

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 165593	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Scottish Rite Park Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 2909 Woodland Avenue Des Moines, IA 50312	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689 Level of Harm - Actual harm Residents Affected - Few	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, clinical record review, staff interview, and facility policy/procedure, the facility failed to ensure Resident #1 received a safe transfer to prevent a fall. The facility failed to follow safe mechanical lift techniques. This resulted in severe harm to a resident, who fell from a full-body mechanical lift and sustained life-threatening injuries including a subdermal hemorrhage (surface brain bleed), a subarachnoid hemorrhage (inner brain bleed), a type III dens fracture (broken neck bone), a right clavicle fracture (broken collarbone), and a left femur fracture (broken thigh bone) for 1 of 4 residents reviewed (Resident #1). The facility corrected the noncompliance prior to the beginning of the survey on 5/1/26 by doing the following: a. The facility-initiated education to staff on 4/30/26 by requiring staff to watch an in-service training video on the full-body mechanical lift's website and complete a quiz that correlates with the video prior to working their next shift. b. The facility initiated on 5/1/26 that staff had to complete hands-on education and demonstrate a safe transfer in compliance with the full-body mechanical lift operational manual with the facility's Quality Assurance Nurse. The facility reported a census of 29 residents. Findings include: Resident #1's Minimum Data Set (MDS) assessment dated [DATE], identified a Brief Interview for Mental Status (BIMS) score of 15, indicating intact cognition. The MDS identified Resident #1 depended on staff for bed mobility and transfers. The MDS included diagnoses of heart failure (weak heart), morbid obesity (severe overweight), and seizure disorder (convulsion condition). The Care Plan revised 9/16/24, revealed Resident #1 required help from 3 staff members with a full-body mechanical lift for transfers. The Nurse's Note dated 4/29/26 at 8:32 PM written by Staff A, Registered Nurse (RN), documented the Nursing Description as Staff A and Staff B, Licensed Practical Nurse (LPN), received a call to go to Resident #1's room immediately. Upon arriving, Staff A found Staff C, Certified Nursing Assistant (CNA), Staff D, CNA/Certified Medication Assistant (CMA), and Staff E, CNA/CMA, with Resident #1 on the floor with the full-body mechanical lift above her. Resident #1 had their left leg up on the couch with her head towards the bed. She had some blood on her left lateral shin with the bed covers open. Resident #1 used a loud voice to say help her as she wanted to get up. Resident #1 requested emergency medical services (EMS) to assist her getting up and the staff to call her Power of Attorney (POA), refusing the facility's staff assistance. The staff applied pressure by applying some gauze and wrapping the area to Resident #1's left shin to stop the bleeding until EMS arrived. Staff B attempted to assess Resident #1 and found she had a bump on the crown of her head. After EMS arrived, they assisted the facility staff in help Resident #1 into bed via the full-body mechanical lift. After Resident #1's POA persuaded Resident #1 to go to the hospital, she went via ambulance. She refused to allow the facility staff to perform any assessment. The note indicated Staff A initiated the hot charting (additional charting due to a change in resident's condition), the resident's 24-hour report, and the communication report. Staff A put an intervention in place for physical therapy (PT) and Occupational Therapy (OT) assist with providing reeducation on transfer where necessary to all staff. The Incident Report dated 4/29/26 at 8:32 PM written by Staff A documented the Nursing Description as Staff A and Staff B received a call to go to Resident #1's room immediately. Upon arriving, Staff A found Staff (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 165593
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Staff A stated he left the room to contact emergency services and gather transfer paperwork. Staff A stated Staff C, Staff D, and Staff E reported Resident #1 was high in the air when they heard a snap and she fell. Staff A stated the CNAs reported using the same sling and lift to move Resident #1 from the floor to the bed with EMS assistance. Staff A stated Resident #1's care plan required 3 staff members and a full body lift for transfers, and he provided witness statement forms to the CNAs. On 5/5/26 at 10:10 AM Staff C stated she worked at the facility for two years. Staff C stated on 4/29/26 at approximately 8:30 PM, she, Staff E, and Staff D remained in Resident #1's room with Resident #1 in a wheelchair beside the bed. Staff C stated the full-body mechanical lift stood in front of Resident #1. Staff C stated Staff E operated the lift controls, Staff C stood behind the wheelchair, and Staff D stayed on the left side. Staff C stated she didn't remember who attached the straps, but staff always secured the top straps to the black loop and the bottom straps to the loosest green loop. Staff C stated the wheelchair remained locked until Resident #1 went into the air, and then Staff C moved the wheelchair away. Staff C stated she heard a snap, turned around, and observed Resident #1 on the floor. Staff C stated one sling loop appeared unhooked from the lift bar. Staff C stated staff used the same sling and lift to transfer Resident #1 to the bed and gurney. Staff C stated Resident #1 normally leaned to the right in the wheelchair and shifted slightly right when suspended in the sling. Staff C stated all transfers utilized the full-body mechanical lift, three staff, and an extra-large sling. Staff C stated she completed two prior lift transfers with Resident #1 that day. Staff C stated she did not feel certain who hooked up the sling strap loops when the fall occurred. Staff C stated protocol required one staff member to check all loops to ensure secure attachment before lifting a resident, but she didn't recall specifically if anyone performed the check before lifting Resident #1. On 5/6/26 at 1:47 PM Staff D stated on 4/29/26 at approximately 8:30 PM, she and Staff C entered Resident #1's room to assist with bed preparation, and Staff E arrived to help with the transfer. Staff D stated Resident #1 sat in the wheelchair with Staff C on the right side and Staff D on the left side. Staff D stated Staff E entered the room while staff hooked the lift sling strap loops onto the lift. Staff D stated she attached the loops on the left side, and Staff C attached the loops on the right side. Staff D stated protocol didn't require a double check because the loops simply hook in, with the black loop on top and the loosest loop on the bottom. Staff D stated Staff E raised Resident #1 completely up, Staff C moved the wheelchair, Staff E turned the lift, and Resident #1 fell directly to the floor. Staff D stated Resident #1 landed on her right side with a loud thunk. Staff D stated the straps didn't break because staff reused the sling afterward. Staff D stated she didn't know if any loops disconnected during the fall. Staff D stated she watched Resident #1's feet instead of the hooks, and noted Resident #1 appeared slightly crooked in the air. Staff D stated a safe transfer required one staff to guide the feet, one to manage the wheelchair, and one to operate the controls and monitor the straps because that person possessed the best view. On 5/6/26 at 4:00 PM Staff B stated on 4/29/26 at approximately 8:30 PM, a call summoned her to Resident #1's room. Staff B stated she found Staff A, Staff C, Staff D, and Staff E in the room with Resident #1 on the floor alternating between shouting for help and telling staff not to touch her. Staff B stated Resident #1 panicked, so she attempted to calm her while Staff A contacted EMS. Staff B stated the lift stood near the door and the sling did not remain underneath Resident #1 when she arrived. Staff B stated she remained with Resident #1 until EMS (continued on next page)		

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On 5/4/26 at 1:30 PM the Lift Company Territory Sales Manager (LCTSM) stated he inspected the full body lift used during the fall and verified all mechanical components functioned correctly. The LCTSM stated his company provided a lift training session within the past year and maintained the facility on a semi-annual safety inspection schedule. The LCTSM stated he couldn't determine if staff operated the lift correctly or why the loop detached because he didn't witness the incident. The LCTSM stated he instructed staff during training sessions to pause the lift operation once tension applied to all 4 points to verify stability before fully raising a resident. On 5/6/26 at 12:30 PM the Director of Nursing (DON) stated the facility didn't possess a specific policy regarding full-body mechanical lift operations and expected staff to follow the manufacturer's operator instructions. The DON stated all staff members finished a lift competency checklist during a fall awareness training event in October 2025. The full body lift manufacturer's Operator's Instructions revised 6/13/11, directed the required protocol for transferring a resident into or out of a wheelchair with the following safety measures: a. Equipment Setup: The legs of the lift must be adjusted using the spreader bar to widen around the wheelchair. The wheels of the wheelchair must be locked. The wheels of the lift itself must never be locked when lifting or transferring a patient. b. Sling Attachment Protocol: Caregivers must attach the straps located near the resident's shoulders to the hanger bar hooks using the exact same length and color of loop strap on each side. The sling leg straps must be crossed over and attached to the opposite hooks of the hanger bar, ensuring the same length and color of loop strap is utilized on each leg. c. Pre-Lift Loop Verification: The operator must execute a final check of all four loop attachment points to ensure that each individual loop is sufficiently and securely attached to its respective hanger bar hook before lifting the resident. d. Tension Security Verification: When initiating the upward motion, the operator must continue the upward motion until there is tension on the legs of the sling, explicitly verifying that all loops on the sling remain completely secure and properly hooked on the hanger bars as tension is first applied. The facility's Full-body mechanical lift Competency Checklist revised 2/28/18, used for staff training in October 2025, included the following questions and answers: a. Question: How do you check to ensure the sling is in good condition with no excessive wear on the loops? Answer: i. The operator must look for intact stitching and seams, check for fraying or ripped loops and/or material, and inspect the material for excessive wear by holding it up to the light. b. Question: Do you lock the wheels of the lift, and why or why not? Answer: i. Caregivers must never lock the wheels of an EZ Way Smart Lift when lifting or transferring a patient. The unit self-adjusts its center of gravity, and the wheels must remain unlocked to allow for this adjustment. c. Question: What is the procedure to demonstrate the proper attachment of the sling to the lift? Answer: i. Once the sling is applied underneath a patient, attach two loops of the same color nearest the head and shoulders to the hanger bar hooks closest to the head. ii. Once the legs of the sling have been fitted underneath the legs and crossed, attach two loops of the same color to the hanger bar hooks located nearest the feet. iii. The caregiver must explicitly ensure all loops are securely fastened to the hooks before lifting the resident. d. Question: What is the usage and effect of the different loops for patient positioning? Answer: i. Leg Loops: Shorter loops recline the patient further, whereas longer loops place the body in an upright sitting position. ii. Shoulder Loops: Longer loops recline the patient, whereas shorter loops place the patient in an upright sitting position. On 5/6/26 at 12:00 PM Staff G, CMA, stated she worked at the facility for 2 years and received annual lift training during fall (continued on next page)		

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