

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146062	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/05/2025
NAME OF PROVIDER OR SUPPLIER Center Home Hispanic Elderly		STREET ADDRESS, CITY, STATE, ZIP CODE 1401 North California Chicago, IL 60622	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Keep all essential equipment working safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 02569</p> <p>Based on observation , interview and document review the facility failed to maintain all mechanical equipment in safe operating condition. This failure affected all residents in the facility by not providing hot water due to equipment failure.</p> <p>Findings include:</p> <p>On 4/30/25 the facility was toured and hot water accessible to the resident was measured with V5 (Maintenance Director) with a facility provided dial stem thermometer.</p> <p>3rd floor mens common toilet at hanksink 11:10AM 90F .</p> <p>3rd floor womens common toilet room. 11:13AM . No water supply at both handwashing sinks.</p> <p>3rd floor womens shower and bathroom across room [ROOM NUMBER]. At shower 89F 11:16AM 89F. At handsink 91F.</p> <p>3rd floor mens shower room across room [ROOM NUMBER] 11:20AM at handsink 90F. At shower 80F.</p> <p>2nd floor mens shower room [ROOM NUMBER]:29AM handsink 87F, at shower 86F.</p> <p>2nd floor womens shower room [ROOM NUMBER]:35AM handsink 88F, at shower 88F.</p> <p>1st floor womens restroom/shower room [ROOM NUMBER]A 11:45 AM at handsink 83F at shower 88F.</p> <p>1st floor mens toilet room [ROOM NUMBER]C 11:50 AM handsink 70F.</p> <p>On 4/30/25 at 12PM the basement boiler room was observed in the following condition. The boiler room was entered with V5. The walkway was flooded and water was running along the floor towards the sump pit Water was observed flowing from the hot water mixing valve located next to the 2 hot water tanks.</p> <p>On 4/30/35 at 12:05 PM V5 was questioned as to what was wrong. V5 stated the mixing valve is no good and I have a new one. I have to replace the mixing valve when we are done here. V5 failed to mention this condition to the surveyor when the facility hot water temperatures were being taken during tour.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 5/1/25 at 12:20PM V6 (Corporate Project Manager) stated we have the wrong mixing valve and a new one is being found from supplier at this time. The impeller is the wrong size. We also are having an issue with the boiler since the pilot light went out and we cant get the boiler to restart. We will continue until the hot water issue is resolved.</p> <p>On 5/5/25 at 10:37AM V5 stated I was aware that the there was no hot water available to the residents on 4/29 late in the afternoon. The mixing valve for resident hot water started leaking and partially flooded the boiler room where the hot water tanks are located. I notified the administrator. V6 came to the facility and we discovered the hot water mixing valve was not functioning. The impeller inside the unit was corroded due to age of the mixing valve. At this time we ordered a new mixing valve. There was no hot water available for the residents. The hot water boiler pilot light also malfunctioned because the water from the leaking mixing valve put out the pilot light to the boiler. On 5/2/25 we replaced the mixing valve and restarted the boiler. Water temperatures returned to 108F at resident accessible hot water fixtures.</p> <p>On 5/5/25 at 10:45AM V1 (Administrator) stated when V5 notified me of the inadequate hot water I notified staff in the building not to give showers to the residents. I told nursing staff to give bed baths only to the residents and to use wipes for ADL (Activities of Daily Living) care. We do not have a preventative maintenance program that includes the facility plumbing system. Today we have hot water restored and nursing staff may give showers to the residents.</p> <p>Facility hot water monitoring logs V5 uses to record hot water temperatures were reviewed. Log shows that on 4/29/25 AM the resident hot water ranged from 102 to 104 F . (According to V5 the mixing valve failed on 4/29/25 after the facility hot water temperatures were taken for the day) . On 4/30/25 hot water temperatures ranged from 77 to 78F. On 5/1/25 74 to 76F and 5/3/24 84 to 89F. According to V5 the hot water was restored on 5/4/25.</p> <p>Facility policy titled Hot Water Policy states Facility will comply with CMS requirements. Water Temps must be within the 105-120F range not to exceed it. Illinois requires Water Temps to be within 105F-110F in residents rooms, bathrooms and shower rooms.</p>		