

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  146041	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/23/2024
NAME OF PROVIDER OR SUPPLIER  Allure of Moline		STREET ADDRESS, CITY, STATE, ZIP CODE  430 South 30th Avenue East Moline, IL 61244	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>33985</p> <p>Based on record review and interview, the facility failed to prevent mental abuse for one resident (R3) reviewed for mental abuse in a sample of six.</p> <p>Findings Include:</p> <p>The facility policy named, Abuse, Neglect and Exploitation, not dated, documents the following: It is the policy of this facility to provide protections for the health, welfare, and rights of each resident by developing and implementing written policies and procedures that prohibit and prevent abuse, neglect, exploitation, and misappropriation of resident property.</p> <p>Definition: Abuse means the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish, which can include staff to resident abuse and certain resident to resident altercations.</p> <p>Mental Abuse includes, but not limited to, humiliation, harassment, threats of punishment or deprivation. Mental abuse also includes abuse that is facilitated or caused by nursing home staff taking. Or using photographs or recording in any manner that would demean or humiliate a resident.</p> <p>R3's Reported Incident, dated 4/24/2024, documents the following: (R3) reported an allegation of verbal abuse. (V5/CNA) was suspended. A full investigation to follow.</p> <p>R3's Reported Incident, dated 4/30/2024, documents the following: Based on (R3's) interview during the investigation facility has founded the allegation of mental/verbal abuse founded. (V5/CNA) did not return to work once the original allegation was made. (V5, CNA/Certified Nursing Assistant) was terminated.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 5/23/2024 at 11:12AM, V1/Administrator in Training stated, (R3) came to my office to speak with me about (V5, CNA/Certified Nursing Assistant), (R3) proceeded to say, 'I was wet and needed to be changed. So, I turned my light on. (V5) came into the room turned off the call light and left the room. (V5/CNA) came back later, did not say a word to me, changed me, then proceeded to get me up. (V5) did not even give me the chance to tell her I did not want to get up. I wanted to stay in bed. (V5/CNA) is very intimidating, unprofessional, and unapproachable. (V5) makes me feel terrible and humiliates me.' (R3) said he 'just dreads (V5/CNA) being his aide, he prays for nighttime, so tomorrow can be a new day. (V5/CNA) has this way of belittling me.' (R3's) care plan is updated for resident risk for abuse; it also addresses that we encourage all residents to find a trusted staff member to be able to talk to without feeling humiliated.</p> <p>On 5/23/2024 at 12:03PM, V6/LPN (Licensed Practical Nurse) stated, I answered (R3's) light because it was on for a while, and I had no idea what (V5/CNA) was doing or where she was at. I know (R3's) son well, so I was comfortable taking care of him. (R3) is a very nice man, but (R3) was very upset with (V5). (R3) said, 'she is very cold, rude, and makes me feel deflated. (V5) makes me feel like crap when I am around her.' I didn't report this earlier because I didn't see her here until now. V6/LPN stated,(R3) is a very honest man and would not say anything about staff if it was not true. (V5/CNA) tends to treat staff like they are nobody, also.</p>		