

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146152	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/05/2025
NAME OF PROVIDER OR SUPPLIER Highlight Healthcare of Rochelle		STREET ADDRESS, CITY, STATE, ZIP CODE 1021 Caron Road Rochelle, IL 61068	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0801</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Employ sufficient staff with the appropriate competencies and skills sets to carry out the functions of the food and nutrition service, including a qualified dietician.</p> <p>35541</p> <p>Based on observation, interview and record review the facility failed to employ a qualified dietary staff member to oversee the operations of the kitchen. The facility failed to ensure residents' nutritional assessments were completed, in-person, by a qualified dietary staff member.</p> <p>These failures have the potential to affect all 51 residents in the facility.</p> <p>The findings include:</p> <p>The Facility Data Sheet dated 5/5/25 showed 51 residents resided in the facility.</p> <p>A facility list dated 5/5/25 showed V3 Dietary Manager was hired as the facility's dietary manager on 7/1/23.</p> <p>On 5/5/25 at 7:47 AM, V3 Dietary Manager and V4 Dietary Aide were the only kitchen staff, in the building, preparing and plating breakfast trays for the residents.</p> <p>On 5/5/25 at 8:26 AM, V3 Dietary Manager stated she had never received her certification in dietary management or food service. V3 stated she had taken the online dietary management course three times but was unsuccessful at passing the certification test. V3 stated she had never enrolled in any college courses. V3 stated no staff member in the facility was currently a certified dietary manager or certified food service manager. V3 stated she was responsible for completing quarterly nutritional assessments on residents.</p> <p>On 5/5/25 at 12:15 PM, V10 Registered Dietician (RD) stated she was hired as the RD at the facility on 2/25/25. V10 stated she did not know V3 Dietary Manager had never been certified in the role. V10 RD stated, I am 100% remote. I am only consulting for them (facility) and don't go into the facility. They call me when they need me. V10 RD stated she had never been in the facility's kitchen, was unaware of the day-to-day operations of the kitchen, and had never provided the kitchen staff with any education. V10 stated she is responsible for completing admission and significant change nutritional assessments on residents however she never does these assessments in-person. V10 stated, I do these assessments remotely. I don't assess residents in-person. I don't interview the residents when doing these assessments. I talk to staff and get their input when doing the assessments.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0801</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 5/5/25 at 2:00 PM, V11 Consultant and V2 Director of Nursing (DON) each stated they were aware V3 Dietary Manager had never become certified in her role. V11 Consultant stated he was unaware V10 Registered Dietician worked only remotely for the facility and had never been in the facility.</p> <p>On 5/5/25 at 4:15 PM, V10 Registered Dietician was asked why it was important for a facility to employ a certified dietary manager of certified food service manager, V10 stated, The certification makes sure the dietary manager knows what they are doing in the kitchen. It makes sure they know how to maintain sanitization and safety in the kitchen.</p> <p>On 5/5/25 at 2:50 PM, V2 DON stated the facility did not have a job description and/or a policy on the roles of a certified dietary manager or registered dietician.</p>		

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<p>F 0802</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide sufficient support personnel to safely and effectively carry out the functions of the food and nutrition service.</p> <p>35541</p> <p>Based on observation, interview and record review the facility failed to provide sufficient dietary staff to carry out the necessary functions of the food service. The facility failed to ensure dietary staff had the required certifications to provide food service to residents.</p> <p>These failures have the potential to affect all 51 residents in the facility.</p> <p>The findings include:</p> <p>The Facility Data Sheet dated 5/5/25 showed 51 residents resided in the facility.</p> <p>A facility list dated 5/5/25 showed V3 Dietary Manager was hired as the facility's dietary manager on 7/1/23. The list showed the following hire dates for all kitchen/dietary staff:</p> <p>V4 Dietary Aide on 3/16/22</p> <p>V6 [NAME] on 7/3/23</p> <p>V7 [NAME] on 3/3/25</p> <p>V8 Dietary Aide on 7/11/24</p> <p>V9 [NAME] on 10/21/15</p> <p>On 5/5/25 at 7:47 AM, V3 Dietary Manager and V4 Dietary Aide were the only kitchen staff, in the building, preparing and plating breakfast trays for the residents. V3 placed each resident's food on Styrofoam plates and/or bowls. V3 stated, We are using paper plates for breakfast because my cook didn't show up this morning. I don't have enough staff to run the dishwasher when we are done. We usually have three kitchen staff here for breakfast service.</p> <p>On 5/5/25 at 8:26 AM, V3 Dietary Manager stated she had never received her certification in dietary management or food service.</p> <p>On 5/5/25 at 12:04 PM, V2 Director of Nursing (DON) stated V6 Cook, V7 Cook, and V8 Dietary Aide were currently employed as facility dietary staff but had not obtained their Food Handler Certifications.</p> <p>On 5/5/25 at 4:15 PM, V10 Registered Dietician stated it is necessary for dietary staff to have their Food Handler Certification to ensure the staff know what they are doing in the kitchen, especially when it comes to safety and sanitation .</p> <p>On 5/5/25 at 2:50 PM, V2 DON stated the facility did not have a policy on sufficient and competent dietary staff. The facility had no policies on the role of a Certified Dietary Manager or Food Handler Certification.</p>		

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<p>F 0803</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.</p> <p>35541</p> <p>Based on observation, interview and record review the facility failed to ensure a breakfast menu was followed.</p> <p>This failure has the potential to affect all 51 residents in the facility.</p> <p>The findings include:</p> <p>The Facility Data Sheet dated 5/5/25 showed 51 residents resided in the facility.</p> <p>The facility's breakfast menu dated 5/5/25 showed the following menu of hot or cold cereal, scrambled eggs, (1) Danish roll, mandarin oranges, milk, and assorted juices.</p> <p>On 5/5/25 at 7:47 AM-8:20 AM, V3 Dietary Manager and V4 Dietary Aide were the only kitchen staff, in the building, preparing and plating breakfast trays for the residents. V3 Dietary Manager placed the food on plates as V4 served the prepared plates to the residents in the dining room. No mandarin oranges were served to any residents. No mandarin oranges were noted on the prep tray as an option to serve to residents.</p> <p>On 5/5/25 at 9:27 AM, V3 Dietary Manager stated mandarin oranges were not served to any residents at breakfast because she forgot they were on the menu.</p> <p>On 5/5/25 at 2:50 PM, V2 Director of Nursing stated the facility did not have a policy on following menus.</p>