

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145938	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/13/2024
NAME OF PROVIDER OR SUPPLIER Parkshore Estates Nursing & Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 6125 South Kenwood Chicago, IL 60637	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50728</p> <p>Based on the interview and record review, the facility failed to ensure that provider orders were followed for three residents (R2, R3, R4) out of three residents reviewed for Hepatitis C treatment. This failure resulted in R2 not receiving treatment for Hepatitis C resulting in liver damage, hepatocellular carcinoma, and progression of R2's liver tumor giving strong evidence of carcinomatosis (cancer is spreading).</p> <p>Findings include:</p> <p>1) On 6/11/24 at 12:27 PM, V9 (Physician) stated that R2 was admitted to the hospital on 5/30/24 and that V9 was supervising R2's care during R2's hospitalization . During R2's hospital admission, V9 stated that V9 had concerns that R2 was diagnosed with Hepatitis C that was not treated by the facility. V9 affirmed that R2 was diagnosed with hepatocellular carcinoma, which can be a complication of untreated Hepatitis C, and that the cancer had spread to other areas of R2's body. V9 stated that if the facility had treated (R2's) diagnosis of Hepatitis C, (R2's) cancer could have been prevented.</p> <p>Review of R2's hospital records from R2's 5/30 admission document in part that progression of the liver tumor gave strong evidence of carcinomatosis (spreading). Oncology was consulted and given R2's malnutrition and advanced disease state, oncology confirmed R2 was outside of the treatment window for cancer. A goal of care meeting was held for R2 on 6/5/24 at the hospital, and hospice care was elected.</p> <p>Facility's R2's records document in part the following diagnoses: Chronic obstructive pulmonary disease, human immunodeficiency virus, asthma, hepatic cell carcinoma, schizoaffective disorder, unspecified liver cirrhosis, type 2 diabetes mellitus, epilepsy, chronic kidney disease, unspecified psychosis, schizoaffective disorder. No diagnosis of hepatitis C was noted.</p> <p>Record review of R2's laboratory values indicate a positive Hepatitis C antigen on 10/13/23 and 2/28/24. No records of Hepatitis C viral load or Hepatitis C genealogy testing results were noted in R2's medical record.</p> <p>Record review of R2's progress notes indicate that V10 (Physician) ordered Hepatitis C genealogy and Hepatitis C viral load on 2/28/24, 4/9/24, and 5/10/24 and ordered for an infectious disease consult on 1/29/23.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of R2's physician orders indicate V11 (Nurse Practitioner) ordered referrals for an infectious disease consult on 10/16/23, 3/1/24, and 3/6/24 for R2's diagnosis of Hepatitis C.</p> <p>On 6/12/23 at 11:14 AM, V11 (Nurse Practitioner) stated that V11 was a provider for R2 during R2's stay at the facility. V11 confirmed that R2 had a diagnosis of Hepatitis C, gave orders for lab work and an infectious disease consult. V11 stated that V11 gave the order for infectious disease consultation multiple times and was not made aware by the facility that R2 did not get treatment by an infectious disease specialist. V11 affirmed that it is V11's expectation that orders given from a provider are followed. When surveyor asked V11 regarding what the potential outcomes of not treating Hepatitis C are, V11 replied that patients may get cancer or liver failure that could require a transplant.</p> <p>On 6/12/24 at 11:40 AM, V10 (Physician) stated that V10 was R2's primary care physician during R2's stay at the facility. V10 confirmed that R2 was diagnosed with Hepatitis C, as well as liver cancer, while at the facility and that orders were given for further laboratory testing as a standard of care for when R2 saw a specialist. V10 stated that Hepatitis C is a disease that V10 did not feel comfortable treating and R2 needed to see a specialist to treat it. V10 could not recall if R2 ever was seen by a specialist. When surveyor asked what harm can come from not treating Hepatitis C, V10 stated that a patient's liver can be damaged, resulting in cancers, cirrhosis, or liver failure.</p> <p>On 6/13/24 at 12:55 PM, V3 (Director of Nursing) confirmed that the facility had no documentation that R2 was seen by an infectious disease provider or that the Hepatitis C genealogy/viral load laboratory testing was completed. V3 stated that the nursing department monitors to ensure orders and treatments are carried out. V3 affirmed that the facility expectation is that orders by the provider are followed and carried out by the nursing department.</p> <p>2. Record review of R3's admission record documents in part a diagnosis of chronic viral Hepatitis C.</p> <p>Record review of R3's MDS (Minimum Data Set) dated 6/5/24, documents in part a BIMS (Brief Interview of Mental Status) of 11, indicating moderate cognitive impairment and an active diagnosis of viral Hepatitis.</p> <p>Record review of R3's care plan dated 9/11/22 affirms that R3 has a diagnosis of Hepatitis C and is at risk for complications.</p> <p>Record review of progress notes dated 6/5/24 from R3's physician (V10) indicates a diagnosis of chronic viral Hepatitis C and orders given for laboratory testing for Hepatitis C genotype, Hepatitis C viral load.</p> <p>On 6/11/24 at 1:19 PM, R3 confirmed that R3 was aware of R3's Hepatitis C diagnosis. R3 affirmed that R3 had received treatment for Hepatitis C years ago but did not receive treatment recently. R3 stated that R3 was still positive for Hepatitis C and that R3's physician stated that R3's liver was getting very bad. R3 confirmed that would R3 like treatment for Hepatitis C diagnosis if R3 was eligible.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 6/12/24 at 11:30 AM, V10 (Physician) confirmed that V10 was R3's primary care physician. V10 confirmed that R3 has an active diagnosis of Hepatitis C. V10 affirmed that the facility was given orders for laboratory testing on 6/5/24 related to R3's diagnosis of Hepatitis C. V10 denied any knowledge of the laboratory testing not being completed by the facility. V10 stated that V10 expects any orders given to the facility to be carried out. V10 stated that if Hepatitis C is left untreated, it can lead to liver failure, cirrhosis, and cancer.</p> <p>On 6/13/24 at 12:55 PM, V3 (Director of Nursing) confirmed that the facility had no documentation that the Hepatitis C genealogy/viral load laboratory testing was completed for R3. V3 stated that the nursing department monitors to ensure orders and treatments are carried out. V3 affirmed that the facility expectation is that orders by the provider are followed and carried out by the nursing department.</p> <p>3) Record review of R4's admission record documents in part a diagnosis of chronic viral Hepatitis C.</p> <p>Record review of R4's care plan dated 12/26/23 affirms that R4 has a diagnosis of Hepatitis C and R4's goal is to not develop any complications related to R4's Hepatitis C diagnosis.</p> <p>Record review of R4's MDS dated [DATE], documents in part a BIMS of 3, indicating severe cognitive impairment and an active diagnosis of viral Hepatitis.</p> <p>Record review of progress notes dated 5/17/24 and 5/25/24 from R4's physician (V10) indicates a diagnosis of chronic viral Hepatitis C. The following orders were given in response to the diagnosis: Hepatitis C genotype, Hepatitis C viral load</p> <p>On 6/11/24 at 1:19 PM, R4 denied any knowledge of R4 being diagnosed with Hepatitis C and denied any knowledge of being treated for Hepatitis C.</p> <p>On 6/12/24 at 11:30 AM, V10 (Physician) confirmed that V10 was R4's primary care physician. V10 confirmed that R4 has an active diagnosis of Hepatitis C. V10 affirmed that the facility was given orders for laboratory work on 5/25/24 and 5/17/24. V10 was not notified if the facility carried out V10's orders for R4. V10 stated that V10 expects any orders given to the facility to be carried out. V10 stated that if Hepatitis C is left untreated, it can lead to liver failure, cirrhosis, and cancer.</p> <p>On 6/13/24 at 12:55 PM, V3 (Director of Nursing) confirmed that the facility had no documentation that Hepatitis C genealogy/viral load laboratory testing was completed for R4. V3 stated that the nursing department monitors to ensure orders and treatments are carried out. V3 affirmed that the facility expectation is that orders by the provider are followed and carried out by the nursing department.</p> <p>Facility's undated document titled, Physician Orders- (Following physician orders) documents in part: It is the policy of the facility to follow the orders of the physician.</p> <p>Facility's undated document titled Job Description, Registered Nurse documents in part: E. Role Responsibilities- Nursing Care: 5. Request and arranges for diagnostic and therapeutic services, as ordered by the physician and in accordance with our established procedures. 17. Obtains sputum, urine and other specimens for lab test as ordered.</p>		