

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155784	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/13/2025
NAME OF PROVIDER OR SUPPLIER Creekside Village		STREET ADDRESS, CITY, STATE, ZIP CODE 1420 E Douglas Rd Mishawaka, IN 46545	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide activities to meet all resident's needs.</p> <p>49229</p> <p>Based on observation, interview and record review, the facility failed to ensure individual and group activities were provided per individual preferences for 1 of 1 resident reviewed for activities (Resident 11).</p> <p>Finding includes:</p> <p>During an observation, on 1/07/2025 at 11:00 A.M. Resident 11 was observed gazing off into the distance while seated in her reclining gerichair. Resident 11's chair had been placed was in the living room area of nursing pod in front of a television. The television was on, but Resident 11 was not watching the television. There was no other activity being provided that included Resident 11.</p> <p>During an observation on 1/08/2025 at 9:34 A.M., Resident 11 was seated in her reclining gerichair in front of the television in the living room area of the nursing pod. Resident 11 was not looking at the television during the observation nor was she involved in any type of activity program.</p> <p>During an observation on 1/09/2025 at 10:20 A.M., Resident 11 was observed seated in her reclining gerichair in the living room area of the nursing pod. She was noted to intermittently talk to no one in particular and was not watching the playing television.</p> <p>During an observation, on 1/10/2025 at 10:01 A.M. Resident 11 was observed lying in bed in her room, looking at the television.</p> <p>During an observation, on 1/10/2025 at 2:01 P.M. Resident 11 was seated in her reclining gerichair in the living room area of the nursing pod, looking out of a window.</p> <p>The record review for Resident 11 was completed on 1/10/2025 at 9:50 A.M. Diagnoses included, but were not limited to: dementia, hypertension, diabetes mellitus, hypothyroidism, depression, anxiety, cognitive communication disorder, brief psychotic disorder and chronic obstructive pulmonary disease.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A Quarterly Minimum Data Set (MDS) assessment, dated 11/20/2024, indicated Resident 11 was severely cognitively impaired. An Annual MDS assessment, dated 9/3/2024, indicated Resident 11's activity preferences indicated it was very important for her to listen to music she liked, somewhat important for Resident 11 to read, be around pets, keep up with the news and participate in religious practices. Resident 11 indicated it was not very important to do things with groups, do past favorite activities or go outside.</p> <p>A current Care Plan, revised on 12/3/2024, indicated Resident 11 was identified with a potential for psychosocial well-being issues. Interventions included, but were not limited to: encourage activities of interest such as people-watching, musical activities, watching western movies and TV game shows.</p> <p>A Preferences for Routines and Activities form, dated 9/9/2024, indicated the resident was non-responsive to questions on the form.</p> <p>An Activity Assessment, dated 9/9/2024, indicated the resident was non-responsive to questions on the form.</p> <p>During an interview, on 1/10/2025 at 1:33 P.M., the Activities Director indicated Resident 11 was scheduled for one-to-one activities on Mondays, Wednesdays and Fridays with an activity aide. These activities consisted of playing games on an electronic tablet or touching a sensory blanket. The Activity Director indicated there were no activity participation documented for Resident 11 for the months of November 2024, December 2024, and up to and including January 10th, 2025. The Activities Director indicated the 1:1 activities should have been documented by the activity's aide for Resident 11.</p> <p>On 1/13/2025, at 9:00 A.M., the Administrator indicated the facility did not have an activity program policy.</p> <p>3.1-33(a)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>48145</p> <p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>Based on observation, interview and record review, the facility failed to assess a resident's skin or notify the Physician of the need for a treatment timely for 1 of 3 residents who were reviewed for a skin condition (Resident 30).</p> <p>Finding includes:</p> <p>During observations on the following dates, Resident 30 had multiple scratches across the top of his head in various stages of healing. Six of the scratches had thick scabs covering part of the scratches: 1/7/2024 at 11:07 A.M., 1/8/2024 at 2:06 P.M. and 1/9/2024 at 9:35 A.M.</p> <p>During an interview with CNA 7, completed on 1/9/2025 at 9:43 A.M., she indicated Resident 30's scratches on the top of his head were from the resident scratching himself. CNA 7 indicated Resident 30 refused nail care often and it was the family's preference that the family provided Resident 30's nail care.</p> <p>Resident 30's record review was completed on 1/9/2025 at 10:50 A.M. Diagnoses included, but were not limited to: chronic obstructive pulmonary disease, chronic diastolic (congestive) heart failure, cerebral palsy, schizophrenia, dysphagia, oropharyngeal phase and major depressive disorder.</p> <p>Resident 30's record lacked documentation that a weekly skin assessment had been completed by a nurse.</p> <p>A current Physician's order dated, 12/2/2024, indicated the resident received Hospice services.</p> <p>A Visit Note Report from the Hospice nurse, dated 1/7/2024 at 4:16 P.M., indicated the resident had been assessed by the Hospice nurse, but the scratches were not included in the documentation.</p> <p>During an interview on 1/9/2024 at 2:06 P.M., the Assistant Director of Nursing (ADON) indicated Resident 30's scratches had not been reported to her prior to 1/9/2024 and she did not know how long the scratches had been there present. The ADON indicated she was responsible for wounds follow up in the building and she had completed an assessment upon finding out about Resident 30's scratches. The ADON indicated the resident was itchy but could not say if he had an order for anything to relieve the itching or if Hospice had been notified about his excessive scratching.</p> <p>Resident 30's record lacked the documentation to indicate he had a treatment ordered for itching or that Hospice had been notified of the Resident's itching. He also did not have a Care Plan indicating he had a problem with excessive itching or scratching.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/10/2025 at 1:53 P.M. the Regional Clinical Nurse (RNC) provided a policy dated, 5/2022, and titled, Skin Management Program. The RNC indicated the policy was the one currently used by the facility. The policy indicated, . Any skin alterations noted by direct care givers during daily care and/or shower days must be reported to the licensed nurse for further assessment, to include but not limited to bruises, open areas, redness, skin tears, blisters and rashes. The licensed nurse is responsible for assessing all skin alterations by the direct caregivers on the shift reported . All newly identified areas after admission will be document on the New Skin Event A plan of care will be initiated to include resident specific risk factors and contributing factors with appropriate interventions implemented</p> <p>3.1-37(b)</p>		

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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide enough food/fluids to maintain a resident's health.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48145</p> <p>Based on interview and record review, the facility failed to obtain an admission weight and weekly weights of a newly admitted resident that resulted in an undetermined weight loss for 1 of 3 residents reviewed for a weight loss (Resident 62).</p> <p>Finding includes:</p> <p>During an interview on 1/8/2025 at 1:15 P.M., the family of Resident 62 indicated they were worried about the resident's weight because it appeared to the family the resident was losing weight.</p> <p>Resident 62's record review was completed on 1/9/2025 at 3:00 P.M. She was admitted on [DATE] and her diagnoses included, but were not limited to: fracture of left femur, Alzheimer's disease, dementia, anxiety, hypertension and abnormal weight loss.</p> <p>An Admission Minimum Data Set assessment (MDS) dated , 11/27/2024, indicated Resident 62 did not have a swallowing problem, required supervision for meals and weighed 125 pounds.</p> <p>Resident 62's record lacked documentation that she had been weighed upon admission.</p> <p>A Nutrition Observation form was completed by the Registered Dietician on 11/29/2024. The observation form indicated the resident had not been weighed by the facility and the weight used for recommendations was the weight provided from the hospital on 11/15/2024. The resident weighed 125.4 pounds on the hospital discharge paperwork and the dietician recommendations were to weigh the resident weekly.</p> <p>Resident 62's weight was not assessed until 12/2/2024 and she weighed 117 pounds. On 12/15/2024 she weighed 116.4 pounds. These weights indicated a 6.7 percent weight loss in less than 30 days (11/21/2024 through 12/2/2024).wq</p> <p>A current Care Plan dated, 11/29/2024, indicated Resident 62 was at risk for weight loss related to behaviors and poor intakes. The goal was for the resident to maintain her weight. Interventions to the Care Plan dated, 11/29/2024, indicated the resident's weight should be monitored and the Physician and family should be notified of significant weight changes.</p> <p>The record lacked documentation the Physician or family had been notified before the resident's weight loss.</p> <p>During an interview on 1/13/2024 at 9:50 A.M., the Director of Nursing (DON) indicated Resident 62 had not been weighed upon admission and the weight recorded in the MDS assessment was from the hospital discharge paperwork the facility received upon the resident's admission. The DON indicated the facility was not able say if the resident had a significant weight loss because the facility was unsure if the weight on the hospital discharge papers was accurate at the time the resident was admitted to the facility. It was the policy of the facility to weigh all new admissions at the time they were admitted and then once a week for four weeks and to follow the Dietician's recommendations.</p> <p>(continued on next page)</p>		

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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/10/2024 at 1:53 P.M. the Regional Clinical Nurse (RCN) provided a policy dated, 9/2024, and titled, Resident Weight Monitoring. The RCN indicated it was the policy currently used by the facility. The policy indicated, . Procedure 1. Upon admission, the resident's weight and height will be measured and recorded in the clinical record. 2. The interdisciplinary team will place the following residents on weekly weights: New admission or readmission for a minimum of 4 weeks . 6. The physician/health care practitioner and resident representative will be notified of unplanned significant weight loss . 8. Any significant unexplained weight loss is considered a change in condition and must be addressed by the Interdisciplinary Team to determine if a new MDS/Comprehensive Assessment is needed.</p> <p>3.1-46(1)</p>		

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<p>F 0693</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.</p> <p>48145</p> <p>Based on observation, interview and record review, the facility failed to follow physician's orders related to enteral feedings and water flushes for 1 of 1 resident reviewed for a gastronomy tube (G-tube) (Resident 27).</p> <p>Finding includes:</p> <p>During an observation on 1/7/2025 at 1:40 P.M., a bottle of Jevity 1.5 (enteral therapy) was disconnected from Resident 27 and hanging on an intravenous line (IV) pole. The bottle of Jevity 1.5 was dated 1/6/2024 and had 200 milliliters (mLs) left in the bottle.</p> <p>During an observation on 1/8/2025 at 10:40 A.M., a bottle of Jevity 1.5 was disconnected from Resident 27 and hanging on an IV pole. The bottle of Jevity 1.5 was dated 1/7/2024 and had 75 mLs remaining in the bottle.</p> <p>During an observation on 1/10/25 at 8:40 A.M., a bottle of Jevity 1.5 was disconnected from Resident 27 and was hanging on an IV pole with 225 mLs still remaining in the bottle. The date on the bottle was 1/9/2024.</p> <p>During an interview on 1/10/2025 at 8:41 A.M., LPN 5 indicated there was 225 mLs remaining in the bottle of Jevity 1.5 and it was normal for Resident 27 to have 200-300 mLs remaining in the bottle in the mornings. The enteral feed was shut off at 7 A.M. and the remaining Jevity 1.5 was thrown away. LPN 5 had not charted the amount of Jevity 1.5 given, but instead marked the task complete in the Electronic Medical Record (EMAR). LPN 5 indicated she was not sure if the resident received the correct amount of feeding and calories recommended by the dietician if 200 to 300 mLs of Jevity 1.5 were routinely not administered. In addition, the physician had not been notified when Resident 27 did not receive the full amount of ordered enteral feedings.</p> <p>Resident 27's record review was completed on 1/10/2024 at 9:10 A.M. Diagnoses included, but were not limited to: moderate protein-calorie malnutrition, cerebral infarction, neuroleptic induced parkinsonism, schizoaffective disorder, hemiplegia, epileptic, major depressive disorder, dysphagia, and Parkinson's disease.</p> <p>A Quarterly Minimum Data Set (MDS) assessment dated , 11/27/2024, indicated Resident 27 received 51% or more of calories through tube feedings.</p> <p>A current Physician's order dated, 9/4/2024, indicated Resident 27 was to receive an enteral feeding of Jevity 1.5 daily. The enteral feeding was to run at 85 mLs per hour for 12 hours for a total of 1000 mLs.</p> <p>A current Physician's order dated, 12/11/2024, indicated Resident 27 was to receive 225 mLs of water every six hours.</p> <p>(continued on next page)</p>		

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<p>F 0693</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A current Care Plan dated, 1/28/2024, indicated Resident 27 was at risk for complications related to tube feeding. The goal of the Care Plan was to be free from complications related to enteral feeding.</p> <p>Resident 27 had a Care Plan intervention to give tube feedings and water flushes as ordered.</p> <p>Resident 27's Treatment Administration Record (TAR) for December 2024 and January 2025 indicated the resident did not received 225 mLs water flushes on the following dates and times:</p> <ul style="list-style-type: none"> - December 18, 2024 at 12:00 A.M. - December 19, 2024 at 12:00 A.M. - December 21, 2024 at 12:00 P.M. - December 23, 2024 at 12:00 P.M. - December 27, 2024 at 12:00 A.M., 6:00 A.M., 12:00 P.M. and 6:00 P.M. - December 30, 2024 at 12:00 A.M. - December 31, 2024 at 12:00 A.M. - January 1, 2024 at 12:00 A.M. - January 2, 2024 at 12:00 A.M. and 12:00 P.M. - January 3, 2024 at 12:00 A.M. and 6:00 P.M. - January 5, 2024 at 12:00 A.M. - January 6, 2024 at 12:00 P.M. - January 9, 2024 at 6:00 P.M. <p>Resident 27's record lacked the documentation a Physician had been notified when Resident 27 had not received her full enteral feeding or water flushes.</p> <p>During an interview with the Regional Clinical Nurse (RCN) on 1/13/2024 at 10:00 A.M., the RCN indicated Resident 27 had not received her water flushes as ordered by the Physician.</p> <p>On 1/10/2025 at 1:53 A.M. the Regional Clinical Nurse (RNC) provided a policy dated, 1/2016, and titled, Enteral Therapy. The RNC indicated the policy was the one currently used by the facility. The policy indicated, .It is the policy of this facility that the licensed nurse, in cooperation with other healthcare team members, must carefully monitor the resident's response to the enteral feedings and feeding techniques to ensure the attainment of therapeutic goals .A licensed nurse will take, note, and implement physician orders for enteral therapy</p> <p>(continued on next page)</p>		

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F 0693 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	3.1-44 (a)(2)		

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<p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide safe and appropriate respiratory care for a resident when needed.</p> <p>44111</p> <p>Based on observation, interview, and record review the facility failed to ensure a Continuous Positive Airway Pressure (CPAP) machine and tubing was stored properly, the water provided for the machine was sealed while being stored and there was a completed order regarding settings for the machine for 1 of 2 reviewed for respiratory care. (Resident 140)</p> <p>Finding includes:</p> <p>During an observation and interview on 1/7/2025 at 10:27 A.M., Resident 140's CPAP storage bag was on the floor and the mask for the CPAP was under her bed covers. In addition, the sterile water for the machine was from a concentrator bubbler, dated 1/5/25 ,unsealed with about half the water left in the container. The resident indicated the concentrator bubbler container was what the facility used to fill her CPAP machine at night.</p> <p>During an observation and interview on 1/8/2025 at 9:16 A.M., Resident 140's CPAP face mask was on the bed, not stored in the bag. The sterile water container was on the nightstand empty and the resident indicated the water from the container was used last night to fill her CPAP machine. She indicated at home, she used distilled water.</p> <p>During an observation on 1/9/2025 at 9:04 A.M., Resident 140's CPAP machine and mask was lying on the bed, not stored in a bag.</p> <p>During an observation on 1/10/2025 at 9:05 A.M., Resident 140's CPAP mask was lying on the bed not stored in a bag.</p> <p>A record review was completed on 1/9/2025 at 9:51 A.M. Diagnosis included but not limited to: obstructive sleep apnea, anxiety disorder and major depressive disorder.</p> <p>A Physicians Order, dated 1/5/2025, indicated ____ BIPAP____ CPAP/setting, on at bedtime and off upon rising. The portion of the order to note the pressure settings was left blank.</p> <p>During an interview on 1/13/2025 at 10:42 A.M., RN 2 indicated the CPAP tubing and mask should have been stored in a bag when not in use. In addition, she indicated the facility used the sterile water from the concentrator bubbler but were to discard any remaining water after the container had been opened because it could not be sealed. RN 2 indicated the order for the CPAP settings was not complete because the settings should have been documented on the order.</p> <p>On 1/13/2025 at 11:43 A.M., the Regional Director of Clinical Services provided a policy titled, CPAP Therapy, undated, and indicated the policy was the one currently used by the facility. The policy indicated . 10) Verify physician orders, 17) Fill humidifier with distilled or sterile water . The policy did not indicate how the equipment was to be stored and/or maintained.</p> <p>3.1-47(a)(6)</p>		

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<p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement policies and procedures for flu and pneumonia vaccinations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44111</p> <p>Based on observation, interview, and record review the facility failed to ensure a newly admitted resident received the influenza vaccine after signing the consent form for 1 out of 5 records reviewed. (Resident 141)</p> <p>Finding includes:</p> <p>During a record review on 1/10/2025 at 2:00 P.M. for Resident 141, the admission influenza vaccination consent form, dated 1/6/2025, indicated she wished to receive the influenza vaccine. The Medication Administration Record (MAR) indicated the influenza vaccine had not been administered to Resident 141.</p> <p>During an interview on 1/13/2025 at 10:00 A.M., the Admissions Director indicated she completed the admission paperwork, including the consents, then uploaded them into the electronic medical record. She indicated the nursing department then took care of providing the vaccinations.</p> <p>During an interview on 1/13/2025 at 11:19 A.M., the DON indicated the facility's process regarding vaccines was as follows: the Infection Preventionist (IP) would ask the resident if they wanted any vaccines, then she would look on CHIRP (Children & [NAME] Immunization Registry Program) to see what vaccines had previously been documented for the resident. If a new admission declined vaccines when asked verbally then signed a consent for the vaccination upon completing the admission paperwork, the resident should have received the vaccine. There was no documentation or explanation given as to why Resident 141 had not received the Influenza vaccination after she had signed a consent requesting the vaccine on 1/6/2025.</p> <p>On 1/7/2025 at 2:00 P.M., the Administrator provided a policy titled, Influenza (Flu) Vaccination (Resident), revised 8/2021, and indicated the policy was the one currently used by the facility. The policy indicated . Current and newly admitted residents will be offered the influenza vaccine, unless the immunization is contraindicated, or the resident has already been immunized during this time period .</p> <p>3.1-13(a)</p>		