

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146198	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/08/2025
NAME OF PROVIDER OR SUPPLIER All American Vlge Nrsg & Rhb		STREET ADDRESS, CITY, STATE, ZIP CODE 5448 North Broadway Street Chicago, IL 60640	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41356</p> <p>Based on interview, observation, and record review, the facility failed to maintain mechanical heating equipment, failed to ensure mechanical and electrical heating equipment were not exposed to poor environment conditions (leakage of fluid from ceiling due to water heater tank), failed to maintain at least 75 degrees Fahrenheit during cold temperature, and failed to monitor temperature in the building during cold temperatures. These failures have the potential to affect all 144 residents living in the facility.</p> <p>Findings include:</p> <p>On 1/7/2025 at 09:09 AM, V3 (Maintenance Director) stated, The boiler control system got wet last Friday (01/03/2025) that caused the problem with the heating equipment of the facility. (V9, Heating and Cooling Repair Company) came to the facility on Sunday (01/05/2025) for repair. The front part of the building facing east was too cold during those times. V3 handed a receipt from V9, dated 01/05/2025, stating: Front East Side too cold. Checked heating zones and functional. Checked boilers and reset thermostats. Rechecked cold areas and all heat on. V3 stated, The facility heating system has three steam boilers. One of the boilers control got burned because of the drip on it. V3 stated, The heating system was not able to increase the heat to 75, because the boiler was down. V3 stated he heard complaints that it was cold for R5 and R1, and that it affected the east area of the building on the 2nd floor. V3 said, But I think it was (room number). V3 was asked since it was identified those rooms on the 2nd floor east area were affected by the cold weather, why were those rooms temperature not monitored? V3 did not answer.</p> <p>On 1/7/2025 at 02:15 PM, V3 stated, There is no temperature log for the month of December. No temperature log were provided except the documents from 01/03/2025 to 01/06/2025. V3 stated from now on he will start to organize all necessary procedures, including temperature taking in areas of the facility. V3 was asked when was the last time V9 (Heating and Cooling Repair Company) came to maintain facility's heating system, and does V9 has a schedule to check or maintain heating equipment of the facility on a periodic basis? V3 replied, That is one of the problems since the old maintenance director there was no record of facility's heating system being checked or maintained. When asked if it will help when there is a scheduled maintenance on heating equipment to prevent possible problem? V3 replied, Oh yes, it will help if the facility has yearly maintenance checks.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 01/07/2025 at 10:08 AM, in the area where heating system was located, there were three large boilers. All three boilers have rust on many areas and dirt wa present all over the room. Upon looking up at the ceiling, multiple areas of liquid was dripping on the floor and onto the boilers. The middle boiler had the most liquid dripping directly. V3 stated, The [NAME] roof-like thing and plastic covers the plastic control circuits. Because that was the reason why one of the boilers broke when the control panel got wet. V3 then showed the old control circuit located inside a rectangular shaped container that was damaged by dripping liquid on the ceiling. V3 stated the dripping water was coming from the water heater tank located on the first floor directly on top of the three boilers. On the 1st floor, inside the room where water heater tank was located, V3 pointed to the tank that cause ldiqid dripping on the boiler of the water heater system of the facility. V3 stated, Look at the bottom of the heater; it is all rotted. Water heater tank bottom was full of rust and liquid coming out of the tank to the floor continuously. The water heater tank has a written date of 2/23/12. V3 stated that was when they installed the water heater.</p> <p>On 1/07/2025 at 10:26 AM, V2 (Director of Nursing) stated, On 1/02/2025, a nurse (V5, Licensed Practical Nurse) called me and said that the floor was cold. V2 stated she remembered one of the nurses needed to move the resident away from the window, and additional blankets were given. V2 identified the resident as R1.</p> <p>On 01/07/2025 at 11:40 AM, R2 stated there are nights that it gets cold because the thermostat was at medium heat. R2 stated, I need 1 more blanket or 2 blankets because it feels cold. I wrapped one and the other one on top me.</p> <p>On 01/07/2025 at 11:51 AM ,R1 stated, It was too cold; very cold some days. The heat only started yesterday (01/06/2025). There was no heat for one week. A bunch of air just comes out without heat (pointing at the radiator). R1 stated facility staff told her they have to knock the air out. R1 stated, I need two comforters, one was not enough because it was very cold. The right side of the body was aching because it was cold. R1 said facility staff told her she could sleep on her roommate's (R5's) bed because it was very cold.</p> <p>On 01/07/2025 at 12:01 PM, V8 (Certified Nursing Assistant) stated last week they had a problem with the heater, and she worked last Friday. V8 said, It is warmer today than last Friday.</p> <p>On 01/07/2025 at 12:21 PM, R3 stated, Days ago, I was using 2 blankets but still it did not help. It was so cold that 2 blankets were not enough. R4 stated she even slept with her coats on, and it lasted for 5 days, I did it because it was really cold. R3 and R4 are roommates.</p> <p>On 01/07/2025 at 12:47 AM, V7 (Nurse Consultant) stated she became aware on 01/03/2025 about the problem on the heating system in the facility. V7 stated V3 told her they had an issue with the boiler malfunction. V7 stated she was not aware that on 01/02/2025, V2 (Director of Nursing) was informed by a nurse (V5 / Licensed Practical Nurse) about the problem. V7 stated V1 (Administrator) knew about the problem, but there was no communication between V1 and her. V7 stated after knowing about the problem, she tried to address the problem.</p> <p>Facility's temperature log only covers dates from 01/03/2025 to 01/06/2025, and does not cover all hours indicated on the form. No temperature log was done on 01/02/2025 when V5 (Licensed Practical Nurse) informed V2 (Director of Nursing) that the floor where R1 was located was cold, and R1 was transferred into another bed away from the window and was given multiple blankets due to being cold.</p> <p>(continued on next page)</p>

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