

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146119	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/06/2026
NAME OF PROVIDER OR SUPPLIER The Haven on the River		STREET ADDRESS, CITY, STATE, ZIP CODE 320 South 2nd Street Grayville, IL 62844	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to provide hot water for showers and personal care for 8 of 8 residents (R1, R2, R4, R5, R6, R11, R13, R14) reviewed for environment in a sample of 14. Findings Included: On 2/21/26 at 8:30 AM, a digital metal stemmed thermometer used for taking temperatures for this survey was checked for accuracy using the ice-point method and was accurate within +/- 2 degrees Fahrenheit. 1. On 2/21/26 at 9:30 AM, the North Hall Shower water temperature was taken at the shower head with a metal stemmed thermometer and the hot water measured 72 degrees Fahrenheit. The temperature of the hot water at the sink registered 95.3 degrees Fahrenheit 2. On 2/21/2026 at 9:35 AM, R6's and R13's bathroom sinks hot water temperature was taken with a metal stemmed thermometer and registered 95.5 degrees Fahrenheit. At that time where were both noted asleep in room. On 2/26/2026 at 11:20 AM, R6 was in her room alert and oriented and stated the water in her bathroom sink is too cold to wash her hands. 3. On 2/21/26 at 10:00 AM, R1's bathroom sinks hot water temperature was taken with a metal stemmed thermometer and never registered above 63.3 degrees Fahrenheit after it was let to run for 5 minutes. At that time, R1 was asleep in bed. 4. On 2/21/26 at 10:10 AM, R2's bathroom sinks hot water temperature was taken with a metal stemmed thermometer and never registered above 90.9 degrees Fahrenheit after it was let to run for 5 minutes. 5. On 2/21/26 at 10:15AM, R14's bathroom sinks hot water temperature was taken with a metal stemmed thermometer and never registered above 69.6 degrees Fahrenheit after it was let to run for 5 minutes. On 2/25/2026 at 9:58 AM, a digital metal stemmed thermometer used for taking temperatures for this survey was checked for accuracy using the ice-point method and was accurate within +/- 2 degrees Fahrenheit. 6. On 2/25/26 at 10:13 AM, V4 (Certified Nurse Assistant/CNA) was observed leaving the North Hall Shower room [ROOM NUMBER] with R11. At that time, V4 stated, The water is not warm enough, so we are going to a different shower room. 7. On 2/25/2026 at 10:18 AM, the North Hall Shower room [ROOM NUMBER] water temperature was taken at the shower head with a metal stemmed thermometer and the hot water measured 84 degrees Fahrenheit. The water temp was allowed to run for several minutes and ranged from 82.9-85.3 degrees Fahrenheit. On 2/25/2026 at 10:21 AM, the North Hall Shower room [ROOM NUMBER] hot water temperature was taken with a metal stemmed thermometer at the sink that registered 84 degrees Fahrenheit. 8. On 2/25/2026 at 10:20 AM, R4 and R5's bathroom sinks hot water temperature was taken with a metal stemmed thermometer and registered 92.3 degrees Fahrenheit. At that time, both R4 and R5 who were in the room alert and oriented stated sometimes the water is not warm in their sink to wash their hands. 9. On 2/25/2026 at 10:35 AM, North Shower room [ROOM NUMBER] water temperature was taken at the shower head with a metal stemmed thermometer and the hot water measured 66.0 degrees Fahrenheit. On 2/25/2026 at 10:43 AM, North Shower room [ROOM NUMBER] hot water temperature was taken with a metal stemmed thermometer at the sink that registered 78.4 degrees Fahrenheit. 10. On 2/25/2026 at 11:00 AM, R2 was sitting in her recliner in her room, alert and oriented. At that time, R2 stated the water in her bathroom sink never seems to be hot. On 2/25/2026 at 11:05 AM, R2's bathroom faucet water temperature reading (continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146119	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/06/2026
NAME OF PROVIDER OR SUPPLIER The Haven on the River		STREET ADDRESS, CITY, STATE, ZIP CODE 320 South 2nd Street Grayville, IL 62844	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>95.9 degrees Fahrenheit. On 2/26/2026 at 10:23 AM, V8 (Maintenance Director) stated he only checks the water temperatures in the faucets and not in the shower. V8 stated they are on a loop system and should all measure the same. V8 stated the water temperatures for the faucets and shower rooms should stay between 100 degrees Fahrenheit to 110 degrees Fahrenheit. V8 stated he has not had complaints of the water being cold, but he gets in at 7AM and all of the temps are fine because it is prior to shower being given. On 2/26/2026 at 11:49 AM, V1(Administrator) stated it is his expectation the water temperature in resident sinks, showers, and tubs stay between 100 - 110 degrees Fahrenheit per the facility policy. V1 stated his expectations are for resident sinks, showers, and tub water temperatures to be checked per protocol. The facility's Water Temperature Safety Guideline (undated) documented under Purpose-to help prevent resident burns and reduce the risk of bacteria growth by keeping water at safe temperatures. This same document under Safe Temperature Ranges-Ideal range: 100-110 degrees Fahrenheit.</p>		