

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  146140	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/11/2026
NAME OF PROVIDER OR SUPPLIER  Galena Stauss Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE  215 Summit Street Galena, IL 61036	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on interview and record review, the facility failed to schedule a follow up dental visit for a resident (R1) experiencing oral pain. This applies to 1 of 3 residents reviewed for quality of care in the sample of 6. The findings include:R1's electronic face sheet printed on 3/11/26 showed R1 has diagnoses including but not limited to congestive heart failure, Type 2 diabetes, Alzheimer's disease, major depressive disorder, hypertension, and schizotypal disorder.R1's facility assessment dated [DATE] showed R1 has no cognitive impairment and experiences delusions.On 3/10/26 at 12:56PM, R1 stated, I went to the dentist last month and they said I need 4 teeth extracted on the top of my mouth. They didn't do any x-rays or cleaning. Ibuprofen helps with the pain and takes it all away. When I went to the hospital they gave me antibiotics but I had a reaction to it. They said maybe I had an infection and that's why it was hurting so they ordered an antibiotic to cover it. I had a follow up appointment scheduled last week, but the facility turned the transportation away because I didn't have anyone to go with me. I don't feel like I need anyone to go with me. I don't know what the plan is to get me to the dentist.R1's medication administration notes dated 2/1/26-3/11/26 showed R1 utilized Ibuprofen and Tylenol 15 times for oral pain. 10 of the 15 occurrences were between 2/20/26 and 3/11/26.R1's dental visit note dated 2/19/26 showed, Patient presents for limited exam for upper anterior tooth pain. Took PA (periapical) for #10 per doctor. Doctor noted #10 all surface decay with PARL (Periapical Radiolucency). Doctor recommends #10 be extracted with oral surgeon. Patient noted she would like sedation and referred to (local oral surgeon). Patient accepted referral. Doctor recommends to return for full exam as other teeth need to be addressed .Advised patient seek comprehensive care and return for evaluation of other areas as soon as possible .On 3/10/26 at 10:13AM, V5 and V6 (Registered Nurses) stated, We use (local transportation company) if a resident doesn't have family to escort them to appointments. The company requires either family or staff to ride to all appointments so if there isn't family or a staff member to escort the resident, we have to reschedule the appointment. That has happened a few times but nothing major. (R1) does not currently have any follow up dental appointments. V5 stated, I worked last week and nobody told me (R1) had an appointment. The morning of her appointment we asked (V4-Transportation) who was riding with her. She said nobody could go with her alone because she accuses staff of things. I asked why 2 people couldn't ride with her but in the meantime, someone said her appointment was cancelled. (R1) was looking for transportation and ended up calling 911 to see if the ambulance can take her. She can't ride alone because she has Dementia. The ambulance ended up showing up and taking her and (V1-Administrator) said she was being sent out for a psychiatric evaluation, but the hospital didn't do one. They just gave her an antibiotic because of her mouth pain.On 3/10/26 at 10:47AM, V4 (Transportation) stated, I get notified by the nurses or family or whoever makes the appointments that a resident either needs transportation or if family is taking them. If they come back with any follow up appointments I set up transportation and sometimes family will cancel transportation and take the resident on their own. (Transportation company) requires someone to ride with the resident and that can be a struggle if family can't ride with. I do a lot of ride alongs with residents. From what I understand, (R1) called and set up a dental appointment and set up transportation on her own. The (continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  146140	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/11/2026
NAME OF PROVIDER OR SUPPLIER  Galena Stauss Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE  215 Summit Street Galena, IL 61036	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>day of the appointment we didn't have anyone that could ride along with her. We had to cancel but the week prior she went to an appointment with a friend. I had set up transportation for her and then her friend was going to ride with, but when they showed up she had already left with her friend in her personal car. We called the dentist because she had been gone all day and didn't return until about 4pm. She did make it to the appointment. Last week would have been a follow up from that prior appointment. They were going to follow up on her sore tooth and have a cleaning. Last week she called 911 to take her to the dentist but they took her to the hospital. They wanted a psychiatric evaluation done because they said she shouldn't be calling 911. I don't remember who said it but it was someone in administration here. There is no plan to reschedule that visit because she didn't give us any paperwork when she came back from the 2/19 appointment, so we aren't sure what even really needs to be done. On 3/10/26 at 12:46PM, V3 (Social Service Director) stated, (R1) was supposed to take arranged transportation to her dentist appointment on 2/19 but left with her friend without taking any paperwork and then came back with nothing. We don't know what was done or what follow up was needed because she refused to take the paperwork. I'm not aware of any further appointments that she has. On 3/10/26 at 1:32PM, V1 (Administrator) stated, I'm not sure what is happening with (R1's) dental appointment. I think it was just for a cleaning so I don't think it needs to be rescheduled. She left with her friend and came back with no paperwork on the 19th and then all of a sudden transportation showed up here on the 4th to transport her, but we had no staff members to ride with her. The appointment has not been rescheduled and to my knowledge it won't be. On 3/10/26 at 3:25PM, V7 (Dentist office scheduler) stated, (R1) came in on February 19th for an urgent care appointment. We did tell her she needed oral surgery. We took a PAN (Panoramic x-ray) of the tooth and the dentist noted decay. We gave her a referral for oral surgery because the teeth need to come out. She was a no-show for her appointment on March 4th and we haven't heard anything from her or the facility about rescheduling. On 3/11/26 at 11:12AM, V2 (Director of Nursing) stated, If a resident returns to the facility after an appointment without paperwork, I would expect the nurses to call and follow up on the appointment and see if there were any orders or follow up appointments needed. If (R1) had a follow up appointment scheduled and we weren't able to get her transported there then we should have rescheduled that appointment. The facility's undated policy titled, Resident Appointments showed no guidance on what staff members should be doing if a resident returns from an appointment without paperwork.</p>		