

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E392	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/27/2025
NAME OF PROVIDER OR SUPPLIER West Chicago Terrace		STREET ADDRESS, CITY, STATE, ZIP CODE 928 Joliet Road West Chicago, IL 60185	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to provide cool and comfortable room environments. This applies to 5 of 5 residents (R1, R2, R3, R5 and R17) reviewed for comfortable room environments in a sample of 17.</p> <p>The findings include:</p> <p>1. Face sheet, printed 6/27/25, shows R1 resided on the A hall of the facility. MDS (Minimum Data Set), dated 5/5/25, shows R1 was cognitively intact.</p> <p>On 6/23/25 at 11:45 AM, R1 stated at that moment her room temperature was acceptable but for the prior two weeks the temperature of their room was very hot, uncomfortable and unbearable. R1 stated her room was so hot she threatened to call IDPH (Illinois Department of Public Health) if the air conditioning was not repaired. R1 stated facility administration offered to move her to a different room but R1 stated she felt like all of the rooms were too hot in the facility because the air conditioner was not working correctly. At 1:50 PM, R1 stated the facility needed to fix their air conditioner that had not worked properly for days instead of asking her to move rooms.</p> <p>On 6/23/25 at 11:00 AM, V1 (Administrator) stated the air conditioners were breaking recently and the facility had repair services out to repair the air conditioners. At 1:04, V1 stated air conditioners at the facility were broken on 6/17/25, 6/21/25, 6/22/25, and 6/23/25 including the air conditioner that supplied cool air for R1's room.</p> <p>On 6/23/25 at 11:32 AM, V3 (Maintenance) stated the maintenance department was trying to keep the air conditioners running. V3 stated there were two air conditioners for each of the five resident wings. V3 stated he replaced a fan on one of the E hall units, recently replaced freon in one of the C hall units, and one A hall unit was functioning intermittently since approximately one week prior. V3 stated the A hall unit would work for a few hours and then another part would break and require repair. V3 stated he was checking temperatures of rooms and one of the rooms reached 80 degrees F during his monitoring.</p> <p>On 6/23/25 at 1:18 PM, V4 (Regional Maintenance) stated several of the facility air conditioning units required repair and were not working for periods of time. V4 stated one of the A hall air conditioners was not working from 6/17/25-6/19/25 because they were trying to locate freon to repair the unit. V4 stated one of the E hall units broke overnight the night prior and the residents were opening windows which was causing the temperature to rise further.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Grievance, dated 6/17/25, shows R1 complained her room was too warm. The grievance shows the facility offered a different room with air conditioning and R1 declined.</p> <p>Progress notes, date 6/17/25, shows R1 was offered an air conditioning room for sleeping while her air conditioning was being repaired bur R1 declined.</p> <p>2. Face sheet, printed 6/27/25, shows R2 resided on the E hall of the facility. MDS, dated [DATE], shows R2 was cognitively intact.</p> <p>On 6/23/25 at 12:20 PM, R2 stated, It's hot at times. R2 stated his room temperature improved since the day prior when the room temperature was almost unbearable because it was so hot outside, and the temperature of his room became very hot. At 2:00 PM, R2 stated it was warmer than usual in his room and uncomfortable. R2's room temperature measured 78 degrees F (Fahrenheit) and the humidity measured 60%.</p> <p>3. Face sheet, printed 6/27/25, shows R3 resided on the E hall of the facility. MDS, dated [DATE], shows R3's cognition was moderately compromised.</p> <p>On 6/23/25 at 12:18 PM, R3 stated his room becomes warm. R3's room temperature measured 80 degrees F and 61% humidity. At 2:00 PM, R3's room temperature measured 79 degrees F and the humidity measured 61%.</p> <p>4. MDS, dated [DATE], shows R5 was cognitively intact.</p> <p>On 6/23/25 at 11:40 AM, R5 stated her room was warm on and off on 6/25/25 and at that time did not feel hot. R5 stated on 6/24/25 her room was very hot. R5's room temperature measured 76 degrees F and the humidity was 54%.</p> <p>5. MDS, dated [DATE], shows R17 was cognitively intact.</p> <p>On 6/23/25 at 12:00 PM, R17 had his window open and V3 (Maintenance) asked R17 to close his window because the outside temperature was very hot. R17 replied that his room was very hot, and he needed his window open to provide air circulation.</p> <p>On 6/23/25 at 11:30 AM, the resident room temperatures were measured and showed the following:</p> <ul style="list-style-type: none"> - Hall C temperatures measured between 77-78 degrees F and the humidity ranged between 60-62% - Hall E temperatures measured between 78-79 degrees F and the humidity ranged between 59-61%. <p>On 6/23/25 at 2:00 PM, the resident room temperatures were measured and showed the following.</p> <ul style="list-style-type: none"> - Hall E temperatures measured between 78-79 degrees F and the humidity ranged between 59-62%. - Hall C temperatures measured between 77-78 degrees F and the humidity ranged between 60-62%. <p>During the measurements, V3 stated all of the facility air conditioning units were functioning.</p> <p>(continued on next page)</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 6/24/25 at 4:00 PM the resident room temperatures were measured and showed the following:</p> <ul style="list-style-type: none"> - Hall C: 4 rooms measured 78 degrees, 1 room measured 79 degrees F, and 3 rooms measured 80 degrees F - Hall E: 2 rooms measured 79 degrees F, 4 rooms measured 80 degrees F, 3 rooms measured 81 degrees F, and 2 rooms measured 82 degrees F. <p>On 6/25/25 at 4:00 PM, the resident room temperatures were measured and showed the following:</p> <ul style="list-style-type: none"> - Hall E: 2 rooms measured 78 degrees F, 2 rooms measured 79 degrees F, and 3 rooms measured 80 degrees F. The hall rooms' humidity measured between 63-64%. <p>On 6/25/25 at 11:24 AM, V5 (Regional Maintenance Supervisor) stated an air conditioning unit on the E hall froze the day prior and the staff defrosted the unit, got the unit running again, and the unit froze up again.</p> <p>On 6/25/25 at 5:45 PM, V1 stated she was aware of the elevated resident room temperatures and stated the E hall unit needed an additional repair.</p> <p>On 6/26/25 at 8:00 AM, V1 stated the E hall air conditioning unit was broken and maintenance was at the facility evaluating the units.</p> <p>On 6/26/25 at 9:04 AM, V7 (Regional Maintenance) stated they were repairing the E hall air conditioning unit. V7 stated he was not aware of the elevated temperatures in the resident rooms on 6/25/25 at 4:00 PM but would investigate.</p> <p>Facility Emergency Operations Plan, effective 6/2025, shows, 2. Maintenance will check all AC units to assure they are operating properly.</p>		