

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155768	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/01/2025
NAME OF PROVIDER OR SUPPLIER Evansville Protestant Home		STREET ADDRESS, CITY, STATE, ZIP CODE 3701 Washington Ave Evansville, IN 47714	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48057</p> <p>Based on interview and record review, the facility failed to ensure the physician was notified when lab results were not obtained for a resident with a catheter associated urinary tract infection for 1 of 2 residents reviewed for indwelling catheters and when medication suggestions were made by the pharmacist for 1 of 2 residents reviewed for pharmacy reviews with recommendations. (Resident 27 and Resident D)</p> <p>Findings include:</p> <p>1. On 3/26/25 at 10:22 A.M. Resident 27's clinical record was reviewed. Resident 27 was admitted on [DATE]. Diagnoses included, but were not limited to, malignant neoplasm of bladder.</p> <p>The most recent Quarterly Minimum Data Set (MDS) Assessment, dated 12/27/24, indicated Resident 27 was moderately cognitively impaired, required partial to moderate assistance (staff does less than half of the effort) for toileting, and had an indwelling catheter.</p> <p>Physician orders included, but were not limited to:</p> <p>May re-anchor catheter if becomes dislodged or occluded as needed, Contact Medical Doctor (MD), dated 3/27/24</p> <p>Foley catheter: Anchor 16 french, 30cc (cubic centimeters) balloon, provide catheter care every shift, supra pubic catheter(a thin tube inserted into the bladder through a small incision in the lower abdomen), cleanse around insertion site with soap and water, pat dry; Start date 3/7/25</p> <p>Current care plans included, but were not limited to:</p> <p>Report signs of complications such as urinary tract infection (UTI) (acute confusion, bladder spasms, pain, low back/flank pain, malaise, nausea/vomiting, chills, fever, foul odor, concentrated urine, blood in urine), dated 3/27/24</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing progress note, dated 6/9/24 at 2:32 P.M., indicated a nurse was alerted to Resident 27's room by housekeeping that the resident was covered in blood. Resident was unsure of how it happened and he denied falling. There was no evidence that the resident had fallen. Family later came in to visit resident and were informed. Family expressed concern related to resident's catheter bag being purple. Leg bag examined per nursing and it did have a purple tint, however, urine output was darker yellow and concentrated. Minimal research revealed a possible cause being purple catheter bag syndrome which was usually indicative of a longstanding Foley catheter and chronic UTI. MD notified of all the above.</p> <p>A nursing progress note, dated 6/10/24 at 2:04 P.M., indicated a new order was received for a urinalysis and culture and sensitivity from a new catheter bag due to urine bag being purple in color.</p> <p>A nursing progress note, dated 6/10/24 at 11:32 P.M., indicated the current catheter was removed and a new catheter was placed suprapubic using aseptic technique with no urine return.</p> <p>A nursing progress note, dated 6/11/24 at 10:36 A.M., indicated Resident 27's suprapubic catheter was not in place. No urine return. The nurse adjusted catheter and when it was in place, yellow urine mixed with blood returned. Nurse attempted to replace catheter but was unable to re-anchor catheter. Orders received to send to [hospital] emergency department for catheter replacement.</p> <p>A nursing progress note, dated 6/11/24 at 11:13 A.M., indicated family arrived and transported Resident 27 to the emergency department. Catheter bag with blood noted.</p> <p>A nursing progress note, dated 6/12/24 at 4:07 P.M., indicated a urine report was faxed to facility. Nitrite positive, no new orders written with report. Nursing staff called the PAC (post acute care line for physicians) and there was no answer.</p> <p>The clinical record lacked notification to the physician or medical director of PAC not responding to the facility.</p> <p>A nursing progress note, dated 6/13/24 at 3:29 P.M., indicated a request was sent to PAC to follow up on resident's urine obtained during emergency room visit which was nitrite positive, no culture report available yet.</p> <p>A nursing progress note, dated 6/15/2024 at 5:03 P.M., indicated a nurse called PAC related to urine culture results. Unable to obtain results at that time. The MD was notified to try and obtain results. Resident continued to have purple catheter bags despite dark yellow urine output.</p> <p>A nursing progress note, dated 6/18/24 at 5:24 P.M., indicated Resident 27 complained of not feeling well in his abdomen. Encouraged to eat a good dinner and milkshake.</p> <p>The clinical record lacked notification to the medical director of PAC not responding to the facility, or notification to the physician about the new symptoms observed.</p> <p>A nursing progress note, dated 8/1/24 at 11:17 A.M., indicated the catheter was changed due to occlusion.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing progress note, dated 8/1/24 at 6:03 P.M., indicated Resident 27 complained of pain from the catheter site.</p> <p>The clinical record lacked notification to the physician related to Resident 27's pain from the catheter site.</p> <p>A nursing progress note, dated 8/29/24 at 11:25 A.M., indicated Resident 27 notified staff he was hurting and pointed to the right groin area. The area was assessed and PAC notified.</p> <p>A nursing progress note, dated 8/31/24 at 9:55 A.M., indicated Resident's catheter insertion site was red.</p> <p>The clinical record lacked notification to the physician related to the change in condition of the catheter site.</p> <p>48147</p> <p>2. On 3/26/25 at 9:20 A.M., Resident D's clinical record was reviewed. Diagnoses included, but were not limited to, anxiety disorder.</p> <p>The most current Quarterly Minimum Data Set (MDS) Assessment, dated 1/12/25, indicated Resident D was cognitively intact, required setup assistance for eating, was dependent on staff for toileting, bathing, and transferring, and received an antianxiety medication during the 7-day look back period.</p> <p>A current care plan, revised 2/21/25, indicated Resident D received antianxiety medication related to an anxiety diagnosis.</p> <p>A care conference was most recently completed on 1/10/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>Current physician orders included, but were not limited to:</p> <p>buspirone tablet (an antianxiety medication) - 10 milligrams (mg) at bedtime, dated 9/27/24</p> <p>Discontinued physician orders included, but were not limited to:</p> <p>buspirone tablet - 10 mg once a day, dated 7/11/23 with a discontinued date of 7/10/24</p> <p>buspirone tablet - 10 mg at bedtime, dated 7/11/24 with a discontinued date of 9/27/24</p> <p>A pharmacy recommendation, dated 6/11/24, requested a decrease of the buspirone from 10 mg once a day to 5 mg once a day. The recommendation lacked documentation it was acted upon.</p> <p>A pharmacy recommendation, dated 7/16/24, requested a decrease of the buspirone from 10 mg once a day to 5 mg once a day. The recommendation lacked documentation it was acted upon.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The clinical record lacked documentation that facility staff attempted to contact the physician or Medical Director to respond to the pharmacy recommendation to decrease Resident D's antianxiety medication.</p> <p>During an interview on 3/27/25 at 11:05 A.M., Medical Records staff indicated Resident D's physician did not respond to the pharmacy recommendations on 6/11/24 or 7/16/24. At that time, she indicated that if a resident's physician did not respond, the pharmacy requests were sent to the Medical Director to accept or decline. The Medical Director did not accept or decline the pharmacy recommendations on 6/11/24 or 7/16/24.</p> <p>During an interview on 3/31/25 at 1:34 P.M., the Medical Director indicated that he was not aware that there was a physician who did not review pharmacy recommendations. At that time, he indicated he was aware that staff had difficulty reaching PAC staff. He had been told by facility administration that they had reached out to PAC administration many times with no meaningful results. Consequently, he was the default contact for nursing and clinical staff when PAC could not be reached, and could be contacted directly by his direct cell phone number or text message.</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided a Consultant Pharmacist Reports policy, revised December 2022, that indicated Recommendations are acted upon and documented by the facility staff and/or the prescriber. Prescriber accepts and acts upon suggestion or rejects and provides an explanation for disagreeing. Comments and recommendations concerning medication therapy are communicated in a timely fashion. Recommendations are acted upon and documented by the facility staff and/or the prescriber. If the prescriber does not respond to recommendation directed to him/her within 30 days, the Director of Nursing and/or the consultant pharmacist may contact the Medical Director.</p> <p>On 4/1/25 at 10:44 A.M., the Administrator provided a policy titled Acute Condition Change Clinical Protocol, dated December 2015, that indicated Nursing staff will contact the Physician based on the urgency of the situation. The attending Physician will respond in a timely manner to notification of problems or changes in condition and status.</p> <p>3.1-5(a)(3)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>46758</p> <p>Based on interview and record review, the facility failed to ensure care plans related to high risk medications were developed for 3 of 6 residents reviewed for medication use. (Resident 3, Resident D, Resident 14)</p> <p>Findings include:</p> <p>1. On 3/25/25 at 2:26 P.M., Resident 3's clinical record was reviewed. Diagnoses included, but were not limited to, Fournier Gangrene, malignant neoplasm of prostate, and chronic pain syndrome.</p> <p>The most current Significant Change Minimum Data Set (MDS) Assessment, dated 1/13/25, indicated Resident 3 was cognitively intact, was dependent on transferring, toileting, bathing, and dressing, and received an antibiotic and an opioid during the 7-day look back period. Resident 3 had a pain assessment during this time.</p> <p>Current physician orders included, but were not limited to:</p> <p>daptomycin (an antibiotic) 600 milligrams (mg) daily Intravenous (IV) for 28 days per ID (infectious disease), infuse over 60 minutes dated, 3/16/25 to 4/13/25.</p> <p>oxycodone (pain medication) 5 mg administer 1 tablet orally every 4 hours as needed for pain, dated 1/16/25.</p> <p>The current care plan lacked care plans for pain and antibiotic monitoring.</p> <p>48147</p> <p>2. On 3/26/25 at 9:20 A.M., Resident D's clinical record was reviewed. Diagnoses included, but were not limited to, congestive heart failure.</p> <p>The most current Quarterly Minimum Data Set (MDS) Assessment, dated 1/12/25, indicated Resident D was cognitively intact, required setup assistance for eating, was dependent on staff for toileting, bathing, and transferring, and received an anticoagulant medication during the 7-day look back period.</p> <p>Current physician orders included, but were not limited to:</p> <p>Eliquis (an anticoagulant medication) tablet - 5 milligrams (mg) twice a day, dated 11/7/24</p> <p>A current activity intolerance care plan, initiated 9/30/24, indicated Resident D received Eliquis to prevent embolism.</p> <p>A care conference was most recently completed on 1/10/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The clinical record lacked a care plan to identify interventions to monitor for the risks of side effects from the anticoagulant medication (such as risk for bleeding).</p> <p>During an interview on 4/1/25 at 11:05 A.M., the Administrator indicated there was not a care plan for Resident D that addressed the risk of bleeding.</p> <p>3. On 3/26/25 at 8:41 A.M., Resident 14's clinical record was reviewed. Diagnoses included, but were not limited to, Alzheimer's disease, generalized anxiety disorder, depression, and spinal stenosis.</p> <p>The most current Annual Minimum Data Set (MDS) Assessment, dated 1/31/25, indicated Resident 14 had moderate cognitive impairment, required setup assistance for eating, partial to moderate assistance of staff (staff does less than half of the effort) for toileting and bathing, and received an antipsychotic medication, antianxiety medication, antidepressant, anticonvulsant, and an opioid during the 7-day look back period.</p> <p>Current physician orders included, but were not limited to:</p> <p>Ativan Benadryl Haldol gel (an antipsychotic medication) 2 milligrams (mg)- 25mg-2mg - apply 1 milliliter (ml) topically to the inner wrist every four hours as needed for agitation, dated 11/18/24</p> <p>citalopram tablet (an antidepressant medication) - 10 mg once a day for depression, dated 10/6/23</p> <p>gabapentin capsule (an anticonvulsant medication) - 300 mg twice a day for pain, dated 10/4/23</p> <p>hydrocodone-acetaminophen tablet (an opioid pain-relieving medication) 7.5-325 mg - give one tablet every four hours as needed for pain, dated 10/4/23</p> <p>hydrocodone-acetaminophen tablet 7.5-325 mg - give one tablet twice a day for pain, dated 11/12/24</p> <p>lorazepam concentrate (an antianxiety medication) 2 mg/mL - give 0.25 ml sublingually every four hours as needed for anxiety and restlessness, dated 1/26/24</p> <p>Roxanol (an opioid pain-relieving medication) liquid 20 mg/ml - give 0.25 ml sublingually every four hours as needed for pain and shortness of breath, dated 1/26/24</p> <p>A care conference was most recently completed on 1/29/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>The clinical record lacked a care plan related to antipsychotic medications, antianxiety medications, antidepressants, anticonvulsants, and opioids, the disease processes that necessitated the medications, and interventions required to monitor side effects of the medications.</p> <p>During an interview on 3/27/25 at 1:25 P.M., the Director of Nursing (DON) indicated that all high risk medications should have a corresponding care plan. Anticoagulants should have a risk for bleeding care plan.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 3/27/25 at 1:43 P.M., the MDS Coordinator indicated that all high risk medications should have a corresponding care plan. Care plans were created upon admission or with a change of orders. Reports showing newly prescribed medications were run daily and care plans were updated as needed.</p> <p>During an interview on 4/1/25 at 10:35 A.M., the Administrator indicated there were no care plans for Resident 14 that addressed antipsychotic medications, antianxiety medications, antidepressants, anticonvulsants, and opioids, the disease processes that necessitated the medications, or interventions required to monitor side effects of the medications.</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided a current Comprehensive Assessment and the Care Delivery Process policy, revised December 2016, that indicated Comprehensive assessments, care planning and the care delivery process involve collecting and analyzing information, choosing and initiating interventions, and then monitoring results and adjusting interventions . Define issues, including problems, risk factors, and other concerns . Identify the current interventions and treatments; and Link these to problems and diagnoses they are supposed to be treating . a person-centered plan of care includes: selecting and implementing interventions, based on the results of the above.</p> <p>3.1-35(a)</p>		

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<p>F 0657</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48057</p> <p>Based on interview, observation, and record review, the facility failed to ensure a resident's plan of care was implemented for 1 of 1 residents reviewed for nutrition. (Resident 29)</p> <p>Finding includes:</p> <p>On 3/26/25 at 10:07 A.M., Resident 29's clinical record was reviewed. Resident 29 was admitted on [DATE]. Diagnoses included, but were not limited to, chronic kidney disease.</p> <p>The most recent Significant Change Minimum Data Set (MDS) Assessment, dated 3/6/25, indicated Resident 29 was cognitively intact, required setup assistance (staff setup meals before dining) for eating, and had an unplanned weight loss of 5% or more in the last month.</p> <p>The current care plan included, but was not limited to:</p> <p>Recent significant weight loss in part related to increase in diuretic but also due to inadequate calorie intakes; Start date 2/17/25</p> <p>Ice cream daily for added calories due to weight loss; Start date 3/6/25</p> <p>During an observation on 3/26/25 at 11:45 A.M., Resident 29 was observed in the dining room and did not receive an ice cream with lunch.</p> <p>During an observation on 3/28/25 at 12:54 P.M., Resident 29 was observed sitting in her room eating lunch. Resident 29 indicated she was supposed to receive ice cream but did not receive it. There was not an ice cream on Resident 29's tray. The lunch ticket that indicated what Resident 29 should have received on the tray indicated vanilla ice cream was to be included.</p> <p>On 3/27/25 at 1:04 P.M., the Dietary Manager provided a list of residents who received supplemental foods. Resident 29 was not listed to receive ice cream supplement as care planned.</p> <p>On 4/1/25 at 10:50 A.M., the Administrator provided an undated policy titled Goals and Objectives, Care Plans that indicated Care plan goals and objectives are defined as the desired outcome for a specific resident problem. Goals and objectives are reviewed and revised when there has been a significant change in the resident's condition; when the desired outcome has not been achieved; when the resident has been readmitted to the facility; at least quarterly.</p> <p>3.1-35(g)(1)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48147</p> <p>Based on observation, interview, and record review, the facility failed to revise care plans and follow interventions to reduce the risk of falls for 1 of 1 resident reviewed for falls with major injury. This deficient practice resulted in two falls with fractures requiring hospitalization and a significant decline in the resident's Activities of Daily Living (ADLs). (Resident 7)</p> <p>Finding includes:</p> <p>On 3/26/25 at 10:11 A.M., Resident 7's clinical record was reviewed. Diagnoses included, but were not limited to, displaced comminuted fracture of shaft of right femur, fracture of upper end of right humerus, fracture of superior rim of right pubis, and vascular dementia.</p> <p>The most recent Annual Minimum Data Set (MDS) Assessment, dated 11/23/24, indicated Resident 7 had severe cognitive impairment, required setup assistance of staff (staff sets up/cleans up; resident completes the activity) with eating, required supervision of staff (staff provides verbal cues or touching/steadying assistance as resident completes the activity) for toileting and sit to stand transfers, was independent rolling left and right, required partial to moderate assistance of staff (staff does less than half of the effort) for bathing, and had no falls since the prior assessment.</p> <p>An annual fall risk assessment was completed on 11/23/24 that indicated Resident 7 was at low risk for falls.</p> <p>A current falls care plan, initiated 5/7/23 and last revised on 3/3/25, indicated Resident 7 was at risk for falls due to weakness. Interventions included:</p> <p>Assure I have appropriate footwear before ambulating, dated 5/17/23</p> <p>Fluorescent tape added to call light as a visual cue, dated 5/17/23</p> <p>Keep call light and personal items within reach, dated 5/17/23</p> <p>Educated resident to utilize the call light for assistance when not feeling well, dated 1/22/24</p> <p>Gripper socks when shoes are not on, dated 4/1/24</p> <p>Fluorescent tape to walker to remind resident to take walker to restroom, dated 12/29/24</p> <p>Concave mattress, dated 3/3/25</p> <p>A care conference was most recently completed on 3/20/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>The clinical record indicated Resident 7 fell four times between 12/29/24 and 3/1/25.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Fall 1</p> <p>On 12/29/24 at 10:00 A.M., Resident 7 sustained an unwitnessed fall without injury while walking without her walker. Fluorescent tape to walker to remind resident to take walker to restroom was added to the care plan on 12/29/24. A fall risk assessment was completed on 12/29/24 that indicated Resident 7 was at low risk for falls.</p> <p>Fall 2</p> <p>On 1/4/25 at 10:15 P.M., Resident 7 sustained an unwitnessed fall while getting out of bed. At that time, no injury was noted. A fall risk assessment was completed on 1/4/25 that indicated Resident 7 was at high risk for falls.</p> <p>A nursing progress note, dated 1/4/25 at 10:49 P.M., indicated staff notified the physician of the fall, confusion, and a high blood pressure of 154/80. An order was received for a urinalysis (UA) to check for infection.</p> <p>A nursing progress note, dated 1/4/25 at 11:26 P.M., indicated the resident complained of right hip pain with no bruising or swelling noted upon assessment.</p> <p>A nursing progress note, dated 1/5/25 at 6:02 A.M., indicated the resident complained of hip and back pain with difficulty ambulating. Pain medication was given. Urine was collected at that time.</p> <p>A nursing progress note, dated 1/5/25 at 10:52 P.M., indicated the resident complained of hip pain and was observed with a slow and unsteady gait.</p> <p>A nursing progress note, dated 1/6/25 at 3:35 A.M., indicated the physician was notified of the resident's continued complaints of bilateral hip pain and back pain.</p> <p>Progress notes from 1/6/25 at 3:35 A.M. to 1/7/25 at 1:14 P.M. lacked documentation to indicate the physician responded or staff attempted to follow up with the physician or the medical director.</p> <p>An Interdisciplinary Team (IDT) note, dated 1/6/25 at 10:40 A.M., indicated Resident 7's 1/4/25 fall was reviewed. The new intervention was a clinical assessment. The care plan was not updated with a new intervention at that time.</p> <p>A nursing progress note, dated 1/7/25 at 5:08 A.M., indicated the resident complained of hip and back pain, was unable to ambulate, and required assistance of two staff for toileting and transferring.</p> <p>A nursing progress note, dated 1/7/25 at 1:14 P.M., indicated the resident complained of bilateral hip pain and had a decline in mobility. Staff attempted to call the physician to request an x-ray of the bilateral hips.</p> <p>A nursing progress note, dated 1/7/25 at 6:09 P.M., indicated a transfer order was received from the physician and the resident was transferred to the hospital for evaluation and x-rays.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER Evansville Protestant Home		STREET ADDRESS, CITY, STATE, ZIP CODE 3701 Washington Ave Evansville, IN 47714	

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Hospital discharge paperwork, dated 1/7/25 at 10:50 P.M., indicated Resident 7 had superior and inferior pubic ramus fractures and multiple closed stable lateral compression fractures of the pelvis that did not require surgery. The resident was recommended to start physical therapy and follow up as needed.</p> <p>A nursing progress note, dated 1/8/25 at 1:45 A.M., indicated the resident returned to the facility from the hospital with no new orders.</p> <p>A therapy evaluation indicated Resident 7 began physical therapy on 1/9/25.</p> <p>A nursing progress note, dated 1/10/25 at 9:19 A.M., indicated the urine obtained on 1/5/25 was negative and did not indicate an infection was present.</p> <p>A review of progress notes from 1/6/25 to 1/20/25 lacked documentation to indicate the IDT met to follow up on the negative UA and determine a new intervention following the resident's fall on 1/4/25 to prevent further falls.</p> <p>Fall 3</p> <p>On 1/20/25 at 12:15 A.M., Resident 7 sustained an unwitnessed fall while attempting to self-transfer to the bathroom. A fall risk assessment was completed on 1/20/25 and indicated that Resident 7 was at high risk for falls.</p> <p>A nursing progress note, dated 1/20/25 at 12:26 A.M., indicated the resident complained of pain and moved all extremities as normal for resident with a pelvic fracture.</p> <p>An IDT Note, dated 1/20/25 at 10:21 A.M., indicated Resident 7's 1/20/25 fall was reviewed. The new interventions were concave mattress and offer the opportunity to lay in bed between 9 P.M. and 11 P.M. The interventions were not added to the care plan at that time.</p> <p>A Significant Change MDS Assessment was completed on 1/20/25. It indicated Resident 7 had severe cognitive impairment, required setup assistance of staff (staff sets up/cleans up; resident completes the activity) with eating, required supervision of staff (staff provides verbal cues or touching/steadying assistance as resident completes the activity) for toileting and sit to stand transfers, was independent rolling left and right, required partial to moderate assistance of staff (staff does less than half of the effort) for bathing, and had one fall since the prior assessment.</p> <p>A nursing progress note, dated 1/22/25 at 2:35 P.M., indicated the resident complained of pain while walking.</p> <p>A nursing progress note, dated 1/22/25 at 10:32 P.M., indicated the resident complained of pain in the right hip. Staff attempted to notify the physician of the increased pain.</p> <p>A nursing progress note, dated 1/23/25 at 11:56 A.M., indicated staff attempted to contact the physician about the resident's pelvic pain.</p> <p>(continued on next page)</p>

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing progress note, dated 1/23/25 at 12:15 P.M., indicated the physician's nurse returned the call to obtain more information. Staff reported that the resident was having increased pain and more difficulty ambulating. The physician's nurse indicated she would forward the information to the physician.</p> <p>A nursing progress note, dated 1/23/25 at 1:47 P.M., indicated a new order was received for an x-ray of the pelvis and the hips.</p> <p>A nursing progress note, dated 1/23/25 at 4:44 P.M., indicated a mobile x-ray service completed a bilateral hip and pelvis x-ray in the facility.</p> <p>A nursing progress note, dated 1/23/25 at 10:34 P.M., indicated x-ray results were received. Results indicated Cannot exclude nondisplaced right pubic rami fracture. Consider follow up with a three view pelvis series vs. Computed Tomography (CT) scan (a medical imaging technique used to obtain detailed internal images of the body) for further evaluation.</p> <p>Therapy discharge paperwork, dated 2/6/25, indicated Resident 7 was discharged from physical therapy because she had reached her highest practical level.</p> <p>Fall 4</p> <p>A nursing progress note, dated 3/1/25 at 5:50 P.M., indicated Resident 7 sustained an unwitnessed fall while walking in her room. The resident complained of pain in her right shoulder, right arm, and right hip. Her right leg was noted to appear shorter than her left leg, her right foot was rotated outward, and it was tender to touch. An ambulance was called and the resident was taken to the emergency room .</p> <p>A fall risk assessment was completed 3/1/25 that indicated the resident was at high risk for falls.</p> <p>A Hospital Trauma Services note, dated 3/2/25 at 12:51 A.M., indicated the resident was admitted to the hospital with diagnoses of a right humoral surgical neck fracture (shoulder) and a right femur fracture (long bone in the leg).</p> <p>An IDT note, dated 3/3/25 at 10:09 A.M., indicated Resident 7's 3/1/25 fall was reviewed. The new intervention was Resident sent to the hospital.</p> <p>Concave mattress was added to the care plan on 3/3/25.</p> <p>Hospital discharge paperwork, dated 3/5/25 at 2:25 P.M., indicated that the resident was being discharged back to the facility after receiving an open reduction and internal fixation (ORIF) (a surgical procedure used to treat severe fractures or dislocations by realigning the broken bones and stabilizing them with internal hardware, such as screws, plates, or rods) on her right distal femur fracture. The right shoulder fracture did not require surgery and the resident's right arm was placed in a sling for comfort.</p> <p>A nursing progress note, dated 3/5/25 at 5:15 P.M., indicated the resident returned to the facility from the hospital with new orders.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Admission physician orders included, but were not limited to:</p> <p>tramadol (an opioid pain-relieving medication) tablet - give 50 milligrams (mg) every six hours as needed, dated 3/5/25</p> <p>Safety Device: Bed pad alarm. Check placement and function every shift, dated 3/5/25</p> <p>Safety Device: Chair pad alarm. Check placement and function every shift, dated 3/5/25</p> <p>Concave Pressure Relieving Mattress, dated 3/5/25</p> <p>Sling in place to right arm, dated 3/5/25</p> <p>Immobilizer in place to right leg. May remove for skin care and therapy only, dated 3/7/25</p> <p>A nursing progress note, dated 3/6/25 at 2:17 P.M., indicated the resident returned from the hospital with a wound vacuum device to a right hip incision, a long leg immobilizer to the right leg, and a sling to the right arm. The skin underneath the immobilizer was intact with bruising at the back of the brace where the metal rod was positioned. There was a very large bruise on the right arm and shoulder.</p> <p>A review of progress notes from 1/23/25 to 3/26/25 lacked documentation to indicate the physician was notified of or reviewed the x-ray results or a follow up scan was completed.</p> <p>A Significant Change MDS Assessment was completed on 3/11/25. It indicated Resident 7 had severe cognitive impairment, required partial to moderate assistance of staff (staff does less than half of the effort) with eating, was dependent on staff (staff does everything) for rolling left to right, toileting, bathing, sit to stand and toilet transfers were not attempted, and there were no falls since the prior assessment.</p> <p>On 3/26/25 at 2:35 P.M., Resident 7 was observed lying in bed with a concave mattress with an immobilizer on her right leg. The call light did not have fluorescent tape on it.</p> <p>During an interview on 3/27/25 at 11:00 A.M., Physical Therapy Assistant (PTA) 9 indicated Resident 7 was up ad lib (as desired) for three years before she broke her pelvis. After she broke her pelvis, she was weight bearing as tolerated with assistance of one staff. She was discharged from therapy on 2/6/25 and was able to ambulate with a walker and assistance of one staff. After her fall on 3/1/25 she became non weight bearing on her right leg and right arm. At that time, she indicated the intervention put in place after the fall on 1/20/25 was to add a concave mattress. She was unsure why it was not added to the care plan until 3/3/25 and was unsure when the resident received the concave mattress. After the resident fell on [DATE], new fall interventions were not added to the care plan because the resident became non weight bearing, was not trying to get up, and was not using her walker.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 3/27/25 at 1:25 P.M., the Director of Nursing (DON) indicated that after a resident fell , the nurse created a fall event. IDT staff ran a report daily of the new fall events, and new falls were discussed in morning meeting to identify appropriate and new interventions. The new intervention determined went into the care plan at that time. If the intervention was a lab or assessment, the results were followed up on. If the lab or assessment was not the cause of the fall, the resident would not always get a new intervention because it was hard to find things that worked.</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided a current Falls - Clinical Protocol policy, revised March 2018, that indicated For an individual who has fallen, the staff and practitioner will begin to try to identify possible causes . The staff and physician will continue to collect and evaluate information until either the cause of the falling is identified, or it is determined that the cause cannot be found or is not correctable . Based on the preceding assessment, the staff and physician will identify pertinent interventions to try to prevent subsequent falls and to address the risks of clinically significant consequences of falling . If underlying causes cannot be readily identified or corrected, staff will try various relevant interventions, based on assessment of the nature or category of falling . If the individual continues to fall, the staff and physician will re-evaluate the situation and reconsider possible reasons for the resident's falling (instead of, or in addition to those that have already been identified) and also reconsider the current interventions. As needed, and after an appropriately thorough review, the physician will document any uncorrectable risk factors and underlying causes.</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided a current Goals and Objectives, Care Plan policy, revised April 2009, that indicated When goals and objectives are not achieved, the resident's clinical record will be documented as to why the results were not achieved and what new goals and objectives have been established. Care plans will be modified accordingly . Care plan goals and objectives are derived from information contained in the resident's comprehensive assessment . Goals and objectives are entered on the resident's care plan so that all disciplines have access to such information and are able to report whether or not the desired outcomes are being achieved . Goals and objectives are reviewed and/or revised: when there has been a significant change in the resident's condition .</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided a current Physician Services policy, revised April 2013, that indicated The resident's attending physician participates in the resident's assessment and care planning, monitoring changes in resident's medical status, providing consultation or treatment when called by the facility, and overseeing a relevant plan of care for the resident. The attending physician will determine the relevance of any recommended interventions from any discipline . The medical director will identify attending physician qualifications and responsibilities, based on clinical and regulatory requirements .</p> <p>3.1-45(a)</p>		

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48057</p> <p>Based on record review and interview, the facility failed to ensure a resident was treated for a urinary tract infection in a timely manner for 1 of 2 residents reviewed for indwelling catheter care. (Resident 27)</p> <p>Finding includes:</p> <p>On 3/26/25 at 10:22 A.M. Resident 27's clinical record was reviewed. Resident 27 was admitted on [DATE]. Diagnoses included, but were not limited to, malignant neoplasm of bladder.</p> <p>The most recent Quarterly Minimum Data Set (MDS) Assessment, dated 12/27/24, indicated Resident 27 was moderately cognitively impaired, required partial to moderate assistance of staff (staff does less than half of the effort) for toileting, and had an indwelling catheter.</p> <p>Physician orders included, but were not limited to:</p> <p>May re-anchor catheter if becomes dislodged or occluded as needed, Contact MD (medical doctor); Start date 3/27/24</p> <p>Foley catheter: Anchor 16 french, 30cc (cubic centimeters) balloon, provide catheter care every shift, supra pubic catheter(a thin tube inserted into the bladder through a small incision in the lower abdomen), cleanse around insertion site with soap and water, pat dry; Start date 3/7/25</p> <p>Current care plans included, but were not limited to:</p> <p>Resident requires a suprapubic catheter related to obstructive uropathy; Start date 3/27/24</p> <p>Report signs of complications such as urinary tract infection (UTI) (acute confusion, bladder spasms, pain, low back/flank pain, malaise, nausea/vomiting, chills, fever, foul odor, concentrated urine, blood in urine); Start date 3/27/24</p> <p>Resident 27's clinical record indicated the following urinary tract infection occurrences since June 2024:</p> <p>UTI 1:</p> <p>A nursing progress note, dated 6/9/24 at 2:32 P.M., indicated a nurse was alerted to Resident 27's room by housekeeping that resident was covered in blood. Resident unsure of how it happened. He denied falling and there was no evidence that resident had fallen. Family later came in to visit resident and were informed. Family expressed concern related to resident's catheter bag being purple. Leg bag examined per nursing and it did have a purple tint, however, urine output was darker yellow and concentrated. Minimal research revealed a possible cause being purple catheter bag syndrome which was usually indicative of a longstanding Foley catheter and chronic UTI. MD notified of all the above.</p> <p>(continued on next page)</p>		

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing progress note, dated 6/10/24 at 2:04 P.M., indicated a new order was received for a urinalysis and culture and sensitivity from a new catheter bag due to urine bag being purple in color.</p> <p>A nursing progress note, dated 6/10/24 at 11:32 P.M., indicated current catheter removed and new catheter placed suprapubic using aseptic technique with no urine return.</p> <p>A nursing progress note, dated 6/11/24 at 10:36 A.M., indicated Resident 27's suprapubic catheter was not in place. No urine return. The nurse adjusted catheter and when it was in place, yellow urine mixed with blood returned. Nurse attempted to replace catheter but was unable to re-anchor catheter. Orders received to send to [hospital] emergency department for catheter replacement.</p> <p>A nursing progress note, dated 6/11/24 at 11:13 A.M., indicated family arrived and transported Resident 27 to the emergency department, catheter bag with blood noted.</p> <p>A nursing progress note, dated 6/12/24 at 4:07 P.M., indicated a urine report was faxed to facility. Nitrite positive, no new orders written with report. A facility nurse called the PAC (post acute care line for physicians) and there was no answer.</p> <p>A nursing progress note, dated 6/13/24 at 3:29 P.M., indicated request sent to PAC to follow up on resident's urine obtained during emergency room visit which was nitrite positive, no culture report available yet.</p> <p>A nursing progress, note dated 6/15/2024 at 5:03 P.M., indicated nurse called PAC related to urine culture results. Unable to obtain results at that time. MD notified to try and obtain results. Resident continued to have purple catheter bags despite dark yellow urine output.</p> <p>A nursing progress note, dated 6/18/24 at 5:24 P.M., indicated Resident 27 complained of not feeling well in his abdomen. Encouraged to eat a good dinner and milkshake.</p> <p>The clinical record lacked a direct call to the hospital laboratory to obtain culture results.</p> <p>A nursing progress note, dated 6/19/24 at 10:25 A.M., indicated urine culture was >100,000 E-Coli and faxed to physician triage for review. Resident was to receive an injection that day.</p> <p>The electronic medication administration record (EMAR) indicated Resident 27 started cephalexin 500mg (milligrams) twice a day for seven days on 6/20/24.</p> <p>A hospital culture report indicated the urine collected in the emergency department on 6/11/24 had a final culture and susceptibility result available on 6/13/24 at 7:57 A.M.</p> <p>UTI 2:</p> <p>A nursing progress note, dated 8/1/24 at 11:17 A.M., indicated catheter was changed due to occlusion.</p> <p>A nursing progress note, dated 8/1/24 at 6:03 P.M., indicated Resident 27 had complaints of pain from the catheter site.</p> <p>(continued on next page)</p>		

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The clinical record lacked any observation or progress notes related to catheter, pain, or UTI monitoring from 8/2/24 to 8/19/24.</p> <p>A nursing progress note, dated 8/20/24 at 2:56 P.M., indicated the nurse practitioner (NP) was notified that Resident 27 had a purple urine bag again. The nurse indicated last time that happened, the resident had a UTI. No new orders at that time.</p> <p>A nursing progress note, dated 8/22/24 at 1:56 P.M., indicated the NP was in the facility and gave orders for urinalysis and culture and sensitivity tests, and to change catheter to obtain urine.</p> <p>A nursing progress note, dated 8/22/24 at 2:31 P.M., indicated the catheter was changed but unable to obtain enough urine at that time for urinalysis.</p> <p>A late entry nursing progress noted, dated 8/22/24 at 3:10 P.M., indicated urine obtained.</p> <p>A urine culture lab report, dated 8/22/24 at 3:35 P.M., indicated the method of urine collection was clean catch and indicated a contaminated specimen.</p> <p>A nursing progress note, dated 8/23/24 at 3:11 P.M., indicated urine results faxed to PAC.</p> <p>A nursing progress note, dated 8/24/24 at 5:05 P.M., indicated urine culture results received indicating contaminated sample. A voicemail was left for PAC.</p> <p>A nursing progress note, dated 8/24/24 at 10:24 P.M., indicated the PAC gave new orders to recollect urine specimen. Urine specimen collected with purulent urine return.</p> <p>A nursing progress note, dated 8/26/24 at 1:18 P.M., indicated an order for cephalexin was received on 8/23/24, but was not initiated. The resident was noted to be more confused and lethargic. Order received to start cephalexin 250mg (milligrams) three times a day for 10 days for urinary tract infection.</p> <p>A nursing progress note, dated 8/27/24 at 1:24 P.M., indicated lab stated the second urine specimen was also contaminated.</p> <p>A nursing progress note, dated 8/27/24 at 1:30 P.M., indicated resident always had his hands on his catheter tubing.</p> <p>The clinical record lacked a care plan related to frequent urinary tract infection and prevention of urinary tract infection including promoting hand hygiene for Resident 27.</p> <p>A nursing progress note, dated 8/29/24 at 11:25 A.M., indicated Resident 27 notified staff he was hurting and pointed to the right groin area. The area was assessed and PAC notified.</p> <p>A nursing progress note, dated 8/31/24 at 9:55 A.M., indicated the resident's catheter insertion site was red.</p> <p>UTI 3:</p> <p>(continued on next page)</p>		

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing progress note, dated 9/8/24 at 6:01 P.M., indicated Resident 27's family expressed concern related to the catheter insertion site. Site was red with drainage and swelling. The resident complained of severe pain and tenderness to touch. PAC notified and orders given for a urinalysis and culture and sensitivity tests.</p> <p>A nursing progress note, dated 9/9/24 at 6:33 A.M., indicated catheter changed and not enough urine to collect for specimen.</p> <p>A nursing progress note, dated 9/9/24 at 10:31 P.M., urine was obtained and notified lab to pick up.</p> <p>A nursing progress note, dated 9/12/24 at 3:04 P.M., indicated a new order was received for ciprofloxacin 250mg two times a day for seven days for UTI.</p> <p>During an interview on 3/28/25 at 8:22 A.M., the Director of Nursing (DON) indicated Resident 27 had a history of chronic urinary tract infections, culture reports often resulted as contaminated specimens, and resident was not receiving any type of prophylactic measures.</p> <p>During an interview on 4/1/25 at 11:31 A.M., a policy related to urinary tract infection protocol was requested. The Administrator indicated the facility did not have a written policy related to urinary tract infections and the facility's policy was to notify the physician and follow physician orders.</p> <p>On 4/1/25 at 10:44 A.M., the Administrator provided a policy titled Acute Condition Change Clinical Protocol, dated December 2015, that indicated Before contacting a physician about someone with an acute change of condition, the nursing staff will make detailed observations and collect pertinent information to report to the physician. The nursing staff and physician will discuss possible causes of the condition change based on factors including resident history, current symptoms, medication regimen, and existing test results. The physician will help identify and authorize appropriate treatments.</p> <p>On 4/1/25 at 10:44 A.M., the Administrator provided a policy titled Prevention and Screening Clinical Protocol, dated December 2012, that indicated Where medically indicated, the attending physician will identify primary, secondary, and tertiary preventative and screening measures. Primary prevention is aimed at reducing the incidence of a disease or condition by preventing its onset. Secondary prevention targets early identification of a condition to limit its course and complications. Tertiary prevention focuses on prevention of additional complications that is not preventable or fully correctable.</p> <p>3.1-41(a)(2)</p>		

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<p>F 0712</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that the resident and his/her doctor meet face-to-face at all required visits.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48057</p> <p>Based on interview and record review, the facility failed to ensure a resident was assessed by a physician since admission for 1 of 2 residents admitted in the last 90 days reviewed for accidents. (Resident 22)</p> <p>Finding includes:</p> <p>On 3/26/25 at 1:55 P.M., Resident 22's clinical record was reviewed. Resident 22 was admitted on [DATE]. Diagnoses included, but were not limited to, dementia.</p> <p>The most recent Admission Minimum Data Set (MDS) Assessment, dated 1/26/25, indicated Resident 22 was severely cognitively impaired and required partial assistance (staff does less than half of the effort) for toileting and bathing.</p> <p>The clinical record, including assessments, progress notes, and documents, lacked assessment of Resident 22 by a physician in the facility since admission.</p> <p>During an interview on 3/28/25 at 8:22 A.M., the Director of Nursing (DON) indicated she could not find a physician assessment for Resident 22.</p> <p>On 4/1/25 at 10:47 A.M., the Administrator provided an undated policy titled Physician Services that indicated The physician will perform pertinent, timely medical assessments; visit the resident at appropriate intervals . Physician visits, frequency of visits, emergency care of residents, etc., are provided in accordance with current OBRA regulations and facility policy.</p> <p>3.1-22(d)(1)</p>		

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NAME OF PROVIDER OR SUPPLIER Evansville Protestant Home		STREET ADDRESS, CITY, STATE, ZIP CODE 3701 Washington Ave Evansville, IN 47714	
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<p>F 0756</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.</p> <p>48147</p> <p>Based on interview and record review, the facility failed to ensure pharmacy recommendations were acted upon for 1 of 5 residents reviewed for unnecessary medications. (Resident D)</p> <p>Finding includes:</p> <p>On 3/26/25 at 9:20 A.M., Resident D's clinical record was reviewed. Diagnoses included, but were not limited to, anxiety disorder.</p> <p>The most current Quarterly Minimum Data Set (MDS) Assessment, dated 1/12/25, indicated Resident D was cognitively intact, required setup assistance for eating, was dependent on staff for toileting, bathing, and transferring, and received an antianxiety medication during the 7-day look back period.</p> <p>A current care plan, revised 2/21/25, indicated Resident D received antianxiety medication related to an anxiety diagnosis.</p> <p>A care conference was most recently completed on 1/10/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>Current physician orders included, but were not limited to:</p> <p>buspirone tablet (an antianxiety medication) - 10 milligrams (mg) at bedtime, dated 9/27/24</p> <p>Discontinued physician orders included, but were not limited to:</p> <p>buspirone tablet - 10 mg once a day, dated 7/11/23 with a discontinued date of 7/10/24</p> <p>buspirone tablet - 10 mg at bedtime, dated 7/11/24 with a discontinued date of 9/27/24</p> <p>A pharmacy recommendation, dated 6/11/24, requested a decrease of the buspirone from 10 mg once a day to 5 mg once a day. The recommendation lacked documentation it was acted upon.</p> <p>A pharmacy recommendation, dated 7/16/24, requested a decrease of the buspirone from 10 mg once a day to 5 mg once a day. The recommendation lacked documentation it was acted upon.</p> <p>During an interview on 3/27/25 at 11:05 A.M., Medical Records staff indicated the physician Resident D used did not come to the facility and all pharmacy reviews had to be faxed out. The resident's physician did not respond to the pharmacy recommendations on 6/11/24 or 7/16/24. At that time, she indicated that if an outside physician did not respond, the pharmacy requests were sent to the Medical Director to accept or decline. The Medical Director did not accept or decline the pharmacy recommendations on 6/11/24 or 7/16/24.</p> <p>(continued on next page)</p>		

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<p>F 0756</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/1/25 at 10:47 A.M., the Administrator provided a Consultant Pharmacist Reports policy, revised December 2022, that indicated Recommendations are acted upon and documented by the facility staff and/or the prescriber. Prescriber accepts and acts upon suggestion or rejects and provides an explanation for disagreeing . Comments and recommendations concerning medication therapy are communicated in a timely fashion . Recommendations are acted upon and documented by the facility staff and/or the prescriber. If the prescriber does not respond to recommendation directed to him/her within 30 days, the Director of Nursing and/or the consultant pharmacist may contact the Medical Director .</p> <p>3.1-25(i)</p>

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<p>F 0801</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Employ sufficient staff with the appropriate competencies and skills sets to carry out the functions of the food and nutrition service, including a qualified dietician.</p> <p>48057</p> <p>Based on record review and interview, the facility failed to ensure the Dietary Manager met required qualifications for 1 of 1 dietary manager qualifications reviewed.</p> <p>Finding includes:</p> <p>During an interview on 3/25/25 at 9:01 A.M., the Dietary Manager indicated she did not have a dietary manager certification and had not enrolled in the program.</p> <p>During an interview on 3/26/25 at 11:27 A.M., the Dietitian indicated she was aware the Dietary Manager was not certified but had not increased her visits; she was currently in the facility once a week.</p> <p>On 3/28/25 at 1:16 P.M., the Dietary Manager's employee file was reviewed. The Dietary Manager job description, signed on 3/11/25, indicated qualifications to accepting the role of dietary manager required completion of state-approved food service management course, or presently enrolled in a program.</p> <p>During an interview on 4/1/25 at 10:59 A.M., the Administrator indicated the facility did not have a written policy related to qualifications of the dietary manager, and the policy was to follow state regulations.</p> <p>3.1-20(e)</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>48057</p> <p>Based on observation, interview, and record review, the facility failed to safely store and label food under professional standards related to food items not labeled or stored properly for 1 of 1 dietary areas observed.</p> <p>Findings include:</p> <p>During a kitchen walk through on 3/25/25 at 8:44 A.M., the following was observed:</p> <p>Walk in refrigerator:</p> <p>Bag of mixed broccoli, carrots, and celery open to air, no date</p> <p>Chunk of ham, dated 2/15</p> <p>Carton of molded strawberries</p> <p>A container of bran mixture labeled prepped 3/8</p> <p>A container of banana cake labeled prepped 3/16</p> <p>Dry storage room:</p> <p>Rice crispy treats directly on the floor</p> <p>Box of sandwich crackers directly on the floor</p> <p>Walk in freezer:</p> <p>Bag of pepperonis doubled bagged; inside bag dated 12/21/23 and outside bag dated 6/29/24</p> <p>On 4/1/25 at 10:44 A.M., the Administrator provided a policy titled Food Storage, dated 2017, that indicated Food will be stored a minimum of six inches above the floor . leftover food will be stored in covered containers or wrapped carefully and securely. Each item will be labeled and dated before being refrigerated. Leftover foods is used within seven days or discarded per federal food code.</p> <p>3.1-21(i)(2)</p> <p>3.1-21(i)(3)</p>		

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<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48057</p> <p>Based on record review and interview, the facility failed to ensure a catheter change was accurately documented for 1 of 2 residents reviewed for catheter associated urinary tract infections. (Resident 2)</p> <p>Finding includes:</p> <p>On 3/26/25 at 9:08 A.M., Resident 2's clinical record was reviewed. Resident 2 was admitted on [DATE]. Diagnoses included, but were not limited to, urine retention.</p> <p>The most recent Quarterly Minimum Data Set (MDS) Assessment, dated 2/26/25, indicated Resident 2 was cognitively intact, required maximal assistance (staff does more than half of the work) for toileting, bathing, and chair to bed transfers, and had an indwelling catheter.</p> <p>Physician orders included, but were not limited to:</p> <p>Change Foley catheter monthly: 18 French with 30 mL (milliliter) balloon on the 27th of the month; 2/1/25-3/2/25.</p> <p>Change Foley catheter monthly: 18 French with 30 mL (milliliter) balloon on the 2nd of the month; Start date 3/2/25.</p> <p>On 3/28/25 at 1:15 P.M., the Director of Nursing (DON) provided a document titled Treatment Administration History that indicated Qualified Medication Aide (QMA) 7 had changed Resident 2's catheter on 2/27/25.</p> <p>During an interview on 3/28/25 at 1:43 P.M., QMA 7 stated she did not change Resident 2's catheter on 2/27/25, and believed a nurse charted the catheter change under her username.</p> <p>A nursing progress note, dated 3/2/25 at 12:38 P.M., indicated Resident 2 stated that his catheter was due to be changed on 2/27, however, the task was not completed. Registered Nurse (RN) 16 then used sterile technique to change the catheter.</p> <p>On 4/1/25 at 11:29 A.M., the Administrator provided a document titled Charting and Documentation, dated July 2017, that indicated Documentation in the medical record will be objective, complete, and accurate.</p> <p>3.1-50(a)(2)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>46758</p> <p>Based on observation, record review, and interview, the facility failed to implement infection control practices to ensure the proper use of Enhanced Barrier Protocol (EBP) and Personal Protective Equipment (PPE) for 2 of 2 random observations of wound care. (Resident T and Resident D)</p> <p>Findings include:</p> <p>1. On 3/26/25 at 11:44 A.M., Resident T's clinical record was reviewed. Diagnoses includes, but were not limited to, Parkinson's Disease.</p> <p>The most current Quarterly Minimum Data Set (MDS) Assessment, dated 1/13/25, indicated that the resident was severely cognitively impaired and was dependent on staff for eating, transferring, hygiene, and toileting. During that assessment, the resident was considered a risk for pressure wounds and had a stage 4 pressure wound present.</p> <p>Current physician orders included, but were not limited to:</p> <p>Skin preparation to bilateral heels every shift for protection dated 9/6/22.</p> <p>Wound: Coccyx Stage 4, clean area with wound cleanser and pat dry with 4 x 4 gauze. Cut a strip of calcium alginate (wound dressing) into a thin long strip and pack loosely into the 11 o'clock tunnel and spread to cover wound bed and pack wound also, skin prep peri wound and cover with 4 x 4 Foam border dressing PRN (As Needed) dislodgment or soiling, dated 3/7/25.</p> <p>Care plan conference notes indicated the care plan was reviewed on 1/13/25.</p> <p>The current care plan for infection indicated that the resident had a need for EBP related to wound care. Interventions included, but were not limited to:</p> <p>Enhanced Barrier Precautions Signs will be hung on the appropriate rooms, dated 4/10/24</p> <p>PPE will be placed outside of rooms for staff use, dated 4/10/24.</p> <p>Staff will use appropriate PPE during resident care, dated 2/21/25.</p> <p>On 3/27/25 at 11:02 A.M., Registered Nurse (RN) 16 and RN 12 were observed performing wound care without a gown as noted on the Enhanced Barrier Protocol sign posted outside the resident's door.</p> <p>During an interview on 3/27/25 at 11:15 A.M., RN 12 indicated that she forgot to put on the gown prior to wound care.</p> <p>48147</p> <p>2. On 3/26/25 at 9:20 A.M., Resident D's clinical record was reviewed. Diagnoses included, but were not limited to, unspecified ulcer on right buttock.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The most current Minimum Data Set (MDS) Assessment, dated 1/12/25, indicated Resident D was cognitively intact, was dependent on staff (staff does all of the effort) for toileting, bathing, and transferring, and had no pressure injuries.</p> <p>Current physician orders included, but were not limited to:</p> <p>Cleanse area to buttocks with wound cleanser and apply thin layer of hydrophilic wound paste (Coloplast) and cover with a large sacral foam border dressing daily and as needed when soiled, once a day every three days, dated 2/14/25</p> <p>A current pressure ulcer care plan, initiated 12/12/24, indicated Resident D had a pressure ulcer on her buttock.</p> <p>A care conference was most recently completed on 1/10/25. Care plan conference notes indicated that all current care plans were reviewed.</p> <p>A wound management report, dated 2/4/25 at 4:14 P.M., indicated an unspecified ulcer that was not present on admission was identified on Resident D's right buttock. The ulcer measured 1 centimeter (cm) in length and 0.8 cm in width.</p> <p>The most current wound management report, dated 3/22/25 at 9:00 A.M., indicated the ulcer on Resident D's right buttock measured 0.7 cm in length by 0.3 cm in width.</p> <p>The clinical record lacked an order or care plan that indicated Resident D was on Enhanced Barrier Precautions (EBP) due to the wound.</p> <p>On 3/27/25 at 10:31 A.M., Registered Nurse (RN) 16 and RN 5 were observed performing wound care on Resident D's ulcer on her right buttock. RN 16 and RN 5 were not wearing gowns during wound care. There was not an EBP sign observed in or near the resident's room.</p> <p>On 3/28/25 at 8:31 A.M., the Director of Nursing (DON) provided a list of all residents on EBP, and Resident T was listed. Resident D's name was not on the list.</p> <p>During an interview on 3/28/25 at 8:40 A.M., the DON indicated EBP was used for residents who had an indwelling catheter, wound, or open surgical incision. At that time, she indicated Resident D should be on EBP and staff should be wearing a gown and gloves while providing wound care to the resident.</p> <p>During an interview on 3/28/25 at 10:36 A.M., the Infection Preventionist (IP) indicated that staff should use EBP with direct patient care if the resident had a wound or an indwelling catheter.</p> <p>On 4/1/25 at 11:00 A.M., the Administrator provided a current undated Enhanced Barrier Precautions for Skilled Nursing Facilities policy that indicated .nursing staff ensures that the resident and staff are aware of need to use EBP and the necessary supplies are provided .EBP signage outside resident's room and provide readily available personal protective equipment (PPE), including gowns and gloves .</p> <p>This citation relates to complaint IN00451230.</p> <p>(continued on next page)</p>		

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