

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145975	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/06/2024
NAME OF PROVIDER OR SUPPLIER Rochelle Rehab & Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 900 North 3rd Street Rochelle, IL 61068	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0623</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Provide timely notification to the resident, and if applicable to the resident representative and ombudsman, before transfer or discharge, including appeal rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 33760</p> <p>Based on observation, interview and record review, the facility failed to ensure residents (R1 and R2) were given notice prior to discharge. This failure resulted in R1 experiencing psychosocial harm.</p> <p>This applies 2 of 7 residents (R1 R2) reviewed for transfer and discharge in the sample of 7.</p> <p>The findings include:</p> <p>On 11/6/24 at 9:00 AM, R1 was sitting in her recliner. R1 who was teary eyed stated she was so upset. We were only given two days' notice. I was told last Monday (11/4/24) I have to be out by today Wednesday. I am moving between 10 and 11 today. I have been here for 2 years, and I have been settled and the girls know how to take care of me. This has been so distressing. My daughter was here yesterday and packed all my things.</p> <p>At 9:43 AM, (V7) R1's daughter stated, My mom (R1) who has a defibrillator was so distraught about this move that she said turn this off I just want to die!. On Monday 11/4/24, I got a voicemail from the facility at approximately 3:00 PM from V5 (Business Manager HR) who said to call the facility right away. I called back and spoke to V3 (Director of Development) who said-they are closing the nursing home, that I only have until Wednesday (today) to get my mom (R1) out from the facility. I was in disbelief. By 3:15 PM, I was at the facility. V3 again said to me that due to a lot of issues the facility was closing its doors. I asked, What am I supposed to do. V3 said, they have other facilities at [NAME], [NAME], Aurora or Sterling. V3 then said my mom (R1) can move to their facility in [NAME] that was in their system. V3 said if I choose another facility which was not part of their system, I am on my own (arranging the transfer including the transport) V3 was clearly not considering my mom or my feelings. The rush to say you need to move your mom by Wednesday (within 48 hours) was disheartening. I told him he needs to tell this to my mom himself which he did, that's when Mom (R1) said she wanted to die, just disconnect her defibrillator. She always lived in [NAME] since 1930's. I was scrambling to find a place for my mom to stay in [NAME] that Monday evening, she was not going to [NAME]. I assured my mom I'll do my best to find a place for her and stay in [NAME]. V7 said she was looking and touring facilities until 7PM that day. Thankfully V7 said R1 was moving to another facility in [NAME], and she was moving today.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0623</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 11/6/24 at 1 PM, V9 and V10 (former employees and Certified Nursing Assistants) both said R1 was one of the reasons they talked to the media that was aired in the evening news on Monday 11/4/24. R1 was so upset about the whole thing. R1 asked for her defibrillator to be disconnected so she can just die. Residents were not given enough notice to find placement. Both V9 and V10 said they both lost their jobs because of speaking out for the residents.</p> <p>On 11/6/24 at 1PM, V5 (Business HR) said on Monday he was instructed to call residents POAs due to facility closing then connect the call to V3 (Director of Business Development) who then spoke to resident's families. V5 said letters of 60 day notices was just being mailed today 11/6/24.</p> <p>On 11/6/24 at 12 PM, V1 (Administrator) said last Monday 11/4/24, V3 and V11 (Clinical Director) came to the facility, they went to each resident's room to tell the residents they have until today to move out because the facility was closing. Families were also called and told the same thing; they have until today to transfer their loved ones. They were wanting residents to move to the other facilities they own, [NAME], Sterling, Aurora, or [NAME].</p> <p>V1 said today was the first time she saw letters of notice of closure being sent out to families.</p> <p>On 11/6/24 at 11:42 AM, V3 said he came to the facility on Monday to tell residents and families that the facility was closing. V3 said whatever miscommunication that was relayed that Monday was corrected by V4 (Regional Director of Operations) yesterday. All residents were given a letter with 60 days notices today.</p> <p>2. V2 (Director of Nursing) said on Monday 11/4/24 when residents were told the facility was closing, staff from the Assisted Living was here. R2 agreed to move to the Assisted living and was transferred yesterday (11/5/24). R2 was not given the 60-day notice because they were just given today 11/6/24.</p> <p>V6 (CNA Supervisor) said letter of notices was just being mailed today. R2 did not get any notice prior to his transfer to another facility.</p> <p>On 11/6/24 at 10:21 AM, V4 (Regional Director of Operations) said he saw the news and the social media posts that residents were given only until today to move out from the facility. V4 said that was not right, residents should be given 60-day notice and can move to their facility of choice. V4 said letters are being send to residents and their families today.</p> <p>The facility Policy entitled Transfer and Discharge Procedure undated show, Except for the case of late payment or nonpayment, the facility shall notify the resident and the residents family member, surrogate or representative of the transfer and the reason of the transfer.</p>		