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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                     | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>165380 | (X2) MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                                     | (X3) DATE SURVEY COMPLETED<br><br>04/25/2024 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Rehabilitation Center of Belmond |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>1107 Seventh Street NE<br>Belmond, IA 50421 |  |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES<br>(Each deficiency must be preceded by full regulatory or LSC identifying information)  |
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| <p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46875</b></p> <p>Based on resident interviews, staff interviews, and facility records review the facility failed to provide sufficient staff to meet the needs of residents who resided in the facility (Residents #4 and #19). The facility reported a census of 30 residents.</p> <p>Findings include:</p> <p>1. The Minimum Data Set (MDS) for Resident #4 dated 4/3/24 assessment identified a Brief Interview for Mental Status (BIMS) score of 15, indicating intact cognition.</p> <p>The Census tab in the clinical record revealed Resident #4 resided in room [ROOM NUMBER].</p> <p>On 4/23/23 at 10:30 AM, the Administrator provided Resident #4's call light report from 3/23/24 to 4/23/24. The Administrator verified the column on the report titled In Room Elapsed Time was the duration the call light was on.</p> <p>On 4/23/24 at 1:05 PM, Resident #4 reported her call light can be long at times on all shifts. She stated she tried to be patient with the staff as she knew they were working with other residents. She stated she used the clock on the wall to time the call lights. In a previous interview on 4/22/24 at 1:18 PM, Resident #4 stated she had been incontinent of bowel while waiting for a call light to be answered.</p> <p>Review of Resident #4's call light reports for room [ROOM NUMBER] from 3/23/24 to 4/23/24 revealed the highest room elapsed time was 25 minutes and 4 seconds. The call light report documented Resident #4's call light was on 15 minutes or more on the following dates and times:</p> <p>3/23 at 7:54 AM= 21 minutes and 27 seconds</p> <p>3/25 at 5:53 AM= 17 minutes and 26 seconds</p> <p>3/26 at 1:30 AM= 16 minutes and 13 seconds</p> <p>3/26 at 8:18 AM = 16 minutes and 35 seconds</p> <p>3/28 at 7:09 PM= 17 minutes and 26 seconds</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>4/1 at 8:13 AM= 15 minutes and 29 seconds</p> <p>4/2 at 8:17 AM= 16 minutes and 2 seconds</p> <p>4/4 at 7:31 AM= 15 minutes and 58 seconds</p> <p>4/8 at 7:38 AM= 16 minutes and 49 seconds</p> <p>4/10 at 3:29 AM= 25 minutes and 4 seconds</p> <p>4/13 at 8:19 AM= 15 minutes and 32 seconds</p> <p>4/14 at 11:23 AM= 15 minutes and 35 seconds</p> <p>4/15 at 1:30 PM= 18 minutes and 29 seconds</p> <p>4/18 at 8:14 AM= 17 minutes and 37 seconds</p> <p>4/20 at 8:20 AM= 18 minutes and 57 seconds</p> <p>On 4/24/24 at 10:14 AM, the Director of Nursing (DON) reported her expectation was to answer the call light as soon as possible but within 15 minutes. The DON reported the facility did not have a call light policy. She stated staff learn the call light expectations through their training.</p> <p>48886</p> <p>2. The MDS dated [DATE] documented Resident #19 had a BIMS score of 15, indicating intact cognition.</p> <p>The Census tab in the clinical record revealed Resident #19 resided in room [ROOM NUMBER].</p> <p>During an interview on 4/22/24 at 1:10 PM, Resident #19 reported having to wait for up to a half hour for a response to her call light, stating this has happened more than once and more so on the weekends. Resident #19 stated she used the clock in her room to time the response to call lights.</p> <p>On 4/23/23 at 10:30 AM, the Administrator provided Resident #19's call light report from 3/23/24 to 4/23/24. The Administrator verified the column on the report titled In Room Elapsed Time was the duration the call light was on.</p> <p>Review of Resident #19's call light reports for room [ROOM NUMBER] from 3/23/24 to 4/23/24 revealed the highest room elapsed time was 34 minutes and 21 seconds. The call light report documented Resident #19's call light was on 15 minutes or more on the following dates and times:</p> <p>3/23 at 10:54 PM = 18 minutes and 5 seconds</p> <p>3/30 at 10:49 PM = 18 minutes and 59 seconds</p> <p>4/1 at 8:56 AM = 23 minutes 42 seconds</p> <p>(continued on next page)</p> |

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| <p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>4/1 at 11:00 AM = 16 minutes and 2 seconds</p> <p>4/2 at 12:21 PM = 23 minutes and 41 seconds</p> <p>4/3 at 12:07 PM = 15 minutes and 45 seconds</p> <p>4/5 at 10:15 AM = 17 minutes and 13 seconds</p> <p>4/8 at 12:13 PM = 16 minutes and 18 seconds</p> <p>4/11 at 11:19 AM = 17 minutes and 11 seconds</p> <p>4/12 at 2:29 PM = 17 minutes and 25 seconds</p> <p>4/15 at 7:08 AM = 16 minutes and 32 seconds</p> <p>4/15 at 9:48 AM = 17 minutes and 41 seconds</p> <p>4/15 at 1:15 PM = 34 minutes and 21 seconds</p> <p>4/17 at 10:27 AM = 18 minutes and 19 seconds</p> <p>During an interview 4/24/24 at 10:30 AM, Staff B, Certified Nursing Assistant (CNA), stated all staff carry an I-phone that has the call lights on it, it shows which resident has pushed their call light and how long the light has been on, this helps her determine which resident she should go to first. Staff B will look at the call light log on her I-phone to see who has been waiting the longest for a call light response and will go to the resident waiting the longest. Inquired how and when they turn the call light off to show it was responded to, Staff B advised they turn the light off in the room when they go into the resident's room to see why they pulled their call light, and this turns it off on the call light log on the I-phone. Staff B advised they are trained to respond to call lights within 15 minutes and that is their expectation.</p> |