

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 165303	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/17/2025
NAME OF PROVIDER OR SUPPLIER Rehabilitation Centers of Independence West Campus		STREET ADDRESS, CITY, STATE, ZIP CODE 1610 Third Street NE Independence, IA 50644	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 37072</p> <p>Based on resident interviews, staff interviews, and record review the facility failed to prevent financial exploitation for 1 out of 1 residents reviewed for allegations of abuse (Resident #2). The facility identified a census of 53 residents.</p> <p>Findings include:</p> <p>The Minimum Data Set (MDS) assessment tool, dated 1/14/25, listed diagnoses for Resident #2 which included anemia, atrial fibrillation, neurogenic bladder, paraplegia, and pressure ulcer. The MDS stated the resident required set up assistance from staff for toileting hygiene, showering, dressing, personal hygiene, and transferring. The MDS listed the resident's Brief Interview for Mental Status (BIMS) score as 15 out of 15, indicating cognitively intact.</p> <p>Review of a document provided by Resident #2 to the facility revealed a twenty dollar electronic funds transfer to Staff A, Certified Nursing Assistant (CNA) on 2/19/25 at 9:01 PM.</p> <p>During an interview on 4/16/25 at 11:00 AM Resident #2 stated it was late February and I was warming something up in the microwave and Staff A, Certified Nursing Assistant (CNA) asked if he could borrow some money. He had a name and account and I pulled it up and sent the money electronically through Pay Pal. The application is a normal based trading application and there is a transaction number that goes through Pay Pal. I sent him twenty two dollars through the cash application. He did end up paying me back ten dollars. The day I was discharged home Staff A acted like he was sending me the money through Pay Pal and when I got home I noticed he had faked it. I still have not gotten the money back except for ten dollars. It is the principal of the matter, I am cognizant of the money but what is he doing to the [AGE] year old who is not alert. I did not report the incident right away because I thought he was going to pay it back and I wasn't trying to make trouble. I heard after the fact that staff are not supposed to do that. I connected with him and kind of felt like we were friends is the reason I did it.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 4/16/25 at 2:17 PM with Staff A, CNA stated Resident #2 did send him money through a cash application. He did send me twenty dollars and I gave him fourteen dollars back. I was going to give him ten more dollars back. I have not paid the rest of the money back to Resident #2. It has been my intention to I just do not have a pay pal account. I have not had any contact with him since he discharged to home. The loan happened through a conversation, he was fully aware and it was a gesture between friends that was blown out of proportion. I did not take anything from him it was a loan and I paid back fourteen dollars. Surveyor asked why he did not tell the Administrator the truth when she talked to him about and he stated it was obscure and I had no malice or ill intent, now since it has become so prevalent in my life I felt the need to address it so I can move past it.</p> <p>During an interview on 4/17/25 at 10:47 AM the Director of Nursing (DON) stated she did have a nurse come to her and report a CNA had borrowed money from a resident. She instructed the nurse to write a statement and inform the administrator. She stated her expectation of the staff is they should not take money or items from residents, it is against our policy and against the law probably.</p> <p>During an interview on 4/17/25 at 11:06 AM Staff B, Licensed Practical Nurse (LPN) stated she was in Resident #2 room and he asked me if Staff A was here at the facility, I told him I didn't know. The resident then told me he owed him some money and he asked him to repay him back in five dollar increments and he had not been getting his money. The next time I worked I told the DON about it. Staff B did state the different kinds of abuse as physical, verbal, neglect, sexual and exploitation and she would consider borrowing money from a resident as exploitation.</p> <p>During an interview on 4/17/25 at 11:34 AM the Administrator stated after Resident #2 discharged he called her and told her he had loaned Staff A twenty two dollars and he had been paid back roughly ten dollars and Resident #2 was hoping I could get something done about it. We opened an investigation and notified the police and the Department of Inspections Appeals and Licensing. During my investigation I did hear statements from other staff of the allegations so I decided the best intervention would be education to the staff since we had no proof. I would consider a resident loaning a staff member money against company policy.</p> <p>The facility provided a policy titled Abuse Prevention, Training and Investigations dated 12/30/20 stated the facility has a comprehensive system of practices and procedures designed to a.) prevent occurrences of mistreatment, abuse, neglect, and /or misappropriation of resident property, b) monitor, identify and investigate injuries of unknown source and any allegations of suspected abuse, and c) insure that reasonable suspicions are reported to the appropriate law enforcement and regulatory oversight agencies.</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>37072</p> <p>Based on record review, staff interviews, and facility policy review the facility failed to report an allegation of abuse to the proper agency in a required time frame for 1 of 1 allegations of abuse reviewed (Resident #2). The facility reported a census of 53 residents.</p> <p>Findings include:</p> <p>The Minimum Data Set (MDS) assessment tool, dated 1/14/25, listed diagnoses for Resident #2 which included anemia, atrial fibrillation, neurogenic bladder, paraplegia, and pressure ulcer. The MDS stated the resident required set up assistance from staff for toileting hygiene, showering, dressing, personal hygiene, and transferring. The MDS listed the resident's Brief Interview for Mental Status(BIMS) score as 15 out of 15, indicating cognitively intact.</p> <p>Review of a summary incident provided by the facility revealed Resident #2, was a resident of the facility from 1/7/2025 to 3/28/2025. After discharging to home, Resident #2 called the facility to report that he transferred \$22 to a facility caregiver, Staff A, Certified Nursing Assistant (CNA) by Pay Pal at the end of February. Resident #2 reports that Staff A has paid him back \$10.</p> <p>Document provided by the facility dated 4/1/25 revealed Resident #2 called the facility to say he gave Staff A, CNA \$22 by Pay Pal at the end of February. He reports staff has paid him back \$10.</p> <p>Review of police department call for service record revealed the facility reported misappropriation of resident funds on 4/4/25 at 1:13 PM.</p> <p>Review of the intake dated 4/4/24 revealed the submission date for the allegation of abuse was reported to Department of Inspections, Appeals and Licensing on 4/4/24 at 1:56 PM</p> <p>On 4/16/25 at 1:42 PM Staff C, Registered Nurse (RN) stated if a staff borrowed money from a resident it should be reported immediately to Director of Nursing or the Administrator and I would let the staff know it is not appropriate.</p> <p>On 4/16/25 at 1:46 PM Staff D, Certified Nursing Assistant (CNA) state if I heard of staff asking a resident to borrow money I would tell the Administrator and let her know and I would question what the policy is for this type of behavior immediately.</p> <p>On 4/16/25 at 1:59 PM Staff E, CNA stated if she heard of staff borrowing money from residents she would report it to the supervisor immediately because it is against the policy and rules.</p> <p>On 4/17/25 at 10:47 AM the Director of Nursing stated a nurse came to report Resident #2 had reported a staff borrowed money from him and I had her write it down immediately and inform the Administrator. I am not sure of the date it occurred but the Administrator did the follow up investigation.</p> <p>(continued on next page)</p>

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 4/17/25 at 11:06 AM Staff B, Licensed Practical Nurse (LPN) stated she was in Resident #2 room when he told her Staff A owed him money. She was unsure of the dates but confirmed it was while Resident #2 was still a resident. It was around 9:45 PM at night so the next time I worked I told the Director of Nursing. She stated the DON told her to write everything down and I wrote up a statement. Then I slid it under Human Resources door. Administrator did talk to be about it and asked me detailed question about it but I am not sure of the date or if it was the same day I wrote the statement. Resident #2 was no longer in the facility by the time I reported it to the Administrator.</p> <p>On 4/17/25 at 11:20 AM Staff F, Human Resources stated she did not receive a written statement but when Staff B spoke to me about it and she thought it was weird, but then I told her no that is not allowed and I went and spoke to the Administrator about it and she said she needed a statement in writing . I talked to Staff A about the incident and I did not get a written statement. I do not know when this occurred. The facility did not get a written statement from me regarding talking to Staff B. I would say it is definitely not appropriate and should not happen in a facility and should be investigated.</p> <p>On 4/17/25 at 11:34 AM the Administrator stated I would expect the staff would notify me of a crime with injury within 2 hours and without injury within 24 hours. I would consider a resident loaning a staff member money against company policy.</p> <p>The facility provided a policy titled Abuse Prevention, Training and Investigations dated 12/30/20 which directed employees are required to immediately intervene to distract, halt and/or prevent harm to the extent that they can do so without placing themselves at risk of injury if they observe what they suspect is abuse or other criminal behavior to be occurring. They are also required to report allegations or suspicions of mistreatment, abuse or other crimes perpetrated by any person - including a staff member, caregiver, resident/tenant, volunteer, or visitor immediately and without hesitation directly to the person in charge of the facility at the time. If that person is not the Administrator, the employee is also required to report the allegation to the Administrator within one hour of first becoming aware.</p> <p>The policy directed staff every abuse allegation needs to be thoroughly investigated, including: interviewing all potential witnesses to the occurrence, interviewing all potential witnesses to the reporting of the occurrence and interviewing other persons who might have witnessed similar events where the alleged behavior could have occurred with the same likeliness as this one. Interviews may be recorded or if that is not possible a second person may sit in for taking notes to document the questions and responses.</p> <p>The policy directed the facility reportable occurrence decision tree may be used to assist Administrators to determine whether an occurrence is reportable as either suspected dependent adult abuse under Iowa law; mistreatment, abuse or other criminal activity under federal law; and/or is reportable under other state or federal rules or regulations.</p>		