

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  165165	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/11/2024
NAME OF PROVIDER OR SUPPLIER  Northcrest Specialty Care		STREET ADDRESS, CITY, STATE, ZIP CODE  2001 Heath Street Waterloo, IA 50703	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0697</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide safe, appropriate pain management for a resident who requires such services.</p> <p>41537</p> <p>Based on record review, staff, resident, physician, and pharmacist interview and policy review the facility failed to ensure 1 of 1 residents (Resident #4) pain medication patch was removed prior to applying a new pain medication patch. The facility reported a census of 84 residents.</p> <p>Findings include:</p> <p>Record review of Resident #4 March 2024, Individual Narcotic Record, documented on 3/3/2024 at 8:18 PM Staff A, Certified Medication Aide (CMA) removed one fentanyl patch from the narcotic lock box.</p> <p>Record review of Resident #4 March MAR documented on 3/3/24 during the hour before sleep (HS) medication pass a fentanyl (pain medication) patch was applied transdermally (a drug is placed on top of the skin, where it is absorbed into the bloodstream) on Resident #4.</p> <p>Record review of Resident #4 Progress Note dated 3/4/24 at 7:00 AM documented Resident #4 approached nursing staff reporting a new fentanyl patch had been applied last night (3/3/24) without the previous patch being removed. Upon assessment, one (1) fentanyl patch to the left chest was noted, as well as one (1) to the right shoulder. Both patches were signed and dated by appropriate staff members. Upon alerting the resident two (2) patches were on, he refused removal, stating he wants to call the cops before any patches are removed.</p> <p>Record review of Resident #4 Progress Note dated 3/4/24 at 11:00 AM, documented Resident #4 re-approached regarding removal of fentanyl patch. Resident agreed to removal of the old fentanyl patch. Patch was removed with witness and destroyed with witness. Resident re-educated on appropriate fentanyl patch therapy and encouraged to bring any concerns to administration or nursing staff.</p> <p>During an interview on 4/10/24 at 12:34 PM, the facility Advanced Registered Nurse Reactionary (ARNP) stated she is not sure how many studies they have done on leaving an old fentanyl patch on for over the 72 hours, but based on Resident #4 diagnosis and prior pain medication usage she does not think it would have had a negative outcome. She stated on 3/4/24 Resident #4 would not take the old fentanyl patch off until she arrived to the facility and could see it. She stated upon assessment he had no overdose symptoms.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0697</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 4/10/24 at 12:35 PM with Resident #4's Pharmacist whom oversees the residents medication revealed having two (2) fentanyl patches on at the same time, one new and one old may have been a little bit of medication from the old patch, but they are designed to only give medication for three (3) days.</p> <p>During an interview on 4/11/24 at 10:26 AM with Staff A, revealed she has applied fentanyl patches to many residents including Resident #4, she stated she would always ensure the old patch was taken off prior to applying a new patch. She stated Resident #4 removes his shirt when a new patch is applied so you would see if there was already one on. She then stated she would not apply a new patch if the old one was still on.</p> <p>During an interview on 4/11/24 at 10:35 AM, the Director of Nursing (DON) and Assistant Director of Nursing (ADON) stated they would expect when applying a new fentanyl patch staff would remove the fentanyl patch that is on the resident before applying a new patch.</p> <p>Record review of the facilities policy titled, Administering Medications, last revised in 2019 instructed staff of the following:</p> <p>As required or indicated for a medication, the individual administering the medication records in the resident's medical record:</p> <ul style="list-style-type: none"> <li>a. The date and time the medication was administered;</li> <li>b. The dosage;</li> <li>c. The route of administration;</li> <li>d. The injection site (if applicable);</li> <li>e. Any complaints or symptoms for which the drug was administered;</li> <li>f. Any results achieved and when those results were observed; and</li> <li>g. The signature and title of the person administering the drug.</li> </ul> <p>Record review of an e-mail correspondence on 4/11/24 at 11:57 AM provided by the ADON and DON with the facilities Pharmacist, provided a journal dated 2014, Multiple Risks for Patients Using the Transdermal Fentanyl Patch, informing fentanyl patches take 24-72 hours to reach a steady state in the blood levels (prescribed amount of pain medication circulating in the blood), and once it is removed, the residual fentanyl in the skin continues to be absorbed for hours. It takes approximately 17 hours for fentanyl blood levels to drop by 50% once the patch is removed.</p> <p>48452</p>		