STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	146086	A. Building B. Wing	05/20/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
The Haven of Tuscola	1203 Egyptian Trail Tuscola, IL 61953

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Failures at this level required more than one Deficient Practice Statement.A. Based on interview, observation and record review, the facility failed to keep resident rooms at comfortable temperatures for seven of nine (R19, R22, R25, R27, R28, R31, R57) residents reviewed for safe, clean, comfortable homelike environment, in a sample of 40.B. Based upon observation, interview, and record review, the facility failed to provide a clean and sanitary environment for one of nine residents (R16) reviewed for safe, clean, comfortable homelike environment, in a sample of 40.Findings include:a.1. The facility's policy, Accommodation of Needs and Homelike Environment Guideline, dated 10/2023, documented, Comfortable and safe temperature levels, means that the ambient temperature shall be maintained to provide comfortable temperatures in all areas. Air temperature shall be maintained in a temperature range of 71 (degrees Fahrenheit) to 81 (degrees Fahrenheit). On 05/19/2026 at 12:54 PM, R27 had a thermometer with a humidity reading of 86% and the temperature was 82 degrees Fahrenheit. R27 was wearing his oxygen. R27 stated that it was uncomfortable and very humid in their room. R27 Minimum Data Set (MDS), dated [DATE], documented that his cognition was intact. R27's Physician's order sheet, dated 5/2026, documented diagnoses of Chronic Respiratory Failure with Hypoxia and Chronic Obstructive Pulmonary Disease. It also documented an order to titrate (oxygen) to maintain sats greater than 90%. Do not exceed 3(Liters/min) without notifying physician. a.2. On 05/19/2026 at 12:54 PM, R28 had a thermometer in her room with a humidity reading of 86% and the temperature was 82 degrees Fahrenheit. R28 was wearing her oxygen. R28 stated that it was uncomfortable and very humid in their room. R28's MDS, dated [DATE] documented that her cognition was intact. R28's Physician's Order sheet, dated 5/2026, documented a diagnosis of Chronic Obstructive Pulmonary Disease and an order to titrate O2 to maintain sats greater than 90%. Oxygen (O2) at 2.5 Liters/Minute at (night) and (as needed) for (shortness of breath). a.3. On 5/18/2026 at 10:55 AM, R22 stated that her room has been hot and uncomfortable and that there was no air conditioning put in yet. R22's MDS dated [DATE] documented her cognition was intact. R22's Physicians order sheet, dated 5/2026, documented diagnoses of Asthma and Congestive Heart (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Failure. a.4. On 5/19/2026 at 10:55 AM, R25 stated that her room has been hot and uncomfortable and that there was no air conditioning put in yet. R25 was sitting in her wheelchair with her oxygen on. R25's MDS, dated [DATE], documented that her cognition was intact. R25's Physician's Order Sheet, dated 5/2026, It also documented a diagnosis of Chronic Obstructive Pulmonary Disease and an order Continuous Positive Air Pressure at night with settings 15-20 centimeters (water) with 1 (liter). On 05/19/2026 at 12:00 PM V8, Maintenance Director, stated that he puts the air conditioners in for the residents who are on constant oxygen first and then the common areas like the dining room and activity room are put in. He stated that he has not been checking air temperatures but there is a small thermometer in the hallway that he looks at, but he does not document room air temperatures. On 05/20/2026 at 9:55 AM V2, Interim Director of Nurses, stated that they do not have a policy regarding which residents get their window air conditioning unit in first. a.5.) On 5/19/26 between 9:15 AM and 2:30 PM the air in the facility's hallways and conference room felt sticky/humid. On 5/18/2026 at 11:02 AM R31 stated it would be nice to have our air conditioner (AC) units installed, R31's roommate R19, has difficulty breathing so we can't open the windows due to the humidity and pollen. R31 stated we have been asking staff for the window AC units for about a month. There was no fan or AC in R31's/R19's room. The room air felt humid and sticky. At 1:05 PM R19 was in her room and was using oxygen. R19 stated it would be nice to have the AC installed. On 5/18/26 at 1:10 PM V8 Maintenance Director stated V8 is working on installing the window AC units in resident rooms and R31's/R19's room is on his list. On 5/19/2026 at 11:00 AM V6 Certified Nursing Assistant stated R31 and R19 complained of not having AC about 2-3 weeks ago, and R19 wanted the AC for her breathing and R19 uses oxygen. V6 stated V8 was notified the same day, and we had been opening the windows in the meantime. On 5/19/26 at 3:10 PM V11 LPN stated about two weeks ago R19 and R31 had complained to dayshift nurse V4 LPN about needing AC and this was reported to V8. V11 stated this past Saturday it was pretty warm in the building. On 5/19/26 at 3:13 PM V5 LPN stated about 2-3 weeks ago R19 complained of it being warm in her room and needing AC. V5 stated R19 reported that when the temperature gets above 75 F R19 has difficulty breathing since R19 uses oxygen and nebulizer treatments. V5 stated V5 reported this and was told that R19 would be one of the first residents to get AC units, but that didn't happen. V5 stated V5 reported this to V3 Assistant Director of Nursing and V8. R19's active diagnoses list includes asthma, congestive heart failure, and respiratory failure. R19's physician order dated 10/24/25 documents continuous oxygen at 2 liters per minute. R19's Minimum Data Set, dated [DATE] documents R19 as cognitively intact. (continued on next page)

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	a.6.) On 5/19/2026 at 11:22 AM R57 and V12 (R57's Family) were in R57's room. There was an oscillating fan in R57's room. R57 stated it is hotter than h*** in here and she talked to staff on Saturday about getting AC for her room. V12 and R57 stated the fan was one they brought from home. R57 stated V8 came in this morning to measure R57's window. The air temperature in R57's room was 77.8 degrees Fahrenheit (F.). On 5/19/2026 at 10:54 AM V5 Licensed Practical Nurse (LPN) stated V4 received complaints from R57 and family requesting AC on Friday, and a note was left for maintenance. V4 stated the air was stuffy in the facility on Saturday. The Weather Underground Weather History Reports for April and May 2026 documents the following maximum daily temperatures and % humidity: 4/9/26- 78 F. 66% 4/12/26- 81 F. 87% 4/13/26- 84 F. 84% 4/14/26- 83 F. 90% 4/15/26- 77 F. 93% 4/16/26- 77 F. 97% 4/17/26- 83 F. 100% 4/22/26- 80 F. 84% 4/23/26- 83 F. 97% 5/4/26- 75 F. 89% 5/12/26- 83 F. 72% 5/17/26- 84 F. 100% 5/18/26- 77 F. 97% 5/19/26- 78 F. 93% b.1.) R16's Care Plan, undated documents R16 admitted to the facility on [DATE] with medical diagnosis that include Type 2 Diabetes Mellitus, Cerebral Infarction, Chronic Obstructive Pulmonary Disease, Vascular Dementia, and muscle weakness. Also documents R6 is always incontinent at night and tends to put soiled linens under her bed. On 5/18/26 at 12:00PM and 2:50PM, R16's room had overwhelming odor of urine and bed linens had large dry urine stains covering 50 percent of bed. Soiled clothing on floor in corner of the room and garbage can was overflowing with soiled adult briefs. (continued on next page)

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	On 5/19/26 at 11:15AM, R16's room continued to have overwhelming odor of urine and bed linens had 2 pads covering large urine stains covering 50 percent of bed. Soiled clothing on floor in corner of the room and garbage can was overflowing with soiled adult briefs. On 5/19/26 at 11:20AM, V2 Interim Director of Nursing alerted the condition of R16's and confirmed through observation that room needed cleaned and sanitized immediately. On 5/19/26 at 2:35PM, R16 stated that no one cleans her room and she has to request clean linens to change bed. R16 stated that she has to make her bed however even with clean sheets on, the mattress is still wet so when she sits on the bed, the clean linens just soak into the sheets. Housekeeping Services Policy, undated, documents the facility is to maintain a clean, odor free, comfortable and orderly environment in all areas which meet the sanitation needs of the facility and residents' rights for a safe, clean, comfortable home-like environment.