resident's (R27) right to be free from misappropriation of funds for one of three residents (R27) reviewed for misappropriation of property in the sample list of 36. Findings include: The facility's Abuse Prohibition policy dated 3/15/18 documents all residents have the right to be free from misappropriation of property which is the deliberate misplacement, exploitation, or wrongful, temporary, or permanent use of a resident's belongings or money without the resident's consent. The Lost and Found Form dated 2/17/26 documents V21 Certified Occupational Therapy Assistant reported R27 was missing \$16 out of his wallet, noticed when he went to pay for his haircut. This form documents V24, R27's Family, said R27 had the money and the facility replaced R27's money. This form is signed by V18 Social Services Director. R27's Brief Interview for Mental Status dated 4/2/26 documents R27 is cognitively intact. On 5/12/2026 at 10:11 AM R27 stated a couple months ago he had \$16 in his wallet that was kept in his dresser drawer. R27 stated R27 went to pay for a haircut and noticed the money was missing from his wallet. R27 stated R27 believes staff went through his belongings and took the money but has no proof of that and didn't witness this. R27 stated R27 felt it was his fault since he didn't hide his wallet good enough. 05/12/2026 at 10:30 AM V21 stated on 2/17/26 R27 was in the therapy room and said he went to pay for a haircut and noticed his money was missing from his wallet. V21 stated R27 told V21 that he kept his wallet in the drawer of his nightstand. On 5/12/26 at 11:09 AM V18 stated V18 spoke with V24 on 2/17/26 who reported R27 in fact had that amount of money as V24 had given him the \$16 the week prior to get his hair cut. On 5/12/26 at 11:00 AM V1 Administrator and V2 Director of Nursing stated V24 frequently brings cash in for R27. V1 stated V1 gave R27 \$5 and confirmed there was no documentation the facility fully reimbursed R27's \$16.		

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F 0607 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Develop and implement policies and procedures to prevent abuse, neglect, and theft. Based on interview and record review the facility failed to implement its abuse prohibition policy by failing to timely report and investigate allegations of abuse and missing money for three of four residents (R25, R20, R27) reviewed for abuse in the sample list of 36. Findings include: The facility's Abuse Prohibition policy dated 3/15/18 documents residents have the right to be free from verbal and mental abuse and misappropriation of property. This policy lists humiliation, harassment and threats of punishment or deprivation as examples of mental abuse, and language that includes disparaging and derogatory terms to a resident as verbal abuse. This policy documents all residents have the right to be free from misappropriation of property which is the deliberate misplacement, exploitation, or wrongful, temporary, or permanent use of a resident's belongings or money without the resident's consent. This policy documents the resident's representative will be notified immediately by telephone and in writing of abuse allegations, these allegations will be immediately reported to the Illinois Department of Public Health (IDPH) and law enforcement must be notified if there is reasonable suspicion a crime has occurred against a resident. This policy documents alleged misappropriation of property or theft will be investigated and the results of the investigation reported to IDPH.1.) On 5/10/26 at 8:24 AM R20 stated at about 3:00 AM an agency Certified Nursing Assistant (identified as V12 CNA) told R20 he was rude, crude, and disgusting when V12 changed his incontinence brief. R20 stated R20's roommate, R25, was the only other person present at the time. R20 stated V12 also told R25 that what was on R25's overbed table was all the drinks that R25 was getting. R20 stated R20 felt V12 was verbally abusive and reported this to unidentified CNAs this morning as well as V1 Administrator at approximately 4:00 AM. On 5/10/26 at 8:24 AM R25 stated around midnight R25 asked the CNA (identified as V12) for a drink of water, the CNA said the water pitcher is right there, I (V12) just filled it up, now you're (R25) not going to get any, and took his water pitcher out of his room. R25 stated R25 reported this to unidentified staff this morning. On 5/10/26 at 10:38 AM V11 CNA stated at approximately 6:00 AM R20 voiced concerns that the night CNA was rude to him and R25 said R25 asked for water and the CNA took his water away from him. V11 stated V11 notified V1 Administrator. At 10:51 AM V10 CNA stated R20 said the night agency CNA was rude, inconsiderate and used degrading words. V10 stated R25 also reported concerns that he wanted a drink of water and the CNA refused to give him a drink. V10 stated this was reported to V10 and V11 at approximately 5:45 AM-6:00 AM and then reported to V1 immediately after. V10 stated R25 is alert and oriented and R20 is pretty accurate. V10 stated I (V10) believe what they (R20, R25) said. V10 stated R20 and R25 feel comfortable with V10 and V11 and report things to them. R20's care plan dated 2/5/26 documents R20 is at risk for abuse, R20 is blind, lives in a community facility and is dependent on staff. This care plan includes interventions to remind R20 to report incidents or concerns to staff and the administrator. The facility's Daily Assignment Sheet dated 5/9/26 documents V12 was the CNA assigned to the [NAME] Hall, where R20 and R25 reside. The Initial Abuse Investigation Report dated 5/10/26 documents R20 alleged verbal abuse from the night CNA identified as V12. V1 Administrator's electronic mail dated 5/10/26 at 10:45 AM documents this allegation was reported to IDPH (over four hours after the allegation was reported to V1 by V10 and V11). There is no documentation that R25's allegation was reported to IDPH or R25's family as of 5/11/26. On 5/10/26 at 8:54 AM V1 Administrator stated V1 worked night shift last night and an agency CNA, V12, worked on R20's/R25's hallway. V1 denied being notified of any complaints from R20 or R25 involving V12 last night. At this time R20's and R25's allegations were reported to V1. On 5/11/26 at 9:37 AM V1 confirmed the initial report does not include R25's allegation and taking items away from a resident would be considered a form of abuse. V1 stated she only included R20 in the initial report since R20 was the one who reported the allegations and V1 was going to include information for both residents in the final report and investigation. V1 stated V1 hasn't done much yet for this investigation and had not yet notified R20's and R25's families and physician. V1 confirmed (continued on next page)		

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F 0607 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	the two-hour reporting requirement to IDPH and confirmed the initial report was sent 5/10/26 at 10:45 AM. V1 stated V10 and V11 reported concerns to her yesterday morning but was unsure what time that was. 2.) The Lost and Found Form dated 2/17/26 documents V21 Certified Occupational Therapy Assistant reported R27 was missing \$16 out of his wallet, noticed when he went to pay for his haircut. This form documents V24, R27's Family, said R27 had the money and the facility replaced R27's money. This form is signed by V18 Social Services Director. R27's Brief Interview for Mental Status dated 4/2/26 documents R27 is cognitively intact. The facility's abuse log with date range January-May 2026 does not include R27's allegation of misappropriation of money. On 5/12/2026 at 10:11 AM R27 stated a couple months ago he had \$16 in his wallet that was kept in his dresser drawer. R27 stated R27 went to pay for a haircut and noticed the money was missing from his wallet. R27 stated R27 believes staff went through his belongings and took the money but has no proof of that and didn't witness this. R27 stated R27 felt it was his fault since he didn't hide his wallet good enough. 05/12/2026 at 10:30 AM V21 stated on 2/17/26 R27 was in the therapy room and said he went to pay for a haircut and noticed his money was missing from his wallet. V21 stated R27 told V21 that he kept his wallet in the drawer of his nightstand. V21 stated V21 reported R27's missing money immediately to V1 Administrator and V2 Director of Nursing. On 5/12/26 at 11:09 AM V18 stated V18 spoke with V24 on 2/17/26 who reported R27 in fact had that amount of money as V24 had given him the \$16 the week prior to get his hair cut. On 5/12/2026 at 9:57 AM V1 stated V1 did not report R27's missing money to IDPH or law enforcement and an investigation was not conducted.		

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities. Based on interview and record review the facility failed to report allegations of abuse and misappropriation of property to the state survey agency and law enforcement for three of four residents (R20, R25, R27) reviewed for abuse in the sample list of 36. Findings include: The facility's Abuse Prohibition policy dated 3/15/18 lists humiliation, harassment and threats of punishment or deprivation as examples of mental abuse, and language that includes disparaging and derogatory terms to a resident as verbal abuse. This policy documents all residents have the right to be free from misappropriation of property which is the deliberate misplacement, exploitation, or wrongful, temporary, or permanent use of a resident's belongings or money without the resident's consent. This policy documents allegations will be immediately reported to the Illinois Department of Public Health (IDPH) and law enforcement must be notified if there is reasonable suspicion a crime has occurred against a resident. This policy documents alleged misappropriation of property or theft will be investigated and the results of the investigation reported to IDPH.1.) On 5/10/26 at 8:24 AM R20 stated at about 3:00 AM an agency Certified Nursing Assistant (identified as V12 CNA) told R20 he was rude, crude, and disgusting when V12 changed his incontinence brief. R20 stated R20's roommate, R25, was the only other person present at the time. R20 stated V12 also told R25 that what was on R25's overbed table was all the drinks that R25 was getting. R20 stated R20 felt V12 was verbally abusive and reported this to unidentified CNAs this morning as well as V1 Administrator at approximately 4:00 AM. On 5/10/26 at 8:24 AM R25 stated around midnight R25 asked the CNA (identified as V12) for a drink of water, the CNA said the water pitcher is right there, I (V12) just filled it up, now you're (R25) not going to get any, and took his water pitcher out of his room. R25 stated R25 reported this to unidentified staff this morning. On 5/10/26 at 10:38 AM V11 CNA stated at approximately 6:00 AM R20 voiced concerns that the night CNA was rude to him and R25 said R25 asked for water and the CNA took his water away from him. V11 stated V11 notified V1 Administrator. At 10:51 AM V10 CNA stated R20 said the night agency CNA was rude, inconsiderate and used degrading words. V10 stated R25 also reported concerns that he wanted a drink of water and the CNA refused to give him a drink. V10 stated this was reported to V10 and V11 at approximately 5:45 AM-6:00 AM and then reported to V1 immediately after. R20's care plan dated 2/5/26 documents R20 is at risk for abuse, R20 is blind, lives in a community facility and is dependent on staff. This care plan includes interventions to remind R20 to report incidents or concerns to staff and the administrator. The facility's Daily Assignment Sheet dated 5/9/26 documents V12 was the CNA assigned to the [NAME] Hall, where R20 and R25 reside. The Initial Abuse Investigation Report dated 5/10/26 documents R20 alleged verbal abuse from the night CNA identified as V12. V1 Administrator's electronic mail dated 5/10/26 at 10:45 AM documents this allegation was reported to IDPH (over four hours after the allegation was reported to V1 by V10 and V11). There is no documentation that R25's allegation was reported to IDPH. On 5/10/26 at 8:54 AM V1 Administrator stated V1 worked night shift last night and an agency CNA, V12, worked on R20's/R25's hallway. V1 denied being notified of any complaints from R20 or R25 involving V12 last night. At this time R20's and R25's allegations were reported to V1. On 5/11/26 at 9:37 AM V1 confirmed the initial report does not include R25's allegation and taking items away from a resident would be considered a form of abuse. V1 stated she only included R20 in the initial report since R20 was the one who reported the allegations and V1 was going to include information for both residents in the final report and investigation. V1 confirmed the two-hour reporting requirement to IDPH and confirmed the initial report was sent 5/10/26 at 10:45 AM. V1 stated V10 and V11 reported concerns to her yesterday morning but was unsure what time that was. 2.) The Lost and Found Form dated 2/17/26 documents V21 Certified Occupational Therapy Assistant reported R27 was missing \$16 out of his wallet, noticed when he went to pay for his haircut. This form documents V24, R27's Family, said R27 had the money (continued on next page)		

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	and the facility replaced R27's money. This form is signed by V18 Social Services Director. The facility's abuse log with date range January-May 2026 does not include R27's allegation of misappropriation of money. On 5/12/2026 at 10:11 AM R27 stated a couple months ago he had \$16 in his wallet that was kept in his dresser drawer. R27 stated R27 went to pay for a haircut and noticed the money was missing from his wallet. R27 stated R27 believes staff went through his belongings and took the money but has no proof of that and didn't witness this. R27 stated R27 felt it was his fault since he didn't hide his wallet good enough. 05/12/2026 at 10:30 AM V21 stated on 2/17/26 R27 was in the therapy room and said he went to pay for a haircut and noticed his money was missing from his wallet. V21 stated R27 told V21 that he kept his wallet in the drawer of his nightstand. V21 stated V21 reported R27's missing money immediately to V1 Administrator and V2 Director of Nursing. On 5/12/2026 at 9:57 AM V1 confirmed V1 was aware of R27's missing money. V1 stated V1 did not report R27's missing money to IDPH or law enforcement.		

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F 0610 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Respond appropriately to all alleged violations. Based on interview and record review the facility failed to investigate an allegation of misappropriation of property for one of four residents (R27) reviewed for abuse in the sample list of 36. Findings include: The facility's Abuse Prohibition policy dated 3/15/18 documents all residents have the right to be free from misappropriation of property which is the deliberate misplacement, exploitation, or wrongful, temporary, or permanent use of a resident's belongings or money without the resident's consent. This policy documents alleged misappropriation of property or theft will be investigated and the results of the investigation reported to the Illinois Department of Public Health. The Lost and Found Form dated 2/17/26 documents V21 Certified Occupational Therapy Assistant reported R27 was missing \$16 out of his wallet, noticed when he went to pay for his haircut. This form documents V24, R27's Family, said R27 had the money and the facility replaced R27's money. This form is signed by V18 Social Services Director. The facility's abuse log with date range January-May 2026 does not include R27's allegation of misappropriation of money. On 5/12/2026 at 10:11 AM R27 stated a couple months ago he had \$16 in his wallet that was kept in his dresser drawer. R27 stated R27 went to pay for a haircut and noticed the money was missing from his wallet. R27 stated R27 believes staff went through his belongings and took the money but has no proof of that and didn't witness this. R27 stated R27 felt it was his fault since he didn't hide his wallet good enough. 05/12/2026 at 10:30 AM V21 stated on 2/17/26 R27 was in the therapy room and said he went to pay for a haircut and noticed his money was missing from his wallet. V21 stated R27 told V21 that he kept his wallet in the drawer of his nightstand. V21 stated V21 reported R27's missing money immediately to V1 Administrator and V2 Director of Nursing. On 5/12/2026 at 9:57 AM V1 Administrator confirmed V1 was aware of R27's missing money. V1 stated V1 did not report R27's missing money to IDPH or law enforcement and an investigation was not conducted.		