

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145938	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/22/2024
NAME OF PROVIDER OR SUPPLIER  Parkshore Estates Nursing & Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE  6125 South Kenwood Chicago, IL 60637	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 15301</p> <p>Based on observation, interview, and record review, the facility failed to provide a dependent resident with nail care for one of three residents (R2) reviewed for activities of daily living (ADL) in the sample of seven.</p> <p>Findings include:</p> <p>On 12/22/2024, at 12:40 PM, R2 was observed sitting in wheelchair at dining room table. R2 was awake and alert, singing along to music playing in the dining room. A surgical mask was covering R2's nose and eyes. At the surveyor's request, R2 showed surveyor his nails. R2's nails were long, with a thick build-up of black debris. R2 did not look at or comment about his nails.</p> <p>12/22/2024, at 12:59 PM, V9 (Licensed Practical Nurse) examined R2's fingernails. V9 said R2's fingernails were long, dirty, and needed to be trimmed and cleaned. V9 said in general, residents' fingernails should be trimmed and cleaned as needed. V9 continued, he's (R2) is not a diabetic, so the CNA (Certified Nursing Assistant) can trim them. V9 said he would look into it.</p> <p>12/22/2024, at 1:05 PM, V10 (CNA) said she is the CNA (Certified Nursing Assistant) assigned to care for R2. R2 was already up and sitting in the dining room when she started at 7:00 AM. V10 said she checked on R2 at that time but did not look at his nails.</p> <p>12/22/2024, at 1:38 PM, V11 (ADON-Assistant Director of Nursing) said residents' nails should be clipped weekly, cleaned with ADL care, and staff should be looking at residents' hand before meals and during care. V11 described R2 as needing assistance with ADL care.</p> <p>R2's medical record (Face Sheet) documents R2 is a [AGE] year-old admitted to the facility on [DATE], with diagnoses including but not limited to: Essential (Primary) Hypertension, Hyperlipidemia, Obesity, and Vitamin D Deficiency.</p> <p>R2's MDS (Minimum Data Set, 12/9/2024, Sections C and GG) document R2's BIMS (Brief Interview for Mental Status) 12 or moderate cognitive impairment;</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  Facility ID: 145938	If continuation sheet Page 1 of 5

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Activities of Daily Living (Routine Care) policy (undated) documents in part, Policy: Residents are given routine daily care by a CNA or Nurse to promote hygiene, provide comfort and provide a homelike environment. ADL care is provided throughout the day, evening and night as care planned and/or as needed. ADL care of the resident includes: Assisting the resident in personal care such as bathing, showering, dressing, eating, hair care, oral care, nail care, appropriate skin care (as indicated and as per care plan).</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>15301</p> <p>Based on observation, interview, and record review, the facility failed to provide a pest and rodent free environment. This deficient practice has the potential to affect all 229 residents who reside in the facility.</p> <p>Findings include:</p> <p>12/21/2024, at 10:55 AM, R4 said she has mice (the size of hamsters) and roaches in her room. They come at night around 9:00 PM.</p> <p>12/21/2024, at 11:29 AM, R3 said he saw mice in his room a couple of nights ago on the night shift. R3 said he reported the issue to the nurse.</p> <p>11/19/2024 concern documents V5 (MDS Coordinator) reported to V6 (Housekeeping Director) mouse running around in a resident's room and starting to come out during the day. Used to only come out at night. Response/Resolution: room were treated with glue traps and bait.</p> <p>11/20/2024 concern documents V5 (MDS Coordinator) reported to V6 (Housekeeping Director) mice running around in a resident's room.</p> <p>Response/Resolution: rooms were treated with glue traps and bait.</p> <p>12/21/2024, at 12:46 AM, V6 (Housekeeping Director) said I have had complaints related to mice and roaches within the past three to four months; roaches in multiple rooms. I put down glue traps as well as reporting to exterminator. The exterminator comes to the facility on a weekly basis. The maintenance Director puts down bait for the roaches. V6 reviewed V5's concerns related to mice on another floor at the facility. V6 said those rooms were treated and there were no more sightings in past three-four weeks.</p> <p>12/21/2204, at 2:00 PM, V7 (Maintenance Director) said I have not seen any mice for the past two-three months. I have seen roaches in common areas.</p> <p>12/21/2024, at 3:18 PM with V7, R5 said she killed a roach in her room this morning and a visitor killed a mouse in her room last week. R5 said she reported mouse issue to V6 (Housekeeping Director). Closet inspected by surveyor with V7. Mouse trap in west corner of closet; mouse droppings noted near trap and throughout closet. Dead roach and droppings noted in east corner of closet.</p> <p>12/21/2024, at 3:28 PM with V7, R6 and R7 said they have seen mice and roaches in their room. R7 said he saw mice two days ago near his bed but did not tell anyone because nothing is done.</p> <p>12/21/2024, at 4:09 PM, V6 (Housekeeping Director) said R5 did not inform him of mice and roach issue in her room. I'm not saying she didn't report it, she didn't report it to me.</p> <p>(continued on next page)</p>

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>12/22/2024, at 9:36 AM, V5 (MDS Coordinator) reviewed concerns dated 11/19/2024 and 11/20/2024. V5 said residents in rooms multiple resident rooms said they saw mice in their rooms. I filled out concern forms and took them to morning meeting. The issue was discussed, and concerns handed over to the appropriate department head, V6 (Housekeeping Director). I have never seen any mice in the facility, I have seen roaches and water bugs in the Utility Room on a residential floor.</p> <p>12/22/2024, at 1:38 PM, V11 (ADON-Assistant Director of Nursing) she has not seen any roaches or mice in the facility; she has received complaints in the within the last two weeks.</p> <p>12/22/2024, at 2:43 PM, V12 (Registered Nurse) said the residents do complain about mice and roaches.</p> <p>Pest Control Report (Undated) documents: Policy Keep facility free of insects and rodents. Purpose To reduce any activity from entering the facility. Procedure 1. Weekly treatment of the facility. 2. Check all floor logbooks for any concerns. 3. Treat 1-2 floors per week. 4. Weekly preventive maintenance on 5 resident rooms per floor and all common areas. 5. Follow up on all issues and concerns during next weekly visit.</p> <p>10/4/2024, Pest Control Report documents in part: Treated six different rooms. Installed RTU's, glue boards, and applied suspend.</p> <p>10/13/2024, Pest Control Report documents in part: Added 3 new mouse stations in the physical therapy area and will follow up on the next service.</p> <p>10/20/2024, Pest Control Report documents in part: Sanitation is poor. I recommend cleaning floors thoroughly to help avoid pest presence.</p> <p>10/25/2024, Pest Control Report documents in part: Treated rooms six different rooms.</p> <p>10/27/2024, Pest Control Report documents in part: recommended fixing raised tile in kitchen heavy roach activity nesting underneath.</p> <p>11/3/2024, Pest Control Report documents in part: installed temp traps in offices and rooms two rooms.</p> <p>11/8/2024, Pest Control Report documents in part: mice are running under damaged concrete by electrical box.</p> <p>11/24/2024, Pest Control Report documents in part: checked interior traps changed glue boards as needed.</p> <p>11/29/2024, Pest Control Report documents in part: treated six residential rooms, all hallways, dining areas, kitchen.</p> <p>12/6/2024, Pest Control Report documents in part: treated all units 6-3. Treated common areas. Installed glue boards and applied bait where needed.</p> <p>12/13/2024, Pest Control Report documents in part: treated 14 resident rooms.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>12/20/2024, Pest Control Report documents in part: treated 11 residential rooms, all common areas, laundry room, basement hallways, kitchen, and stairwells.</p>		