STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	15E064	A. Building B. Wing	12/19/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Brookside Care Strategies	505 N Gavin St Muncie, IN 47303

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Based on record review and interview, the facility failed to protect a resident's right to be free from verbal abuse (Resident D) by a staff member (Activity Assistant 1) for 1 of 3 residents reviewed for abuse.Findings include:Resident D'S clinical record was reviewed on 12/18/25 at 2:19 p.m. Diagnoses included schizophrenia, chronic pneumothorax muscle wasting and atrophy, and depressive disorder.Review of the most current quarterly Minimum Data Set assessment, dated 12/2/25, indicated the resident refused care daily.A facility reported incident, dated 10/4/25, indicated Activity Assistant 1 and Resident D had a verbal altercation.Review of the facility's investigation indicated the following:Housekeeper 2's written statement, dated 10/4/25, indicated Resident D called Activity Assistant 1 a dumb a**. Activity Assistant 1 responded with, You can't breathe and chooses to sit in between 2 smokers. So [sic] who's [sic] the dumba**? Activity Assistant 1 continued with, I treat people the way I want to be treated. Treat me with disrespect, I treat you with disrespect.Activity Assistant 1's undated written statement indicated Resident D called her a dumba** after she told him not to sit there and complain about the cigarette smoke. Activity Assistant 1 then indicated she called the resident a dumba**. Activity Assistant 1 was not available for interview during the survey. Resident D declined interview during the survey. During an interview on 12/18/25 at 1:29 p.m., the Housekeeping Supervisor indicated, on 10/4/25, Housekeeper 2 reported Resident D told Activity Assistant 1 that he was given his cigarette last on purpose was upset and called Activity Assistant 1 a dumba**. The Activity Assistant responded, You are the one out here on oxygen with a bunch of smokers.and I am the dumba**? Abuse education was completed routinely during orientation, was part of the computer education program, and reviewed during all staff meetings.During an interview on 12/18/25 at 1:44 p.m., Housekeeper 2 indicated he and Activity Assistant 1 were outside with the residents for a smoke break. While on the smoke break, Activity Assistant 1 and Resident D got into it. Resident D was upset because he did not get his cigarette lit at the time he wanted and called Activity Assistant 1 a dumba**. Activity Assistant 1 responded with, You are outside smoking and you can't breathe. So, who is really the dumba**? Housekeeper 2 thought the Activity Assistant was going to continue arguing with the resident but stopped herself and said, Let me stop before you can't breathe anymore. Housekeeper 2 indicated the facility provided abuse education on the computer and they also review it in the all-staff meetings. During an interview on 12/18/25 at 1:51 p.m., Housekeeper 9 indicated the facility provided abuse education at least monthly.During an interview on 12/18/25 at 2:07 p.m., CNA 8 indicated the facility provided abuse education at least monthly.During an interview on 12/18/25 at 2:12, BCS (Behavioral Care Specialist) 7 indicated the facility provided abuse education at least monthly.A current policy, dated 5/2024, titled Abuse Prevention, Identification, and Reporting Policy was proved by the SSD on 12/19/25. The policy indicated the following: . DEFINITIONS .10. Mistreatment: Mistreatment means inappropriate treatment or exploitation of a resident. 15. Verbal Abuse: Verbal abuse may be considered a type of mental abuse. Verbal abuse includes the use of oral, written, or gestured communication, or sounds to residents within hearing distance, regardless of age, ability to comprehend or disability.This citation is related to Intake 2635017.3.1-27(b)