

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146170	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/10/2026
NAME OF PROVIDER OR SUPPLIER Asbury Gardens Nsg & Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 212 Airport Road North Aurora, IL 60542	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0563</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Honor the resident's right to receive visitors of his or her choosing, at the time of his or her choosing.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review the facility failed to ensure a resident was allowed family visitors for 1 of 3 residents (R1) reviewed for resident rights regarding visitation in the sample of 6. The findings include: R1's admission record shows he was admitted to the facility on [DATE] with multiple diagnoses including Parkinson's disease and unspecified dementia. R1's annual resident assessment and care screening of 10/7/25 documents R1 has moderate cognitive impairment. On 1/10/26 at 9:40 AM, R1 said he has a blended family, he has 3 daughters, and his wife has a son and a daughter. R1 said there has been a lot of internal conflict. R1 said he has no problems with his daughters coming to visit with him. R1 said his stepson (V7) is his Power of Attorney (POA). R1 said V7 does not get along with his daughters and has blocked them from the phones and blocked them from visiting. R1 said there should not be any restrictions to any of his children visiting. 1/9/26 at 1:40 PM, V6 (R1's daughter) said on 1/3/26 she drove 3.5 hours to visit R1. Upon her arrival the staff asked her name, and she told them she was R1's daughter. The staff informed V6 she was on a list of people not allowed to visit per the POA. V6 said the staff called the police to have V6 removed, and when the police arrived the police said V6 was trespassing and the POA did not want her there. V6 said she then called V5 (Ombudsman) because there was no reason for the visit to be denied. On 1/9/26 at 8:30 AM, V5 said V5 was called on 1/3/26 by V6 stating the facility had called the police on V6 for attempting to visit her father (R1). V5 said there has been a dispute with the POA and the POA was denying visitation. V5 said the facility is under the impression there is no contact. V5 said there should not be any impasse, and it is a basic resident right. The facility has a responsibility to the resident to allow a visit. V5 said there should never have been a barrier to this visit. On 1/10/26 at 8:41 am a sign posted at the nurse's station read: As per R1 and (R1's wife) POA request, please restrict visitation of the following: V6 and V11 (daughter and son in law), V9 and V16 (daughter and son in law), V10 and V17 (daughter and son in law), and V18 (family). If they refuse to leave the premises, you may contact the police. -[NAME] Management. On 1/10/26 at 9:33 AM, V1 (Administrator) said R1 was alert and oriented to maybe 2 or 3, he does have his off days. He has been in the facility about 8 months. He said he has an interesting family. His stepson is the POA, and (R1) has 3 daughters. The family dynamics have spilled over since he has been here, and there is a lot of bad blood. (V7) does not get along with the daughters. Even so, the POA cannot restrict visits. (R1) can have anyone visit. V1 said the sign posted at the nurse's station reflects what V7 had requested, but it does need to come down. V1 said the sign should probably say to alert V1 or V2 Director of Nursing when the daughters arrive in the facility. On 1/10/26 at 11:50 AM, V15 (Receptionist) said on 1/3/26, she was working at the desk when V6 came in to visit. V6 said she was there to visit her father and refused to give her name. V15 said she informed V6 she was not able to see her father and reported to V12 (Registered Nurse). V15 said V12 informed V6 she was not able to see R1, and the police were called. When</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0563</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>the police arrived, they were given the note at the nurse's station and the police told V6 she could not be there. V15 said there had been an incident a couple of months ago when the police had to be called on the family, and that is when the note went up stating the daughter was not allowed. On 1/10/26 at 1:00 PM, V12 said V6 had come in the facility over the summer and created a disturbance. V12 said, After that incident the paper was put up at the nurse's station that says these people can't come and see (R1), so we have to ask names. The daughter came in and said they were visiting and when asked her name, she said she was not telling me. So (V12) asked for her ID, and (V6) refused to do that also. She was asked to leave she said no. V12 said the note at the desk says to call the police, so she called the non-emergency police number. V12 said the POA has said to restrict visitation for these people. On 1/10/26 at 12:17 PM, V4 (Director of Operations) said she was on call 1/3/26 when the incident occurred. She spoke with V12 and was told V6 was at the facility demanding to see R1. The staff are under the understanding they were not to visit R1. V4 said it comes down to R1 and if he wants to visit. And R1 said he did want to visit V6. V4 said she feels the staff are knowledgeable on what to do, and does not know where the sign came from, the POA cannot deny visitation. On 1/10/26 at 1:06 pm, V7 said he has been R1's POA for 3-4 years. V7 said V6 has created issues and feels she should be the POA. V7 said V6 can come and visit as long as V6 is civil. V7 said he was unaware there had been any note posted. The facility's 3/25/25 policy for Resident Rights documents the resident has the right to a dignified existence, self-determination, and communication with and access to persons and services inside and outside the facility. 5. Self-determination. D. The resident has a right to receive visitors of his or her choosing at the time of his or her choosing, subject to the resident's right to deny visitation when applicable, and in a manner, that does not impose on the rights of another resident.</p>		