

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155209	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/04/2024
NAME OF PROVIDER OR SUPPLIER  Waters of Clifty Falls, The		STREET ADDRESS, CITY, STATE, ZIP CODE  950 Cross Ave Madison, IN 47250	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>34231</p> <p>Based on interview and record review, the facility failed to ensure medication errors did not occur for 1 of 4 residents reviewed for medication administration.</p> <p>Findings include:</p> <p>The clinical record for Resident E was reviewed on 4/3/24 at 12:30 p.m. The diagnosis included, but was not limited to, anxiety.</p> <p>The physicians order, dated 6/9/23, indicated the resident was to receive Clonazepam (narcotic anti-anxiety medication), 0.5 mg (milligrams) three times a day.</p> <p>The January 2024 medication administration record(MAR) indicated the Clonazepam was to be administered at 6:00 a.m., 2:00 p.m. and 10:00 p.m.</p> <p>Review of the January 2024 controlled drug record indicated on 1/5/24, the resident received an additional dose at 9:00 a.m.</p> <p>The clinical record lacked documentation of a physicians' order for the additional dose administered on 1/5/24.</p> <p>The January 2024 MAR indicated on 1/26/24 at 10:00 p.m., the resident received the scheduled dose of Clonazepam.</p> <p>The January 2024 controlled drug record lacked documentation of the administration of the Clonazepam.</p> <p>On 4/4/24 at 1:13 p.m., the Assistant Director of Nursing indicated the additional Clonazepam administered on 1/5/24 appeared to be a medication error as he could not find any orders or documentation for the additional dose administered.</p> <p>During an interview on 4/4/24 at 2:26 p.m., the Director of Nursing indicated if a medication was signed off on the MAR as administered but not on the controlled drug record, it would be a medication error.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/4/24 at 1:32 p.m., the Assistant Director of Nursing provided a current, undated copy of the document titled Medication Administration Errors. It included, but was not limited to, Procedure .A medication error is any preventable event that may cause or lead to inappropriate medication use .Administration-based errors . Medication administered without an order .Missed medication</p> <p>This Citation relates to Complaint IN00429501</p> <p>3.1-48(c)(1)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>34231</p> <p>Based on interview and record review, the facility failed to ensure residents' medication administration records accurately reflected the administration of narcotic pain medication for 4 of 4 residents; and failed to account for controlled drug record forms for 3 of 4 residents reviewed for medical records. (Residents C, D, E and F)</p> <p>Findings include:</p> <p>1. The clinical record for Resident C was reviewed on 4/3/24 at 12:01 p.m. The resident's diagnoses included, but were not limited to, neuropathy and chronic pain.</p> <p>The January 2024 and February 2024 medication administration records (MAR) indicated the resident was to receive Hydrocodone-Acetaminophen (narcotic pain medication) 5-325 mg (milligrams) 4 times a day for pain at 9:00 a.m., 1:00 p.m., 5:00 p.m. and 9:00 p.m.</p> <p>The January MAR lacked documentation of the administration of the medication on 1/8/24 at 5:00 p.m. and the February 2024 MAR lacked documentation of the administration on 2/20/24 at 5:00 p.m.</p> <p>The clinical record lacked documentation of the resident's administered narcotic count sheets (controlled drug reports) for the following dates:</p> <p>-1/1/24 at 9:00 a.m. through 1/15/24 at 5:00 p.m.</p> <p>-1/23/24 at 1:00 p.m. through 1/31/24 at 1:00 p.m.</p> <p>-2/8/24 at 9:00 a.m. through 2/24/24 at 9:00 p.m.</p> <p>-3/3/24 at 5:00 p.m. through 3/9/24 at 1:00 p.m.</p> <p>-3/16/24 at 5:00 p.m. through 3/24/24 at 1:00 p.m.</p> <p>During an interview on 4/4/24 at 11:24 a.m., the ADON (Assistant Director of Nursing) indicated he had searched for the requested controlled drug reports and could not find them anywhere.</p> <p>During an interview on 4/4/24 at 1:00 p.m., LPN (Licensed Practical Nurse) 5 indicated when a medication/narcotic was administered, it was to be signed out on the narcotic count sheet and then signed off on the MAR to show the medication had been administered.</p> <p>2. The clinical record for Resident D was reviewed on 4/3/24 at 12:15 p.m. The resident's diagnoses included, but were not limited to, low back pain, osteopenia and peripheral autonomic neuropathy.</p> <p>Review of the January 2024 MAR indicated the resident was to receive Tramadol (pain medication) 50 mg every 6 hours as needed for pain.</p> <p>(continued on next page)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The January 2024 controlled drug report indicated the medication was signed out as given on the following dates and times:</p> <ul style="list-style-type: none"> <li>-1/27/24 at 5:30 p.m.</li> <li>-1/28/24 at 1:00 a.m.</li> <li>-1/28/24 at 9:00 p.m.</li> <li>-1/30/24 at 10:00 a.m.</li> <li>-1/31/23 at 10:50 a.m.</li> <li>-1/31/24 at 4:50 p.m.</li> </ul> <p>The January 2024 MAR lacked documentation of the medication administered on the above dates and times.</p> <p>Review of the February 2024 MAR indicated the resident was to receive Tramadol 50 mg every 6 hours as needed for pain. The order for every 6 hours as needed was discontinued on 2/8/24 and a new order for the Tramadol 50 mg every 4 hours was obtained.</p> <p>The February 2024 controlled drug report indicated the medication was signed out as given on the following dates and times:</p> <ul style="list-style-type: none"> <li>-2/01/24 at 10:00 a.m.</li> <li>-2/02/24 at 9:00 a.m. and 4:00 p.m.</li> <li>-2/03/24 at 2:00 a.m.</li> <li>-2/04/24 at 8:10 p.m.</li> <li>-2/05/24 at 10:00 a.m., 4:00 p.m. and 10:00 p.m.</li> <li>-2/06/24 at 7:00 a.m. and 9:00 p.m.</li> <li>-2/08/24 at 8:00 p.m.</li> <li>-2/09/24 at 10:00 a.m. and 4:00 p.m.</li> <li>-2/10/24 at 9:00 a.m. and 8:00 p.m.</li> <li>-2/11/24 at 9:00 a.m. and 9:00 p.m.</li> <li>-2/12/24 at 10:00 a.m. and 8:00 p.m.</li> <li>-2/13/24 at 9:00 a.m.</li> </ul> <p>(continued on next page)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-2/14/24 at 9:00 a.m. and 9:00 p.m.</p> <p>-2/15/24 at 9:00 a.m. and 7:30 p.m.</p> <p>-2/16/24 at 11:00 a.m.</p> <p>-2/17/24 at 8:00 p.m.</p> <p>-2/18/24 at 8:00 p.m.</p> <p>-2/19/24 at 9:00 a.m. and 9:30 p.m.</p> <p>-2/20/24 at 9:00 a.m. and 9:00 p.m.</p> <p>-2/21/24 at 8:20 p.m.</p> <p>-2/22/24 at 9:00 p.m.</p> <p>-2/23/24 at 6:30 a.m., 2:15 p.m. and 7:15 p.m.</p> <p>-2/24/24 at 9:00 a.m.</p> <p>-2/25/24 at 9:00 a.m. and 9:00 p.m.</p> <p>-2/26/24 at 8:00 p.m.</p> <p>-2/27/24 at 9:00 a.m. and 3:30 p.m.</p> <p>-2/28/24 at 9:00 a.m. and 9:00 p.m.</p> <p>-2/29/24 at 9:00 a.m. and 9:00 p.m.</p> <p>The February 2024 MAR lacked documentation of the medication administered on the above dates and times.</p> <p>The March 2024 MAR indicated the resident was to receive Tramadol 50 mg every 4 hours as needed for pain.</p> <p>The March 2024 controlled drug record indicated the resident received the medication on the following dates and times:</p> <p>-3/01/24 at 9:00 p.m.</p> <p>-3/03/24 at 8:30 p.m.</p> <p>-3/04/24 at 4:00 a.m., 9:00 a.m. and 8:30 p.m.</p> <p>-3/05/24 at 9:00 a.m., 3:00 p.m. and 8:00 p.m.</p> <p>(continued on next page)</p>

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-3/06/24 at 7:00 p.m.</p> <p>-3/08/24 at 9:00 a.m. and 7:30 p.m.</p> <p>-3/09/24 at 6:25 p.m.</p> <p>-3/10/24 at 10:00 a.m.</p> <p>-3/11/24 at 8:00 a.m. and 8:30 p.m.</p> <p>-3/12/24 at 7:20 a.m.</p> <p>-3/13/24 at 7:00 a.m., 1:00 p.m. and 8:00 p.m.</p> <p>-3/14/24 at 9:00 a.m.</p> <p>-3/15/24 at 8:00 a.m. and 2:00 p.m.</p> <p>-3/16/24 at 8:00 p.m.</p> <p>-3/17/24 at 6:30 p.m.</p> <p>-3/18/24 at 4:00 a.m., 10:00 a.m. and 4:00 p.m.</p> <p>-3/19/24 at 12:20 a.m., 8:00 a.m. and 8:00 p.m.</p> <p>-3/23/24 at 4:00 a.m. and 6:00 p.m.</p> <p>-3/24/24 at 4:00 a.m. and 7:00 p.m.</p> <p>-3/25/24 at 5:00 a.m. and 4:00 p.m.</p> <p>-3/26/24 at 9:00 a.m.</p> <p>-3/27/24 at 8:00 a.m. and 9:15 p.m.</p> <p>-3/29/24 at 10:00 p.m.</p> <p>-3/30/24 at 8:00 p.m.</p> <p>-3/31/24 at 5:00 a.m. and 7:45 p.m.</p> <p>The March 2024 MAR lacked documentation of the medication administered on the above dates and times.</p> <p>3. The clinical record for Resident E was reviewed on 4/3/24 at 12:30 p.m. The resident's diagnoses included, but were not limited to, chronic pain syndrome and anxiety.</p> <p>(continued on next page)</p>

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The January 2024 MAR indicated the resident was to receive Percocet (narcotic pain medication) 10-325 mg every 6 hours as needed for pain.</p> <p>The January 2024 controlled drug record indicated the resident received the medication on the following dates and times:</p> <ul style="list-style-type: none"> <li>-1/01/24 at 1:00 p.m. and 9:00 p.m.</li> <li>-1/02/24 at 12:30 p.m. and 9:30 p.m.</li> <li>-1/03/24 at 6:00 a.m., 2:30 p.m. and 9:00 p.m.</li> <li>-1/04/24 at 11:00 p.m.</li> <li>-1/05/24 at 9:00 a.m., 3:00 p.m. and 11:55 p.m.</li> <li>-1/06/24 at 9:00 p.m.</li> <li>-1/07/24 at 11:00 p.m.</li> <li>-1/09/24 at 11:40 a.m. and 11:15 p.m.</li> <li>-1/10/24 at 7:00 p.m.</li> <li>-1/11/24 at 2:40 p.m. and 9:00 p.m.</li> <li>-1/13/24 at 5:30 a.m. and 1:45 p.m.</li> <li>-1/15/24 at 1:00 a.m., 7:00 a.m. and 1:00 p.m.</li> <li>-1/16/24 at 5:00 a.m.</li> <li>-1/17/24 at 7:00 p.m.</li> <li>-1/18/24 at 2:00 a.m., 8:00 a.m., 2:00 p.m. and 9:00 p.m.</li> <li>-1/19/24 at 12:50 p.m.</li> <li>-1/20/24 at 2:10 p.m. and 9:00 p.m.</li> <li>-1/21/24 at 1:00 p.m. and 9:00 p.m.</li> <li>-1/22/24 at 12:30 p.m.</li> <li>-1/23/24 at 12:00 a.m., 12:00 p.m. and 11:00 p.m.</li> <li>-1/24/24 at 5:00 a.m., 11:00 a.m. and 6:00 p.m.</li> </ul> <p>(continued on next page)</p>

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-1/26/24 at 5:00 a.m., 11:00 a.m., 4:00 p.m. and 10:00 p.m.</p> <p>-1/27/24 at 2:00 p.m.</p> <p>-1/28/24 at 4:00 a.m., 9:00 a.m. and 2:00 p.m.</p> <p>-1/29/24 at 1:00 p.m. and 11:00 p.m.</p> <p>-1/30/24 at 8:00 a.m., 2:00 p.m. and 10:00 p.m.</p> <p>-1/31/24 at 12:00 p.m.</p> <p>The January 2024 MAR lacked documentation of the medication administered on the above dates and times.</p> <p>The clinical record lacked documentation of the resident's administered narcotic count sheets (controlled drug reports) from 2/3/24 through 3/31/24.</p> <p>4. The clinical record for Resident F was reviewed on 4/3/24 at 12:43 p.m. The resident's diagnoses included, but were not limited to, Parkinson's disease and arthritis.</p> <p>The January 2024 MAR indicated the resident was to receive Hydrocodone-Acetaminophen (narcotic pain medication) 5-325 mg every 6 hours as needed for pain.</p> <p>The January 2024 controlled drug record indicated the medication was administer to the resident on the following dates and times:</p> <p>-1/01/24 at 9:00 p.m.</p> <p>-1/03/24 at 9:00 p.m.</p> <p>-1/04/24 at 9:00 p.m.</p> <p>-1/07/24 at 9:00 p.m.</p> <p>-1/09/24 at 9:05 a.m.</p> <p>-1/11/24 at 10:00 a.m. and 9:00 p.m.</p> <p>-1/14/24 at 10:00 p.m.</p> <p>-1/15/24 at 9:00 a.m. and 9:00 p.m.</p> <p>-1/16/24 at 9:00 p.m.</p> <p>-1/17/24 at 9:00 p.m.</p> <p>-1/18/24 at 7:00 a.m. and 9:00 p.m.</p> <p>(continued on next page)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The clinical record lacked documentation of the resident's administered controlled drug records between 2/8/24 through 3/22/24.</p> <p>On 4/4/24 at 10:43 a.m., the ADON provided a current, undated copy of the document titled Medication Administration. It included, but was not limited to, Purpose .To ensure that medications are administered . and documentation is completed to substantiate administration .Policy .Medication Administration Record will be signed after for each medication administered to the resident</p> <p>On 4/4/24 at 1:45 p.m., the ADON provided a current, undated copy of the document titled Confidentiality of Medical Records. It included, but was not limited to, Purpose .To adhere to the requirements of the Health Insurance Portability Accountability Act .Policy .It is the facilities responsibility for safeguarding both the resident's medical record and its information against loss</p> <p>This Citation relates to Complaint IN00429501</p> <p>3.1-50(a)(1)</p> <p>3.1-50(a)(2)</p>		