

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155349	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/14/2024
NAME OF PROVIDER OR SUPPLIER Saint Anne Home		STREET ADDRESS, CITY, STATE, ZIP CODE 1900 Randallia Dr Fort Wayne, IN 46805	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44036</p> <p>Based on interview and record review, the facility failed to ensure residents were free from misappropriation of property for 1 of 4 residents reviewed (Resident B).</p> <p>Findings include:</p> <p>During an interview on 8/14/24 at 11:46 AM, Resident B indicated she kept her credit card in her drawer in her room. Resident B indicated her power of attorney (POA) had noticed multiple charges to Doordash (food delivery company) on the resident's credit card statement. The POA notified the facility. Resident B indicated she was not aware of who in particular made the charges, but the facility talked to Doordash and Doordash told the facility the person who made the order used her personal name and home address. Resident B indicated the facility matched the name and address to an employee at the facility. Resident B indicated she never had the staff purchase items for her with her credit card nor did she give the staff permission to use her credit card.</p> <p>An investigation file was provided by the DON on 8/14/24 at 12:08 PM. The file included the following:</p> <p>A facility reported incident, dated 8/1/24, indicated Resident B's family notified the facility of multiple fraudulent Doordash charges on her credit card. The report indicated Resident B's family called Doordash and was told Certified Nurse Aide (CNA) 2 made purchases and had the purchases delivered to her home address using Resident B's credit card information. The report indicated a police report and investigation was initiated.</p> <p>The file included CNA 2's signed/dated 3/23/24, acknowledgement of the facilities' abuse policy, which included misappropriation of property.</p> <p>The file included a schedule dated 4/30/24 - 7/26/24, which indicated CNA 2 assisted Resident B 10 days with activities of daily living.</p> <p>The file also included statements which indicated the following:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Social Worker (SW) 4's interview with Resident B and Resident B's POA, dated 8/1/24, indicated the POA showed SW 4 2 recent bank statements. The 2 bank statements displayed multiple Doordash charges. The statement indicated SW 4 asked Resident B if she had ever used Doordash or had the application on her phone and Resident B indicated no. The statement indicated Resident B's family called Doordash and gathered CNA 2's name and address. The facility then confirmed CNA 2 had purchased the items off of Doordash based on her employee file.</p> <p>A interview with Human Resources, AIT, DON and CNA 2 was included in the file. The interview indicated Human Resources had confirmed the information provided from the family and Doordash then confirmed the information matched CNA 2's name and address. Human Resources indicated herself, AIT and DON had called CNA 2 regarding the allegation. The interview indicated CNA 2 indicated her neighbor had been doing fraud or something about Doordash and one time she got home there was just food there.</p> <p>During an interview on 8/14/24 at 10 AM, the Administrator and AIT indicated Resident B had reported multiple fraudulent charges to Doordash to the Administrator. The Administrator indicated Resident B's POA indicated she had called Doordash who provide the [NAME] information and delivery address. The Administrator indicated she confirmed the information matched CNA 2's name and address. The Administrator indicated when CNA 2 was asked about the fraudulent charges, CNA 2 blamed her neighbor and denied the allegation.</p> <p>During an interview on 8/14/24 at 12 PM, Unit Secretary 3 indicated theft was stealing and was against the facility policy.</p> <p>Resident B's record was reviewed on 8/14/24 at 10:59 AM, diagnosis included anxiety disorder and muscle weakness.</p> <p>A recent quarterly Minimum Data Set (MDS) Assessment, dated 6/28/24, indicated Resident B had a Brief Interview of Mental Status (BIMS) of 15/15 (cognitively intact).</p> <p>A current policy, undated, titled Compliance Reporting Allegations of Abuse/Neglect/Exploitation, was provided by the DON on 8/14/24 at 12:08 PM. The policy indicated .misappropriation of resident property: the deliberate misplacement, exploitation, or wrongful, temporary or permanent, use of a resident's belongings or money without the resident's consent</p> <p>This citation relates to Complaint IN00440091.</p> <p>3.1-28(a)</p>		