

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155038	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/22/2024
NAME OF PROVIDER OR SUPPLIER Waters Edge Village		STREET ADDRESS, CITY, STATE, ZIP CODE 2200 West White River Blvd Muncie, IN 47303	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40339</p> <p>Based on record review and interview, the facility failed to ensure narcotic medication administration was documented according to policy for 3 of 3 residents (Resident A, E, and F), and that controlled substance reconciliation was complete and accurate according to facility policy for 3 of 3 medication carts, to assure medications were not diverted by a staff member.</p> <p>Findings include:</p> <p>Review of a Facility Reported Incident dated 9/26/24 at 1:20 p.m., indicated Resident A had reported she had not received her scheduled pain medication on 9/25/24 from the night nurse. Following an investigation, LPN 3 was suspended until the investigation could be completed.</p> <p>a. The clinical record review for Resident A was completed on 10/22/24 at 10:38 a.m. Diagnoses included schizoaffective disorder/depressive type, anxiety disorder, and chronic pain syndrome. She admitted to the facility on [DATE].</p> <p>A physician's order, dated 9/13/24, indicated to give morphine (pain medication) extended release 15 mg (milligram) every eight hours for pain. The order was discontinued on 9/18/24.</p> <p>A current physician's order, dated 9/18/24, indicated to give morphine extended release 30 mg, every eight hours for pain.</p> <p>A review of the documentation of narcotic administration indicated the following:</p> <p>On 9/13/24 at 5:00 a.m., an EDK (emergency drug kit) Narcotic form was completed for Morphine 15 mg extended release. A note on the form indicated the pharmacy had authorized one tablet to be removed. The form indicated two tablets were removed. The form was signed by LPN 3.</p> <p>On 9/15/24 at 5:00 a.m., an entry on the narcotic medication count sheet for Resident A had an entry signed by LPN 3 that was marked out with a line through it, and the word dropped indicated next to her signature indicating destruction of the dropped medication. The entry lacked any other staff initials, signature, or indication of disposal. An entry below indicated another dose was removed on 9/15/24 at 6:00 am.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 9/24/24 at 5:00 a.m., entry on the narcotic medication count sheet for Resident A had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated and timed 9/24/24 at 5:00 a.m.</p> <p>b. The clinical record review for Resident E was completed on 10/22/24 at 9:20 a.m. Diagnoses included colon cancer, malnutrition, and colostomy. The resident was admitted on [DATE] and was discharged to another facility on 10/7/24.</p> <p>A physician's order, dated 6/18/24, indicated to provide hydrocodone-acetaminophen (narcotic pain medication) 5-325 mg, every four hours as needed for moderate to severe pain. The order was discontinued on 7/25/24.</p> <p>A physician order, dated 7/25/24 indicated to provide hydrocodone-acetaminophen 10-325 mg, every four hours as needed for pain. The order was discontinued on 9/23/24.</p> <p>A physician's order, dated 9/23/24, indicated to provide hydrocodone-acteaminophen 5-325 mg, every four hours as needed for pain. The order was discontinued on 10/7/24.</p> <p>On 7/19/24 at 9:00 p.m., an entry on the narcotic medication count sheet for Resident E had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation of reason for duplicate pills being obtained or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated on 7/19/24 at 9:00 p.m.</p> <p>On 7/28/24 at 3:30 a.m., an entry on the narcotic medication count sheet for Resident E had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation of reason for duplicate pills being obtained or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated on 7/18/24 at 3:30 a.m.</p> <p>On 8/24/24 at 2:30 a.m., an entry on the narcotic medication count sheet for Resident E had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation of reason for duplicate pills being obtained or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated on 8/24/24 at 2:40 a.m.</p> <p>c. The clinical record review for Resident F was completed on 10/22/24 at 10:05 a.m. Diagnoses included chronic kidney disease III, diabetes mellitus type II, acute respiratory failure, and depression. The resident was admitted on [DATE].</p> <p>A physician order, dated 5/24/24, indicated to provide oxycodone (pain medication) 5 mg, every four hours as needed. The order was discontinued on 7/11/24.</p> <p>A physician's order, dated 7/11/24, indicated to provide hydrocodone-acetaminophen 5-325 mg, every six hours as needed.</p> <p>On 7/19/24 at 7:00 p.m., an entry on the narcotic medication count sheet for Resident F had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation of reason for duplicate pills being obtained or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated on 7/19/24 at 7:00 p.m.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/24/24 at 4:30 a.m., an entry on the narcotic medication count sheet for Resident F had an entry signed by LPN 3 that was marked out with a line through it, and the word dropped indicated next to her signature. The record lacked a staff co-signature/initials indicating destruction of the dropped medication. An entry below indicated another pill was removed by LPN 3 and was dated on 8/24/24 at 4:30 a.m.</p> <p>On 9/7/24 at 3:30 a.m., an entry on the narcotic medication count sheet for Resident F had an entry signed by LPN 3 that was marked out with a line. The record lacked an explanation of reason for duplicate pills being obtained or staff co-signature/initials. An entry below indicated another pill was removed by LPN 3 and was dated on 9/7/24 at 3:30 a.m.</p> <p>2. Review of the medication cart narcotic Shift Change Verification of Controlled Substances sheet, included the following:</p> <p>a. The [NAME] 100 hall, [NAME] 200 hall, and Memory Care unit medication carts for August 2024 lacked documentation for item count which includes number of cards, bottles, or boxes containing narcotic medications. The record lacked any additions or removals of narcotic medications.</p> <p>b. The [NAME] 100 hall, [NAME] 200 hall, and Memory Care unit medication carts for September 2024 lacked documentation through night shift on 9/27/24 for item count which includes number of cards, bottles, or boxes containing narcotic medications. The record lacked any additions or removals of narcotic medications through this time.</p> <p>During an interview on 10/22/24 at 11:38 a.m., the DON indicated the staff should have reported any incomplete or incorrect documentation entered by LPN 3 when performed the shift to shift narcotic counts. She indicated the staff were not completing the narcotic count shift to shift record appropriately and thoroughly. She has performed staff education upon completing the investigation of possible diversion of narcotic medications. She had been unable to determine an accurate count of the potential diverted narcotic medications due to poor shift to shift documentation.</p> <p>A current facility policy, dated 11/2015, titled, Controlled Substances, provided by the Administrator on 10/21/24 at 2:44 p.m., included: Policy The staff at the Community must also maintain strict records of the controlled substances stored in the Community as well as the dose given to the resident. It is essential to make certain the resident requiring the controlled substance receives it as ordered by the physician . Procedure .5.all unused medication will be destroyed with two licensed nurses and document on the medication destruction logs.</p> <p>A current facility policy, dated 2/1/2018, titled, Inventory of Controlled Substances, provided by the DON on 10/22/24 at 9:10 a.m., included: Policy: It is the policy of [provider name] to ensure that the incoming and outgoing nurses count all controlled substances at the change of each shift and document on the Shift Change Verification of Controlled Substances form. Procedure: .The on-coming and off-going nurse will also count the narcotic cards, boxes, and bottles to ensure accurate reconciliation. The off-going nurse will document an explanation on the Shift Change Verification of Controlled Substance form if there are any discrepancies or changes with the card, box, or bottle counts. If there are unexpected changes in the shift verification of controlled substances the Director of Nursing Services will be notified immediately.</p> <p>This Federal deficiency is related to Complaint IN00444118.</p> <p>(continued on next page)</p>		

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