

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146194	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/05/2026
NAME OF PROVIDER OR SUPPLIER Thrive of Fox Valley		STREET ADDRESS, CITY, STATE, ZIP CODE 4020 E New York Street Aurora, IL 60504	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to maintain a clean environment for residents. This applies to 3 of 5 residents (R1, R2, and R3) reviewed for housekeeping services in the sample of 5. Findings include: On May 4, 2026, at 9:30 AM, V3 (Housekeeper) stated it's impossible to get everything cleaned when they have only two housekeepers working on the floor. They have two housekeepers on the floor cleaning and one person in the laundry room today. V3 stated they have been working short and if the census drops, they will send staff home; however, with the third housekeeper gone, they still have the same amount of work to do. On May 4, 2026, at 10:18 AM V4 (Housekeeper) stated they normally have three housekeepers except when it's one of their days off or if someone calls off. V4 stated today is V12's (Housekeeper) day off. V4, stated sometimes they cut a housekeeper when the census drops but things are still dirty and need to be cleaned. V4 stated that when there are only two housekeepers on the floor, they each have 1.5 units to clean plus all their other responsibilities. V3 stated, They are killing us. It's too much when there are only two people. I'll be honest, we miss rooms when there are only two [housekeepers]. V3 stated, We don't have time to do every room. On May 4, 2026, at 10:00 AM, V3 stated the laundry staff is off on Wednesday and Saturday and there is only one laundry person, so when he is off, she also has to do the laundry. R3 stated she cannot clean all the rooms when she has to do discharges, and they are short a third housekeeper. R3 stated she does the discharges first and she will have to clean the missed rooms another day. 1.R1 was admitted to the facility on [DATE], with diagnoses that included pneumonia, acute respiratory failure with hypoxia, chronic obstructive pulmonary disease with acute exacerbation, anemia in chronic kidney disease, type 2 diabetes mellitus without complications and personal history of transient ischemic attack and cerebral infarction without residual deficits. On May 4, 2026, at 11:01 AM, R1 stated that housekeeping had not cleaned his room yet and it hasn't been cleaned since Friday. R1 stated they do not clean his room every day. There were crumbs/debris on his floor all around R1's bed. R1's garbage can at the side of his bed full. There was a band aide wrapper on the floor at the foot of R1's bed and a white plastic tab. There was also a piece of plastic on the floor in the walkway between R1 and R2's bed. 2. R2 was admitted to the facility on [DATE], with diagnoses that included cerebral infarction, weakness, ataxia, dysphagia, and dysarthria and anarthria, need assistance with person care, and type 2 diabetes mellitus without complications. R2's Minimum Data Set (MDS) dated [DATE], showed him to be cognitively intact. On May 4, 2026, at 11:20 AM, R2 stated the housekeeping staff do not clean his room every day. There were crumbs/debris on floor by R2's bed. There was white cap that looked like something the nurse would have dropped. On May 4, 2026, at 4:35 PM R2's was partially in his wheelchair, and his room had a puddle of water under wheelchair and to the left of him. R2 stated it was spilled when the nurse gave him some medication. A bag of wet wipes was on floor to the left of R2, and a single wet wipe was under R2's wheelchair. R2's floor still had crumbs/debris, and the same white screw-on cap was on the floor. R2 stated he wanted his room to be cleaned, and no one had come to clean it. R1 (R2's roommate) still had crumbs around his bed and the same band aide wrapper that was on the floor (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
--	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146194	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/05/2026
NAME OF PROVIDER OR SUPPLIER Thrive of Fox Valley		STREET ADDRESS, CITY, STATE, ZIP CODE 4020 E New York Street Aurora, IL 60504	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	earlier in the day was still there. R1 stated still no one had come to clean his room and he would like it to be cleaned. 3. R3 was admitted to the facility on [DATE], with diagnoses that included chronic obstructive pulmonary disease with acute exacerbation, repeated falls, epilepsy, muscle weakness, osteoarthritis, interstitial pulmonary disease, and chronic respiratory failure. R3's MDS dated [DATE], showed R3 had moderately impaired cognition. On May 4, 2026, at 11:30 AM, R3 stated they do not clean his room daily and he would like it cleaned every day. R3 stated they didn't clean over the weekend. R3's room had a lot of crumbs/debris on the floor, and a brown substance streaked on the floor by R3's bed. R3 stated when he saw housekeeping on Friday, they came in and swept the floor. They did not mop, and they partially cleaned the bathroom. There were a lot of food crumbs/debris on the floor by bed and along the wall coming from halfway into the room. There were pieces of plastic on the floor. R3's sink in the bathroom was very dirty with a white chalky substance and brown stains around the entire bowl. The top of the sink had a brown stain and a blue stain on it. R3 stated, you see the sink is not clean. On May 4, 2026, at 11:40 PM, V4 (Housekeeper) stated that she has not cleaned R3's room yet. V4 stated she tries to keep his room clean because he and his family complain about cleaning a lot. On May 4, 2026, at 1:45 PM V6 (Previous Housekeeping Supervisor) stated that it's almost impossible for housekeeping staff to get all the cleaning done when there are discharges and regular work. On May 4, 2026, at 2:14 PM, V7 (Environmental Services Director) stated that resident rooms should be cleaned every day. V7 stated they clean to prevent infections from spreading, to make sure residents have a good clean homelike environment. V7 stated the housekeepers shift are from 7:00 AM to 3:00 PM. Resident council minutes dated December 5, 2025, showed that a resident mentioned that housekeeping does not come every day. The facility's Cleaning and Disinfection/Non-Critical care and Shared Equipment policy dated September 2022, and revised April 2023 showed the following: Resident rooms, including rooms of residents on transmission-based precautions, are cleaned daily.		