

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  146198	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/05/2024
NAME OF PROVIDER OR SUPPLIER  All American Vlge Nrsg & Rhb		STREET ADDRESS, CITY, STATE, ZIP CODE  5448 North Broadway Street Chicago, IL 60640	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46342</b></p> <p>Based on observation, interview, and record review, the facility failed to maintain an effective pest control program to keep pests out of the facility. This deficient practice has the potential to affect all 138 residents residing at the facility.</p> <p>Findings include:</p> <p>On [DATE] at 9:43 AM, R9 was sitting on the bed in R9's room. R9's room appeared clean. No garbage or debris was on the floor. R9 stated R9 has been at the facility for a couple of weeks and said, I've seen mice in my room since I've been here. I see them at night and during the day. R9 stated sometimes when R9 is taking a shower, R9 sees mice in the shower room, and R9 has also seen mice in the unit day room. R9 stated, No one has asked me if I've seen mice in my room, and other residents have also seen the same mice I have in the shower and in the day room, so I thought it's part of the norm here. I didn't think to tell anyone. I assumed they already knew it was a problem. R9 stated seeing the mice make him squeamish and said, I don't want mice in the same space that I'm living in. R9 stated he's never seen any staff from a pest control company in R9's room.</p> <p>On [DATE] at 9:45 AM, R9 a large gray plastic container on the floor of R9's room was moved away from the wall. Dark brown/black small rice shaped pellets were along floor near the baseboards.</p> <p>On [DATE] at 9:58 AM, V5 (Housekeeper) observed the pellets on the floor in R9's room along the baseboards and stated, Those are mouse droppings.</p> <p>On [DATE] at 9:59 AM, V5 stated there is a sticky mouse trap on the other side of R9's room by the sink next to R10's bed. V5 pointed to the white sticky pad (glue board) in the corner under the sink in R9 and R10's room. The white glue board was covered in light brown elongated, oval shaped bodied insects. Some of the insects were alive because their antennas were moving, some of the insects appeared dead. V5 viewed the insects and stated, Those are roaches. There are 11 of them on the sticky mouse trap.</p> <p>On [DATE] at 10:38 AM, V7 (Licensed Practical Nurse) stated V7 usually works the ,d+[DATE] shift and has seen mice in the facility. V7 stated V7 saw one or two mice two weeks ago, and informed V12 (Maintenance Director) and pest control was called. V7 stated V7 sees the pest control company inspecting the hallways and unit dining room. V7 stated V7 does not see them going into resident rooms.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On [DATE] at 10:28 AM, R5 stated, I have mice in my room. I see and hear them. R5 stated the Housekeeping staff came to clean R5's room one to two weeks ago and they found a lot of mouse droppings behind R5's bed and refrigerator. R5 stated Housekeeping has cleaned up the mouse droppings already. R5 stated R5 is not sure if the mice are still coming into R5's room, but R5 thinks they might still be around. R5 stated R5 has never seen anyone from the pest control company in R5's room.</p> <p>On [DATE] at 10:30 AM, there were a lot of R5's personal items on the floor of R5's room such as clothing and shoes, and the drawers in R5's nightstand table were open and full of clothing and other personal items.</p> <p>On [DATE] at 10:31 AM, small black rice shaped pellets were all along the baseboard in R5's room underneath the window. Many small black rice shaped pellets were seen in R5's bottom drawer of R5's nightstand table with a very small amount of urine in the same area.</p> <p>On [DATE] at 10:32 AM, V5 (Housekeeper) observed the small black rice shaped pellets in R5's nightstand draw and on floor along baseboards and said, Those are mouse droppings.</p> <p>On [DATE] at 11:00 AM, V14 (Housekeeper) stated last week V14 saw a mouse in R8's room, and V14 put down a sticky mouse trap (glue board) in R8's room to try to catch the mouse. V14 pointed to a glue board on the floor of R8's room near the baseboards to the side of R8's nightstand. Two light brown elongated, oval shaped bodied insects with antennas and small black rice shaped pellets were stuck to the glue board. V14 stated, Those are roaches and that looks like mouse droppings.</p> <p>On [DATE] at 11:05 AM, R8 stated R8 has been living in the facility for about 6 months and Housekeeping has caught at least five mice in R8's room. R8 said, I've seen more than 5 mice, but 5 is the only ones they've caught so far. I don't know where the mice are coming from. I don't store any food in my room and keep it clean, but they are still around. I've never seen anyone from a pest control company in my room. The only thing the facility does is set up those sticky traps. At one point I had three sticky traps set up in my room, with two live mice caught in the sticky traps at the same time. It's gross. I shouldn't have to live like this. There is no game plan to tackle the problem here. They just keep doing the same thing, putting down the sticky traps. It's not working.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On [DATE] at 11:27 AM, V12 (Maintenance Director) stated it is important for the facility to provide a clean, rodent free environment for the residents because rodents can carry diseases and cause cross contamination of disease. V12 stated this is where the residents live and no one wants to live in a place full of rodents. V12 stated the facility has a pest control company that comes once a week for maintenance and monitoring of rodents/insects/pests. V12 stated the pest control company monitors and treats the common areas such as lobby, kitchen, laundry, boiler rooms and unit hallways, unit day room and the communal bathrooms/showers. V12 stated the pest control company does not go into a specific resident's room unless V12 tells them that a specific room has seen rodent or pest activity. V12 stated finding mouse droppings or holes around the room or debris in a pile indicate mouse activity and that likely places to see rodent droppings are near the radiators, or along the baseboards, and/or behind furniture. If the housekeeping staff sees any evidence of rodent activity they put down glue boards in that resident's room right away and notify the Pest Control Company who comes in right away even if they had already been to the facility that week. V12 stated the purpose of the glue boards is to catch the mice by causing them to stick to the board. V12 stated roaches also sometimes get stuck to them as well. V12 said, If you are seeing rodent droppings that means, there is rodent activity in that area. V12 stated V12 was notified ,d+[DATE] weeks ago that the Housekeeper found mouse droppings in R5's room. V12 stated the Housekeeper did a deep clean of R5's room and put down glue boards. V12 stated V12 did notify the Pest Control Company about increase in mice activity on [DATE], but did not tell them the specific room the mouse droppings were found or ask them to go into the room to set up mouse traps. V12 stated, Maybe I should have in hindsight.</p> <p>On [DATE] at 3:22 PM, V1 (Administrator) stated the facility contracts with a pest control program who comes to the facility weekly and more often as needed. Whenever there are any concerns about pest, rodents, roaches or insects they are contacted and asked to treat the specific area including resident rooms with increased activity. The pest control company can put down other kind of traps other than the glue boards. V1 stated when pest control documents on their service reports which specific rooms they go in to treat. V1 stated if it is not documented on the form, then it was not done. V1 stated on [DATE], the pest control company did not go into any resident rooms. V1 said, If you are seeing mouse droppings and roaches then that means our current treatment plan is not working.</p> <p>On [DATE] at 10:45 AM, via phone interview V18 (General Manager of pest control company) stated, When the pest control technician is on site, they touch base with the Maintenance Director or Administrator to find out if there have been any rodent or insect sightings. Unless the technician is told about a specific area, they would do the regular service check, which includes the common areas, not individual rooms. The pest control technicians would only go into a resident's room upon request. We are dependent on the facility to tell us that information. Finding mouse droppings is a sign that mice are present and roach activity is based on if live roaches are found. Glue boards are used to catch mice and sometimes that is effective in catching a mouse, but there are also additional things the pest control technician can do, such as using units containing poison and a mouse snap trap. If we were called into a room because there was mouse activity and we saw that the glue board was already down, then we would put into place the other two interventions. We would try a new intervention rather than just continuing with the glue boards. If the pest control technician went into a room to treat for rodent/insects they would indicate that on the service report, so if there is no room listed on the service report, then that means we did not go into that room because the facility did not ask us to or alert us that there was a problem in that area.</p> <p>Grievance Binder reviewed from [DATE] to [DATE] with concerns related to the above allegation.</p> <p>(continued on next page)</p>		

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