STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	146198	A. Building B. Wing	04/27/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
All American Vlge Nrsg & Rhb	5448 North Broadway Street Chicago, IL 60640

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Actual harm Residents Affected - Few Note: The nursing home is disputing this citation.	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to affirm the right of their residents to be free from verbal and physical abuse. This failure affected two (R2, R4) out of six residents reviewed for abuse. The deficient practice resulted in actual harm when R4 sustained a left eye injury. Findings Include:R4's clinical records show an admission date of 9/26/24 and discharged on 3/18/26, with included diagnoses but not limited to bipolar disorder and anxiety disorder. R4's Minimum Data Set (MDS) assessment, dated 1/1/26, shows a BIMS (Brief Interview for Mental Status) of 15, which means R4 was cognitively intact and required setup help to supervision with activities of daily living (ADLs).R4's progress notes, dated 3/12/26 at 3:21 PM documented by V8 (Licensed Practical Nurse/LPN), reads: The writer was informed that [R4] had a verbal aggression towards co-peer at 1:35 PM at the Lobby. R4's progress notes, dated 3/18/26 at 1:55 PM documented by V8, reads: The writer was informed that [R4] had a physical altercation with a co-peer. Both residents were immediately separated and placed on one-to-one close monitoring with staff. Head to toe assessment was conducted. [R4] was observed with a small opening area to the left eyebrow. R4's progress notes dated 3/18/26 at 3:33 PM documented by V23 (Registered Nurse/RN), reads: It was noted that resident expressed to leave facility AMA [Against Medical Advice]. Writer educated resident on risks of leaving against medical advice. Resident verbalized understanding of risks and continued to request discharging AMA. Resident was educated to wait and go to the hospital first as he was awaiting (sic) for EMT [Emergency Medical Technician] but he declined stating that he had the right to leave as he chose to. Resident advised medical assistance may be required if conditions worsens (sic) and instructed to call 911 or go to nearest Emergency room. Resident was noted earlier with an superficial open and first aid was rendered. Two steri-strips applied. Steri strips intact. No bleeding noted. Charge nurse assessed resident, area clean and dry, skin intact, resident denied having any pain and/or discomfort. Resident verbalized he felt fine and alright. Resident alert and oriented x 3. Resident took all his belongings. Physician made aware. [V22 (R4's Family Member)] contacted, no response as resident stated she may be at work, so voicemail was left. Resident left the facility with his items, properly dressed for the weather and was informed to seek medical assistance by contacting 911 for help if needed. Resident verbalized understanding and he departed from the facility. Law enforcement was notified of this as well.R2's clinical records show an admission date of 9/18/25 with included diagnoses but not limited to bipolar disorder, unspecified psychosis, and major depressive disorder. R2's MDS assessment dated [DATE] shows a BIMS of 15, cognitively intact and requires setup help to supervision with ADLs.R2's progress notes, dated 3/18/26 at 1:50 PM documented by V20 (LPN), reads: [R2] was involved in an altercation with a peer and immediately separated by staff and placed on one and one observation with staff. Full body assessment was conducted and resident noted with redness to forehead. R2's progress notes dated 3/12/26 at 1:30 PM reads: The writer was informed that [R2] had a verbal aggression towards another resident at 1:30 PM at the Lobby.The facility's first incident report related to R2 and R4 sent to Illinois Department of Public Health (IDPH) documents: Date of incident 3/12/26 at 5:02 PM. [R4] reported (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0600 Level of Harm - Actual harm Residents Affected - Few Note: The nursing home is disputing this citation.	that [R2] had allegedly spat on him by the corridor of the first-floor elevator. [R2] denied spitting. Witnesses present in the area did not observe the alleged incident.The facility's second incident report related to R2 and R4's incident sent to IDPH documents: Date of incident 3/18/26 at 1:12 PM. An incident occurred involving [R2 and R4] near the elevator area. According to witness statements, the incident happened suddenly and without prior warning. Witnesses reported that [R4] approached [R2] without any verbal exchange and attempted to make contact with [R2]. Both residents were places om close monitoring to ensure safety. [R4] was noted to have a small open area above the left eyebrow.On 4/26/26 at 9:37 AM, a phone interview was conducted with R4. R4 stated he left the facility AMA and is currently residing at another facility because he no longer felt safe. R4 stated he was fearful for his life due to another resident [R2] residing in the facility. R4 stated the first incident occurred around March 6 or 7 during activity time in the common area on the first floor. R4 stated R2 was making gestures indicating he wanted to fight; however, R4 did not engage and laughed it off. Later that day, at approximately 3:30 PM while R4 was smoking outside, R2 approached and spat on R4's face. R4 stated V19 (Security) was present and intervened, separating both R2 and R4. R4 stated they were both sent to the hospital for a mental evaluation. R4 stated he did not instigate any physical altercation and did not understand the reason for being sent to the hospital. R4 further stated that after a few days, R4 returned to the facility after being reassured that the situation had been resolved. However, around March 17 or 18, R4 said another incident occurred. R4 stated upon exiting the elevator on the first floor, R4 saw R2 approaching and felt threatened, prompting R4 to swing at R2. R2 then punched R4 repeatedly, resulting in an injury to R4's left eye, which began bleeding. R4 stated V18 (Security), and a kitchen staff intervened. R4 stated the kitchen staff member restrained R4 while another staff member separated R2. R4 stated his wound was cleaned, and the situation was de-escalated. R4 stated ongoing fear for his safety, noting that although he did not reside on the same floor as R2, R4 frequently encountered R2 in common areas. R4 stated that due to continued fear and feeling unsafe within the facility, R4 chose to leave AMA.On 4/26/26 at 10:43 AM, R2 was interviewed. R2 stated he does not remember specific times and dates of the incidents that happened with R4. R2 stated since being admitted in the facility, R4 kept bullying him. R2 stated being called derogatory names by R4, including coo (interpreted as being called [NAME] or goofy). R2 stated a verbal altercation occurred, but R2 does not remember the exact date. R2 denied spitting at R4. R2 stated there was no physical fight that occurred at that time. R2 stated R4 were cursing and calling him names, but staff intervened, and they were both sent to the hospital. R2 stated R4 continued to provoke him on multiple occasions, including attempting to initiate fights when they passed each other. Staff reportedly intervened and separated them each time. R2 indicated R4 would come down to his floor and provoke R2. R2 stated following discharge from the hospital in March, R2 returned to the facility (R2 does not remember exact date) and was in the lobby near the elevator retrieving personal belongings. R2 stated at that time, R4 exited the elevator and swung at R2, striking him in the face and causing a minor bruise on the forehead. R2 stated he defended himself by striking R4 multiple times in the face, resulting in a cut near R4's left eye. R2 stated staff intervened, though R2 could not recall specific staff members involved. R2 stated staff physically separated them both. R2 stated R4 was taken to the social services office, while R2 was taken to the patio area. R2 stated he was sent to the hospital for evaluation. R2 believed R4 left AMA and refused hospital care. R2 reported feeling safe in the facility at the time of the interview.On 4/26/26 at 11:25 AM, V6 (Activity Aide) stated she does not remember the exact date of the incident between R2 and R4, as she was new at the facility at the time. V6 stated being stationed at the front desk and covering for security after lunch when the incident occurred. V6 stated she buzzed the front door open for an individual entering the building, and when she looked back towards the lobby, V6 observed R2 and R4 engaging in a physical altercation. V6 stated R2 and R4 were swinging at each other but could not recall who struck first. V6 stated after staff separated R2 and R4, V6 observed R4 was bleeding from one eye. V6 stated no one else was near her at the front desk, and she called for assistance. V6 stated male staff members responded (continued on next page)

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F 0600 Level of Harm - Actual harm Residents Affected - Few Note: The nursing home is disputing this citation.	and intervened.On 4/26/26 at 11:38 AM, V7 (Dietary Aide) stated he could not recall the exact date of the incident involving R2 and R4 but remembered it occurred at approximately 1:15 PM. V7 stated he was going upstairs to retrieve food carts and was near the elevator in the first-floor lobby when the incident occurred. V7 stated R2 was walking towards the lobby while R4 appeared to be exiting the elevator. V7 stated R2 and R4 approached each other face-to-face. R4 punched R2 in the face without saying anything. V7 stated R2 then defended himself and punched R4 back. V7 stated he observed R4 sustained an open wound above his eye, which began bleeding. V7 stated residents and staff were yelling for the altercation to stop. V7 stated he intervened by grabbing R4 and pulling him away from R2. Shortly thereafter, V18 arrived and assisted in separating R2 and R4. V7 stated they restrained R4 to prevent him from striking R2 again until additional staff arrived to assist.On 4/26/26 at 12:50 PM, a phone interview was conducted with V18 (Security). V18 stated the incident occurred at approximately 1:00 PM during the second week of March, though the exact date was unknown. V18 stated being stationed at the desk when R2 returned from the hospital carrying multiple personal belongings in a cart. V18 stated he was assisting with transporting R2's belongings to the elevator. V18 stated he was talking with R2 by the elevator when R4 approached unexpectedly and began swinging at R2. V18 stated R4 struck R2 in the face, causing a bruise to R2's forehead. V18 stated R2 then defended himself and struck R4 in the face. V18 stated he attempted to intervene and stood between R2 and R4 while they were still swinging at each other. V18 stated another staff member (V7) came and assisted in separating R2 and R4. V18 stated he observed that R4 sustained multiple bruises and significant facial bleeding, though the exact source of the injury was not identified. V18 stated both residents were placed on one-to-one supervision. V18 stated R2 was sent to the hospital, and R4 also left for the hospital. V18 stated residents involved in altercations are routinely sent to the hospital for the safety of all residents.On 4/26/26 at 11:49 AM, V8 (Licensed Practical Nurse/LPN) stated the incident occurred on March 18 at approximately after lunch while assigned to the floor. V8 stated not witnessing the altercation directly and could not recall who initially notified her. V8 stated she was informed that R2 and R4 had been involved in an altercation. V8 stated she was the nurse assigned to take care of R4. V8 stated when she was called on the first floor to assess R4, both residents had already been separated. V8 stated she observed a small open area to R4's left eyebrow. V8 stated a head-to-toe assessment was completed, first aid was rendered, and vital signs were obtained. V8 stated R2 and R4 were placed on one-to-one monitoring. V8 stated arrangements had been made to send R4 to the hospital; however, he refused treatment and left against medical advice (AMA). V8 reported notifying V13 (Nurse Practitioner).On 4/26/26 at 2:26 PM, a phone interview was conducted with V20 (Licensed Practical Nurse/LPN). V20 stated she did not remember the exact date of the incident but believed it occurred shortly after lunch. V20 stated she was informed that R2 and R4 had been involved in an altercation and was told they had a fight. V20 stated she was R2's nurse at the time. V20 stated R2 reported he had a fight with R4 and punched him in the face. V20 stated R2 was assessed with redness to his forehead with no other noted injuries. V20 stated R2 was sent to the hospital for further evaluation.On 4/26/26 at 1:05 PM, V19 (Security) was interviewed regarding the verbal altercation between R2 and R4 that happened prior to the March 18 physical altercation. V19 stated the incident occurred around 12:00 PM or 1:00 PM but could not recall the exact date, estimating it was in early March. V19 stated R2 and R4 had a verbal altercation. V19 stated R2 was exiting the elevator while R4 was near the patio door, and V19 was positioned on the patio behind R4. When R2 exited, R2 and R4 became aggressive toward each other. V19 immediately intervened and separated them. V19 then remained outside with R4 to calm him down. V19 stated R2 and R4 were later sent to the hospital. According to V19, R2 and R4 came close to each other but no physical contact occurred. V19 did not witness any spitting. V19 stated R4 alleged R2 spat on him, but V19 did not observe this. V19 stated R2 and R4 were calling each other derogatory names, making threats, cursing, and provoking one another to initiate a fight. V19 stated no physical altercation occurred in his presence. V19 identified the incident as verbal abuse due to the use of aggressive language, (continued on next page)

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