

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  175363	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/18/2024
NAME OF PROVIDER OR SUPPLIER  Medicalodges Frontenac		STREET ADDRESS, CITY, STATE, ZIP CODE 206 S Dittman Street Frontenac, KS 66763	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>40689</p> <p>The facility reported a census of 33 residents. The sample included three residents reviewed for transfers with mechanical lifts. Based on observation, interview, and record review, the facility failed to ensure adequate staff to safely transfer residents, in accordance with professional standards, Occupational Safety and Health Administration (OSHA) guidelines, Food and Drug Administration (FDA) guidelines, and manufacturers recommendations, with use of a mechanical lift. The facility identified eight residents who required a full body mechanical lift and four residents who required a sit-to-stand mechanical lift for transfers. Nursing staff reported they utilized the mechanical lifts for resident transfers, without a second staff member present, due to lack of staff availability to perform the transfers correctly. Interviews with six residents confirmed staff regularly did not utilize two staff members with mechanical lift transfers. This deficient practice placed these 12 residents in immediate jeopardy. (R1, R2, R3, R4, R5, and R6)</p> <p>Findings included:</p> <p>- During an onsite survey from (04/17/24 and 04/18/24) a concern was identified that facility staff did not utilize two staff for mechanical lift transfers, per best practice and safety guidelines. The facility identified eight residents who required a full body mechanical lift and four residents who required a sit-to-stand mechanical lift, for transfers.</p> <p>Interviews with alert and oriented residents, who required use of mechanical lift transfers, revealed the following concerns:</p> <p>R1 required a wheelchair for mobility device and mechanical sit-to-stand lift for transfers due to functional limited immobility in bilateral (both) lower extremities, per the 04/26/24 Admission Minimum Data Set (MDS). R1's Activities of Daily Living (ADL) Care Plan, revised 02/07/23, guided staff that R1 had increased difficulty with transfer and required two staff with the mechanical sit-to-stand lift for transfers.</p> <p>During an interview on 04/17/24 at 02:30 PM, R1 reported that on many occasions the nursing staff transferred him with one staff member utilizing a full body mechanical lift. R1 reported he was unsure how long the nursing staff had been transferring him utilizing the mechanical lift with one staff member but said it had been for a few months.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>R2 required a wheelchair for mobility device and total assistance by two staff for transfer with use of full body mechanical lift due to functional limited immobility in bilateral lower extremities, per the 02/10/24 Annual MDS. R2's ADL Care Plan, revised, 03/18/23, guided staff that R2 required total assistance of two staff for transfer with use of full body mechanical lift.</p> <p>On 04/17/24 at 02:48 PM, R2 reported that one staff transfers him with the full body mechanical lift.</p> <p>R3 required a wheelchair for mobility device a mechanical sit-to-stand mechanical lift due to functional limited immobility in left upper and lower extremities, per the 03/20/24 Quarterly MDS. R3's ADL Care Plan, revised, 02/07/23, guided staff that R2 required total assistance by two staff for transfer with use of sit-to-stand mechanical lift.</p> <p>During an interview on 04/17/24 at 03:01 PM, R3 reported she required the sit-to-stand mechanical lift for transfer and stated that one staff member transfers her.</p> <p>R4 required use of a wheelchair mobility device and total assistance by two staff for transfer with use of full body mechanical lift due to morbid obesity and decreased strength, per the 02/24/24 Quarterly MDS. R4's ADL Care Plan, revised 04/08/24, guided staff that R4 required total assistance of two staff for transfer with use of full body mechanical lift.</p> <p>During an interview on 04/17/24 at 04:14 PM, R4 reported she required a full body mechanical lift for transfers and that one staff member transferred her most of the time.</p> <p>R5 required a wheelchair mobility device and total assistance of two staff for transfer because she was non-ambulatory and used a full body mechanical lift, per the 02/03/24 Quarterly MDS. R5's ADL Care Plan, revised 02/01/23, guided staff that R5 required total assistance of two staff for transfer with use of full body mechanical lift.</p> <p>During an interview on 04/17/24 at 04:48 PM, R5 reported that one staff member transferred her with the full body mechanical lift.</p> <p>R6 required a wheelchair mobility device and total assistance of two staff for transfer with use of a full body mechanical lift due to functional limited immobility in right upper and lower extremities, per the 04/29/23 Annual MDS. R6's ADL Care Plan, revised 11/09/22, guided staff that R5 required total assistance of two staff for transfer with use of the full body mechanical lift.</p> <p>During an interview on 04/17/24 at 05:33 PM, R6 (identified by the facility as alert and oriented) reported one staff transfers her with the full body mechanical lift most of the time.</p> <p>Per the OSHA website (osha.gov), Lift, Transfer &amp; Reposition Policy noted the staff procedure that all resident care will be provided in a safe, appropriate, and timely manner in accordance with the individual resident's Care Plan.</p> <p>Per the FDA website document titled: Patient Lifts Safety Guide, page two revealed Patient falls from lifts may cause injuries, including head trauma, fractures and death. Page six noted that most lifts required two or more caregivers to safely operate lift and handle patient.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Per page four of the mechanical lift manufacturers recommendations, available online, noted the Statement of Intended Use which guided staff that the mechanical lifts must be operated by a minimum of two people.</p> <p>On 04/17/24 at 02:19 PM, Certified Nurse Aide (CNA) M reported she knew the full body mechanical lift and the sit-to-stand lift mechanical lift required at least two staff members for use, however it was quicker to transfer a resident by themselves instead of waiting for the Float CNA to come over to the hall and assist with a transfer. CNA M reported there was a Hospitality Aide but the hospitality aides were not allowed to assist with transfers.</p> <p>During an interview on 04/17/24 at 02:55 PM, Nurse Aide in Training (NAT) O reported she witnessed nursing staff transfer the residents with the mechanical full body lift and the mechanical sit-to-stand lift with one staff member.</p> <p>During an interview on 04/18/24 at 06:19 AM, CNA P reported they regularly utilized the full body mechanical lift and the sit-to-stand lifts by themselves and for approximately three months had been transferring residents without two staff assistance.</p> <p>During an interview on 04/18/24 at 06:33 AM, LN H reported that the CNAs did not let the Licensed Nurses (LN) know when they required help with mechanical lift transfers.</p> <p>During an interview on 04/18/24 at 07:30 AM, LN G reported the CNAs should ask for assistance if they need to transfer a resident. LN G reported she was aware that staff transferred with one staff member and had advised administration in the past.</p> <p>During an interview on 04/18/24 at 01:38 PM, Physical Therapist HH reported for the safety of the residents, during the transfer utilizing the full body mechanical lift and the sit-to-stand mechanical lift, per therapy recommendations and the recommendations of the manufacturer's, there must be two staff members operating the mechanical lift and the sit-to-stand at all times.</p> <p>During an interview on 04/18/24 at 03:14 PM, Administrative Nurse D reported she was not aware the staff utilized the mechanical full body lifts or the mechanical sit-to-stand lifts alone. Administrative Nurse D reported she was not aware that the License Nurse (LN) were aware the CNAs were transferring residents with one staff member. The facility did not have a policy for the use of utilizing the mechanical lifts, but staff education was provided in their orientation checkoffs. Administrative Nurse D expected the nursing staff to advise licensed nurses or the Director of Nursing if someone needed assistance with the mechanical lifts.</p> <p>During an interview on 04/18/24 at 03:14 PM, Consultant GG reported she was not aware that nursing staff were transferring residents with the mechanical full body lift and the sit-to-stand against the facility or manufacturer's recommendations. She reported nursing staff have been educated that there should be two staff members with any mechanical lift transfers.</p> <p>The facility lacked a policy on mechanical lift transfers.</p> <p>The facility failed to ensure the safe transfers of 12 residents the facility identified as requiring a mechanical lift for transfers, when staff utilized only one staff member during mechanical lift transfers. This deficient practice placed these 12 residents in immediate jeopardy (IJ).</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>On 04/18/24 at 02:05 PM, Administrative staff A was provided an IJ template for failure to ensure adequate staff to ensure the safe transfer of 12 residents, in accordance with professional standards, Occupational Safety and Health Administration (OSHA) guidelines, Food and Drug Administration (FDA) guidelines, and manufacturers recommendations, with use of a mechanical lift.</p> <p>The immediate jeopardy was determined to first exist on 02/20/24 at 01:53 PM when an anonymous complaint was reported to the State Agency regarding staff utilizing one person mechanical lift transfers.</p> <p>The facility provided an acceptable plan of removal on 04/18/24 at 03:26 PM with the following corrective actions:</p> <p>A Quality Assurance and Performance Improvement (QAPI) meeting held with the Medical Director on 04/18/24.</p> <p>All nursing staff will receive education from the Director of Nursing or designee on the requirement to have two staff present for mechanical lift transfers and the resident transfer requirements to have two staff present for mechanical lift transfers and the resident transfer requirements located in the plan of care/Kardex.</p> <p>All nursing staff will complete a skills demonstration on mechanical lift transfers by end of day on 04/18/24 or before their start of their next shift.</p> <p>The survey team validated the removal of the immediate jeopardy on 04/18/24 at 04:45 PM, following the facility's implementation of the plan for removal of the immediate jeopardy. The deficient practice remained at an E scope and severity level.</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p>40689</p> <p>The facility reported a census of 33 residents. The sample included three residents reviewed for transfers with mechanical lifts. Based on observation, interview, and record review, the facility failed to ensure nursing personnel had the knowledge, competencies and skill sets to provide care to safely transfer residents, in accordance with professional standards, Occupational Safety and Health Administration (OSHA) guidelines, Food and Drug Administration (FDA) guidelines, and manufacturers recommendations, with use of a mechanical lift. The facility identified eight residents who required a full body mechanical lift and four residents who required a sit-to-stand mechanical lift for transfers. Nursing staff reported they utilized the mechanical lifts for resident transfers, without a second staff member present. Interviews with six residents confirmed staff regularly did not utilize two staff members with mechanical lift transfers.</p> <p>Findings included:</p> <p>- During an onsite survey from (04/17/24 and 04/18/24) a concern was identified that facility staff did not utilize two staff for mechanical lift transfers, per best practice and safety guidelines. The facility identified eight residents who required a full body mechanical lift and four residents who required a sit-to-stand mechanical lift, for transfers.</p> <p>Interviews with alert and oriented residents, who required use of mechanical lift transfers, revealed the following concerns:</p> <p>R1 required a wheelchair for mobility device and mechanical sit-to-stand lift for transfers due to functional limited immobility in bilateral (both) lower extremities, per the 04/26/24 Admission Minimum Data Set (MDS). R1's Activities of Daily Living (ADL) Care Plan, revised 02/07/23, guided staff that R1 had increased difficulty with transfer and required two staff with the mechanical sit-to-stand lift for transfers.</p> <p>During an interview on 04/17/24 at 02:30 PM, R1 reported that on many occasions the nursing staff transferred him with one staff member utilizing a full body mechanical lift. R1 reported he was unsure how long the nursing staff had been transferring him utilizing the mechanical lift with one staff member but said it had been for a few months.</p> <p>R2 required a wheelchair for mobility device and total assistance by two staff for transfer with use of full body mechanical lift due to functional limited immobility in bilateral lower extremities, per the 02/10/24 Annual MDS. R2's ADL Care Plan, revised, 03/18/23, guided staff that R2 required total assistance of two staff for transfer with use of full body mechanical lift.</p> <p>On 04/17/24 at 02:48 PM, R2 reported that one staff transfers him with the full body mechanical lift.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> <p>Note: The nursing home is disputing this citation.</p>	<p>On 04/17/24 at 12:33 PM, Administrative Staff A reported that he was not aware that nursing staff utilized the full body mechanical lift or the sit to stand mechanical lift alone. The the mechanical full body lift and the mechanical sit-to-stand lift do require a second staff member. We do not have a staffing policy and that staffing is based on acuity and census. Staff competencies had not been completed for approximately one year for the staff that have bee</p> <p>On 04/17/24 at 02:19 PM, Certified Nurse Aide (CNA) M reported she knew the full body mechanical lift and the sit-to-stand lift mechanical lift required at least two staff members for use, however it was quicker to transfer a resident by themselves instead of waiting for the Float CNA to come over to the hall and assist with a transfer. CNA M reported there was a Hospitality aide but the hospitality aides were not allowed to assist with transfers.</p> <p>During an interview on 04/17/24 at 02:55 PM, Nurse Aide in Training (NAT) O reported she witnessed nursing staff transfer the residents with the mechanical full body lift and the mechanical sit-to-stand lift with one staff member.</p> <p>During an interview on 04/18/24 at 06:19 AM, CNA P reported they regularly utilized the full body mechanical lift and the sit-to-stand lifts by themselves and for approximately three months had been transferring residents without two staff assistance.</p> <p>During an interview on 04/18/24 at 06:33 AM, LN H reported that the CNAs did not let the Licensed Nurses (LN) know when they required help with mechanical lift transfers.</p> <p>During an interview on 04/18/24 at 07:30 AM, LN G reported the CNAs should ask for assistance if they need to transfer a resident. LN G reported she was aware that staff transferred with one staff member and had advised administration in the past.</p> <p>During an interview on 04/18/24 at 01:38 PM, Physical Therapist HH reported for the safety of the residents, during the transfer utilizing the full body mechanical lift and the sit-to-stand mechanical lift, per therapy recommendations and the recommendations of the manufacturer's recommendations, there must be two staff members operating the mechanical lift and the sit-to-stand at all times.</p> <p>During an interview on 04/18/24 at 03:14 PM, Administrative Nurse D reported she was not aware the staff utilized the mechanical full body lifts or the mechanical sit-to-stand lifts alone. Administrative Nurse D reported she was not aware that the License Nurse (LN) were aware the CNAs were transferring residents with one staff member. The facility did not have a policy for the use of utilizing the mechanical lifts, but staff education was provided in their orientation checkoffs.</p> <p>During an interview on 04/18/24 at 03:14 PM, Consultant GG reported she was not aware that nursing staff were transferring residents with the mechanical full body lift and the sit-to-stand against the facility or manufacturer's recommendations. She reported nursing staff have been educated that there should be two staff members with any mechanical lift transfers.</p> <p>The facility lacked a staffing policy.</p> <p>The facility failed to ensure staff competency and skill sets to ensure the safe transfers of 12 residents the facility identified as requiring mechanical lift transfers.</p>		