

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14E579	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/17/2025
NAME OF PROVIDER OR SUPPLIER LA Bella of Sterling		STREET ADDRESS, CITY, STATE, ZIP CODE 3601 Sixteenth Avenue Sterling, IL 61081	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Based on observation, interview and record review the facility failed to maintain comfortable temperatures in the facility. This failure has the potential to effect all 41 residents residing in the facility. The findings include: The facility provided resident roster shows there were 41 residents residing in the facility on 12/15/2025. On 12/15/25 at 9:28 AM, during initial tour of the building the west hallway, group and activity (TV) room in the west wing, and the nursing station outside of the west hallway were felt to be very cold. On 12/15/25 at 9:48 AM, The main dining area of the facility felt cold, and the back half of it felt even colder. R2 and R4 were sitting in the dining room finishing breakfast and said some areas of the building are cold, including the shower rooms, the dining room and other rooms. On 12/15/25 at 10:26 AM, V3 (Maintenance) said the building is very old and needs new windows. V3 said the building has electric floor heating in certain areas, and in some resident rooms in the west wing, there are electric heat vents in the wall. V3 said it is difficult to maintain temperatures throughout the building due to the boiler system pushing out enough to heat all the areas, and we had arctic cold temperatures last weekend. V3 said the TV room in the west wing does not have an electric heating register on the floor. V3 said he uses an infrared heating gun to take temperatures in the building. On 12/15/25 at 10:28 AM, the surveyors and V3 went throughout the building and took temperatures in various rooms and common areas, The temperatures were all taken with the facilities temperature gun and were as follows: The wall temperature was 50.0 degrees Fahrenheit (F) in the [NAME] unit TV room. The group room temperature was 53.3 F on one wall and the wall across from the window was registering at 56.3 F. The [NAME] hallway between rooms 33-34 registered at 57.2 F. R9 and R13's room in the [NAME] wing, was very cold and R13 said the electric heating unit on their wall had not been working properly for a week or so. R9 and R13's room temperature registered at 53.3 F on the wall next to the window by R13's bed. V3 said the heating units in the wall are old and he has replaced the one in R13's room several times and they quit working so a brand new one will need to be gotten. The main dining room temperature in the back room registered at 53.9 F. V3 and the surveyor felt the electric radiator on the floor and it was cold to the touch. R2's room temperature was registered at 63.5 F. On 12/15/25 at 12:28, V3 and the surveyor went to temp the shower rooms, the South shower had an exhaust fan in the ceiling and you could feel the cold air coming down from it. The temperature from that fan registered at 41.3 F and the wall temperature was 57.5 F. The North shower exhaust fan on the ceiling registered at 35.0 F and the wall temperature was 56.3 F. V3 said he was not aware of the draft coming from the exhaust fans and that is due to the attic being above them. On 12/15/25 at 12:43 PM, V8 (Certified Nursing Assistant/CNA) was sitting at the CNA station wearing a hat and layered clothing. V8 said the temperature in the building had gotten colder over the weekend. On 12/15/25 9:30 AM, V7 (Kitchen Supervisor) said when I came in this past Saturday morning it was colder in the building, Sunday was still cold. Residents were wearing jackets over the weekend. I don't know if anyone called V3 to report it. On 12/16/25 at 9:36 AM, V1 (Administrator) said it was reported to her over the weekend that the building was drafty but she was not aware it was cold in certain areas until she arrived to work on 12/15/25. V1 said she was also not made aware that the shower rooms were cold. On 12/16/25 at 10:35 AM, V4 (Registered Nurse/RN) said the building temperature was okay on Thursday (12/11), but when I came in on Saturday it was cold in the building. Residents were wearing jackets. The nurses station was tolerable, but the CNA station was cold. Residents were saying it was cold. I did not call anyone, I thought they knew about it. On 12/16/25 at 12:06 PM, V2 (Director of Nursing) said no one called me about the cold building over the weekend, the staff call for everything else you would think they would have called me. On 12/16/25 at 9:56 AM, V3 said the thermostat was replaced in the back half of the dining room and the register was working. V3 also said he had a company in on 12/15/25 and the brought in portable units to help try to push the heat through the system better. V3 said he also covered the exhaust fans to the shower rooms. V3 and the surveyor went to take temperatures again. R2's room registered at 68 F. The back of the dining area registered at 69 F. The west hallway still felt chilly and registered at 60.0 F. The North shower registered at 69 F and the South shower room was 68.2 F. The maintenance log shows on 11/30/25 R9 and R13 had first reported issues with the heating unit in the room. The facility provided not dated, Loss of heating or Cooling policy shows the facility will take immediate action to maintain the temperatures between 71-81 degrees Fahrenheit.</p>		