

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155233	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/10/2025
NAME OF PROVIDER OR SUPPLIER  Waters of Batesville, The		STREET ADDRESS, CITY, STATE, ZIP CODE  958 E Hwy 46 Batesville, IN 47006	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p>38769</p> <p>Based on record review and interview, the facility failed to notify the physician when a resident's blood glucose levels were out of range for 1 of 21 residents reviewed for notification of change. (Resident 29)</p> <p>Findings include:</p> <p>The clinical record for Resident 29 was reviewed on 02/05/25 at 10:44 A.M. An Annual MDS (Minimum Data Set) assessment, dated 01/16/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, diabetes, anemia, coronary artery disease, heart failure, hypertension, anxiety, and depression.</p> <p>The resident's current MD orders included an open-ended order, with a start date of 04/25/24, to administer 3 units of Humalog insulin, three times a day at 7:00 A.M., 12:00 P.M., and 5:00 P.M. The resident also had an additional open-ended order, with a start date of 04/25/24, to check the blood glucose and administer an additional dose of Humalog based on a sliding scale (the amount of insulin administered would depend on the resident's blood glucose level) three times a day at 7:00 A.M., 12:00 P.M., and 5:00 P.M. The physician was to be notified if the resident's blood glucose was greater than 351.</p> <p>The November and December 2024, and January and February 2025, Electronic Medication Administration Record (EMAR) and Vitals Reports were reviewed. The blood glucose levels documented when the resident received the scheduled dose of insulin were different from the blood glucose levels documented when the sliding scale insulin was administered, even though both doses of insulin would have been administered together and based off the same blood glucose level.</p> <ul style="list-style-type: none"> <li>- On 11/09/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 430, but the sliding scale blood glucose documented was 350,</li> <li>- On 11/16/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 377, but the sliding scale blood glucose documented was 350,</li> <li>- On 11/26/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 420, but the sliding scale blood glucose documented was 340,</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<ul style="list-style-type: none"> <li>- On 12/06/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 378, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/07/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 358, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/12/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 400, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/14/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 409, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/15/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 563, but the sliding scale blood glucose documented was 349,</li> <li>- On 12/17/24 at 8:00 A.M., the blood glucose documented for the scheduled insulin was 379, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/23/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 551, but the sliding scale blood glucose documented was 304,</li> <li>- On 12/23/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 337, but the sliding scale blood glucose documented was 373,</li> <li>- On 12/29/24 at 7:00 A.M., the blood glucose documented for the scheduled insulin was 376, but the sliding scale blood glucose documented was 350,</li> <li>- On 01/04/25 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 376, but the sliding scale blood glucose documented was 350,</li> <li>- On 01/23/25 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 435, but the sliding scale blood glucose documented was 248, and</li> <li>- On 02/01/25 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 415. but the sliding scale blood glucose documented was 350.</li> </ul> <p>There was no indication the physician was notified when the blood glucose levels were greater than 350.</p> <p>During an interview on 02/07/25 at 11:26 A.M., LPN 6 (Licensed Practical Nurse) indicated if a resident received sliding scale insulin with a routine insulin and the blood sugar needed to be reported to the physician due to the call parameters then she would call the physician and document in the EMAR and a progress note that the physician was notified.</p> <p>During an interview on 02/10/25 at 10:21 A.M., the DON (Director of Nursing) indicated if a resident had two insulin orders and one of them had parameters to call the physician then the orders should have the same blood glucose levels documented and the physician should be notified if they were outside the call parameters.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The current, undated, facility policy titled, Change in Resident's Condition or Status, was provided by the DON on 02/06/25 at 9:51 A.M. The policy indicated, .It is the policy of the facility to ensure that the resident's attending physician and Representative are notified of changes in the resident's condition or status .</p> <p>3.1-5(a)(3)</p>		

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<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>38239</p> <p>Keep residents' personal and medical records private and confidential.</p> <p>Based on observation, interview, and record review, the facility failed to maintain resident records in a private manner related to personal information posted in a public setting for 1 of 54 residents who resided in the building. (Resident 59)</p> <p>Findings include:</p> <p>Resident 59's room was observed on 02/04/25 at 1:17 P.M. Signage on the resident's door indicated he was in contact isolation and enhanced barrier precautions. Posted on the wall next to the door directly above the resident's name and room number was a document titled, Guidelines for addressing Candida auris.</p> <p>The resident's room was observed on 02/05/25 at 9:20 A.M., The signage remained, including the Guidelines for addressing Candida auris documents posted on the wall above the resident's name and room number.</p> <p>During an interview on 02/05/25 at 9:22 A.M., Licensed Practical Nurse 5 indicated resident information, including resident profile information, medication lists, and diagnoses information was private and confidential, and should not be out for public viewing.</p> <p>During an interview on 02/05/25 at 9:30 A.M., the Director of Nursing (DON) and the Regional Nurse Consultant indicated they were unaware of any documentation posted in public related to the resident's diagnosis. It should not be there and would be removed.</p> <p>The resident's clinical record was reviewed on 02/05/25 at 10:00 A.M. A Quarterly Minimum Data Set (MDS) assessment, dated 01/01/25, indicated the resident was moderately cognitively impaired. The resident's diagnoses included, but were not limited to, cancer, hypertension, and depression. The resident's current MD orders included a current open-ended order, with a start date of 02/04/25, that indicated the resident was in contact isolation for a Candida auris infection.</p> <p>The current, undated facility policy, titled What is HIPAA? was provided by the DON on 02/06/25 at 9:52 A.M. The policy indicated, .PROTECTED HEALTH INFORMATION .any and all health information on a resident or employee that identifies an individual .</p> <p>3.1-3(o)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>34232</p> <p>Based on observation, interview, and record review, the facility failed to prime an insulin pen appropriately prior to administration, monitor blood glucose appropriately, and follow physician's orders related to medication hold parameters for 4 of 21 residents reviewed for Quality of Care. (Residents 37, 29, 22, and 43)</p> <p>Findings include:</p> <p>1. During a medication administration observation and interview, on 02/06/25 at 10:54 A.M., Licensed Practical Nurse (LPN) 4 removed a Fiasp insulin pen from the 39 Back Medication Cart. LPN 4 indicated the pen had been opened and was for Resident 37 because they were the only resident who used that type of insulin and proceeded to write the resident's name on the pen. The resident required eight units of insulin based on the resident's blood glucose check the nurse had performed. The LPN applied the needle to the insulin pen and turned the dose knob at the end of the pen to 10 units. The LPN indicated she had done that so she could prime the pen with two units. The LPN aimed the insulin pen downwards into a plastic cup and squirted out 2 units. She donned gloves and proceeded to administer the insulin into the resident's abdomen with the door open to the room.</p> <p>During an interview following the procedure, LPN 4 indicated the purpose of priming the insulin pen was to ensure there was no air in the pen and she should have held the insulin pen upwards when priming the pen.</p> <p>The Fiasp insulin package insert was provided by the Regional Nurse Consultant on 02/10/25 at 2:00 P.M. The record indicated, .Priming your FIASP .Pen .Turn the dose selector to select 2 units .Hold the Pen with the needle pointing up. Tap the top of the Pen gently a few times to let any air bubbles rise to the top .Hold the Pen with the needle pointing up. Press and hold the dose button until the dose counter shows 0 .A drop of insulin should be seen at the needle tip .</p> <p>38769</p> <p>2. The clinical record for Resident 29 was reviewed on 02/05/25 at 10:44 A.M. An Annual MDS assessment, dated 01/16/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, diabetes, anemia, coronary artery disease, heart failure, hypertension, anxiety, and depression.</p> <p>A current, open-ended physician's order, with a start date of 12/28/24, indicated the resident was to receive Metoprolol (a blood pressure medication) 25 mg, once a day. The staff were to hold the medication if the resident's heart rate was less than 60 or the blood pressure was less than 110/60.</p> <p>The December 2024, January and February 2025 EMAR indicated the resident received the medication when the vital signs were not documented for the following dates and times:</p> <p>- 12/28/24 through 12/31/24, no vital signs were documented,</p> <p>- 01/02/25 through 01/17/24, no vital signs were documented, and</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>- 02/01/25 through 02/10/25, no vital signs were documented.</p> <p>The residents clinical record lacked any vital signs for the above dates.</p> <p>3. The clinical record for Resident 22 was reviewed on 02/06/25 at 12:52 P.M. A Quarterly MDS assessment, dated 12/07/24, indicated the resident was moderately cognitively impaired. The resident's diagnoses included, but were not limited to, heart failure, anemia, hypertension, diabetes, non-Alzheimer's dementia, depression, psychotic disorder, and respiratory failure.</p> <p>The current open-ended physician's order, with a start date of 04/27/23, indicated the resident was to receive Carvedilol (a blood pressure medication) 3.125 mg, twice a day. The staff were to hold the medication when the blood pressure was less than 120/70 or the heart rate was less than 60.</p> <p>The November and December 2024 and January, February 2025 EMAR indicated the resident had received the medication when the blood pressure was less than 120/70 or the heart rate was less than 60 on the following dates and times:</p> <ul style="list-style-type: none"> <li>- On 11/04/24 at 8:00 A.M., when the heart rate was 58 and at 8:00 P.M., when the heart rate was 58,</li> <li>- On 11/11/24 at 8:00 A.M., when the heart rate was 56,</li> <li>- On 11/19/24 at 8:00 P.M., when the blood pressure was 100/56,</li> <li>- On 11/20/24 at 8:00 A.M., when the blood pressure was 116/62,</li> <li>- On 12/09/24 at 8:00 P.M., when the blood pressure was 108/60,</li> <li>- On 12/14/24 at 8:00 P.M., when the blood pressure was 102/68,</li> <li>- On 12/16/24 at 8:00 P.M., when the blood pressure was 105/62,</li> <li>- On 12/17/24 at 8:00 A.M., when the blood pressure was 110/66,</li> <li>- On 01/15/25 at 8:00 P.M., when the blood pressure was 111/64,</li> <li>- On 01/20/25 at 8:00 P.M., when the blood pressure was 103/63,</li> <li>- On 01/21/25 at 8:00 A.M., when the blood pressure was 116/67,</li> <li>- On 01/26/25 at 8:00 A.M., when the blood pressure was 108/59, and</li> <li>- On 02/04/25 at 8:00 P.M., when the blood pressure was 114/59.</li> </ul> <p>4. The clinical record for Resident 43 was reviewed on 02/06/25 at 1:37 P.M. A Quarterly MDS assessment, dated 12/26/24, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, stroke, hypertension, Non-Alzheimer's dementia, seizure disorder, malnutrition, anxiety, and depression.</p> <p>(continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The current open-ended physician's order, with a start date of 11/24/23, indicated the resident was to be administered Midodrine 15 mg, three times a day for hypotension. The staff were to hold the medication if the systolic blood pressure was greater than 120.</p> <p>The November and December 2024 and January, February 2025 EMAR indicated the resident had received the Midodrine medication when their systolic blood pressure was greater than 120 on the following dates and times:</p> <ul style="list-style-type: none"> <li>- On 11/11/24 at 7:00 A.M., when the blood pressure was 133/70,</li> <li>- On 11/23/24 at 7:00 A.M., when the blood pressure was 124/68 and at 5:00 P.M. when the blood pressure was 126/86,</li> <li>- On 11/25/24 at 7:00 A.M., when the blood pressure was 132/80 at 12:00 P.M., when the blood pressure was 122/68, and 5:00 P.M., when the blood pressure was 136/76,</li> <li>- On 11/27/24 at 7:00 P.M., when the blood pressure was 122/76, at 12:00 P.M., when the blood pressure was 138/77, and 5:00 P.M., when the blood pressure was 122/74,</li> <li>- On 11/29/24 at 12:00 P.M., when the blood pressure was 123/67 and 5:00 P.M., when the blood pressure was 128/78,</li> <li>- On 12/02/24 at 7:00 A.M., when the blood pressure was 134/92 and at 12:00 P.M., when the blood pressure was 126/88,</li> <li>- On 12/03/24 at 12:00 P.M., when the blood pressure was 122/66,</li> <li>- On 12/05/24 at 7:00 A.M., when the blood pressure was 122/88 and 12:00 P.M., when the blood pressure was 134/74,</li> <li>- On 12/09/24 at 7:00 A.M., when the blood pressure was 142/76, at 12:00 P.M., when the blood pressure was 128/76, and 5:00 P.M., when the blood pressure was 134/88,</li> <li>- On 12/10/24 at 7:00 A.M., when the blood pressure was 135/84 and 12:00 P.M., when the blood pressure was 123/72,</li> <li>- On 12/11/24 at 12:00 P.M. when the blood pressure was 138/86,</li> <li>- On 12/13/24 at 7:00 A.M., when the blood pressure was 121/97, at 12:00 P.M., when the blood pressure was 134/86, and at 5:00 P.M., when the blood pressure was 124/82,</li> <li>- On 12/19/24 at 7:00 A.M., when the blood pressure was 122/84, at 12:00 P.M., when the blood pressure was 134/77, and at 5:00 P.M., when the blood pressure was 128/82,</li> <li>- On 12/22/24 at 5:00 P.M., when the blood pressure was 124/72,</li> <li>- On 12/23/24 at 7:00 A.M., when the blood pressure was 142/86, at 12:00 P.M., when the blood pressure was 132/74, and at 5:00 P.M., when the blood pressure was 132/76,</li> </ul> <p>(continued on next page)</p>		

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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide enough food/fluids to maintain a resident's health.</p> <p>38769</p> <p>Based on record review and interview, the facility failed to follow a acquired a resident's weight related to daily weights for 1 of 4 residents reviewed for nutrition. (Resident 29)</p> <p>Findings include:</p> <p>The clinical record for Resident 29 was reviewed on 02/05/25 at 10:44 A.M. An Annual Minimum Data Set (MDS) assessment, dated 01/16/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, diabetes, anemia, coronary artery disease, heart failure, hypertension, anxiety, and depression.</p> <p>A current, open-ended physician's order, with a start date of 12/28/24, indicated the resident was to be weighed daily. The physician was to be notified if the resident had a weight gain greater than 3 pounds in a day or greater than 5 pounds in a week.</p> <p>The clinical record lacked daily weights on the following dates:</p> <ul style="list-style-type: none"> <li>- 12/30/24 through 01/02/25,</li> <li>- 01/04/25,</li> <li>- 01/06/25 through 01/07/25,</li> <li>- 01/09/25 through 01/11/25,</li> <li>- 01/13/25 through 01/15/25,</li> <li>- 01/17/25,</li> <li>- 01/20/25,</li> <li>- 01/21/25,</li> <li>- 01/23/25 through 02/02/25, and</li> <li>- 02/04/25.</li> </ul> <p>During an interview on 02/10/25 at 11:02 A.M., Licensed Practical Nurse (LPN) 3 indicated the resident was a daily weight. The CNAs (Certified Nurse Aides) would get the resident's weight and let the nurse know. The nurse would document the weight and call the physician if the resident was greater than a certain amount in a day.</p> <p>(continued on next page)</p>

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NAME OF PROVIDER OR SUPPLIER  Waters of Batesville, The		STREET ADDRESS, CITY, STATE, ZIP CODE  958 E Hwy 46 Batesville, IN 47006	
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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The current facility policy titled, GUIDELINES FOR OBTAINING RESIDENTS' WEIGHTS, dated 07/24/23, was provided by the DON on 02/10/25 at 1:08 P.M. The policy indicated, .Accuracy with weight measurement is essential for residents in the long-term-care setting. Weight measurement is used to calculate energy, protein, and fluid needs. Further, weight is an indicator of nutritional and health status and changes in weight can often indicate other medical changes. Inaccurate weight measurements can result in an increased number of unplanned weight changes in the facility-and can affect the plans of care for the residents .Weigh residents at the same time of the day as possible, on the same weight clothing as much as possible-each time they are weighed .</p> <p>3.1-46(a)(1)</p>		

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<p>F 0694</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide for the safe, appropriate administration of IV fluids for a resident when needed.</p> <p>34232</p> <p>Based on record review and interview, the facility failed to provide Parenteral/IV (Intravenous) site maintenance for 2 of 3 residents reviewed for vascular access sites. (Residents 4 and 38)</p> <p>Findings include:</p> <p>1. The clinical record for Resident 4 was reviewed on 02/05/25 at 2:36 P.M. An Admission Minimum Data Set (MDS) assessment, dated 01/20/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, acute osteomyelitis (infection in the bone or bone marrow) of the right ankle and foot.</p> <p>During an interview on 02/10/25 at 8:38 A.M., the Director of Nursing (DON) indicated the resident was admitted to the facility from the hospital and had an infected heel wound with osteomyelitis. The resident had been on IV antibiotics for his wound infection since he was admitted to the facility.</p> <p>During an interview on 02/10/25 at 2:25 P.M., Licensed Practical Nurse (LPN) LPN 2 indicated the resident had a Midline vascular access site in his right arm. He came from the hospital with an access site but then had to have it replaced because it would not flush. Residents with a Peripherally Inserted Central Catheter (PICC) line or a Midline Catheter should have physician's orders to flush the line regularly.</p> <p>The PICC/MIDLINE INSERTION DOCUMENTATION record, dated 01/24/25, was provided by the Regional Nurse Consultant on 02/10/25 at 3:18 P.M. The record indicated a dual lumen PICC line had been removed, and a Midline had been inserted. The Midline was cleared for use.</p> <p>The clinical record indicated the resident did not receive IV medications on January 19, or 20, 2025, due to a lack of supplies. The resident did not receive IV medications on January 22, 23, or 24, 2025, due to the resident's venous access site not flushing. The clinical record lacked documentation the resident's venous access sites had been flushed on a regular basis or flushed before and after medication administration.</p> <p>The Electronic Medication Administration Record/Treatment Administration Record (EMAR/ETAR) for January and February 2025, was provided by the DON on 02/10/25 at 9:19 A.M. The record lacked a physician's order to flush the resident's vascular access sites to maintain patency (open and unblocked) and there was no order to flush the sites before or following the IV medication administration.</p> <p>38769</p> <p>2a. The clinical record for Resident 38 was reviewed on 02/06/25 at 10:05 A.M. A Quarterly MDS assessment, dated 12/17/24, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, amputation, anemia, hypertension, PVD, diabetes, anxiety, depression, infection of amputation.</p> <p>(continued on next page)</p>		

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<p>F 0694</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A Progress Note, dated 12/07/24 at 9:24 P.M., indicated the resident admitted to the facility for a right stump infection and had a PICC line in her right upper arm.</p> <p>A physician's order, dated 12/08/24 through 12/22/24, indicated the resident was to receive Vancomycin (an antibiotic) 1 gram, once a day for a right stump infection.</p> <p>A physician's order, dated 12/08/24 through 01/10/25, indicated the resident was to receive Cefepime (an antibiotic) 2 grams intravenously, twice a day for a right stump infection.</p> <p>A physician's order, dated 12/08/24 at 10:20 A.M., indicated the staff were to flush the IV-midline with 10 mls normal saline before and after infusions. The order had no scheduling details or assigned times to be completed.</p> <p>The clinical record indicated the resident did not receive the Vancomycin on the following dates:</p> <ul style="list-style-type: none"> <li>- 12/08/24 due to the medication being unavailable,</li> <li>- 12/09/24 due to the resident needing a new PICC line placed, and</li> <li>- 12/10/24 due to waiting on the PICC line verification.</li> </ul> <p>The clinical record indicated the resident did not receive the Cefepime medication on the following dates and times:</p> <ul style="list-style-type: none"> <li>- 12/08/24 at 8:00 P.M., due to the medication being unavailable,</li> <li>- 12/09/24 at 8:00 A.M., and 8:00 P.M., due to new PICC needing placed, and</li> <li>- 12/10/24 at 8:00 A.M., due to waiting on PICC line verification.</li> </ul> <p>A Vascular Access And Consultation Reports indicated the resident had a PICC/midline placed on the following dates:</p> <ul style="list-style-type: none"> <li>- 12/09/24 at 11:25 P.M.,</li> <li>- 12/14/24 at 4:10 P.M.,</li> <li>- 12/14/24 at 8:00 P.M., and</li> <li>- 01/04/25 at 3:50 P.M.</li> </ul> <p>The resident's PICC/midline was discontinued on 01/10/25.</p> <p>The clinical record lacked documentation that the resident's PICC/midline was flushed from 12/07/24 through 01/10/25.</p> <p>(continued on next page)</p>		

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<p>F 0694</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2b. An Infectious Disease Progress Note, dated 12/20/2024 at 5:05 P.M., indicated it was recommended a referral was to be sent for the resident to get a central line (an intravenous line that is longer than a regular IV and goes all the way up to a vein near the heart or just inside the heart.)</p> <p>A physician's order, with a start date of 12/24/24, indicated the staff were to contact the local hospital about getting a central line placed due to difficulty with midline placement, for 5 days.</p> <p>A physician's order, with start date 12/26/24 and end date 12/30/24, indicated the staff were to schedule an appointment with the general surgeon for a central line for 4 days.</p> <p>The December 2024 EMAR and clinical record indicated the following related to the central line:</p> <ul style="list-style-type: none"> <li>- 12/24/24, the EMAR indicated to see nurse note. There was no nurse note related to the appointment,</li> <li>- 12/25/24 and 12/26/24, EMAR was left blank,</li> <li>- 12/27/24 the EMAR indicated to see a nurse note. The nurse note indicated the physician's office was closed that day, and</li> <li>- 12/28/24 through 12/30/24, the EMAR was left blank.</li> </ul> <p>The clinical record lacked any other documentation related to the central line.</p> <p>During an interview on 02/07/25 at 1:30 P.M., LPN 2 indicated if a resident was admitted to the facility with a PICC/Midline the medications would be delivered by pharmacy. They ran three times a day, and the nurse would need to input orders for it to be flushed. There was no reason anyone would have a PICC/Midline without flush orders. To schedule appointments, she would put it on the EMAR, and the nurse would have to check it off like a medication when it was done. If it didn't get done, then the DON would need to follow-up to make sure it was completed.</p> <p>During an interview on 02/10/25 at 10:03 A.M., the DON and the Regional Nurse Consultant indicated when a resident admitted to a facility with a PICC/Midline the nurse would input order for the resident to get flushes to the line. Resident 38 had an order for flushes, but the nurse didn't put in any scheduling details, so it didn't show up on the EMAR to be completed. If the physician gave orders for the pharmacy to dose a resident's medications, then the facility would follow the orders from the pharmacy. The nurse that took the order to increase the Vancomycin to 1.25 grams should have changed the order in the clinical record. Since the infectious disease NP made a recommendation for a central line the facility should have followed up with the physician to get the line placed.</p> <p>The current facility policy titled, Flushing a Peripheral Intravenous Catheter, dated January 2016, was provided by the DON on 02/10/25 at 1:08 P.M. The policy indicated, .Specific flush orders must be documented .Flushing is performed to ensure and maintain catheter patency, and to prevent the mixing of incompatible medications/solutions .A physician order is required for flushing of a peripheral IV catheter. The order must include: .Flushing agent .Volume .Frequency .</p> <p>(continued on next page)</p>		

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<p>F 0694</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The current facility policy titled, Flushing a Midline Catheter, dated January 2016, was provided by the DON on 02/10/25 at 1:08 P.M. The policy indicated, .Specific flush orders must be documented .Flushing is performed to ensure and maintain catheter patency, and to prevent the mixing of incompatible medications/solutions .A physician order is required for flushing of a peripheral IV catheter. The order must include: .Flushing agent .Strength/concentration .Volume .Frequency .</p> <p>The current, undated, facility policy titled, PHYSICIAN-ORDERS--(FOLLOWING PHYSICIAN ORDERS) was provided by the Regional Nurse Consultant on 02/07/25 at 12:15 P.M. The policy indicated, .It is the policy of the facility to follow the orders of the physician .</p> <p>3.1-47(a)(2)</p>		

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<p>F 0698</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide safe, appropriate dialysis care/services for a resident who requires such services.</p> <p>34232</p> <p>Based on interview and record review, the facility failed to completed assessments before and following a resident's dialysis treatments for 1 of 2 residents reviewed for dialysis. (Resident 24)</p> <p>Findings include:</p> <p>During an interview on 02/04/25 at 11:25 A.M., Resident 24 indicated she left the facility for dialysis treatments on Monday, Wednesday, and Friday.</p> <p>During an interview while at the Resident Council Meeting, on 02/06/25 at 2:15 P.M., the resident indicated sometimes when she got back from dialysis, she had to sit in her wheelchair with her coat on for a half an hour before staff helped her.</p> <p>The clinical record for Resident 24 was reviewed on 02/06/25 at 2:41 P.M. A Quarterly Minimum Data Set assessment, dated 12/15/24, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, heart failure, hypertension, renal insufficiency, and diabetes. The resident received dialysis treatments.</p> <p>During an interview on 02/06/25 at 3:20 P.M., the Director of Nursing (DON) indicated the facility staff were supposed to complete an assessment on the DIALYSIS/OBSERVATION COMMUNICATION FORM in the resident's dialysis binder each time the resident went to the dialysis facility for treatment.</p> <p>The DIALYSIS/OBSERVATION COMMUNICATION FORM records were provided by the DON on 02/06/25 at 3:55 P.M. The DON indicated the resident refuse to go to dialysis sometimes but had been to dialysis a few times in January and February. The dialysis binder only contained records for 12/13/24, 12/20/24, and 12/31/24. The dialysis provider had completed their portion of the forms. The facility failed to complete their portion of the forms which included signed assessments before and after dialysis treatments.</p> <p>The current Dialysis Guideline policy, with a reviewed date of 04/04/16, was provided during the Entrance Conference. The policy indicated, .Care required when a resident's disease trajectory requires hemodialysis may exceed the usual interventions provided to residents in long-term care setting .Communication between the dialysis provider and center staff should include: Written communication including review of daily weights, changes in condition or mood, response to the treatment, and evaluation of the vascular access site .</p> <p>3.1-37(a)</p>		

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<p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Have a registered nurse on duty 8 hours a day; and select a registered nurse to be the director of nurses on a full time basis.</p> <p>38239</p> <p>Based on interview and record review, the facility failed to provide the required RN coverage on duty for eight hours a day for 16 of the 21 days reviewed.</p> <p>Findings include:</p> <p>The as worked nursing schedule indicated there had not been an RN on duty for eight consecutive hours on the following dates:</p> <ul style="list-style-type: none"> <li>- Saturday 07/13/24,</li> <li>- Sunday 07/14/24,</li> <li>- Saturday 07/20/24,</li> <li>- Sunday 07/21/24,</li> <li>- Saturday 08/10/24,</li> <li>- Sunday 08/11/24,</li> <li>- Saturday 08/24/24,</li> <li>- Sunday 08/25/24,</li> <li>- Saturday 09/07/24,</li> <li>- Sunday 09/08/24,</li> <li>- Saturday 09/21/24,</li> <li>- Sunday 09/22/24,</li> <li>- Saturday 12/14/24,</li> <li>- Sunday 12/15/24,</li> <li>- Saturday 02/08/25, and</li> <li>- Sunday 02/09/25.</li> </ul> <p>During an interview on 02/10/25 at 09:52 A.M., The Director of Nursing (DON) indicated they did have issues with staffing in the previous months.</p> <p>(continued on next page)</p>

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<p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The current, undated facility policy, titled Registered Nurse Coverage was provided by the DON on 02/10/25 at 9:19 A.M. The policy indicated, .It is the policy of the facility to provide the services of an RN for at least 8 consecutive hours per 24 hour day, 7days weekly .</p> <p>3.1-17(b)(3)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 34232</p> <p>Based on record review and interview, the facility failed to provide IV (Intravenous) antibiotics in a timely manner for 2 of 3 residents reviewed for IV antibiotics. (Residents 4 and 29)</p> <p>Findings include:</p> <p>1. The clinical record for Resident 4 was reviewed on 02/05/25 at 2:36 P.M. An Admission Minimum Data Set (MDS) assessment, dated 01/20/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, acute osteomyelitis (infection in the bone or bone marrow) of the right ankle and foot. The resident was admitted to the facility on [DATE].</p> <p>During an interview on 02/10/25 at 8:38 A.M., the Director of Nursing (DON) indicated the resident was admitted to the facility from the hospital and had an infected heel wound with osteomyelitis. From admission he was on IV antibiotics. The facility had run out of IV tubing. They were out of tubing for two days. The resident was on two different IV antibiotics and missed several doses, 6 doses altogether. The pharmacy did not send tubing with the IV medications. The facility had ordered some IV tubing from a supplier who no longer carried tubing. As soon as they discovered that the supplier no longer carried tubing, they notified the pharmacy, and they delivered a box. The pharmacy delivered once early in the morning, between 2:00 A.M., and 7:00 A.M., and again, later in the afternoon, usually around 5:00 P.M., or 6:00 P.M. If staff ordered something by 3:00 P.M., they would usually have it by 7:00 A.M. the next day. They had two local pharmacies they could get supplies from in an emergency.</p> <p>The Electronic Medication Administration Record/Treatment Administration Record (EMAR/ETAR) for January 2025, was provided by the DON on 02/10/25 at 9:19 A.M. The record indicated the resident was to receive the following IV antibiotics daily for the acute infection in his foot:</p> <ul style="list-style-type: none"> <li>- Daptomycin 500 milligrams (mg) one time a day, at 2:00 P.M., with a start date of 01/15/25, and an end date of 02/20/25, and</li> <li>- Cefepime 2 grams, two times a day, at 8:00 A.M., and 8:00 P.M., with a start date of 01/16/25, and an end date of 02/21/25.</li> </ul> <p>The record indicated the resident did not receive the antibiotics on the following dates and times due to supplies not being available:</p> <ul style="list-style-type: none"> <li>- Daptomycin on 01/19/25, 01/20/25, at 2:00 P.M., and</li> <li>- Cefepime on 01/19/25 at 8:00 A.M. and 8:00 P.M., and 01/20/25 at 8:00 A.M.</li> </ul> <p>38769</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. The clinical record for Resident 29 was reviewed on 02/05/25 at 10:44 A.M. An Annual MDS assessment, dated 01/16/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, diabetes, anemia, coronary artery disease, heart failure, hypertension, anxiety, and depression.</p> <p>A Progress Note, dated 11/19/24 at 9:40 A.M., indicated the resident was positive for a UTI (Urinary Tract Infection). A new order was obtained to place a PICC line for IV Merrem (an antibiotic). A vascular access nurse was to come to the facility and place the PICC line.</p> <p>A physician's order, dated 11/19/24 through 11/26/24, indicated the resident was to receive Merrem, 1 gram every 8 hours for a UTI for 7 days.</p> <p>The November 2024 EMAR indicated the resident did not receive the antibiotics on the following dates and times:</p> <ul style="list-style-type: none"> <li>- 11/19/24 from 8:00 P.M. to 10:00 P.M.,</li> <li>- 11/20/24 from 6:00 A.M. to 10:00 A.M., 4:00 P.M. to 6:00 P.M., and 8:00 P.M. to 10:00 P.M.,</li> <li>- 11/21/24 from 6:00 A.M. to 10:00 A.M., 4:00 P.M. to 6:00 P.M. (there was a blank in the EMAR), and</li> <li>- 11/23/24 from 4:00 P.M. to 6:00 P.M. (there was a blank in the EMAR).</li> </ul> <p>A Progress Note, dated 11/19/24 at 11:08 P.M., indicated the Merrem medication was not administered due to waiting on the pharmacy to deliver.</p> <p>A Progress Note, dated 11/20/24 at 5:19 P.M., indicated the Merrem medication was not administered due to the medication being unavailable. The pharmacy stated the medication would be there that night.</p> <p>A Progress Note, dated 11/20/24 at 5:26 P.M., indicated the Merrem medication was not administered due to the medication being unavailable. The pharmacy stated the medication would be there that night.</p> <p>A Progress Note, dated 11/20/24 at 11:41 P.M., indicated the Merrem medication was not administered. The pharmacy was called and clarified that the medication had not been delivered to the facility.</p> <p>A Progress Note, dated 11/21/24 at 2:33 P.M., indicated the Merrem medication was not administered due to the medication being absent from the facility.</p> <p>During an interview on 02/07/25 at 1:30 P.M., LPN 2 indicated when a resident started on IV medication the pharmacy would send the medications. The pharmacy delivered medications three times a day.</p> <p>During an interview on 02/10/25 at 2:37 P.M., the ADON indicated to ensure residents received all their antibiotics the EMAR would be monitored to ensure the nurse was signing off the medication. If a physician ordered IV antibiotics, they should be delivered the next day to start the medication.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Waters of Batesville, The		STREET ADDRESS, CITY, STATE, ZIP CODE  958 E Hwy 46 Batesville, IN 47006	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/10/25 at 3:11 P.M., the DON indicated the pharmacy had cut off times for ordering medications. If the staff ordered medications before 6:00 A.M., they would get there by 6:00 P.M. and vice versa.</p> <p>3. The clinical record for Resident 38 was reviewed on 02/06/25 at 10:05 A.M. A Quarterly MDS assessment, dated 12/17/24, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, amputation, anemia, hypertension, PVD, diabetes, anxiety, depression, infection of amputation.</p> <p>A Progress Note, dated 12/16/24 at 10:01 A.M., indicated the pharmacy was informed of the resident's trough level for the Vancomycin. The pharmacy was increasing the dose from 1 gram to 1.25 grams. The medication was not available in the emergency drug kit and would be started when it arrived from the pharmacy.</p> <p>The residents December 2024 EMAR indicated the resident had received Vancomycin 1 gram on 12/17/24 and 12/18/24 and was on hold from 12/19/24 through 12/21/24.</p> <p>The clinical record lacked an order for the medication to be increased to 1.25 grams.</p> <p>The current facility policy titled, PHARMACY HOURS AND DELIVERY SCHEDULE, dated February 2017, was provided by the DON on 02/10/25 at 1:08 P.M. The policy indicated, .is open 24 hours/365 days a year. New orders and refill requests may be faxed or sent electronically at any time .</p> <p>The current, undated, facility policy titled, PHYSICIAN-ORDERS--(FOLLOWING PHYSICIAN ORDERS) was provided by the Regional Nurse Consultant on 02/07/25 at 12:15 P.M. The policy indicated, .It is the policy of the facility to follow the orders of the physician .</p> <p>3.1-25(a)</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>34232</p> <p>Based on observation, interview, and record review, the facility failed to store medications appropriately for 3 of 3 medication carts reviewed and 1 of 1 medication rooms reviewed. (39 Back Medication Cart, Front Medication Cart, Rehab Medication Cart, and the 39 Hall Medication Room)</p> <p>Findings include:</p> <ol style="list-style-type: none"> <li>1. During a medication administration observation on 02/06/25 at 10:54 A.M., Licensed Practical Nurse (LPN) 4 removed a Fiasp insulin pen from the 39 Back Medication Cart. The pen was laying loosely in the drawer of the medication cart and not in a plastic bag. The pen was labeled with an opened date of 2/1. The pen was not labeled with a resident's name or anything that would identify who the pen belonged to. LPN 4 indicated the pen had been opened and was for Resident 37 because they were the only resident who used that type of insulin. The LPN proceeded to write the resident's name on the pen and administer the insulin to Resident 37.</li> <li>2. The Front Medication Cart was observed on 02/10/25 at 9:37 A.M., with LPN 3 and contained the following loose pills: <ul style="list-style-type: none"> <li>- one small oval peach tablet,</li> <li>- one medium round gray tablet,</li> <li>- one medium round white tablet,</li> <li>- one small oval white tablet,</li> <li>- one small oval blue tablet,</li> <li>- one small oval red tablet,</li> <li>- one small round pink tablet,</li> <li>- one small round white tablet,</li> <li>- one medium round blue tablet,</li> <li>- one large oval white tablet, and</li> <li>- one medium orange capsule.</li> </ul> </li> </ol> <p>The medication cart had a section of a drawer covered in a spilled substance and several bits of paper were scattered heavily throughout the cart.</p> <p>(continued on next page)</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>LPN 3 indicated the pharmacy occasionally came into and audited the medication carts. In-house staff usually kept the carts clean. The LPN was observed destroying the medications with a second nurse.</p> <p>3. The Rehab Medication Cart was observed on 02/10/25 at 9:53 A.M., with LPN 2 and contained the following loose pills:</p> <ul style="list-style-type: none"> <li>- one small round white tablet,</li> <li>- one small round pink tablet, and</li> <li>- one large round half of a white tablet.</li> </ul> <p>LPN 2 indicated all insulin pens should have a resident's name on them. Per their facility policy, she had to throw the insulin pen away and she proceeded to do so.</p> <p>4. The 39 Hall Medication Room was observed on 02/10/25 at 10:07 A.M. with LPN 3. The medication refrigerator contained two opened vials of Tuberculin (TB) serum, one with an opened dated of 11/07/24 that was half full and one that was undated that was half full. LPN 3 indicated the TB serum should be dated when opened. It should be discarded after 30 days. The one dated 11/07/24 should have been disposed of. LPN 3 disposed of the outdated serum vial immediately. There were no delivery dates on the serum bottles.</p> <p>During an interview and observation on 02/10/25 at 10:41 A.M., the Director of Nursing (DON) indicated the nurses on the floor administered the TB tests to the new admission residents. They had several new admissions in the last 30 days. This refrigerator was the only refrigerator where they kept the TB serum.</p> <p>The TB serum package insert was provided by the DON on 02/10/25 at 10:49 A.M. The record indicated, .A vial of TUBERSOL (TB serum) which has been entered and in use for 30 days should be discarded .Do not use after expiration date .</p> <p>The current MEDICATION STORAGE IN THE FACILITY policy, dated February 2017, was provided by the DON on 02/10/25 at 1:08 P.M. The policy indicated, .Medications and biologicals are stored safely, securely, and properly following the manufacture or supplier recommendations .</p> <p>3.1-25(j)</p> <p>3.1-25(k)(1)</p> <p>3.1-25(k)(2)</p> <p>3.1-25(k)(3)</p> <p>3.1-25(k)(5)</p> <p>3.1-25(k)(6)</p> <p>3.1-25(o)</p>		

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<p>F 0770</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>38239</p> <p>Provide timely, quality laboratory services/tests to meet the needs of residents.</p> <p>Based on interview and record review, the facility failed to obtain blood tests for 1 of 5 residents reviewed for laboratory services. (Resident 27)</p> <p>Findings include:</p> <p>Resident 27's clinical record was reviewed on 02/06/25 at 11:00 A.M. A Quarterly Minimum Data Set assessment, dated 01/13/25, indicated the resident was moderately cognitively impaired. The resident's diagnoses included, but were not limited to, diabetes, anxiety, and hypertension. The resident's current MD orders included, but were not limited to, an open-ended order, with a start date of 06/07/23, to check the resident's A1C (a blood test that measures the average blood glucose level over the past 2 to 3 months) every 3 month(s).</p> <p>Based on the physician's orders, the A1C blood tests should have been obtained in March, June, September, and December of 2024. The resident's A1C lab (laboratory) results for 2024 were provided by the Director of Nursing (DON). The resident's A1C was checked in March and December of 2024.</p> <p>During an interview on 02/07/25 at 2:24 P.M., the DON indicated the copies of the A1C labs she provided were all that were located in the resident's record. The facility missed some of the resident's required labs.</p> <p>The current, undated facility policy, titled LAB SCHEDULING/TRACKING, was provided by the DON on 02/10/25 at 9:19 A.M. The policy indicated, .It is the policy of the facility to ensure that laboratory tests ordered by the physician are systematically scheduled and tracked so that lab work is obtained and results are received and reported timely .</p> <p>3.1-49(a)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>38769</p> <p>Based on observation and interview, the facility failed to maintain a kitchen exterior door in good working order related to food safety for 3 of 3 kitchen observations. This deficient practice had the potential to affect 52 of 54 resident who received food from the kitchen.</p> <p>Findings include:</p> <p>During an initial kitchen observation on 02/04/25 at 10:30 A.M., an exterior kitchen door was cracked open about 1/2 to 1 inch that the outside was visible. The Dietary Manager closed the door. The bottom of the door contained a door draft stopper that was broken on the right side where the door opened to the outside. The part that was broken left an approximately 2-inch gap at the bottom of the door.</p> <p>During an observation on 02/04/25 at 11:01 A.M., an exterior kitchen door was cracked open about 1/2 to 1 inch that the outside was visible. The bottom of the door contained a door draft stopper that was broken on the right side where the door opens to the outside. The part that was broken left an approximately 2-inch gap at the bottom of the door.</p> <p>During an observation and interview on 02/10/25 at 10:44 A.M., an exterior kitchen door was cracked open about 1/2 to 1 inch that the outside was visible. The bottom of the door contained a door draft stopper that was broken on the right side where the door opens to the outside. The part that was broken left an approximately 2-inch gap at the bottom of the door. She indicated the staff knew to keep the door closed as it didn't shut properly. The broken piece in the bottom of the door had been like that for a couple weeks. She had verbally told the Maintenance Director about it.</p> <p>During an interview on 02/10/25 at 10:53 A.M., the Maintenance Director indicated he was notified of the door being broken in the kitchen few weeks ago. The kitchen staff were educated to make sure the door stayed closed. He had no documentation that the door needed to be fixed, and it would be fixed by the end of the day.</p> <p>The current facility policy titled, OTHER INFORMATION, dated 12/05/23, was provided by the Regional Director of Operations on 02/10/25 at 3:04 P.M. The policy indicated, .Maintenance Request Log . Maintenance staff will check all nurses' stations and housekeeping carts during morning rounds to pick up the Maintenance request Logs and take care of the requests as time allows. If an issue is urgent in nature, it will be addressed immediately .Work orders needed to be completed in a timely fashion .Door Inspections . Check for holes/gaps and repair as needed .</p> <p>3.1-21(i)(3)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>38769</p> <p>Based on record review and interview, the facility failed to notify the physician when a resident's blood glucose levels were out of range for 1 of 21 residents reviewed for notification of change. (Resident 29)</p> <p>Findings include:</p> <p>The clinical record for Resident 29 was reviewed on 02/05/25 at 10:44 A.M. An Annual MDS (Minimum Data Set) assessment, dated 01/16/25, indicated the resident was cognitively intact. The resident's diagnoses included, but were not limited to, diabetes, anemia, coronary artery disease, heart failure, hypertension, anxiety, and depression.</p> <p>The resident's current MD orders included an open-ended order, with a start date of 04/25/24, to administer 3 units of Humalog insulin, three times a day at 7:00 A.M., 12:00 P.M., and 5:00 P.M. The resident also had an additional open-ended order, with a start date of 04/25/24, to check the blood glucose and administer an additional dose of Humalog based on a sliding scale (the amount of insulin administered would depend on the resident's blood glucose level) three times a day at 7:00 A.M., 12:00 P.M., and 5:00 P.M. The physician was to be notified if the resident's blood glucose level was greater than 351.</p> <p>The November and December 2024, and January, February 2025, Electronic Medication Administration Record (EMAR) and Vitals Reports were reviewed. The blood glucose levels documented when the resident received the scheduled dose of insulin were different from the blood glucose levels documented when the sliding scale insulin was administered, even though both doses of insulin would have been administered together and based off the same blood glucose level.</p> <ul style="list-style-type: none"> <li>- On 11/09/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 430, but the sliding scale blood glucose documented was 350,</li> <li>- On 11/16/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 377, but the sliding scale blood glucose documented was 350,</li> <li>- On 11/26/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 420, but the sliding scale blood glucose documented was 340,</li> <li>- On 12/06/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 378, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/07/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 358, but the sliding scale blood glucose documented was 350,</li> <li>- On 12/12/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 400, but the sliding scale blood glucose documented was 350,</li> </ul> <p>(continued on next page)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- On 12/14/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 409, but the sliding scale blood glucose documented was 350,</p> <p>- On 12/15/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 563, but the sliding scale blood glucose documented was 349,</p> <p>- On 12/17/24 at 8:00 A.M., the blood glucose documented for the scheduled insulin was 379, but the sliding scale blood glucose documented was 350,</p> <p>- On 12/23/24 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 551, but the sliding scale blood glucose documented was 304,</p> <p>- On 12/23/24 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 337, but the sliding scale blood glucose documented was 373,</p> <p>- On 12/29/24 at 7:00 A.M., the blood glucose documented for the scheduled insulin was 376, but the sliding scale blood glucose documented was 350,</p> <p>- On 01/04/25 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 376, but the sliding scale blood glucose documented was 350,</p> <p>- On 01/23/25 at 12:00 P.M., the blood glucose documented for the scheduled insulin was 435, but the sliding scale blood glucose documented was 248, and</p> <p>- On 02/01/25 at 5:00 P.M., the blood glucose documented for the scheduled insulin was 415. but the sliding scale blood glucose documented was 350.</p> <p>There was no indication the physician was notified when the blood glucose levels were greater than 350.</p> <p>During an interview on 02/07/25 at 11:26 A.M., LPN 6 (Licensed Practical Nurse) indicated if a resident received sliding scale insulin with a routine insulin and the blood sugar needed to be reported to the physician due to the call parameters then she would call the physician and document in the EMAR and a progress note that the physician was notified.</p> <p>During an interview on 02/10/25 at 10:21 A.M., the DON (Director of Nursing) indicated if a resident had two insulin orders and one of them had parameters to call the physician then the orders should have the same blood glucose levels documented and the physician should be notified if they were outside the call parameters.</p> <p>The current, undated, facility policy titled, Change in Resident's Condition or Status, was provided by the DON on 02/06/25 at 9:51 A.M. The policy indicated, .It is the policy of the facility to ensure that the resident's attending physician and Representative are notified of changes in the resident's condition or status .</p> <p>3.1-50(a)(2)</p>		