

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E169	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/21/2025
NAME OF PROVIDER OR SUPPLIER Winston Manor Cnv & Nursing		STREET ADDRESS, CITY, STATE, ZIP CODE 2155 West Pierce Chicago, IL 60622	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47304</p> <p>Based on interview and record review, the facility failed to prevent and protect residents from physical abuse. This failure affected 2 (R1 and R2) out of 7 residents reviewed for abuse. R1 and R2 had a brawling incident on 3/28/25 that resulted in R2 having a nosebleed.</p> <p>The findings include:</p> <p>R1's admission record showed admitted on 2/24/2025 with diagnoses not limited to Schizophrenia, Insomnia, Anorexia, Attention-deficit hyperactivity disorder, predominantly inattentive type. MDS (Minimum Data Set, dated dated [DATE] showed R1's cognition was intact.</p> <p>R2's admission record showed admitted on 1/13/2025 with diagnoses not limited to Schizophrenia, Bipolar disorder, Depression, Essential (primary) hypertension, Insomnia. MDS dated [DATE] showed R2's cognition was intact.</p> <p>On 4/20/25 at 9:22AM R2 sitting on the side of the bed, alert and oriented x/times 3, verbally responsive. R2 stated R2 has been residing in the facility since mid-January 2025. He (R2) is ambulatory with steady gait, no assistive device. He (R2) said on 3/28/25, there was a fight/physical contact incident between him (R2) and R1. R2 said he (R2) was in the lobby when he (R2) was looking in R1's direction. R2 stated R1 looked back at him (R2) and said, what the F*** are you looking at? R2 then stated who are you talking to? R2 said R1 went to him and started attacking him. R2 said R1 purposely/deliberately hit him with his fist on his chin and nose. R2 said R1's fist touched his nose and chin. R2 said he (R2) did not fight or hit back R1. He (R2) said V9 (Escort), V11 (Activity Aide), V16 (Maintenance Director) were present during the fight/brawling incident and were able to separate them right away. R2 said he had a bloody nose and was assisted by V16 to the 4th floor nurse's station to be checked. R2 said there was mild pain to his nose and chin after the fighting incident. R2 stated after he was checked by the nurse on the floor, he requested V16 to bring him down to the lobby to speak with DON/Director of Nursing to file a grievance regarding the incident between him and R1. R2 said as he was at tin lobby on the 1st floor and R1 was on other side of the lobby by the 1st floor dining room, R1 attacked him again. R2 said R1 keep charging, swinging his arm and hitting him with his fist. R2 said he hit R1back with his fist and landed on R1's chin, chest and arm. R2 said he grabbed R1's leg and took him down to the ground. R2 said staff was having a hard time separating them. R2 stated Police and paramedics came. R2 stated he and R1 were sent to the hospital.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/20/25 at 9:55AM R6 sitting on the side of the bed, alert and oriented x 3, verbally responsive. R6 said R1 is his roommate and has been out on pass. R6 said he witnessed the fight between R1 and R2 on 3/28/25. R6 stated he was in the lobby waiting for trust fund and he saw R1 moving towards R2. R6 said he saw R1 strike/punch/hit R2. R6 stated R2's fist landed / hit R1's chest, chin a couple of times. R6 stated he saw R1 on the ground, bleeding a little bit. R6 said the fight happened so fast and staff were trying to separate them. R6 stated police and paramedics came to the facility. R6 said it looks like R1 was hurt because he was transferred to the hospital.</p> <p>On 4/20/25 at 10:02AM R7 by the dining room (1st floor), ambulatory with steady gait, alert and oriented x 3, verbally responsive. R7 said on 3/28/25, there were 2 physical fight incidents between R1 and R2 in the lobby. R7 stated R1 and R2 exchanged punches/hit each other. R7 said R1 and R2's fist landed or touched each other's face. R7 stated he saw R1 on the floor by the lobby.</p> <p>On 4/20/25 at 10:06am V6 (Activity Director) stated on 3/28/25 there was an incident between R1 and R2. V6 stated V6 was in a meeting and heard the commotion. V6 stated V6 went out and saw staff separating R1 and R2. V6 said, about 30 - 45 minutes later, he heard a commotion again in the lobby and saw R1 and R2 were on the floor. V6 stated he did not see the actual fight, but police came to the facility and intervene.</p> <p>On 4/20/25 at 10:34am V9 (Escort) said on 3/28/25, there were 2 separate fights between R1 and R2 in the lobby. V9 said R1 and R2 physically hit each other, throwing punches and staff were able to separate them right away. V9 said the 2nd fight happened in the lobby again. V9 stated R1 and R2 coming out of the dining room by the lobby going towards each other. V9 said it's hard to break up 2 men fighting. V9 stated staff called for help. V9 said she saw R1 on the floor / pinned down to the ground. V9 stated the fight happened so fast, police and paramedics came to the facility.</p> <p>On 4/20/25 at 10:57am V11 (Activity Aide) stated on 3/28/25 there was a physical fight that happened in the lobby (1st floor) between R1 and R2. V11 said, R2 was coming from the activity room (1st floor) and R1 was waiting for the elevator (1st floor). R2 was telling R1 what B**** Ass you're looking at. V11 said R1 told R2 that he was tired of picking at him. V11 said R1 and R2 exchanged words, started charging at one another. V11 said R1 and R2 started fighting/exchanging punches. V11 said R1 and R2 physically hit each other on the face and chest. V11 said it was willful and deliberate physical fight between R1 and R2 and staff was able to separate R1 and R2. V11 stated V16 (Maintenance Director) kept R2 by the dining room and R1 by the door in the lobby. V11 said both R1 and R2 were kept on the first floor. V11 stated the 2nd fight happened about an hour later between R1 and R2. V11 said R1 and R2 exchanged blows, they hit each other. V11 said R1 and R2's fists landed on each other's face, arm, chest whatever was open to be hit. V11 said both R1 and R2 were on the ground / floor in the lobby. V11 stated R1 was pinned down on the ground and was crying. V11 stated she heard R1 complaining of back pain. V11 said staff called police to the facility. V11 said R1 was handcuffed. V11 said the 2nd fight could have been prevented if R1 and R2 were not seeing each other or were not placed in the same location (1st floor).</p> <p>On 4/20/25 at 11:17AM V13 (RN/Registered Nurse nursing supervisor) stated she been working in the facility for [AGE] years. She said had witnessed the physical fight between R1 and R2 on 3/28/25 at the lobby. She said she was inside V2's (DON/Director of Nursing) office when she heard a commotion. V13 stated she went to the lobby and saw R1 and R2 physically punching / hitting each other on the face. V13 stated police were called. V13 said both R1 and R2 were on the ground/floor in the lobby. V13 said police and paramedics came to the facility and R1 and R2 were transferred to the hospital.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/20/25 at 12:19PM V16 (Maintenance Director) stated there were 2 physical fight incidents between R1 and R2 on 3/28/25 in the lobby (1st floor). V16 said they were in a meeting and heard a commotion. V16 said they went to the lobby, R1 and R2 were separated by staff already. V16 said R1 was moved to the door by the lobby. V16 said he saw R2 with blood on his right-hand finger. V16 said, R2 appeared to have been assaulted, he was breathing heavy and was escorted to the 4th floor for the nurse to see him. V16 Stated R2 was checked by the nurse on the 4th floor. V16 said R2 wanted to press charges against R1 and requested to be brought back down to the 1st floor lobby. V16 said R1 was by lobby door and when R2 was coming out of the elevator, words were exchanged between R1 and R2 who were yelling and screaming at each other. V16 said R2 was by DON's office in the lobby and R1 was by the door in the lobby. V16 said it happened so fast, when R1 ran towards R2, R1 swung and hit R2 on the side of the head. V16 said R1 and R2 were hitting each other's face. V16 stated R1 put R2 on a head lock and choking him. V16 said he tried to go in between to separate R1 and R2. He said on the process of separating both residents, the 3 of them ended on the ground / floor at the lobby. V16 said he was able to remove R1's arm from R2's neck to release the pressure from a head lock. Ambulance came, R1 and R2 taken to the hospital. V16 said there was willful and deliberate physical contact between R1 and R2. V16 stated if he was trained better regarding abuse, then then the 2nd fight could have been prevented. V16 said he should not bring R2 back in the same location where R1 was. V16 stated he did not receive a specific procedure on how to deal abuse.</p> <p>On 4/20/25 at 12:44PM V2 (DON/Director of Nursing) said on 3/28/25, they were in a meeting when she heard a commotion. V2 stated we went to the lobby and saw R1 and R2 being separated by staff. V2 said V2 did not witness the physical fight incident between R1 and R2. V2 said R2 sustained a bloody nose after a fight incident as reported to her by nurse on duty V17 (Agency LPN/Licensed Practical Nurse). V2 said she was not sure if there was a complaint of pain. V2 said, 2nd fight happened early afternoon about an hour later from the 1st fight. V2 said R1 and R2 get to each other again. V2 said that it was reported to her that R1 and R2 had a physical fight, punch / hit each other on the face. Stated she saw R1 on the ground / floor at the lobby with police and R2 was in the dining room [ROOM NUMBER]st floor. V2 said the 2nd fight could have been prevented if R1 and R2 were not placed/kept in the same location (1st floor) after the first incident.</p> <p>On 4/21/25 At 1:41PM V1 (Administrator) was interviewed via phone and stated he has been an administrator in the facility for 3 weeks and he is the Abuse coordinator. He said he was not in the building on 3/28/25, when R1 and R2 had a physical altercation. V1 stated it was reported to him and staff were able to separate both residents (R1 and R2). He said one of the residents had a bloody nose. He said he is aware of the 1st and 2nd fight as it was reported to him. V1 said if R1 and R2 were not in the same location (lobby), the 2nd fight could have been prevented.</p> <p>On 4/20/25 and 4/21/25, R1 was out on pass, surveyor attempted to call R1 multiple times to no avail.</p> <p>Care plan dated 3/17/25 showed in part: R1 has a history of aggressive/inappropriate behavior. Has exhibited problems with self-management and self-regulation and displays socially inappropriate maladaptive behavior.</p> <p>R1's Nurse's Note dated 3/28/2025 showed in part: Resident had an altercation with another resident and another resident highly agitated verbally and physically aggressive. 911, police came and took over and was transferred to the hospital. R1 was admitted in the hospital with diagnosis of bipolar disorder.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>R2's Nurse Note dated 3/28/2025 showed in part: R2 had an altercation with another resident and another resident highly agitated verbally and physically aggressive. 911, police came and took over and R2 was transferred to hospital with petition. R2 admitted in the hospital with diagnosis of bipolar disorder.</p> <p>R2's care plan dated 1/13/25 showed in part: R2 has an alteration in mental health function related to diagnosis of Schizophrenia., Bipolar Disorder. On 3/7/25, R2 was highly agitated and verbally aggressive, with paranoid behavior, sent out to hospital.</p> <p>Facility's final incident report submitted to IDPH dated 4/1/25 showed in part: R1 was interviewed and stated this morning 3/28/25, at approximately 7am, he pressed elevator button and R2 made inappropriate remarks towards him. Later, when R1 encountered in the facility's office, R2 act in a disrespectful manner, making disparaging comments saying, Boy watch where you are pressing the button and continued staring at him throughout the day. R1 confronted R2's behavior, he physically pushed R1, leading to a confrontation in which R1 had to defend himself. Later in the day, R2 once again targeted R1 with his actions, provoking and taunting R1. When R1 approached R2 to address the situation, R2 attempted to physically lift R1 off the ground by grabbing his legs, prompting R1 to defend himself by restraining R2. R2 was interviewed and stated, he had to defend himself. An investigation was completed and concluded there was a physical altercation between two residents. Both residents were discharged to the hospital for evaluation on 3/28/25 and were admitted with diagnosis of bipolar disorder.</p> <p>R1's hospital records dated 3/28/25 showed in part: R1 came to hospital ED (Emergency Department) for aggression. R1 was cooperative but very anxious about being in the hospital. Per report, R1 was noted to be verbally and physically aggressive towards peers at the nursing home and was threatening other peers and staff.</p> <p>R2's hospital records dated 3/29/25 showed in part: R2 was sent to the ER (emergency room) from the nursing home with a petition due to aggressive behavior. R2 reportedly had a physical and verbal altercation with another resident and was hit on the nose.</p> <p>Facility's policy on resident rights dated 11/2020 showed in part: To be free from verbal, sexual, physical and mental abuse.</p> <p>Facility's abuse prevention program policy and procedure dated 1/4/18 showed in part: This facility desires to prevent abuse.</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44103</p> <p>Based on interview and record review, the facility failed to follow their abuse prevention program policy and procedure to check and review the criminal history background check within 24 hours of admission for one (R2) out of seven residents reviewed for abuse, and to ensure two staff (V8, V16) were educated and fully understood their abuse prevention program policy and procedure. This failure had the potential to affect all 48 residents residing on the fourth-floor unit.</p> <p>Finding Include:</p> <p>On 4/20/25 at 9:32 AM, interviewed V8 (Agency Licensed Practical Nurse) and stated she is the nurse in charged on the fourth floor. V8 stated it's her first day in the facility. Surveyor asked V8 about the facility's abuse policy. V8 stated she does not know who the abuse coordinator is and who to report abuse to. V8 stated she never received any abuse in-service or education. V8 stated she is the only nurse in charged for all the residents on the 4th floor.</p> <p>The facility's Abuse Prevention Program Facility Policy and Procedure dated 1/4/18 documents in part: during orientation of new employees, the facility will cover at least the following topics: Sensitivity to resident and resident needs; What constitutes abuse, neglect, exploitation, mistreatment and misappropriation or resident property; Staff obligations to prevent and report abuse, neglect, exploitation, mistreatment and misappropriation of resident property.</p> <p>The facility's Resident Listing Report printed on 4/20/25 shows there were 48 total residents residing on the fourth floor.</p> <p>47304</p> <p>R1's admission record showed admitted on 2/24/2025 with diagnoses not limited to Schizophrenia, Insomnia, Anorexia, Attention-deficit hyperactivity disorder, predominantly inattentive type. MDS (Minimum Data Set, dated dated [DATE] showed R1's cognition was intact.</p> <p>R2's admission record showed admitted on 1/13/2025 with diagnoses not limited to Schizophrenia, Bipolar disorder, Depression, Essential (primary) hypertension, Insomnia. MDS dated [DATE] showed R2's cognition was intact.</p> <p>(continued on next page)</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/20/25 at 9:22AM Observed R2 sitting on the side of the bed, alert and oriented x 3, verbally responsive. Stated has been residing in the facility mid-January 2025. He is ambulatory with steady gait, no assistive device. He said on 3/28/25, there was a fight / physical contact incident between him and R1. R2 said he was at the lobby when he was looking at R1's direction. R1 look back at him and said, what the F*** are you looking at? R2 then stated who are you talking to? R2 said R1 went to him and started attacking him. R2 said R1 purposely / deliberately hit him with his fist on his chin and nose. R2 said R1's fist touched his nose and chin. He said he did not fight or hit back R1. He said V9 (Escort), V11 (Activity Aide), V16 (Maintenance Director) were present during the fight / brawling incident and were able to separate them right away. R2 said he has blood in his nose and was assisted by V16 to the 4th floor nurse's station to be checked. He said there was a mild pain on his nose and chin after the fighting incident. R2 stated after he was checked by the nurse on the floor, he requested V16 to bring him down to the lobby to speak with DON / Director of Nursing to file a grievance regarding the incident between him and R1. R2 said as he was at the lobby on the 1st floor and R1 was on other side of the lobby by the 1st floor dining room, R1 attacked him again. R2 said R1 keep charging, swinging his arm and hitting him with his fist. R2 said he hit back R1 with his fist and landed on R1's chin, chest and arm. He said he grabbed R1's leg and took him down to the ground. R2 said staff was having a hard time separating them. Stated Police and paramedics came. Stated he and R1 were sent to the hospital.</p> <p>On 4/20/25 at 9:55AM Observed R6 sitting on the side of the bed, alert and oriented x 3, verbally responsive. He said R1 is his roommate and has been out on pass. R6 said he witnessed the fight between R1 and R2 on 3/28/25. Stated he was at the lobby waiting for trust fund and he saw R1 moving towards R2. R6 said he saw the strike / punch / hit that R2 had been throwing to R1. R6 stated R2's fist landed / hit R1's chest, chin a couple of times. Stated he saw R1 on the ground, bleeding a little bit. R6 said the fight happened so fast and staff were trying to separate them. Stated police and paramedics came to the facility. R6 said it looks like R1 was hurt because he was transferred to the hospital.</p> <p>On 4/20/25 at 10:57am V11 (Activity Aide) stated on 3/28/25 there was a physical fight that happened at the lobby (1st floor) between R1 and R2. She said, R2 was coming out from the activity room (1st floor) and R1 was waiting for the elevator (1st floor). R2 was telling R1 what B**** Ass you're looking at. V11 said R1 told R2 that he was tired of picking at him. She said R1 and R2 exchanged words, started charging at one another, coming across with each other. V11 said R1 and R2 started fighting, exchanging punches. She said R1 and R2 physically hit each other on the face, chest. V11 said it was willful and deliberate physical fight between R1 and R2 and was able to separate R1 and R2. Stated V16 (Maintenance Director) keep R2 by the dining room and R1 by the door at the lobby. V11 said both R1 and R2 were kept on the first floor. She stated 2nd time fight happened about an hour later between R1 and R2. V11 said R1 and R2 exchange physical fight / fist, they hit each other. She said R1 and R2's fists landed on each other's face, arm, chest whatever is opened to be hit. V11 said both R1 and R2 were on the ground / floor at the lobby. Stated R1 was pinned down on the ground and was crying. V11 stated she heard R1 was saying pain at his back. She said staff called police and came to the facility. V11 said R1 was handcuffed. V11 said 2nd fight could have been prevented if R1 and R2 were not seeing each other or were not placed in the same location (1st floor).</p> <p>(continued on next page)</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/20/25 at 12:19PM V16 (Maintenance Director) stated there were 2 physical fight incidents between R1 and R2 on 3/28/25 at the lobby (1st floor). He said they were in a meeting and heard a commotion, went to the lobby, R1 and R2 were separated by staff already. V16 said R1 was moved at the door by the lobby. Stated he saw R2 with blood on his right-hand finger, R2 had said that he had blood in his nose. V16 said, R2 appears he was assaulted, he was breathing heavy and was escorted to the 4th floor for the nurse to see him. Stated R2 was checked by the nurse on the 4th floor. V16 said R2 wanted to pressed charges against R1 and requested to be brought back down to the 1st floor lobby. He said R1 was by lobby door and when R2 was coming out of the elevator, words were exchange, yelling and screaming at each other. He said R2 was by DON's office at the lobby and R1 was by the door at the lobby. He said it happened so fast, when R1 ran towards R2, swung and hit R2 on the side of the head. V16 said R1 and R2 were hitting each other's face. Stated R1 put R2 on a head lock and choking him. V16 said he tried to go in between to separate R1 and R2. He said on the process of separating both residents, the 3 of them ended on the ground / floor at the lobby. V16 said he was able to remove R1's arm from R2's neck to release the pressure from a head lock. Ambulance came, R1 and R2 taken to the hospital. V16 said there was a willful and deliberate physical contact between R1 and R2. Stated if he was trained better regarding abuse, then then the 2nd fight could have been prevented. V16 said he should not bring R2 back in the same location where R1 was. Stated he did not receive a specific procedure on how to deal abuse.</p> <p>On 4/20/25 at 12:44PM V2 (DON / Director of Nursing) said on 3/28/25, they were in a meeting when she heard a commotion. She went to the lobby and saw R1 and R2 were separated by staff. V2 said did not witness the physical fight incident between R1 and R2. She said R2 sustained bleeding in the nose after a fight incident as reported to her by nurse on duty V17 (Agency LPN/Licensed Practical Nurse). V2 said she was not sure if there was a complain of pain. V2 said, 2nd fight happened early afternoon about an hour later from the 1st fight. She said R1 and R2 get to each other again. V2 said that it was reported to her that R1 and R2 had a physical fight, punch / hit each other on the face. Stated she saw R1 on the ground / floor at the lobby with police and R2 was in the dining room [ROOM NUMBER]st floor. V2 said the 2nd fight could have been prevented if R1 and R2 were not placed / kept in the same location (1st floor) after the first incident.</p> <p>On 4/21/25 At 1:41PM V1 (Administrator) was interviewed via phone and stated has been an administrator in the facility for 3 weeks and he is the Abuse coordinator. He said he was not in the building on 3/28/25, when R1 and R2 had a physical altercation. V1 stated it was reported to him and staff were able to separate both residents (R1 and R2). He said one of the residents had a bloody nose. He said he is aware of the 1st and 2nd fight as it was reported to him. V1 said if R1 and R2 were not in the same location (lobby), the 2nd fight could have been prevented.</p> <p>On 4/20/25 and 4/21/25, R1 was out on pass, surveyor attempted to call R1 multiple times to no avail.</p> <p>Care plan dated 3/17/25 showed in part: R1 has a history of aggressive / inappropriate behavior. Has exhibited problems with self-management and self-regulation and displays socially inappropriate maladaptive behavior.</p> <p>R1's Nurse's Note dated 3/28/2025 showed in part: Resident had an altercation with another resident and another resident highly agitated verbally and physically aggressive. 911, police came and took over and was transferred to the hospital. R1 was admitted in the hospital with diagnosis of bipolar disorder.</p> <p>(continued on next page)</p>		

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For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R2's Nurse Note dated 3/28/2025 showed in part: R2 had an altercation with another resident and another resident highly agitated verbally and physically aggressive. 911, police came and took over and R2 was transferred to hospital with petition. R2 admitted in the hospital with diagnosis of bipolar disorder.</p> <p>R2's care plan dated 1/13/25 showed in part: R2 has an alteration in mental health function related to diagnosis of Schizophrenia., Bipolar Disorder. On 3/7/25, R2 was highly agitated and verbally aggressive, with paranoid behavior, sent out to hospital.</p> <p>Facility's final incident report submitted to IDPH dated 4/1/25 showed in part: R1 was interviewed and stated this morning 3/28/25, at approximately 7am, he pressed elevator button and R2 made inappropriate remarks towards him. Later, when R1 encountered in the facility's office, R2 act in a disrespectful manner, making disparaging comments saying, Boy watch where you are pressing the button and continued staring at him throughout the day. R1 confronted R2's behavior, he physically pushed R1, leading to a confrontation in which R1 had to defend himself. Later in the day, R2 once again targeted R1 with his actions, provoking and taunting R1. When R1 approached R2 to address the situation, R2 attempted to physically lift R1 off the ground by grabbing his legs, prompting R1 to defend himself by restraining R2. R2 was interviewed and stated, he had to defend himself. An investigation was completed and concluded there was a physical altercation between two residents. Both residents were discharged to the hospital for evaluation on 3/28/25 and were admitted with diagnosis of bipolar disorder.</p> <p>On 4/20/25 and 4/021/25, R1 was out on pass, surveyor attempted to call R1 multiple times to no avail.</p> <p>R2's criminal history record dated 1/15/25 showed result HIT. R2's admitted was on 1/13/25.</p> <p>Facility's policy on resident rights dated 11/2020 showed in part: To be free from verbal, sexual, physical and mental abuse.</p> <p>Facility's abuse prevention program policy and procedure dated 1/4/18 showed in part: Pre-admission screening of potential residents. This facility will request a criminal history background check within 24hours after admission of a new resident. This facility desires to prevent abuse.</p>		