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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E169 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 01/08/2026 |
| NAME OF PROVIDER OR SUPPLIER Winston Manor Cnv & Nursing | | STREET ADDRESS, CITY, STATE, ZIP CODE 2155 West Pierce Chicago, IL 60622 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review the facility failed to provide a homelike environment for the residents. This failure applies to all 139 residents in the facility. Findings include: On 1/5/26 at 2:43 PM, R1 stated the following, The bathrooms and shower rooms in this facility are terrible and do not seem to be up to code. The showers never seemed to be cleaned and sometimes do not have shower curtains. There is also peeling drywall in the bathrooms.</p> <p>On 1/5/26 between 3- 3:30 pm, Surveyor conducted tour of second, third, and fourth floor residents' bathrooms.</p> <p>At that time, the following was noted:</p> <p>On 1/5/26 at 3:02 pm in second floor shower room, shower walls were noted with a black and brown substance; at 3:15 pm in the third-floor shower room, shower walls were noted with black and brown substance. Surveyor also noted a hole in the shower room ceiling with dry wall and paint peeling from ceiling and walls; and at 3:26 pm in the fourth-floor shower room, the shower walls were noted with a black and brown substance.</p> <p>On 1/6/2026 between 11:00- 11:35 am, V12 (Maintenance Director) toured the second, third and fourth floor shower rooms with Surveyor.</p> <p>On 1/6/2026 at 11:23 am, V12 stated the following, I don't believe that the black substance is mold or mildew (referring to black substance on shower walls in all shower rooms). I believe that it may be a build-up of soap or grime and rust. The housekeeping staff are responsible for cleaning the shower walls during daily cleaning. We are working on repairing the ceiling and walls as we do some cosmetic work to the shower rooms. First, we had to repair the leak in the roof before doing cosmetic work. Otherwise, the leaky roof would ruin the walls again. No, the residents may not feel comfortable showering in the shower rooms with the peeling paint and dark spots on the shower walls.</p> <p>On 1/7/26 at 12:11 pm, V19 (Housekeeper) stated the following, There a usually four housekeepers working daily 7-3:30 pm or 8- 4:30 pm, in the evening the laundry staff will pick up any spills and works until 11:30 pm. When I work in the bathrooms, I clean the sinks, the showers and the toilets. The black substance in the showers looks like soap build-up. We are supposed to scrub the showers daily to keep the black substance away. It looks uncomfortable with the black substance in it.</p> <p>On 1/07/2026 at 11:05am tour of the third-floor unisex restroom, located adjacent to room [ROOM NUMBER]. Observed a hole in the wall behind the restroom door, a roll of paper towel used by the</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
|---|---|--------------------------------------|
| FORM CMS-2567 (02/99) Previous Versions Obsolete | Event ID: Facility ID: 14E169 | If continuation sheet Page 1 of 4 |

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>residents to dry their hands sitting on top of the restroom garbage can; the roll of paper towel was not contained in a paper towel holder.</p> <p>On 1/07/2026 at 11:15am V31(Maintenance Technician) stated I have worked at this facility for four months. The men and females use the same bathrooms and shower rooms on the floors. V31 observed the hole in the wall behind the door of the third-floor restroom and stated the hole in the wall was caused by the residents opening the door too far and the doorknob hitting the wall. Surveyor pointed out to V31 the roll of paper towels the residents use to dry their hands with sitting on top of the garbage can located in the restroom. V31 stated this does not represent a homelike environment. I will have to get a paper towel holder put up in this bathroom.</p> <p>On 1/07/2026 at 12:46pm V12(Maintenance Director) observed the hole in wall behind the door of the third-floor restroom. V12 stated the hole in the wall just happened recently. The hole was caused by the residents slamming the door into the wall. V12 observed the roll of paper towel sitting on the garbage can in the third-floor restroom. V12 stated the roll of paper towel the residents used to dry their hands with should not be sitting on the garbage can, that is unsanitary. I will need to put up a paper towel dispenser in this restroom.</p> <p>On 01/07/2026 at 11:05am tour of the second-floor shower room observed the first toilet stall in the second-floor shower room with missing toilet seat.</p> <p>On 1/07/2026 at 12: 40pm V12(Maintenance Director) stated the toilet is functioning, the seat is just missing. There is a bolt on this toilet bowl that I can't get out, so I can't put a new seat on the toilet. I guess I will have to replace the entire toilet bowl, for a toilet seat to be on the toilet bowl. I would not want my toilet at home to not have a toilet seat.</p> <p>On 1/07/2026 at 11:15am tour of the fourth-floor shower room, observed a white colored shower curtain, which separates the shower stalls from the toilet stalls, the white shower curtain observed torn with black spots on the shower curtain. Observed the light fixture in the ceiling on the fourth-floor shower room, the light fixture had a black stringy substance adhering to the light fixture and the ceiling.</p> <p>On 1/07/2026 at 12:44pm V12(Maintenance Director) observed the fourth-floor shower room light fixtures and shower curtain. V12 stated that it looks like spider webs on the light fixture in the ceiling. V12 stated housekeeping is responsible for cleaning the light fixtures in the ceiling. The housekeeper can tell me that the light fixtures in the ceiling are dirty, and I can clean them if the housekeeping staff does not want to climb up there to clean the fixtures in the ceiling. The housekeeping and maintenance are responsible for changing torn or damaged shower curtains. V12 stated it was not brought to my attention that the shower curtain in this shower room was damaged.</p> <p>On 01/08/2026 reviewed the undated Maintenance Director job description which documents in part, the primary purpose of the maintenance director is to plan, organize, develop, and direct the overall operation of the maintenance department in accordance with current federal, state, and local standards, guidelines, and regulations governing our facility, and as may be directed by the administrator, to assure that our facility is maintained in a safe and comfortable manner.</p> <p>On 01/08/2026 reviewed the facility's undated maintenance service policy which documents in part, 2. Functions of maintenance personnel include, but are not limited to: b. maintaining the building in good repair and free from hazards.</p> <p>(continued on next page)</p> | | |

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>On 01/08/2026 reviewed the facility's Homelike Environment policy with a revision date of 09/01/2025, which documents in part, residents are provided with a safe, clean, comfortable and homelike environment and encouraged to use their personal belongings to the extent possible.</p> <p>Facility policy titled Housekeeper Job Description documents the following as part of essential duties and responsibilities: remove dirt, grease, film, etcetera from surfaces using proper cleaning and disinfecting solutions.</p> <p>Facility policy titled Housekeeping Services documents, the facility shall provide routine and thorough housekeeping services to prevent infection, promote resident comfort, and comply with federal, state and local regulations.</p> | | |

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| <p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p> | <p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interviews and record review, the facility failed to ensure that the residents' bathroom floor was dry and free of a liquid substance. This failure has resulted in one resident (R1) slipping on the bathroom floor and sustaining fractures to her ankle. Findings include: R1 is [AGE] year-old with diagnoses including but not limited to: morbid obesity, epilepsy, vitamin D deficiency, type 2 diabetes mellitus and hypertension. R1 has a BIMS (Brief Interview of Mental Status) score of 15, which indicates cognitively intact. On 1/5/26 at 2:43 PM, R1 stated the following, I was discharged from the hospital on October 9, 2025, and am now at a different nursing facility. My ankle was broken in three places while in the last nursing home (named facility). I was going to the restroom in the middle of the night about 2:00 AM. The bathroom is down the hall from my bedroom. I was walking into the bathroom and there was no light or wet floor sign. The floor was really wet with water. I slipped and fell and began to yell for help. When I slipped and fell, the CNAs (Certified Nurse Assistants) called 911 and the EMTs (Emergency Medical Technicians) got me off the floor and transferred me to the hospital. The x-rays at the hospital revealed that my ankle was broken in several places. I am still recovering from the fracture. On 1/7/26 at 11:28 am, V2 DON (Director of Nursing) stated the following, I was told that R1 slipped and fell on the bathroom floor on water. The agency nurse (V28) told me that the bathroom floor was wet. I would expect the nursing staff to get the water up from the floor and place a wet sign there to prevent a patient from falling. I cannot contact V28 (agency nurse). She (V28) is the nurse that was assigned to R1 on the night of the fall. On 1/8/26 at 12:25 pm, V29 (Nurse Practitioner) stated the following, fall prevention should be in place for all residents. The floors should be free of waste, rugs or carpets. Liquid on the floor is considered a fall risk. The liquid is a risk because resident can slip and fall on the liquid. Some long-term effects of a bone fracture may include weakness in extremity, difficulty walking, chronic pain and low bone density. Un-witnessed Fall report dated 10/5/25 documents the following nurse's description by V28, during rounds, RN (Registered Nurse/ V28) was alerted by the sound of someone calling for help emanating from the bathroom. The resident (R1) was found lying on the floor, the fall was unwitnessed. An immediate physical assessment was conducted. The resident (R1) reported experiencing pain and exhibiting a limp left foot. Emergency Department Provider note dated 10/5/25 documents, R1 states she lives in named nursing facility and was walking to the restroom. During this time, R1 states that the floor was wet and that she (R1) tripped and fell, landing on her ankle. Emergency Department Provider noted dated 10/5/25 documents the following: Left ankle deformity and ecchymosis present; tenderness present; decreased range of motion. Emergency Department Imaging results dated 10/5/25 documents, left ankle trimalleolar fracture with mild posterior displacement of the distal fibula fracture fragments. Facility policy titled Housekeeper Job Description documents the following as part of essential duties and responsibilities: clean floors, to include sweeping, damp/ wet mopping, stripping, waxing, buffing and disinfecting in accordance with proper safety precautions.</p> | | |