

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  146141	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/11/2024
NAME OF PROVIDER OR SUPPLIER  Terraces at the Clare		STREET ADDRESS, CITY, STATE, ZIP CODE  55 East Pearson Chicago, IL 60611	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43351</p> <p>Based on observations, interviews, and record review, the facility failed to ensure staff signed the Narcotic Shift Count Log Sheet at the beginning of the shift and at the end of the shift and failed to ensure staff did not sign the Narcotic Shift Count Log Sheet before the end of the shift. These failures affected 5 residents (R7, R29, R30, R50 and R51) reviewed for controlled medications in the total sample of 34 residents.</p> <p>Findings include:</p> <p>On 04/08/2024 at 11:02am during the medication cart observation with V3 (Licensed Practice Nurse) of the 10th floor medication cart, the 10th floor 04/2024 Narcotic Shift Count Log Sheet noted with missing signatures on shift 7A (am) - 7P (pm) columns 'ON' and 'OFF' on DATE: 3. This was pointed out to V3 (Licensed Practice Nurse). V3 stated whoever came in on 04/03/2024 did not sign the narc (narcotic) sheet. We (staff) are supposed to sign after the count. This surveyor requested V3 to provide a copy of the 10th floor 04/2024 Narcotic Shift Count Log Sheet.</p> <p>On 04/08/2024 at 11:04am, V3 provided this surveyor a copy of the 10th floor 04/2024 Narcotic Shift Count Log Sheet.</p> <p>On 04/08/2024 at 11:06am, V3 and this surveyor completed reconciliation and physical count of controlled medications of R7, R29, and R51.</p> <p>On 04/08/2024 at 12:24pm during the medication cart observation with V6 (Licensed Practice Nurse -Agency) of the 11th floor medication cart, the (04/2024) 11th floor Narcotic shift Count Log Sheet has missing signatures on shift 7a(m) - 7p(m) columns 'On' and 'OFF' on date: 6. This was pointed out to V6. V6 stated it means whoever worked in the morning shift did not sign it. This surveyor requested V6 to provide a copy of the (04/2024) 11th floor Narcotic shift Count Log Sheet.</p> <p>On 04/08/2024 at 12:26pm, V6 provided this surveyor a copy of the (04/2024) 11th floor Narcotic shift Count Log Sheet.</p> <p>On 04/08/2024 at 12:30pm, V6 and this surveyor completed reconciliation and physical count of controlled medications of R30 and R50.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 04/09/2024 at 11:22am, V2 (Director of Nursing) stated the expectation is to sign right after they counted the controlled medications. The purpose of signing right after they counted is to acknowledge the count is okay.</p> <p>R7's (04/2024) Physician Order sheet documented, in part Diagnoses: (include but not limited to) pain in limb and aftercare traumatic fx (fracture) hip. Medication(s) Hydrocodone 5mg-acetaminophen 325mg. Order date: 1/11/2023.</p> <p>R29's (04/2024) Physician Order sheet documented, in part Diagnoses: (include but not limited to) pain, unspecified and pain in left hip. Medication(s) Oxycodone 15mg. Order date: 3/11/2024.</p> <p>R30's (04/2024) Physician Order sheet documented, in part Diagnoses: (include but not limited to) fracture of left femur and encounter for orthopedic aftercare. Medication(s) Dilaudid oral solution 4m/ml (0.25ml). Order date: 1/16/2024. Lorazepam 2mg/ml (0.25ml). Order Date: 2/20/2024.</p> <p>R50's (04/2024) Physician Order sheet documented, in part Diagnoses: (include but not limited to) encounter for other orthopedic aftercare and polyneuropathy. Medication(s) pregabalin 75mg capsule. Order Date: 3/21/2024. Oxycodone 5mg (2.5mg) Order Date: 3/21/2024.</p> <p>R51's (04/2024) Medications documented, in part Location: 1009 (10th floor room [ROOM NUMBER]). Diagnoses: (include but not limited to) wedge compression fracture of first lumbar vertebra and subsequent encounter for fracture with routine healing. Order. Oxycodone 5mg tablet (0.5) tablet oral. Order Date: 4/3/2024. Discontinued: 04/05/2024.</p> <p>On 04/11/2024 at 2:45pm, in reference to discontinued controlled medication, V2 stated the nurse will remove the medication in the narcotic box and try to ask another nurse to come so they can destroy the medication together. But we (facility) need to do this if both nurses have the time to do it. Resident's safety is first.</p> <p>Further review of the (04/2024) 11th floor Narcotic shift Count Log Sheet also noted a signature on shift 7a(m) - 7p(m) column 'OFF' on date: 8. Of note, this document was received prior to the end of the shift of V6.</p> <p>The (04/11/2024) email correspondence with V1 (Administrator) and V2 (Director of Nursing) documented, in part When do you expect your staff to sign the Narcotic shift count log sheet? Once the count is right. Are staff expected to pre sign? e.g. before the end of the shift? and why? No(,) they are not expected to pre sign before the end of the shift. The off going nurse is signing to say I am leaving the count right and the upcoming nurse is signing to say I received the count right.</p> <p>The (04/08/2024) Staff In-Service/Education sign-In Log documented, in part Given by: V2 (Director of Nursing). Narcotics must be counted and signed at the beginning and end of shift.</p> <p>The (1/26/2024) Licensed Practical Nurse Position Description documented, in part Responsible for the independent supervision of the delivery of care to a group of residents on a nursing unit. Assesses residents(') needs, develops individual care plans, administers nursing care, evaluates nursing care and supervises RCAs /CNAs and other personnel in the delivery of nursing care. Essential Job Duties: 7. Demonstrates knowledge of policies governing medication administration and documentation.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The (1/26/2024) Registered Nurse Position Description documented, in part The Registered Nurse provides direct nursing care to the residents and supervises and coordinates the activities performed by the CNAs to ensure a high degree of quality care is maintained. Is responsible for admission, transfers, and discharges of residents. Administers medication and treatments and maintains proper charting for the unit in all accordance with federal, state, and local standards and regulations and department policies and procedures. Essential Job Duties. 4. Ensures facility nursing policies and procedures are consistently and properly followed.</p> <p>The (Reviewed/Revised Date: 07/13/2023) Pharmacy Policy: Controlled Substances documented, in part POLICY: It is the policy of the 'Facility' to comply with all laws, regulations, and other requirements related to handling, storage, disposal, and documentation of Schedule II and other controlled substances. PURPOSE: the purpose of these guidelines is to ensure the controlled substances are accessed, stored(,) and handled by authorized personnel. PROCEDURE: 9. Nursing staff must count controlled medications at the end of each shift. The nurse coming on duty and the nurse going off duty must count together and report any discrepancies to the Director of Nursing Services.</p>