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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 175163 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 06/12/2024 |
| NAME OF PROVIDER OR SUPPLIER Southwest Medical Center Snf | | STREET ADDRESS, CITY, STATE, ZIP CODE 315 W 15th Street Liberal, KS 67905 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| <p>F 0636</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50659</p> <p>The facility reported a census of four residents with four residents sampled. Based on interview and record review, the facility failed to accurately complete a comprehensive assessment on the Minimum Data Set, for resident (R)7 within the time frame of 14 calendar days.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Resident (R)7's Electronic Health Record (EHR) revealed a diagnosis of diabetes mellitus type two (DM2-when the body cannot use glucose, not enough insulin made, or the body cannot respond to the insulin), diabetic left foot ulcer (is a skin sore that often occurs on the feet, toes, or legs in people with diabetes) and pain. <p>The EHR lacked an Admission Minimum Data Set (MDS). R7 was admitted on [DATE].</p> <p>Review of the 05/26/24 five day MDS, documented a brief interview for mental status (BIMS) of 15, indicating intact cognition. No depression, no behaviors. R7 was independent with ADL's (activities of daily living such as walking, grooming, toileting, dressing and eating).</p> <p>On 06/10/24 the Care Plan dated 05/22/24 documented:</p> <p>R7 had impaired skin integrity instructed staff to keep skin dry, avoid pressure and friction.</p> <p>Review of Physician Orders on 06/10/24 documented:</p> <p>Wound- Vac (a vacuum-assisted wound treatment that applies gentle suction to a wound to help it heal) management, change every 72 hours, ordered on 05/20/24.</p> <p>Review of the Progress Notes from 05/20/24 to 06/10/24 revealed the following:</p> <p>On 05/20/24 at 02:30 PM, R7 admitted (to the facility) and was alert and oriented. R7 has debridement (medical removal of dead, damaged, or infected tissue to improve the healing potential for the remaining healthy tissue) and wash out of left foot on 05/14/24.</p> <p>On 06/10/24 at 04:00 PM, Administrative Nurse C stated R7 would not have an admission MDS completed. Stated he would have to look at the timeframe R7 had been here.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0636</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>On 06/11/24 at 08:25 AM, Administrative Nurse C stated that the admission MDS was not completed as patient was a private insurance. Administrative Nurse C agreed that a five day MDS was the only MDS completed and stated that patients do not stay longer than two weeks.</p> <p>On 06/11/24 at 08:56 AM, Licensed Nurse (LN) N revealed that she was not aware that R7 required a MDS because of PDPM (Patient Driven Payment Model. It's a case-mix classification model implemented by the Centers for Medicare & Medicaid Services (CMS) for Medicare-covered nursing home care. The PDPM focuses on patient diagnoses and characteristics rather than the specific services provided to them). LN N stated that she knows to complete an MDS on day eight for days one through seven. LN N agreed R7 had been a resident in the facility for 22 days on 06/11/24. LN N stated there was no alert in EHR when a MDS is needed to be completed.</p> <p>Review of the Assessment and Reassessment policy dated 12/2023 documented:</p> <p>The goal of the patient assessment is to determine what kind of care, treatment and services are required to meet the patients' needs. The MDS coordinator will complete an admission MDS no later than day 14 of admission.</p> <p>The facility failed to complete a timely comprehensive admission assessment on the MDS and an analysis of findings on R5. This practice had the potential to lead to negative psychosocial effects related to safety and uncommunicated needs.</p> | | |

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| <p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>46960</p> <p>The facility reported a census of four residents. Based on observation, interview, and record review, the facility failed to serve food under sanitary conditions, to the residents of the facility appropriately to prevent the potential for food borne illness. This deficient practice had the potential to negatively affect all residents in the facility.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - During observation of the noon meal service in the kitchen on 06/11/24 at 11:35 AM, Dietary Staff G removed a thermometer probe from the sheath in her sleeve pocket and placed the tip of the thermometer into a steak product without sanitizing the thermometer probe. <p>On 06/11/24 at 11:35 AM, Dietary Staff G stated that the thermometer had been sanitized that morning and that the thermometer was stowed in a sheath in her sleeve pocket.</p> <p>On 06/11/24 at 11:36 AM, Dietary Staff G inspected the sheath of the thermometer probe in her sleeve pocket under the direction of Dietary Manager F and surveyor and revealed that the sheath was not fully enclosed and had a pre-manufactured hole in the end. Dietary Staff G stated that she should have sanitized the thermometer before obtaining a temperature measurement of the foods.</p> <p>On 06/11/24 at 11:37 AM, Dietary Manager F stated that all thermometers should be sanitized with commercially available sanitizer solution or isopropyl alcohol wipe before each temperature measurement.</p> <p>The facility's Diet, Menu, and Tray Service policy, dated 2022, documented temperatures of foods are taken at the beginning of tray service to ensure proper serving temperatures using a stem thermometer sanitized with alcohol.</p> <p>The facility failed to serve food under sanitary conditions, to the residents of the facility appropriately to prevent the potential for food borne illness. This deficient practice had the potential to negatively affect all residents in the facility.</p> | | |

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| <p>F 0814</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>Dispose of garbage and refuse properly.</p> <p>46960</p> <p>The facility reported a census of four residents. Based on observation, interview, and record review, the facility failed to maintain and/or dispose of garbage and refuse properly in a sanitary condition to prevent the harborage and feeding of pests.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Initial tour of the kitchen facilities on 06/10/24 at 02:00 PM with Dietary Manager F, revealed that the outside dumpster area contained eight double-lidded dumpsters and that four of the eight dumpster lids were in the open position. On 06/10/24 at 02:10 PM, Dietary Manager F stated that the dumpsters were shared between the facility and the attached hospital and that the lids remaining open was an on-going problem and stated that the attached hospital's environmental services staff routinely left the lids open on the trash dumpsters. Additionally stated that the lids to the dumpsters were to be closed at all times. On 06/10/24 at 05:30 PM, observation of two of the eight dumpsters had lids stowed in the open position. On 06/11/24 at 07:20 AM, observation of one of the eight dumpsters had lids stowed in the open position. <p>The facility failed to provide a policy related to garbage and refuse handling and disposal as requested on 06/10/24.</p> <p>The facility failed to provide sanitary garbage and refuse containers that were maintained with lids closed or otherwise covered. This deficient practice had the potential to lead to harborage and feeding of pest animals.</p> |

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| <p>F 0851</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data.</p> <p>46960</p> <p>The facility reported a census of four residents. Based on observation, interview, and record review the facility failed to electronically submit to Centers for Medicare and Medicaid Services (CMS) with complete and accurate direct staffing information, based on payroll and other verifiable and auditable data in a uniform format according to specifications established by CMS (i.e. Payroll Base Journal (PBJ), related to licensed nursing staffing information, when the facility failed to accurately report 24 hour per day Licensed Nurse coverage on 59 dates between 01/01/23 and 12/31/23.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Review of the Payroll Base Journal (PBJ) Staffing Data Report for fiscal year (FY), Quarter 3 2023 (April 1-June 31) revealed a lack of License Nurse (LN) for 24 hours/seven days a week 24 hour/day on the following dates: <p>On 04/05, Wednesday (WE),</p> <p>On 04/08, Saturday (SA),</p> <p>On 04/12, WE,</p> <p>On 04/22, SA,</p> <p>On 04/28, Friday (FR),</p> <p>On 04/29, SA,</p> <p>On 05/06, SA,</p> <p>On 05/13, SA,</p> <p>On 05/29, Monday (MO),</p> <p>On 06/15, Thursday (TH),</p> <ul style="list-style-type: none"> Review of the Payroll Base Journal (PBJ) Staffing Data Report for fiscal year (FY), Quarter 4 2023 (July 1-September 30) revealed a lack of License Nurse (LN) for 24 hours/seven days a week 24 hour/day on the following dates: <p>On 07/13, TH,</p> <p>On 07/15, SA,</p> <p>On 08/01, Tuesday (TU),</p> <p>(continued on next page)</p> |

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| <p>F 0851</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>On 08/20, SU,</p> <p>On 08/22, TU,</p> <p>On 08/23, WE,</p> <p>On 08/25, FR,</p> <p>On 08/29, TU,</p> <p>On 08/30, WE,</p> <p>On 09/02, SA,</p> <p>On 09/03, SU,</p> <p>On 09/04, MO,</p> <p>On 09/07, TH,</p> <p>On 09/11, MO,</p> <p>On 09/12, TU,</p> <p>On 09/15, FR,</p> <p>On 09/16, SA,</p> <p>On 09/17, SU,</p> <p>On 09/20, WE,</p> <p>On 09/21, TH,</p> <p>On 09/24, SU,</p> <p>On 09/26, TU,</p> <p>On 09/29, FR,</p> <p>On 09/30, SA,</p> <p>Review of the Payroll Base Journal (PBJ) Staffing Data Report for fiscal year (FY), Quarter 1 2024 (October 1-December 31) revealed a lack of License Nurse (LN) for 24 hours/seven days a week 24 hour/day on the following dates:</p> <p>On 10/01, SU,</p> <p>(continued on next page)</p> |

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| F 0851 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many | On 10/10, TU, On 10/20, FR, On 10/23, MO, On 11/07, TU, On 11/10, FR, On 11/20, MO, On 12/16, SA, On 12/17, SU, On 12/25, MO, Review of the Payroll Base Journal (PBJ) Staffing Data Report for fiscal year (FY), Quarter 2 2023 (January 1-March 31) revealed a lack of License Nurse (LN) for 24 hours/seven days a week 24 hour/day on the following dates: On 01/01, MO, On 01/14, SU, On 02/05, MO, On 02/06, TU, On 02/10, SA, On 02/11, SU, On 02/12, MO, On 02/14, WE, On 02/15, TH, On 02/19, MO, On 02/20, TU, On 02/24, SA, On 02/25, SU, (continued on next page) |

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| <p>F 0851</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>On 02/29, TH,</p> <p>On 03/03, SU,</p> <p>On 06/11/24 at 02:00 PM, Administrative Nurse C provided information which revealed the facility had the required 24-hour nurse staff on the days mentioned.</p> <p>The facility lacked a policy for the accurate completion of the PBJ reports.</p> <p>The facility failed to electronically submit to Centers for Medicare and Medicaid Services (CMS) with complete and accurate direct staffing information, based on payroll and other verifiable and auditable data in a uniform format according to specifications established by CMS (i.e., Payroll Base Journal (PBJ), related to licensed nursing staffing information when the facility failed to accurately report 24 hour per day Licensed Nurse coverage on 59 dates between 01/01/23 and 12/31/23.</p> |

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| <p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Provide and implement an infection prevention and control program.</p> <p>50659</p> <p>The facility reported a census of four residents. The sample included four residents. Based on observation, interview, and record review, the facility failed to maintain an effective infection control program related to hand hygiene by lack of hand hygiene during R7's peripherally inserted central catheter (PICC-a form of access directly into the bloodstream via a vein that can be used for a prolonged period of time) to prevent the spread of infection.</p> <p>Findings included:</p> <p>- On 06/11/24 at 10:38 AM, Licensed Nurse (LN) N stood at R7's door with gloves on her hands, handled a wound vac (a vacuum-assisted wound treatment that applies gentle suction to a wound to help it heal) and the bag for the wound vac. LN N proceeded to place wound vac and bag down on a counter, and applied a personal protective gown to herself and left the gloves on her hands. LN N then explained to R7 that she was there to remove his peripherally inserted central catheter (PICC-a form of access directly into the bloodstream via a vein that can be used for a prolonged period of time). LN N removed the dressing from the PICC line site, removed gloves, then applied new sterile gloves. LN N lacked hand hygiene prior to removal of the dressing and in between glove changes during the procedure.</p> <p>On 06/11/24 at 10:50 AM, Administrative Nurse C revealed that hand hygiene should be completed prior to any care being delivered. Also stated that LN N should have removed her gloves after handling the wound vac and should have completed hand hygiene and applied new gloves before PICC dressing removal. Administrative Nurse C stated that LN N should have completed hand hygiene when gloves were removed, before applying a new the sterile gloves.</p> <p>On 06/11/24 at 10:55 AM, Administrative Nurse O revealed she expected staff to perform hand hygiene prior to care and agreed that LN N should have removed her gloves after handling the wound vac as any equipment is considered contaminated. Administrative Nurse O stated that hand hygiene should be completed when gloves are removed during care and before applying a new pair of gloves.</p> <p>On 06/11/24 at 01:55 PM, LN N stated that she generally does wash her hands and thought the wound vac was clean and agreed she should have removed her gloves and washed her hands prior to the PICC dressing removal and stated she should have washed her hands after removing the gloves before applying the sterile gloves.</p> <p>Review of the policy PICC Line Care dated 05/2022 documented:</p> <p>To establish guidelines for RN's (Registered Nurses) working with a PICC line that provided for patient safety, infection prevention and standards of care. Discontinuations of PICC directions for staff included: Wash hands, put on non-sterile gloves.</p> <p>The facility failed to maintain an effective infection control program related to hand hygiene by lack of hand hygiene during R7's peripherally inserted central catheter (PICC-a form of access directly into the bloodstream via a vein that can be used for a prolonged period of time) to prevent the spread of infection.</p> | | |

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| <p>F 0883</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Develop and implement policies and procedures for flu and pneumonia vaccinations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50659</p> <p>The facility reported a census of four residents with four residents sampled. Based on interview and record review, the facility failed to provide requested vaccination to one of the residents. Resident (R) 6 requested the pneumococcal vaccine (vaccine designed to prevent pneumonia [inflammation of the lungs which can be debilitating or lethal in the elderly]).</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Review of the Electronic Health Record (EHR) on 06/11/24 for (R)6 lacked documentation of any pneumococcal vaccine administered. A consent for pneumococcal vaccine was located in R6's paper chart, which R6 signed to receive a pneumococcal vaccine on an undated form. <p>Review of EHR on 06/11/24 revealed an Immunization assessment dated [DATE] at 12:44 PM, documented yes, that indicated the physician to be informed before discharge of patient's indication for the pneumococcal vaccine.</p> <p>On 06/11/24 at 10:05 AM, Administrative Nurse C stated that R6 did not receive the requested pneumococcal vaccine prior to discharge. Administrative Nurse C stated, it slipped through the cracks.</p> <p>On 06/11/24 at 01:00 PM, Administrative Nurse O stated that R6 did not have a history of having the pneumococcal vaccine in the system and indicated he was eligible for the vaccine on admission. Administrative Nurse O expected that resident who consents for the pneumococcal vaccine, should have one administered prior to discharge.</p> <p>The facility lacked a policy on pneumococcal vaccine.</p> <p>The facility failed to provide requested vaccination to one of the residents, R6 who requested the pneumococcal vaccine.</p> | | |

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| <p>F 0947</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.</p> <p>46960</p> <p>The facility reported a census of four residents. Based on interview and record review, the facility failed to ensure five of five Certified Nurse Aides (CNAs) reviewed had the required in-service education which included the abuse, neglect and exploitation (ANE) and one CNA which also lacked dementia management training. This deficient practice placed the residents at risk for inadequate care.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Review of five staff personnel files/in-service training records revealed all five CNA staff, (CNA H, CNA I, CNA J, CNA K and CNA L) lacked abuse, neglect and exploitation (ANE) training as required. Additionally, CNA J lacked training related to the care of residents with dementia (a progressive mental disorder characterized by failing memory, confusion) as required. <p>On 06/11/24 at 02:33 PM, Administrative Staff M confirmed the above information and revealed that she was unaware of the regulatory requirement for required continuing education topics.</p> <p>On 06/13/24 at 11:23 AM, Administrative Nurse B confirmed the training records for CNA H, CNA I, CNA J, CNA K and CNA L lacked ANE training as required and that CNA J lacked training related to the care of residents with dementia as required.</p> <p>The facility's Employee Annual Education policy, dated 05/2024 documented that the education department required an ongoing annual in-service that included the topic of ANE, but lacked documentation related to the care of persons with dementia as required.</p> <p>The facility failed to ensure five of five CNAs reviewed had the required in-service education which included the abuse, neglect and exploitation and one CNA which also lacked dementia management training. This deficient practice placed the residents at risk for inadequate care.</p> |