

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146091	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/13/2024
NAME OF PROVIDER OR SUPPLIER Manor Court of Peru		STREET ADDRESS, CITY, STATE, ZIP CODE 3230 Becker Drive Peru, IL 61354	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 33975</p> <p>Based on observation, interview and record review the Facility failed to provide supervision for one of three Physical Disability/Intellectual Disability Residents (R1) reviewed for assistance to Doctor's appointments.</p> <p>Findings include:</p> <p>Facility Notice of Privacy Practices Policy, dated 10/23/17, documents: we will use your health information for regular operations; members of the medical staff, risk/quality improvement manager, or members of the quality improvement team may use information in your health record to assess the care and outcomes in your case; the information will then be in an effort to continually improve the quality and effectiveness of the health care and services we provide.</p> <p>Residents' Rights for People in Long-Term Care Facilities, revised 10/2014, documents: the Facility must provide services to keep your physical and mental health, and sense of satisfaction; and your Facility must make reasonable arrangements to meet your needs and choices.</p> <p>R1's Physician Order Sheet/POS, dated 4/12/24, documents that R1 admitted to the facility on [DATE]. R1's diagnoses include: Cerebral Infarction, Contusion of the Left Lower Leg, Hemiplegia and Hemiparesis, Cognitive Communication Deficit, Dysphagia, Muscle Weakness, Intellectual Disabilities, Pacemaker, Lack of Coordination and Abnormal Posture. R1's POS also documents Physician Orders for an Indwelling Suprapubic Urinary Catheter, Mechanical Soft/Thin Liquid diet and an Orthopedic office visit scheduled for 3/25/24 at 3:15 pm, with a local vehicle transport company to transport and pick up R1 from the Facility on 3/25/14 at 2:30 pm.</p> <p>R1's Minimum Data Set/MDS, dated [DATE], documents: Section B, R1 always needs assistance with reading instructions or written material; Section C, Brief Interview for Mental Illness/BIMS score documents R1 is Severely Cognitively Impaired (BIMS score is 0/15); Section F, R1 is rarely/never understood; Section GG, R1 unable to perform Activities of Daily Living, walk/step up or down stairs, unable to transfer in and out of a car on a passenger side.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R1's current Care Plan, documents: R1 is at risk for pain related to recent Left Thigh Hematoma and staff to monitor for non-verbal signs and symptoms of pain,; Anxiety and Mild Depression; Risk for falling related to Intellectual Disability, Development Disorder of Speech and Language, Incontinence, Poor Mobility with Right Sided Weakness post Cerebral Infarct/Stroke; and has an indwelling suprapubic catheter that increases the risk for tripping; and is nonverbal except for occasional yes or no questions.</p> <p>R1's Nursing Notes, dated 3/25/24 at 1:02 pm, document a telephone conversation with V7 (R1's Nephew/Guardian). V7 stated V7 was unable to accompany R1 to appointment (on 3/25/24) and that R1's appointment needed to be rescheduled.</p> <p>R1's Nursing Note, dated 3/25/24 at 1:13 pm, documents a telephone conversation with R1's Orthopedic Doctor's Office, and the Doctor's Office still want to keep today's appointment, aware of (transportation service) set up.</p> <p>R1's Nursing Note, dated 3/25/24 at 6:01 pm, documents R1's return from the Doctor appointment back to the Facility.</p> <p>R1's letter from the Orthopedic Doctor office, dated 3/5/24, documents an appointment reminder for 3/25/24 at 3:15 pm.</p> <p>R1's General Physician Order, dated 3/5/24, documents an Orthopedic Doctor appointment scheduled for 3/25/24 at 3:15 pm, and a 2:30 pm transport pick up time.</p> <p>On 4/12/24 at 11:05 am, R1 was supine in bed and unable to follow commands and was non-verbal.</p> <p>On 4/12/24, at 10:01 am, V7 (R1's Guardian/Nephew) stated, I spoke with the Facility on 3/25/24 and told them that I was unable to go to my Uncle's appointment with him that day. I work swing shifts and my schedule conflicts with some of these appointments. I called them and told them that they were making appointments and not asking me when I was available to go with him.</p> <p>On 4/12/24 at 9:18 am, V4 (Orthopedic Doctor's Registered Nurse) stated, (R1) was sent to our office for a 3:15 pm appointment and was transported by a local transport company. The local transport companies just wheel the patient's in and leave them. (R1) was sitting in the waiting room and was non-verbal and unable to do anything for himself. We noticed (R1) trying to propel (R1's) legs in the wheelchair, and was kicking (R1's) legs off of the floor, and we thought (R1) was going to fall out of the wheelchair. So we had someone sit with him. (R1) also had a catheter bag, that was uncovered and dragging the floor. We did not know if (R1) was thirsty or needed bathroom assistance either. (R1) came for a follow-up appointment for an abscess on (R1's) left leg. (R1) did not have any paperwork on (R1) and when we called out for (R1's) name, (R1) could not respond or even help get himself in for the exam. Then, around 5:00 pm, the transport company called and told us that they were going to be late picking (R1) up, and at this point everyone had left the office and no one was in the building, so I had to stay with (R1) until they came to pick (R1) up. (R1) would have sat in our office for a couple hours with no supervision, had I not been there to help. I was worried something bad was going to happen to him.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/12/24 at 9:08 am, V6 (Registered Nurse) stated, (V7) forgets appointments a lot of times and when (V7) could not go to the 3/25/24 appointment with (R1), I called the Doctor's office and they told us to still send (R1). We did not even think about having someone go with (R1).</p> <p>On 4/12/24 at 8:50 am, V3 (Assistant Director of Nursing) stated, (R1) had an Orthopedic Doctor's appointment on 3/25/24 and (V7/R1's Nephew/Guardian) had told us that he was unable to go with (R1) to that appointment. So we called the Doctor's office and they told us to send (R1) anyway. Looking back we probably should have not sent (R1) alone. We normally send a Shift Coordinator or another staff member to Doctor appointments with Resident's that need assistance, that do not have a family member available to go with them.</p> <p>On 4/12/24 at 9:58 am, V1 (Administrator) stated, Once we found out (V7/R1's Nephew/Guardian) was not able to go that appointment, we should have probably sent one of our staff members to go with (R1). We normally will send staff to Doctor's appointments for the Residents that need supervision for safety, that are like (R1) that are non-verbal and cannot perform Activities of Daily Living (ADL's). I have plenty of staff available to go on appointments, especially knowing that (V7) missed a lot of (R1's) other appointments, we should have made different plans to have someone go with (R1).</p>		