

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E177	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/27/2025
NAME OF PROVIDER OR SUPPLIER Crestwood Terrace		STREET ADDRESS, CITY, STATE, ZIP CODE 13301 South Central Avenue Crestwood, IL 60445	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Actual harm Residents Affected - Few	<p>Based on observation, interview and record review, the facility failed to follow their abuse policy and failed to protect one resident (R3) from both physical and sexual abuse by R2. This failure affected one (R3) of seven residents (R1, R2, R3, R4, R5, R6, and R7) reviewed for abuse. These failures resulted in R3 being physically and sexually assaulted by R2 and R3 also suffering psychosocial harm stating feelings of fear and nightmares. Findings include:R3's face sheet documents diagnose that include but are not limited to major depressive disorder and suicidal ideations.R3's Final Report titled, Final Investigation of Allegation of Abuse, dated 12/24/2025, documents, in part, R3 reported that on 12/20/25 she (R3) went into the shower room after breakfast to take a shower. Reportedly while in the shower R3 stated that she (R3) heard the door open and that she (R3) saw some shoes. R3 stated that she (R3) yelled get out I'm in here. R3 stated that the male co- resident R2 came into the shower and forced himself (R2) on her (R3). R3 stated that she (R3) yelled for help and another co-resident opened the door, R5 stated that he (R5) yelled for staff. Staff intervened immediately and separated both residents. Conclusion of Investigation: Based on the investigation conducted, review of the medical records, and the residents involved, it could be concluded that R2 did enter the shower while female co-resident (R3) was taking a shower. R2 reported that they had sex. Resident (R3) stated that she (R3) did not consent and that she (R3) was forced. Resident (R2) appeared to be having symptoms related to his (R2) diagnosis of mental illness schizoaffective disorder.On 12/25/2025 at 12:28pm, R3 said that R3 was showering and had drawn the shower curtain when the bathroom door opened. R3 observed someone wearing black shoes enter the area. R3 told the person to leave; however, the individual did not comply and drew the shower curtain back. R3 then seen R2 and then R2 removed R2's pants. R3 reported that R2 used physical force to restrain R3 against the wall and grabbed R3 by the neck, causing fear of I thought he (R2) was going to snap my neck. R3 stated, that R2 demanded a kiss, and R3 complied due to fear. R3 reported being forced into a corner and that a sexual assault occurred. R3 said, I'm (R3) not sure if he (R2) penetrated the anus or vagina. I was so scared. R3 stated that another resident (R5) entered the shower room and ran for help. Staff came and helped. R3 stated that R3 then went to the bathroom and observed blood when wiping both the front and back of the body's private area. R3 stated that the blood was collected by staff. R3 reported that law enforcement responded and that R3 was transported by ambulance to the hospital, where an interview was conducted. R3 stated that a sexual assault forensic examination was completed. R3 reported that staff typically supervise residents during showering but could not recall which staff member provided shower supplies on that date. R3 stated that shower supplies are accessed through staff. R3 expressed feeling unsafe in the facility and stated concern that the incident could occur again. R3 said, I'm scared someone else might do this to me again. The nightmares are horrible. R3's BIMS (Brief Interview Mental Status) score, dated 11/20/25, is 14 which indicates R3 is cognitively intact. R3's At Risk for Abuse Assessment, dated 6/08/25, is 3 which indicates R3 may be at risk for abuse. R3's At Risk for Abuse Assessment, dated 12/22/25, is 2 which indicates R3 may be at risk for abuse. R3's care plan, dated 6/08/2025, documents, in part, (R3) is at risk for abuse/neglect based on the comprehensive assessment as evidenced by: (R3) has a diagnosis of mental illness. (R3) has experienced recent incident of sexual assault.R2's face sheet documents diagnoses that include but are not limited to schizoaffective disorder, mild neurocognitive disorder due to known physiological condition with behavioral disturbance, suicidal ideations, and pervasive developmental disorder.R2's BIMS (brief interview mental status) score, dated 11/30/25, is 15 which indicates R2 is cognitively intact.R2's progress note, dated 12/20/25 at 10:40am, per V9 (Licensed Practical Nurse/LPN) documents, in part, Writer was notified that resident (R2) enter the shower room where a female resident (R3) was taking a shower and force himself (R2) on her (R3). Resident (R2) was immediately place on one-on-one monitoring and 911 called. Police arrived and resident (R2) was taken into custody.R2's Aggression and Violence History and Screening Assessment, dated 1/15/25, documents, in part, Did resident (R2) have a recent/have a history of aggressive/agitated behavior? (destruction of property, physical altercation with others, fire setting, or other violent acts): YES.R2's CHIRP (Criminal History Information Response Process, dated 8/05/25, documents, in part, HIT: Charges of Battery/Makes Physical Contact; Burglary; and Criminal Trespassing.R2's care plan, dated 1/15/2025, documents, in part, (R2) displays socially inappropriate and maladaptive behavior. R2 attempted to come out from shower room undressed.R2's care plan, dated 3/30/2025, documents, in part, (R2) display aggressive, inappropriate attention-seeking behavior. (R2) has verbal altercation with staff R2's progress note, dated</p>		