

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 165152	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/16/2025
NAME OF PROVIDER OR SUPPLIER Harmony House Health Care Cent		STREET ADDRESS, CITY, STATE, ZIP CODE 2950 West Shaulis Road Waterloo, IA 50701	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42441</p> <p>Based on resident interviews, staff interview, call light reports and policy review, the facility failed to consistently answer call lights in a timely manner (15 minutes or less) for 3 of 3 rooms reviewed for call lights and 3 of 3 residents reviewed for call lights (Residents #1, #2 and #5). The facility reported a census of 54 residents.</p> <p>Findings include:</p> <p>1. Resident #1's Minimum Data Set (MDS) assessment dated [DATE] identified a Brief Interview for Mental Status (BIMS) score of 15, indicating intact cognition.</p> <p>During an interview 4/14/25 at 1:51 PM, Resident #1 reported she used her call light but the staff more frequently than not didn't get to her call light within 15 minutes.</p> <p>2. Resident #2's MDS dated [DATE] assessment identified a BIMS score of 10, indicating moderate cognitive impairment.</p> <p>Resident #2's Clinical Census reviewed on 4/14/25 reflected they lived in room A18.</p> <p>Review of call light report for room A18 for the time frame of 4/8/25 to 4/15/25 all shifts revealed:</p> <p>75 call lights with an average to-room elapsed time of 21:35</p> <p>a) 4/8/25 Bed 2 - 12:10:23 AM - Response time 25:15</p> <p>b) 4/8/25 Bed 2 - 2:29:51 AM - Response time 2:39:18</p> <p>c) 4/8/25 Bed 2 - 8:35:46 PM - Response time 33:31</p> <p>d) 4/8/25 Bed 2 - 9:25:01 PM - Response time 38:34</p> <p>e) 4/9/25 Bed 2-4:10:56 PM - Response time 59:37</p> <p>f) 4/10/25 Bed 1 - 7:15:27 AM - Response time 35:01</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>g) 4/10/25 Bed 2 - 8:31:27 AM - Response time 1:00:10</p> <p>h) 4/10/25 Bed 1 - 1:37:15 PM - Response time 1:34:03</p> <p>i) 4/10/25 Bed 2 - 2:09:34 PM - Response time 1:01:33</p> <p>j) 4/10/25 Bed 2 - 6:33:07 PM - Response time 46:54</p> <p>j) 4/10/25 Bed 1 - 6:45:23 PM - Response time 38:04</p> <p>k) 4/11/25 Bed 2 - 4:22:58 PM - Response time 20:00</p> <p>l) 4/11/25 Bed 2 - 6:34:09 PM - Response time 23:12</p> <p>m) 4/12/25 Bed 2 - 4:42:35 AM - Response time 53:53</p> <p>n) 4/12/25 Bed 2 - 8:13:17 AM - Response time 52:44</p> <p>o) 4/12/25 Bed 2 - 11:37:14 AM - Response time 1:55:33</p> <p>p) 4/12/25 Bed 2 - 4:56:24 PM - Response time 1:21:34</p> <p>q) 4/13/25 Bed 2 - 2:29:51 AM - Response time 22:20</p> <p>r) 4/13/25 Bed 1 - 3:54:35 AM - Response time 43:59</p> <p>s) 4/13/25 Bed 2 - 5:22:51 AM - Response time 19:41</p> <p>t) 4/13/25 Bed 1 - 4:47:49 PM - Response time 44:18</p> <p>u) 4/13/25 Bed 2 - 4:54:01 PM - Response time 37:53</p> <p>v) 4/13/25 Bed 2 - 8:29:53 PM - Response time 18:01</p> <p>w) 4/14/25 Bed 2 - 7 :49:30 AM - Response time 22:23</p> <p>x) 4/14/25 Bed 2 - 7:22:45 PM - Response time 22:02</p> <p>3. Resident #5's MDS assessment dated [DATE] identified a BIMS score of 15, indicating intact cognition.</p> <p>During an interview 4/14/25 at 12:05 PM, Resident #5 reported the staff didn't always answer their call light timely. Resident #5 added one time he had his call light on and had to wait on the commode for over an hour for staff to respond.</p> <p>4. Review of call light report for room A11 for the time frame of 4/8/25 to 4/15/25 for all shifts revealed:</p> <p>(continued on next page)</p>

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>17 call lights with an average to-room elapsed time of 1:36:46.</p> <p>a) 4/8/25 Bed 2 - 7:13:01 AM - Response time 1:39:51</p> <p>b) 4/10/25 Bed 2 - 9:22:26 PM - Response time 43:21</p> <p>c) 4/11/25 Bed 2 - 3:20:04 PM - Response time 23:07</p> <p>d) 4/11/25 Bed 2 - 3:48:15 PM - Response time 44:54</p> <p>e) 4/12/25 Bed 1 - 5:05:05 PM - Response time 18:37</p> <p>f) 4/12/25 Bed 1 - 5:26:32 PM - Response time 3:35:45</p> <p>5. Review of call light report for room C6 for the time frame of 4/8/25 to 4/15/25 for all shifts revealed:</p> <p>109 call lights with an average to-room elapsed time of 11:02.</p> <p>a) 4/8/25 Bed 2 - 10:41:49 AM - Response time 25:09</p> <p>b) 4/8/25 Bed 2 - 1:35:34 PM - Response time 24:09</p> <p>c) 4/8/25 Bed 1 - 2:11:00 PM - Response time 39:04</p> <p>d) 4/8/25 Bed1 - 8:04:36 PM - Response time 30:30</p> <p>e) 4/8/25 Bed 2 - 8:15:17 PM - Response time 19:46</p> <p>f) 4/8/25 Bed 2 - 9:46:37 PM - Response time 17:02</p> <p>g) 4/9/25 Bed 2 - 6:07:45 AM - Response time 1:12:18</p> <p>h) 4/10/25 Bed 1 - 6:21:37 PM - Response time 24:53</p> <p>i) 4/10/25 Bed 1 - 7:13:56 PM - Response time 30:26</p> <p>j) 4/10/25 Bed 2 - 8:40:27 PM - Response time 26:41</p> <p>k) 4/11/25 Bed 2 - 1:23:38 AM - Response time 4:00:03</p> <p>l) 4/11/25 Bed 2 - 10:56:13 AM - Response time 29:58</p> <p>m) 4/11/25 Bed 1 - 12:47:04 PM - Response time 30:34</p> <p>n) 4/12/25 Bed 1 - 7:26:23 AM - Response time 20:29</p> <p>o) 4/12/25 Bed 2 - 7:52:54 AM - Response time 28:44</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>p) 4/12/25 Bed 1 - 8:01:43 PM - Response time 33:51</p> <p>q) 4/13/25 Bed 1 - 6:53:14 AM - Response time 17:34</p> <p>r) 4/13/25 Bed 1 - 7:11:44 AM - Response time 35:57</p> <p>s) 4/14/25 Bed 1 - 7:43:07 PM - Response time 25:44</p> <p>t) 4/15/25 Bed 2 - 2:15:20 AM - Response time 51:07</p> <p>u) 4/15/25 Bed 1 - 2:19:58 AM - Response time 46:25</p> <p>During an interview 4/15/25 at 11:12 AM, the Administrator and Assistant Director of Nursing (ADON) reported if the staff didn't shut off a resident's call light after they entered the resident's room, the call light would continue to show up on the mobile device the staff carry to receive call light notifications and staff should be checking back on the call light.</p> <p>Review of facility policy titled, Call Light Policy, revised September 2023 documented the facility shall answer call lights in a timely manner.</p> <p>During an interview 4/16/25 at 11:10 AM, the Administrator stated she expected the staff to answer the call lights in a reasonable time frame.</p>